ITU Workshop on "ICT Innovations in Emerging Countries"

(New Delhi, India, 14 March 2013)

Demand Driven Standardization and the Role of Innovation in Demand Stimulation

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New Delhi, India, 14 March 2013

Economic Functions of Standards

•"A standards can be defined as a construct that results from reasoned, collective choice and enables agreement on solutions of recurrent problems"

 "A striking balance between the requirements of users, the technological possibilities and associated costs of producers, and constraints imposed by governments for the benefit of society in general"

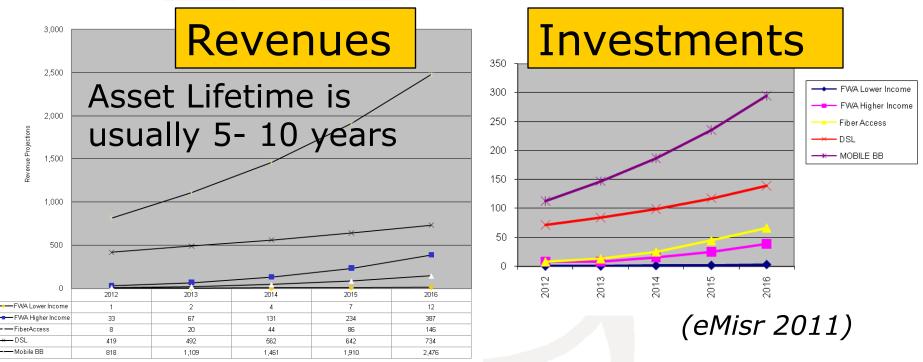
(Tassey 2000)

However, that balance might be lost!

Needs of Developing Countries



Telco Business Case vs. Standardization Pace



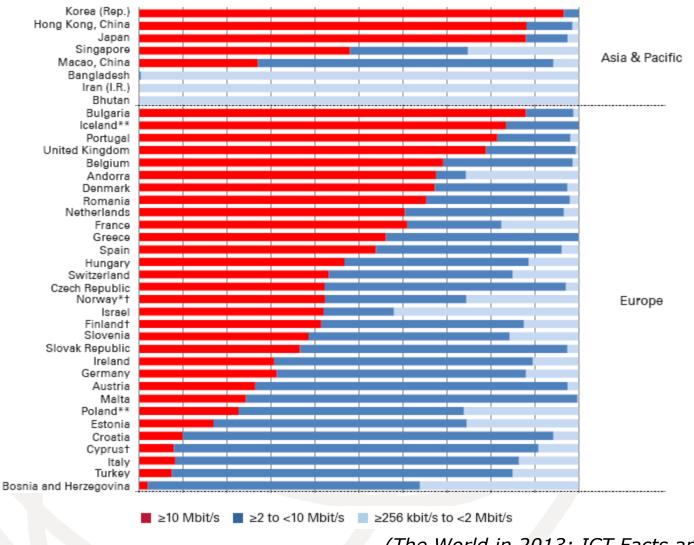
Standardization pace is faster

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Supply vs. Demand Build it and they will come.. Will they?

- Development policy has usually been concerned with increasing supply infrastructure
- inherent demand for ICTs because everyone wants better communications and information
 This underlying assumption is *Not necessary true*

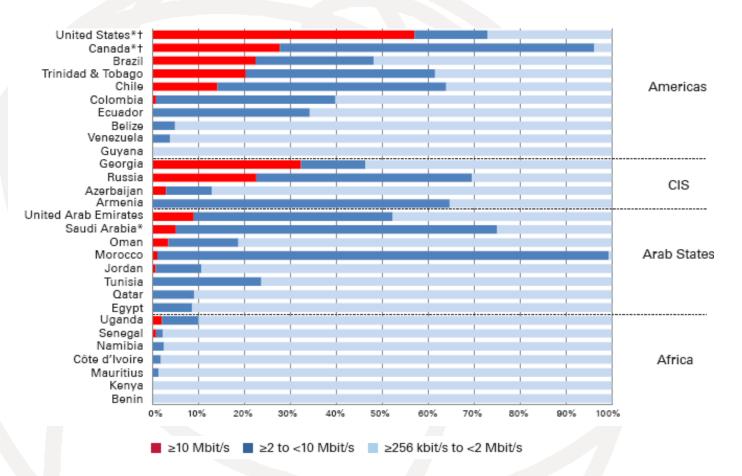
Fixed-broadband subscriptions, by speed, early 2012



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(The World in 2013: ICT Facts and Figures)

Fixed-broadband subscriptions, by speed, early 2012



(The World in 2013: ICT Facts and Figures)

Economic Impacts of ICT

Author	Study	Employment Effects	GDP Effects
Atkinson et al. (2009)	Estimate the impact of BB stimulus plan in US based on Input/Output multiplier estimates and literature	Employment multiplier of 49.8, with contribution from network effects of 26.8. Results in cost per job created of \$20,082.	
BCG (2009)	Cost-benefit case study analysis of Bangladesh, Serbia, and Thailand broadband plans in 2009.		Internet expected to add 2.6-5.2% to GDP by 2020, due mostly to productivity enhancements.
Crandall and Singer (2010)	Forecast of economic impact of U.S. broadband investment 2010-2015	Expect total investment of xpe \$182.5B (\$30.4B average per year) to result in 509,546 jobs (16.8 multiplier, or cost per job created of \$	GDP multiplier of 2.97
Eisenach, Singer et al (2009)	US BB tax incentives for investment in BB investigated	Employment multiplier per \$Million CAPEX 14.7-19.7	GDP multiplier per \$ of incremental CAPEX infra is 2.9-3.1

(eMisr 2011)

Economic Impacts of ICT

Author	Study	Employment Effects	GDP Effects
Fornefeld et al (2008)	EU27 study of BB economic	BB added 105k net jobs,	
	impact due to adoption by	with 1,319 lost due to	BB added 84B Euros
	businesses 2004-2006.	displacement and 1,424	net to EU27 GVA in
	Forecasts EU27 BB plans	added due to new activity	2006, or 0.71% growth.
	impacts on GDP and jobs.	growth	
Katz & Sutter (2009)	Estimate the impact of BB stimulus plan in US based on Input/Output multiplier estimates and literature	Employment multiplier of	
		41.2, with contribution from	
		network effects of 21.2.	
		Results in cost per job	
		created of \$24,261.	
Katz, Vaterlaus et al. (2009)	German National BB strategy	Type II multiplier 19.95,	Type II multiplier 0.93,
	impact from 2010-2020; basic	Externality mult 15.75, total	Externality mult 3.83,
	and ultra BB plan for total	35.70 (mult converted to \$	for total of 4.76 (mult
	investment of 35.9B Euros	per million CAPEX)	converted to \$)
Fornefeld et al (2008)	EU27 study of BB economic	BB added 105k net jobs,	
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	impacts on GDP and jobs.	growth	

Demand Stimulation Critical Success Factors

- A primary constraint on demand might be lack of technology awareness and a life context that makes ICTs useful, particularly in small rural communities or for socially isolated persons.
- Ease-of-use is a dominant factor in initial adoption of ICT, however usefulness is the crucial aspect for sustainability of adoption

(Adams, Nelson, & Todd, 1992)

Demand Stimulation Critical Success Factors

Perceptions about ease-of-use and usefulness, the "task-technology fit," is critical for ICT use

(Cooper and Zmud, 1990)

In his seminal work, Diffusion of Innovations, Rogers (1995) combines 50 years of diffusion research → set of general principles that explain how a new idea or innovation propagates in a social system

Demand Stimulation Critical Success Factors

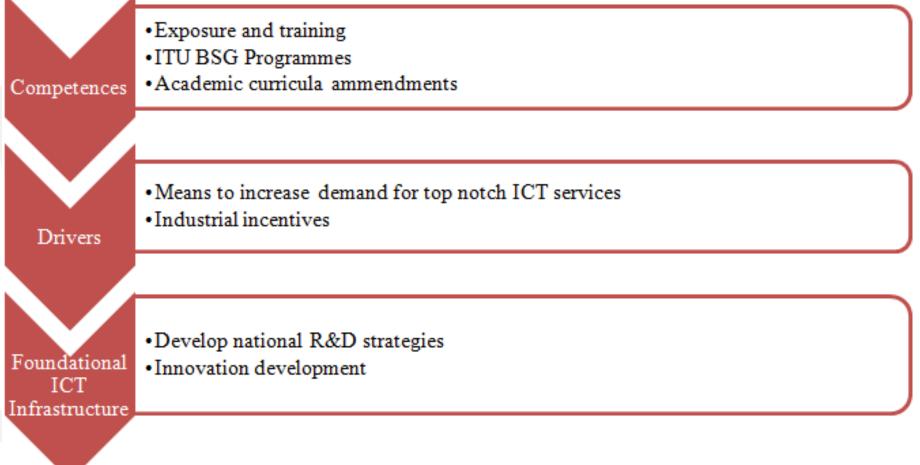
The focus of the theory is not only on awareness and knowledge but also on attitude change and the decisionmaking process that lead to the innovation practice or innovation adoption

(Rogers and Singhal 1996)

Demand Driven Standardization

- Standardization has a great impact on the sustainability of ICT industries,
- Addressing the real needs of developing economies is crucial; to achieve a global sustainability.
- Attempt to develop standards that are driven by the true needs of developing economies since the latter form a major portion of the worldwide consumption on newly standardized technologies.

Multi-tiered Strategy for *effective* Standardization Activities Participation



(Ramy Ahmed, innovation-i-0041, 2012)

Role of Innovation

- Effective mechanism to bridge the standardization gap
- Stimulate demand for ICT applications and services for a maximum global ICT market sustainability and development

Role of Innovation

- "In terms of policy, it is a well-established result that market economies normally do not generate a socially optimal volume of knowledge creation, innovation and entrepreneurship"
- However, there is no consensus concerning what institutional frameworks and policy measures that might generate such a social optimum given the imperfections in both the economic and the political markets.

(Braunerhjelm, 2010)

Role of Innovation

- This has not stopped policy-makers from launching a large number of institutional changes and policy measures to stimulate knowledge creation, innovation and entrepreneurship.
- Nevertheless, the number of carefully carried through policy evaluations is limited, → there is knowledge gap regarding which policies are effective and justify its costs.
- This is one major role the ITU-T could actually do in reference to Res. 44 WTSA-12

- Developing economies suffer from major problems beside the lack of connectivity
- Radical Pulling Strategy is needed instead of the traditional Push Strategy

- Standardizing demand stimulating technologies is the key + the Critical Success Standardization Activities (CSSA) Examples include:
- DRM and Watermarking technologies
- Machine Learning
- e-Money Architecture
- e-Health Enablers
- e-Agriculture
- Cognitive Radio

- Provide a window for introducing innovations from developing countries
- FG on Innovation: A perfect tool which lacks support
- Res. 44 WTSA-12: Establishment of a specialized panel for stimulating ICT innovations, to enhance global collaborative innovation and to identify and support innovations from developing countries

Res. 44 WTSA-12 instructs TSB Director: to carry out the necessary studies on the role of innovation management and innovation stimulation programmes on bridging the standardization gap between the developed and developing countries

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Questions

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