

Regulators challenge to improve QoS/QoE in LATAM



Presentation Abstract

ICT Regulators are making systems in order to get QoS/QoE improvements in their countries

Current regulation has some restriction to control and supervise mobile networks. And Operators build KPIs suitable to serve network operation but not necessary suitable for Regulators purpose.

We will review the common problems faced by regulators in LATAM and present alternatives to follow to achieve an effective study of QoS.

The presentation will propose a way forward to analyze typical monitor and measurement system to QoS to common scenarios. Take a view into intrusive and non-intrusive monitoring system, effective KPIs for Regulators and review ITU-T standards for QoS and QoE.