

ITU WORKSHOP ON TELECOMMUNICATION SERVICE QUALITY AS ENABLER OF THE DIGITAL ECONOMY

Singapore, 19-21 August 2019

Practical Information for Participants

1. Registration

Please register online at <https://itu.int/en/ITU-T/Workshops-and-Seminars/qos/201908/>. Meeting information and documents will also be available using the same link.

2. Meeting Venue

The meeting will be held at **Mandarin Orchard Singapore**. Detailed information concerning the meeting rooms will be available onsite.

The address of the venue is as follows:

Mandarin Orchard Singapore

333 Orchard Road
Singapore 238867

3. Transportation and site information

The venue is approximately 25km from Singapore Changi Airport. It takes approximately 30 minutes to travel from Singapore Changi Airport to the venue by car and an hour by MRT.

- Public Taxi
 - Public Taxi is readily available at all terminals at Singapore Changi Airport.
 - All taxis are metered. Fares must be charged according to the taxi meter, plus applicable surcharges. More information can be found here:
<http://www.taxisingapore.com/taxi-fare/>
- Public Train (Mass Rapid Transit, MRT)
 - The train station is accessible by foot from Terminal 2 or Terminal 3. All the trains and gantries at the stations are luggage-friendly.
 - To get to the city, transfer to the westbound train at Tanah Merah station. The last train that connects to the last westbound train at Tanah Merah station will leave Changi Airport station at 11.18pm (http://journey.smrt.com.sg/journey/station_info/changi-airport/first-and-last-train/).
 - A copy of the MRT map can be found here:
https://www.transitlink.com.sg/images/eguide/mrt_sys_map.htm

4. Passports and Visas

Generally, foreigners who do not require visas for entry and are visiting Singapore as tourists may be given up to 30-day social passes upon their arrival in Singapore. All foreign visitors entering Singapore must have a valid passport. Visitors from countries whose

citizens require a visa should at the earliest time and well in advance of travel apply for a visa at a Singapore Embassy or consulate. Please refer to the travellers' information guide at: https://www.ica.gov.sg/enteranddeparting/before/enteranddeparting_before_required

For more information, please visit:
<https://www.ica.gov.sg/enteranddeparting/before/entryvisa>.

For participants who require supporting documents for the visa application, **please request from the organisers via email.**

Please provide details of your **full name, country** and **passport number** in the email.

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5. Climate – during August

Monthly average values of the temperature and precipitation in Singapore are given in the table below:

	August
Average Max Temperature	31.4°C / 88.5°F
Average Minimum Temperature	25.0°C/ 77 °F
Average Precipitation	148.9mm

<http://www.weather.gov.sg/climate-climate-of-singapore/>

6. Hotels

The venue, Mandarin Orchard Singapore, has offered a special room rate of \$250++ for participants of the event. Please refer to the link [HERE](#) for details and reservation

Hotels close to the venue:

- Holiday Inn Express Singapore Orchard Road
20 Bideford Rd, Singapore 229921
Website : <https://www.ihg.com/holidayinnexpress/hotels/us/en/singapore/sinex/hotel/detail>
- Grand Park Orchard
270 Orchard Road, Singapore 238857
Website : <https://www.parkhotelgroup.com/en/orchard>
- Hotel Jen Orchardgateway Singapore by Shangri-La
277 Orchard Road, Singapore 238858
Website : <https://www.hoteljen.com/singapore/orchardgateway/about/>
- Ascott Orchard Singapore
11 Cairnhill Road, Singapore 229724
Website : <https://www.the-ascott.com/en/singapore/singapore/ascott-orchard-singapore.html>

- Singapore Marriott Tang Plaza Hotel
320 Orchard Road, Singapore 238865
Website : <https://www.marriott.com/hotels/travel/sindt-singapore-marriott-tang-plaza-hotel/>

7. Internet access and wireless coverage

The venue will have a wireless network with access to the Internet.

8. Electricity



Singapore's voltage is 220-240 volts AC, 50 cycles per second. Most hotels can provide visitors with a transformer, which can convert the voltage to 110-120 volts 60 cycles per second. The power plugs used in Singapore are of the three-pin, square shaped type.

9. Useful information

Currency exchange

The currency in Singapore is the Singapore Dollar. Apart from banks and hotels, money can be changed wherever the sign "Licensed Money Changer" is displayed. Most shopping complexes have a licensed money changer. Visitors are discouraged from changing money with unlicensed money changers

Online exchange rates are shown at: <http://www.xe.com/>

Exchange rate as of 19 July 2018:

US Dollar: 1\$	1.35653 SGD
Euro: 1€	1.52793 SGD

10. Additional information

Tipping: Tipping is not very common in Singapore. It is prohibited at the airport and discouraged at hotels and restaurants, as most have already added a 10% service charge to the bill. Taxi drivers do not get tipped.

Time Zone: GMT+8:00.

Emergency Number: In case of emergency please dial 999.

For more information about Singapore, please visit www.yoursingapore.com.
