



# ITU Workshop on “Telecommunication Service Quality” & Q12/12 Rapporteur Group Meeting Amman, Jordan, 17-19 October 2022

## Practical information for participants

*Note 15 September 2022: Updated coordinates of Hyatt focal point and included link for direct booking under negotiated rate.*

### REGISTRATION

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To participate in the [workshop](#) (17-18 October 2022), registration is required for both on-site and remote attendance through:

<https://www.itu.int/net4/CRM/xreg/web/Login.aspx?src=Registration&Event=C-00011701>.

Early registration is encouraged for onsite attendance and, due to limited capacity at the event's venue, registration for on-site attendance is requested to be completed by **23 September 2022** at the latest.

Please use the separate registration form for the [Q12/12 Rapporteur Group Meeting](#) taking place at the same venue, 18-19 October 2022.

### VENUE

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#### Grand Hyatt Hotel

6 Hussein Bin Ali Street, 3<sup>rd</sup> Circle, 11183, Amman, Jordan (<https://g.page/GrandHyattAmman>)

Tel: +962 6 465 1234

*Hotel focal point:*

**Ms. Rand Ammari**

Email: [rand.ammari@hyatt.com](mailto:rand.ammari@hyatt.com) | Mobile: +962 79 86 36 283

### HOST COUNTRY COORDINATOR

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#### Mr. Mohammad Sulaiman

Media and Communication Dept., Telecommunication Regulatory Commission (TRC), Jordan

Tel: +962 6 5501120

Mob: +962 7 9838 6852

Email: [mohammad.sulaiman@trc.gov.jo](mailto:mohammad.sulaiman@trc.gov.jo)

## HOTEL RESERVATION

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Kindly be advised that it is recommended for participants to reserve their own hotel accommodation via telephone, fax or e-mail, directly with the hotel of preference **before 2 October 2022** due to high season occupancies.

Below is a list of preferred hotels (ranging from 3 to 5 stars) where participants can benefit from negotiated rates upon indicating they are part of the **ITU event** during reservation:

Hotel name	Special Room Rate BB		Focal point
	Single room	Double room	
Grand Hyatt Hotel (5 stars) Amman Third Circle Tel: +962 6 4641361 <i>Event venue</i>	85 JD ++	95 JD ++	Focal point: Ms. Rand Ammari Email: <a href="mailto:rand.ammari@hyatt.com">rand.ammari@hyatt.com</a> Mobile: +962 79 86 36 283 <a href="#">Reservation link</a>
Le Royal Hotels & Resorts (5 stars) Amman Third Circle Tel: + 962 6 460 3000 <i>2 minutes by Taxi to Grand Hyatt/venue</i>	70 JD ++	80 JD ++	Focal point: Mr. Rateb Shouqer Email: <a href="mailto:rateb.shouqer@leroyal.com">rateb.shouqer@leroyal.com</a> Mobile: + 962 7 9999 5388
Retaj Hotel (3 stars) 5 <sup>th</sup> Circle Jabbal Amman Tel: + 962 6 551 66 88 <i>10 minutes by Taxi to Grand Hyatt/venue</i>	35 JD Incl. Tax	45 JD Incl. Tax	Focal point: Mr. Fares Shocair Email: <a href="mailto:reservation@retajhoteljo.com">reservation@retajhoteljo.com</a> Mobile: + 962 79 74 53 939

## AIRPORT TRANSFERS

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Transfers to and from Queen Alia International Airport and official hotels **will not be provided**, airport taxis are available 24 hours, the cost per trip is around (30 JD).

The airport has all necessary amenities. It is located ~40 minutes from Amman city and the venue.

## VISA PROCEDURE

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A valid passport and entry visa for visitors from certain countries are required to enter Jordan.

Each participant is requested to consult the Jordanian Embassy in his/her country of origin for visa information.

In case there is no Embassy or Consulate of Jordan in your country, it is recommended to send, **at least four weeks before the meeting (by 19 September 2022)**, a copy of your passport and the form in Annex 1 to **Mr. Mohammad Sulaiman, Media and Communication Dept., TRC** for assistance:

**Email:** [mohammad.sulaiman@trc.gov.jo](mailto:mohammad.sulaiman@trc.gov.jo)

**Mobile:** +962 7 9838 6852 | **Fax:** +962 6 5690830

## COVID-19 RESTRICTIONS AND RELATED TRAVEL INFORMATION

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As of 5 August 2022, there are no travel restrictions to Jordan, however it is advisable to keep checking with your airline for any changes prior to the event date.

**Travelers are still requested to fill in a declaration form** and obtain a free QR code before traveling at: <https://www.gateway2jordan.gov.io/form/>.

Although not required by the government, participants are recommended to either have valid COVID-19 vaccination certificates or negative PCR tests and to follow any specific guidelines given at the meeting venue, their accommodation and any other areas visited while in Jordan.

For further information, please contact the COVID-19 customer care centre number: +962 6 5002099.

## SECURITY

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The crime rate in Jordan is medium on UNDSS security advisory. However, visitors are advised to observe common safety practices while travelling (e.g., storing valuables in a safe, keeping wallets in a secure pocket, etc.). For any security incident, visitors should contact the police on 911.

## USEFUL TIPS & INFORMATION

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### Time zone:

Jordan time zone is **Eastern European Summer Time (GMT+3)**.



### Climate:

The weather in October is moderate with temperatures ranging between 25° and 15°C.

### Currency:

The official currency of Jordan is the Jordanian Dinar. Visa, American Express, Access/MasterCard, and Diners Club cards can also be used.

Banks are opened Sunday till Thursday from 8.30 to 15.00, and exchange rates as of 3 August 2022 are:

 Euro	<a href="#">0.722</a>
 American Dollar	<a href="#">0.709</a>

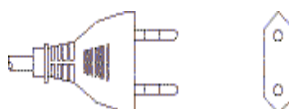
### Public transportation:

The officially recommended hotels are located close to the event venue. For those who wish to take a taxi, it is strongly recommended that **delegates only use yellow national taxis**.

The cost of a journey of 10 kilometers is approximately 5 JD.

### Electricity:

AC power voltage in Jordan is 220V, frequency of 50Hz. Most electrical outlets are as shown below:



## SERVICES AVAILABLE FOR PARTICIPANTS DURING THE WORKSHOP

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### **Communication center:**

Internet access will be available at the event venue free of charge.

### **Security:**

For security reasons, all participants should always wear their badges during the Workshop and in all social activities.

### **Medical assistance:**

Emergency and urgency medical assistance will be provided free of charge within the premises where the Workshop will take place. Nevertheless, it is advised to take out international travel insurance to cover any medical expenses in case of medical treatment.

## ANNEX 1

### نموذج تعبئة بيانات الحصول على تأشيرة المملكة الأردنية الهاشمية

#### Visa application form

1.	First name			الاسم الأول	.1
2.	Father name			اسم الاب	.2
3.	Grandfather name			اسم الجد	.3
4.	Family name			اسم العائلة	.4
5.	Birthplace			مكان الولادة	.5
6.	Birth date			تاريخ الولادة	.6
7.	Gender			الجنس	.7
8.	Mother name			اسم الام	.8
9.	Mother nationality			جنسية الام	.9
10.	Marital status			الحالة الاجتماعية	.10
11.	Wife name			اسم الزوجة	.11
12.	Wife's nationality			جنسية الزوجة	.12
13.	Wife's birth date			تاريخ ميلاد الزوجة	.13
14.	Wife's mother name			اسم ام الزوجة	.14
15.	Qualification			المؤهل العلمي	.15
16.	Country of arrival			بلد القدوم	.16
17.	Country of residence			بلد الإقامة	.17
18.	Occupation			المهنة	.18
19.	Workplace			مكان العمل	.19
20.	Passport number			رقم الجواز	.20
21.	Issue place			مكان الإصدار	.21
22.	Issue date			تاريخ الإصدار	.22
23.	Expire date			تاريخ الانتهاء	.23