

# Re-thinking quality regulatory framework towards a responsive regulation



## **Presentation Abstract**

Presentation on the current regulatory model on the quality of telecommunications services in Brazil and the studies that have been carried out to review the current regulations. The debate goes on to discuss what is quality, how to measure, how to evaluate and what to do to promote results, considering the socio-economic context of the country, as well as its size, population, demographic concentration, among other aspects.