



Questions and Answers (1/8)

Is there a plan to propose a revision on document C21/7 regarding the current funding of the risk register fund, to include the revised figure?

No, document C21/7 will not be revised. However, this presentation is shared with Council Members in the <u>News Corner of the VCC-21 website</u>.



Questions and Answers (2/8)

How will pre-COVID, COVID and post-COVID affect the use of space in the New Building and the working environment of the future?

It is extremely important to reach a good balance between the needs of the staff and ITU's intuitional needs. We need to identify functions and where these function types fit within a spectrum of needs. Between being in the office full-time and those that can be done entirely via teleworking, and every hybrid option in-between.



Questions and Answers (3/8)

What are the lessons learnt from teleworking during the pandemic and how will they be taken into account?

We will continue looking at hybrid options. For the transition period the experience of teleworking has alleviated concerns on the feasibility of utilising only the Montbrillant and Tower buildings. But this experience will also be taken into account in the New Building itself, and we will be working towards finding a suitable balance.



Questions and Answers (4/8)

Have the ITU Staff Council been involved in the Consultation with staff?

The ITU Staff Council have been heavily involved in this process, including participation in the New Building Management Board, and will be actively involved in the consultation of staff in Headquarters for the Staff Working Conditions project, and promoting staff engagement throughout the process.



Questions and Answers (5/8)

How has the crisis in the hotel and tourism industries affected the valuation of the Tower Building?

The market world-wide is currently uncertain, which was not the case in initial discussions on the Tower sale and lease back option. This will have to be taken into consideration, but there are also other use-cases for the Tower building beyond tourism. The hypothesis for the Tower use as a hotel was suggested several years ago in order to establish a case study with a cost during the feasibility study. The end-use of the Tower is currently unknown.



Questions and Answers (6/8)

How will the "Droit de superficie" affect the sale and leaseback?

The building is currently covered by a "droit de superficie". The "droit de superficie" is currently granted to ITU until 2079 and for free, i.e, ITU do not have to pay the annual fee. The superefficient is the State of Geneva who has confirmed it will not make use of its right of pre-emption. In the event of the Tower sale, its future ownership will continue to be governed by a "droit de superficie". The creation of a new DDP for ITU is therefore to be negotiated with the State of Geneva as soon as an option for the sale will have been approved.



Questions and Answers (6/8) (cont.)

Depending on the status of the buyer of the Tower, different conditions might apply to its "droit de superficie". A private investor will not benefit from the same conditions than an international organisation having a similar status as ITU. Clarification of future conditions under the "droit de superficie" (use of the built-up area, duration of initial granting of rights, renewal, manner of determining the superficie rent, indexation, conditions for return upon expiry of the right, etc.) will have to be investigated by the buyer sufficiently in advance.



Questions and Answers (7/8)

What are the proposed upgrades to IT systems required when staff are teleworking and the financial and security implications of doing so?

ITU is expecting that extensive teleworking and virtual meetings will continue beyond into 2022 and beyond as staff relocate in connection with the new building project. This will require a comprehensive digital transformation of ITU processes, systems, and services to ensure the protection and availability of information for business continuity and accountability in the new work environment.



Questions and Answers (7/8) (cont.)

Currently, ITU is **Archiving information** which means storing paper records, indexing & filing so they can be found again and thereby protecting and preserving the past. The digitalization effort is needed to prepare for the future, relying on location-independent processes that support remote working and virtual events. **Digitalization** is looking at all ITU working processes and the lessons learned from 15 months of Covid restrictions is highly relevant for the relocation starting in 2022.



Questions and Answers (7/8) (cont.)

During the last 2 years several initiatives have emphasized the need for digitalization and will be considered at the VCC21:

- The ORMS framework (C21/15)
- The Business Continuity and information management for urgent implementation (C20/53, CWG-FHR12/3, CWG-FHR Chair's report C21/50)
- The UMACs (C21/49).
- The General Audit on the fraud case in a regional office "Data/evidence preservation and protection" (C21/75 (# 1.34)
- The ITU accountability framework to be updated and include digital assets management, compliance, and monitoring framework (Document postponed)
- The Digital Transformation Initiative (DT-I) (C21/70)
- IMAC recommendation in Document (C21/22 para 10)



Questions and Answers (7/8) (cont.)

The Digital Transformation of ITU would enable staff and delegates to work remotely - independent from the ITU premises - to minimize the need of office space during the relocation by being able to work electronically while preventing loss of information. Processes will have to be reviewed, supporting IT solutions implemented and data compliance frameworks established.



Questions and Answers (8/8)

What is the current status of relocation of certain events outside Geneva during the transition phase?

The discussions and preparation of certain events which are planned to be held outside Geneva during the transition phase are ongoing between Member States and ITU Bureaux/Departments of General Secretariat. All Member States will be invited to host physical events in accordance with PP Resolution 5, as soon as the COVID-19 pandemic allows.

