

ITU Regional Development Forum for Europe (RDF-EUR)

Information and Communication Technologies for Attaining Sustainable Development Goals

Tuesday 26 May 2020 | Virtual Meeting

<https://www.itu.int/en/ITU-D/Regional-Presence/Europe/Pages/Events/2020/RDF/Remote.aspx>

OUTCOME REPORT

Introduction

The Regional Development Forum for Europe (RDF-EUR) was organized by the International Telecommunication Union (ITU) with the support of the National Authority for Management and Regulation in Communications (ANCOM) of Romania. **The Forum was held remotely on 26 May 2020** as well as back to back with the CEPT Committee for ITU Policies (Com-ITU) meeting, held also remotely from 27 to 29 May 2020.

RDF-EUR reported on the implementation of the activities of the Buenos Aires Action Plan. Particular emphasis was given to the [Regional Initiatives](#) approved by WTDC-17, providing all stakeholders with an opportunity to discuss implementation plans, to announce commitments and to exchange experiences and best practices. RDF also addressed, from a regional perspective, the activities related to the Telecommunication Development Advisory Group (TDAG), ITU-D Study Groups, Membership, Partnerships, ITU Centres of Excellence, as well as regional contributions to the implementation of WSIS Action Lines and Sustainable Development Goals.

The meeting resulted in an updated 2020-2021 Implementation Plan for Regional Initiatives for Europe. This outcome was built upon over 40 written contributions, as well as bilateral consultations with implementation partners. All written contributions are available on the [RDF-EUR website \(Online Agenda with Contributions\)](#) and in Annex 4 of this report.

Participation

RDF-EUR was attended by over 100 participants including representatives of 34 Members States, 5 Sector Members, 3 Academia Members, 4 regional organizations, and 6 UN specialized agencies. The list of participants is available on the [RDF webpage](#).



Opening Ceremony

The opening ceremony was moderated by Mr. Jaroslaw Ponder, Head of the ITU Office for Europe and the welcoming addresses were provided by the following high-level speakers:

- **Ms. Doreen Bogdan**, Director, Telecommunication Development Bureau, International Telecommunication Union
- **Ms. Cristiana Flutur**, Co-President of Conference of European Postal and Telecommunication Administrations (CEPT)
- **Ms. Majlinda Bregu**, Secretary General, Regional Cooperation Council
- **Ms. Irena Vojáčková-Sollorano**, Regional Director, UN Development Coordination Office for Europe and Central Asia (statement delivered during the meeting)

Transcripts of the statements is available at the [RDF's website](#) and by [clicking here](#).

Discussions

RDF-EUR built upon two segments, namely one panel on results and impact-oriented regional actions beyond WTDC-17 and towards WTDC-21 and two panels on regional projects, initiatives, and partnerships contributing to the achievement of the Sustainable Developments Goals and WSIS Action Lines in Europe.

Virtual Roundtable One: Results and impacts oriented regional actions beyond WTD-17 and towards WTDC-21

The first panel provided an opportunity to update all participants on the outcomes of WTDC-17 in particular drawing attention to ITU-D Objectives, Outputs, Results Based Management Approaches, Regional Initiatives, Resolutions, ITU-D Study Groups, WSIS Action Lines and SDGs, Partnerships, Membership, Academia.

An exhaustive overview of actions implemented since last RDF-EUR was provided by **Mr. Jaroslaw Ponder**, Head of the ITU Office for Europe (see Annex 2), and was followed by panel discussions by the European representatives in the ITU-D, as follows.

- **Mr. Stephen Bereaux**, Deputy Director, Telecommunications Development Bureau, ITU
- **Ms. Blanca Gonzalez**, European Vice-Chair of the ITU-D Telecommunication Development Advisory Group, and Head of Unit at the Cabinet of the Secretary of State for Telecommunications and Information Society, Spain
- **Mr. Reiner Liebler**, Vice-Chair of ITU-T Telecommunication Standardization Advisory Group One Vice Chair of European TSAG, and Head of Technical Telecommunications



Regulation Department at Federal Network for Electricity, Gas, Telecommunications, Post and Railways, Germany

- **Mr. Vadim Kaptur**, European Vice-Chair of ITU-D Study Group 1, and Vice Rector of ONAT Academy, Ukraine
- **Ms. Amela Odobasic**, Vice-Chair of ITU-D Study Group 1 on Enabling Environment for the Development of Telecommunications/ICTs, and Head of Public Affairs at Communications Regulatory Agency, Bosnia and Herzegovina
- **Ms. Alina Modan**, Vice-Chair of ITU-D Study Group 2 on ICT Services and Applications for the Promotion of Sustainable Development and Expert at ANCOM, Romania
- **Dr. Lidia Stepinska-Ustasiakl**, Chairwoman of the Steering Committee ITU Centres of Excellence, Chairwoman of the ITU-D Global Capacity Building Group and Head of Social and Corporate Policy Unit, Office of Electronic Communications, Poland
- **Ms. Inga Rimkeviciene**, ITU CoE Steering Committee Chair, Head of International and Public Relations Division, Strategy Department, Communications Regulatory Authority, Republic of Lithuania

The main points raised during Roundtable 1 are as follows:

- Results based management (RBM) is integral to the ITU Development Bureau (BDT); BDT seeks to become a more agile and fit for purpose organization so to deliver stronger impact to its membership.
- The RBM approach maps impact in all areas through new KPIs and through modernization of the information system thus granting accountability and efficient monitoring of operations.
- The ITU Office for Europe is fully following RBM approach seeking strengthening of the impact of actions and their scaling-up.
- The ITU Regional Initiatives for Europe are aligned in the context of the 10 BDT thematic priorities and continue contributing to the work of the ITU-D Study Groups.

Regional Initiatives	BDT Thematic Priorities	ITU-D Study Groups
EUR1: Infrastructure	<u>Networks & Digital Infrastructure</u> <u>Policy & Regulation</u> Capacity Development Statistics	Q1/1; Q2/1; Q3/1; Q4/1; Q5/1; Q6/1; Q7/2
EUR2: Digitization	<u>Digital Services & Applications</u> Capacity Development Statistics	Q1/2; Q2/2;
EUR3: Digital Inclusion	<u>Digital inclusion for empowering women & girls, people with disabilities and other people with specific needs</u> Capacity Development Statistics	Q7/1
EUR4: Cybersecurity	<u>Cybersecurity</u> Statistics	Q3/2
EUR5: Innovation	<u>Digital Innovation Ecosystems</u> Digital Services & Applications Statistics	Q1/2



- Additional efforts are dedicated to ensure that ITU, as non-resident agency is delivering at the country level, leveraging UN national and regional presence and building the partnerships with numerous UN sister agencies.
- Significant efforts are dedicated to generation of larger projects for Europe that would generate substantial impact, such as the following recently launched projects and partnerships:
 - Investment Opportunity Mapping Systems in South Eastern Europe;
 - mHealth Knowledge and Innovation Hub for Europe;
 - Accessible Europe Initiative;
 - Technical assistance in the development of national strategies on COP, e-agriculture, digital skills, and broadband.
- During WTDC-17 preparatory meetings, a need was made apparent to strengthen coordination at the European level, especially within the context of Com-ITU, to advance development agenda across Europe.
- In the context of preparations for the WTDC-21, enhanced engagement of administrations and other stakeholder is important. There is a need for participation in the TDAG e-meeting (2-4 June 2020) as well as in the forthcoming preparatory work leading towards the WTDC-21.
- In achieving the ITU Regional Initiatives for Europe, it is imperative to coordinate with the European institutions, including European Commission or BEREC. Efforts of the ITU Europe Office are well noted.
- Directors of the BDT and TSB have strengthened coordination between their sectors in order to avoid possible overlaps in work and promoting synergies.
- In the context of the upcoming WTSA there is an interest to ensure an efficient division of work between the two sectors, particularly regarding the Study Group questions.
- ITU-D Study Groups with their reports are an excellent tool to catalyze up to date information from all stakeholders and their contributions, as mandated by WTDC resolutions.
- Major issues facing the Europe region include both a lack of contributions at the moment (below 5% of total contributions) and a lack of experts coming from the Europe Region (less than 10%).
- The Office for Europe regularly participates in the Study Groups and contributes to their work. It is recommended to the Europe Office, together with the Study Group Management Team to seek the way to make Study Groups process more attractive for the European stakeholders. The point is well noted by the Europe Office.



- Study Questions Q7/1 on accessibility is an example of a good engagement of the region, where thanks to the countries' involvement in the works, we may observe increased dynamics in implementation of ICT accessibility actions at the national level.
- In the context of COVID-19, ICT's are fundamental and therefore this is an opportunity for Study Groups to draw more attention and deliver on objectives. COVID-19 is also an occasion to start new projects or resume old ones.
- The involvement of the ITU-D Study Group 2 on ICT Services and Applications has ranged from affordability in digital skills to telecommunication for disaster risk management. For example, with regards to mHealth in terms of telemedicine, the work done before the pandemic greatly helped during the management of the crisis.
- A very important point that is being raised within ITU-D Study Group 2 on ICT Services and Applications is that the tech-privacy-cybersecurity balance is fundamental to ensure adoption of new tools and platforms.
- It is both key and timely to explore how to work together to leverage digital skills role in the recovery plan after COVID -19. There is a need for a holistic and global strategy in addressing COVID-19 and digital skills must be integral part of this.
- There is a need to set new priorities in education, as well as revise existing tools, platforms, measures, and task forces to address our new world.
- In the context of defining the after COVID-19 plan it is paramount to take into consideration vulnerable groups, as this crisis has exacerbated pre-existing inequalities within society.
- Coordination and cross-sectoral cooperation are necessary to build the balance between technological and societal needs.
- In order to successfully execute projects and initiatives, the following factors are key:
 - Knowledge-Sharing: Communicating the priorities we have and receiving the knowledge of others;
 - Making Partnerships: Sharing of contributions, such as in the context of RDF. Partnerships will lose positive meaning if involvement is limited;
 - Multi-stakeholder involvement.
- ITU Centres of Excellence (CoE) are good examples of all the criteria above. The mission of capacity building is achieved through sharing the knowledge and sharing the experience within the network.

Virtual Roundtables Two & Three

Roundtable two and three discussed the multitude of projects, initiatives, and actions planned or in process of being executed by a wide-range of ICT stakeholders in the Europe region for continued



implementation of the Sustainable Development Goals and WSIS Action Lines in relation to the European context.

Virtual Roundtable Two: Regional projects, initiatives, and partnerships contributing to the achievement of the Sustainable Development Goals and WSIS Action Lines in Europe

The panel was composed of the following speakers representing multiple institutions across Europe:

- **Mr. Dan Sjöblom**, Chairman, Body of European Regulators for Electronic Communications [BEREC]
- **Mr. Marcin Cichy**, Chairman, Eastern Partnership Electronic Communications Regulators Network [EaPeReg]
- **Mr. Akos Bona**, Vice President of International Markets, Member of the Board at the Broadband Foundation
- **Dr. Violeta Isabel Perez Nueno**, Digital Health and Innovation, World Health Organization
- **Mr. Javier Ferrero Alvarez**, Head of Digital Environments, Systems, and Technologies at Andalusian Health Quality Agency, Spain
- **Mr. Nabil Gangi**, Deputy Regional Representative, Regional Office for Europe and Central Asia, UN Food and Agriculture Organization

The main points raised during Roundtable 2 are as follows:

- A MoU between ITU and BEREC was signed last year to formalize cooperation and define participation in the Study Groups and ITU's projects. Cooperation with regulatory bodies and networks that go beyond the European Union or Europe as a continent are fundamental to ensure that connectivity is improved across the globe.
- Technology has a lot of potential benefits within the context of SDGs and this has become evident with the pandemic. The policies that are implementing the SDGs must be integrated with the technological layer such as BEREC is doing within the context of the EU Green Deal.
- EaPeReg collaborates closely with ITU on many ICT-related activities. The EaPeReg network's activities are accelerated by the EU regulatory authorities and by the European Commission to develop the connectivity industry in Eastern Partnership countries.
- EaPeReg is focused on:
 - Digital Economy and especially on strategies and Development of Broadband;
 - Harmonization of Spectrum;



- Release of obstacles in international communication in terms of roaming along the lines of EU policies;
- Strengthening of the independence of NRAs to ease the point of view of industry and in particular telco operators.
- Recently signed MoU between the ITU and EaPeReg will strengthen collaboration of ITU with the Eastern Partnership and will facilitate generation of synergies as well as access to knowledge.
- Many projects present common and concrete steps that countries should follow such as in the case of Broadband Mapping Investment Opportunities. But many other areas such as agriculture, energy or logistics can also be facilitated by connectivity.
- The Broadband Foundation has successfully partnered with the Hungarian government in the mapping of broadband since 2007 and is now collaborating with ITU on the project “Supporting Investment Opportunity Mapping Systems in Broadband Infrastructure for South Eastern Europe.”
- This project will serve to review technical assistance and promotion of good practices and guidelines of the mapping system with not just a regional, but an international impact.
- The need of having mapping tools in Europe is very important to drive investment and monitor quality of service to address current issues including lack of structured data and standardized models.
- European mHealth Knowledge and Innovation Hub is a project of ITU, WHO and the Andalusian Health Quality Agency, funded by the European Commission. The objective of the consortium of 18 administrations/healthcare systems is to facilitate implementation of large scale mHealth policies across the region, including:
 - Toolkits
 - Contributions to Policy Framework
 - Services Portfolio on mHealth
 - Ethics on mHealth
- With regards to national apps pertaining to mHealth, the Hub is working to build a repository which also has a dedicated section on COVID-19 apps.
- The European mHealth Hub will be focused on country assistance and responds to an increasing demand for support in the field.
- The Mission of mHealth Hub is to build capacity at the national level, leveraging a multi-sectoral network of consortium members, covering multiple areas of expertise.
- The mHealth Hub calls on countries to contribute to the process of knowledge development and integration of m-health services in national and regional healthcare systems.



- mHealth Hub is not limited to the European Union only but to the wider European continent. Stakeholders interested in collaboration may consider joining a special meeting on 13th June 2020 that aims at defining possibilities for collaborations with the countries.
- The publication of ITU-FAO Report on Status of Digital Agriculture in 18 Countries of Europe and Central Asia will be released soon and a webinar on the topic will take place on 22nd June 2020 to which all stakeholders are invited to participate and to contribute.
- The publication will lead towards further development of assistance services at the country level that is currently taking place in Albania, Armenia, Bosnia & Herzegovina and Turkey.
- The main issue that ITU-FAO is currently encountering in context of the digital agriculture is lack of data. Assistance to the countries in this context will need to be considered.

Virtual Roundtable Three: Regional projects, initiatives, and partnerships contributing to the achievement of the Sustainable Development Goals and WSIS Action Lines in Europe

The panel was composed of the following speakers representing multiple institutions across Europe:

- **Ms. Alia El-Yassir**, Regional Director for Europe and Central Asia, UN Women
- **Ms. Inmaculada Placencia-Porrero**, Senior Expert at Disability and Inclusion Unit, and DG for Employment, Social Affairs, and Inclusion, European Commission
- **Ms. Ruth Sciberras**, CEO, Agenzija Support, Malta
- **Ms. Pranvera Kastrati**, Senior Expert on Economic and Digital Connectivity, Regional Cooperation Council
- **Ms. Ratka Strugar**, General Director of Directorate of Electronic Communications, Postal Services, and Radio Spectrum, Ministry of Economy, Montenegro
- **Ms. Adelina Ognjanska**, Expert in International Cooperation in IT and Communications, Ministry of Transport, Information Technology, and Communications, Bulgaria
- **Ms. Hine-Wai Loose**, Project Manager, Geneva Centre for Security Sector Governance, Switzerland
- **Mr. David Wright**, Director, UK Safer Internet Centre, United Kingdom
- **Mr. Szymon Wojcik**, Safer Internet Poland Project Coordinator, Poland

The main points raised during Roundtable 3 are as follows:

- The Europe Region together with CIS has the lowest gender gap in mobile internet use, which is an opportunity to further improve women's and girls' access to health, education, political representation, and financial services among others.



- ICTs are viewed as enablers of SDGs when it comes to gender equality. Initiative 5.b in the context of SDGs and the launch of the Action Coalition for Technology and Gender Equality 2021 are also powerful international platforms to advance the agenda on gender equality in tech.
- The approach of UN Women to close the digital gender divide is:
 - Making women and girls equal partners in the digital sector
 - Addressing gender stereotypes, discriminatory norms, and masculinity
 - Ensuring greater social capital, equality and empowerment
 - Prioritizing digital technology in the changing world of work
 - Providing online multi-sectoral support services to survivors
- Ongoing partnership between UN Women and ITU leads towards strengthened cooperation. A regional study on Digitally Empowered Generation Equals investigating situation in eight countries might potentially lead to subregional project.
- Celebration of the Girls in ICT Day is a special milestone of each year. Also this year several celebrations across Europe were observed.
- Special call for more action dedicated to the promotion of the ICT career paths as well as support programmes was articulated in follow up to a special intervention of youth representative, **Ms. Emina ZOLOTA, IT Girl, Bosnia and Herzegovina.**
- Within the Berlin Process, RCC engaged with Western Balkans (WB) countries regarding digital transformation in many fields. The Regional Roaming Agreement is an example of how coordinated policy benefited the whole region and all economies.
- The Digital Summit for Western Balkans has become a flagship event where the leaders of the WB countries discuss policy and stakeholders contribute to advance regional objectives.
- RCC is active on a number of items ranging from digital skills to digital gender equality as well as targeting all groups at risk of widening the digital skill divide. In this context, the RCC is partnering with the ITU in the organization of the “ITU-RCC Webinar for Europe on the Development of National Digital Skills Strategies: Digital Skills Assessment Guidebook.”
- European Commission has been partnering with ITU on Accessible Europe, becoming a central platform to advance the ICT accessibility agenda.
- At the EU level there are obligations on ICT accessibility for telecommunications operators in the private sector is in the process of development;
- Legislation is in place for audiovisual media services and web accessibility that have been very useful during the Covid-19 crisis.
- The EC is seeking to change the ICT sector to develop accessibility through procurement.
- Moreover the EC has requested the development of standards to define what is ICT accessibility such as the EN 301 549 and the EN 17161 (for universal design).
- Regarding emergency communications, the COVID-19 response in relation to persons with disabilities has seen a lack of accessible communications, or accessible smart working or accessible smart education, has widened the gap.



- Agenzija Sapport, from Malta, is an example of a national agency for persons with disabilities that has been active since 2003 in developing solutions by harnessing technology through a multi-stakeholder approach.
- Due to the nature of Agenzija Sapport’s role in accessibility, the 2019 edition of Accessible Europe was hosted by the agency in December 2019.
- The implementation of European regulation is an important aspect to grant rights of communication to persons with disabilities, however political support at the country level is a fundamental part of the process.
- A project of particular note in Montenegro is the broadband development for NGN in the framework of the Digital Strategy 2020 and in the context of the forthcoming strategy 2021-2024.
- With a strong broadband network, Montenegro can successfully be connected to the region and in this light, the Broadband Highway Project is a prime example of this effort.
- Montenegro pledges to work with the RCC and the WB economies for the future as the enhanced regional integration strongly benefits the digitization of all.
- Recently developed with ITU the Digital Innovation Profile for Montenegro provided set of recommendations on strengthening innovation capacities of the country.
- The ITU Regional Cybersecurity Forum for Europe and CIS was successfully organized in Bulgaria. Participation of national and international stakeholders led to the advancement of implementation of the Regional Initiative on Cybersecurity constructing dialogue around all topics surrounding cybersecurity.
- Cybersecurity is a horizontal issue and must be addressed via a multi-stakeholder approach. The Cybersecurity Forum creates a platform that compels stakeholders to find solutions and share with the community to create policy.
- Enhancing cybersecurity governance in Western Balkans (WB) region is a key activity of DCAF. This activity is supported by the UK Foreign and Commonwealth Office and focuses on achieving the following goals:
 - Enhanced transparency in cybersecurity governance in WB region;
 - Capacity-building of national CIRTs;
 - Expanding and strengthening regional cooperation on cybersecurity issues in WB region.
- Community tracing might help navigate the issues in areas such as the WB and cybersecurity measures are important to be factored in.
- ITU-DCAF partnership is very much valued. Recent joint work on the piloting of the Guide on Developing National Cybersecurity Strategies was valuable for Western Balkan economies.
- The UK Safer Internet Centre research contributed to the development of the first International Standardized Guidelines on Child Online Protection, a matter that was important before the pandemic and even more so during the pandemic.



- In the past two years, the UK Safer Internet Centre’s research has been involved under the ITU Regional Initiative for Europe in assessments on national implementation of the guidelines through country assistance such as in Georgia and Ukraine. The assessment has been comprehensive as well as involving numerous stakeholders, leading to many recommendations being issued according to the concerns raised by different groups. UK Safe Internet Center and ITU aim at continuing collaboration in providing support to other countries in field of child online protection.
- The “International Conference on Keeping Children and Young People Safe Online” is already a regional tradition for all stakeholders working on the Child Online Protection, and often a platform for building partnerships to provide assistance to the countries, like in case of Ukraine. In 2020 event will be held in September 2020 and be followed by a workshop. The conference will address the status of the International Standardized Guidelines on Child Online Protection and other emerging issues such as new challenges posed by COVID-19.

Virtual Review: Implementing the ITU Regional Initiatives for Europe (2020-2021)

The Virtual Review provided an opportunity to update the 2020-2021 Implementation Plan for the Regional Initiatives for Europe. Stakeholders were invited to share written contributions on activities in which they would contribute to the implementation of the ITU Regional Initiatives for Europe. Over 40 written contributions were received, as well as several bilateral consultations with implementation partners were executed. All written contributions are available on the [RDF-EUR website \(Online Agenda with Contributions\)](#) and in Annex 4 of this report. The 2020-2021 Implementation Plan for the Regional Initiatives for Europe is available in Annex 2. Implementation Plan is a living reference document and may be amended during the year depending on the feasibility of actions.

Final conclusions

RDF participants thanked the ITU secretariat for the efficient preparation and conducting the meeting. RDF-EUR participants also provided special thanks towards ANCOM given its support of the RDF-EUR, while recognizing value of holding RDF-EUR back to back with Com-ITU meeting. All stakeholders were called upon to continue engaging in the implementation of the ITU Regional Initiatives

Annexes

Annex 1: Final RDF 2020 Agenda

Annex 2: Updated Implementation Plan 2020-2021

Annex 3: Report on Activities Implemented in 2019

Annex 4: List of contributions received for RDF-EUR 2020



Annex One

ITU Regional Development Forum for Europe (RDF-EUR)

Information and Communication Technologies for attaining Sustainable Development Goals

organized by the International Telecommunication Union with the support of the
National Authority for Management and Regulation in Communications (ANCOM) of Romania



Tuesday 26 May 2020 | 11:00 – 16:45 | Remote Meeting

<https://www.itu.int/en/ITU-D/Regional-Presence/Europe/Pages/Events/2020/RDF/Remote.aspx>

(Meeting held back-to-back with Com-ITU of CEPT – 27-29 May 2020, Remote Meeting)

DRAFT AGENDA

[10:45 – 11:00]	Online networking on the online platform
[11:00 – 11:25]	<p>OPENING SEGMENT</p> <p>Welcoming Addresses</p> <ul style="list-style-type: none"> - Ms. Doreen Bogdan-Martin, Director, Telecommunication Development Bureau, ITU - Ms. Cristiana Flutur, Co-President of CEPT - Ms. Majlina Bregu, Secretary General, Regional Cooperation Council - Ms. Irena Vojáčková-Sollorano, Regional Director, UN Development Coordination Office for Europe and Central Asia - Mr. Jaroslav Ponder, Head of the ITU Office for Europe, ITU
[11:25 – 12:20]	<p>VIRTUAL ROUNDTABLE ONE: Results and impact oriented regional actions beyond WTDC-17 and towards WTDC-21</p> <p><u>Results Based Management Approach ITU Actions at the Regional Level ITU as Part of Regional United Nations Sustainable Development System Regional Initiatives Study Groups Partnerships Membership SMEs Academia WSIS Action Lines and SDGs COP Council Working Group</u></p> <ul style="list-style-type: none"> - Ms. Blanca Gonzalez, European Vice-Chair of the ITU-D Telecommunication Development Advisory Group, and Head of Unit at the Cabinet of the Secretary of State for Telecommunications and Information Society, Spain - Mr. Reiner Liebler, Vice-Chair of ITU-T Telecommunication Standardization Advisory Group One Vice Chair of European TSAG, and Head of Technical



Telecommunications Regulation Department at Federal Network for Electricity, Gas, Telecommunications, Post and Railways, Germany

- **Mr. Vadim Kaptur**, European Vice-Chair of ITU-D Study Group 1, and Vice Rector of ONAT Academy, Ukraine
- **Ms. Amela Odobasic**, Vice-Chair of ITU-D Study Group 1 on Enabling Environment for the Development of Telecommunications/ICTs, and Head of Public Affairs at Communications Regulatory Agency, Bosnia and Herzegovina
- **Ms. Alina Modan**, Vice-Chair of ITU-D Study Group 2 on ICT Services and Applications for the Promotion of Sustainable Development
- **Dr. Lidia Stepinska-Ustasiakl**, Chairwoman of the Steering Committee ITU Centres of Excellence, Chairwoman of the ITU-D Global Capacity Building Group and Head of Social and Corporate Policy Unit, Office of Electronic Communications, Poland
- **Ms. Inga Rimkeviciene**, ITU CoE Steering Committee Chair, Head of International and Public Relations Division, Strategy Department, Communications Regulatory Authority, Republic of Lithuania

[12:20 – 13:30]

VIRTUAL ROUNDTABLE TWO: Regional projects, initiatives, partnerships contributing to achievement of Sustainable Development Goals and WSIS Action Lines in Europe

Strategic Partnerships / Support to Mapping of Broadband Infrastructure / European mHealth Hub / Digital Agriculture Strategies / Digitally Empowered Generation Equals

- **Mr. Dan Sjöblom**, Chairman, Body of European Regulators for Electronic Communications [BEREC]
- **Mr. Marcin Cichy**, Chairman, Eastern Partnership Electronic Communications Regulators Network [EaPeReg]
- **Support to Mapping of Broadband Infrastructure**
 - o **Mr. Akos Bona**, Vice President of International Markets, Member of the Board at the Broadband Foundation
- **European mHealth Hub**
 - o **Dr. Violeta Isabel Perez Nueno**, Digital Health and Innovation, World Health Organization
 - o **Mr. Javier Ferrero Alvarez**, Head of Digital Environments, Systems, and Technologies at Andalusian Health Quality Agency, Spain
- **Digital Agriculture Services**
 - o **Mr. Nabil Gangi**, Deputy Regional Representative, Regional Office for Europe and Central Asia, UNFAO

[13:30 – 14:00]

Virtual Lunch Break

[14:00 – 14:45]

VIRTUAL ROUNDTABLE THREE: Regional projects, initiatives, partnerships contributing to achievement of Sustainable Development Goals and WSIS Action Lines in Europe

Accessible Europe / Child Online Protection In Europe / ICT-centric Innovation Ecosystem / Regional Digital Integration / Digital Transformation

- **Digital Inclusion**
 - o **Ms. Alia El-Yassir**, Regional Director for Europe and Central Asia, UN Women
- **Accessible Europe**



- **Ms. Inmaculada Placencia-Porrero**, Senior Expert at Disability and Inclusion Unit, and DG for Employment, Social Affairs, and Inclusion, European Commission
- **Ms. Ruth Sciberras**, CEO, Agenzija Sapport, Malta
- **Digital Skills**
 - **Ms. Pranvera Kastrati**, Senior Expert on Economic and Digital Connectivity, Regional Cooperation Council
- **Digital Ecosystem**
 - **Ms. Ratka Strugar**, General Director of Directorate of Electronic Communications, Postal Services, and Radio Spectrum, Ministry of Economy, Montenegro
- **Cybersecurity**
 - **Ms. Adelina Ognjanska**, Expert in International Cooperation in IT and Communications, Ministry of Transport, Information Technology, and Communications, Bulgaria
 - **Ms. Hine-Wai Loose**, Project Manager, Geneva Centre for Security Sector Governance, Switzerland
 - **Mr. David Wright**, Director, UK Safer Internet Centre, United Kingdom
 - **Mr. Szymon Wojcik**, Safer Internet Poland Project Coordinator, Poland

[14:45 – 16:15]

VIRTUAL REVIEW: Implementing the ITU Regional Initiatives for Europe (2020-2021)

EUR1: Broadband infrastructure, broadcasting and spectrum management | EUR2: A citizen-centric approach to building services for national administrations | EUR3: Accessibility, affordability and skills development for all to ensure digital inclusion and sustainable development | EUR4: Enhancing trust and confidence in the use of information and communication technologies | EUR5: ICT-centric innovation ecosystems

2020-2021 Action Plan for Implementing ITU Regional Initiatives for Europe
EUR1: Broadband infrastructure, broadcasting and spectrum management

- Albania
- Georgia
- Lithuania
- Moldova
- Montenegro
- Poland
- EaPeReg
- Broadband Foundation (Hungary)
- Intel (Global)
- Axon (Spain)

EUR2: A citizen-centric approach to building services for national administrations

- FAO
- WHO
- Andalusian Health Quality Agency (Spain)

EUR3: Accessibility, affordability and skills development for all to ensure digital inclusion and sustainable development

- Albania



- Bosnia and Herzegovina
- Israel
- Lithuania
- Portugal
- Serbia
- UN Women
- Essl Foundation/Zero Project (Austria)
- Intel (Global)

EUR4: Enhancing trust and confidence in the use of information and communication technologies

- Albania
- Bulgaria
- Lithuania
- Moldova
- North Macedonia
- Ukraine
- ONAT (Ukraine)
- UK Safer Internet Centre (United Kingdom)
- Intel (Global)
- Axon (Spain)
- DCAF (Switzerland)
- Empowering Children Foundation (Poland)

EUR5: ICT-centric innovation ecosystems

- Albania
- Georgia
- Israel
- Serbia
- Essl Foundation (Austria)
- Axon (Spain)

[16:15 – 16:45] **Conclusions and Way Forward**



Annex Two

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UPDATED IMPLEMENTATION PLAN 2020-2021 REGIONAL INITIATIVES FOR EUROPE

EUR1: Broadband infrastructure, broadcasting and spectrum management

Objective: To facilitate high-speed connectivity with resilient and synergistic infrastructure development, deployment and sharing, whilst ensuring a trusted and quality user experience.

Potential Partners : EC, EBU, BEREC, EaPeReg, National Regulatory Authorities, RCC, RIPE, Digital Europe, ONAT Academy, Broadband Foundation, EIB, World Bank, Others

Beneficiary : All 46 ITU Europe region countries

ACTIVITIES/PROJECTS

Year	Actions
2019	Actions Implemented and additional information from 2019 can be accessed through the full actions report by clicking here
2020	<ul style="list-style-type: none"> • ITU Terrestrial Transmission Map <ul style="list-style-type: none"> ○ Furthering of the European dataset in collaboration with all European administrations • Project ONE: 2020 – 2022: Supporting Investment Opportunity Mapping Systems in Broadband Infrastructure for South Eastern Europe Project aims to assist the nations of Albania, Bosnia & Herzegovina, Georgia, Moldova, Montenegro, North Macedonia, Serbia, and Ukraine in mapping broadband infrastructure and services, taking into account requirements from regional harmonization efforts



Year	Actions
	<p>carried out by the European Union and Body of European Regulators for Electronic Communications (BEREC).</p> <p><u>Partners:</u> ITU and The Broadband Foundation, Others</p> <p><u>Expressed Offering of Contributing</u></p> <ul style="list-style-type: none"> ○ World Bank, European Investment Bank, EaPeReg ○ Office of Electronic Communications of Republic of Poland (UKE) ○ Axon (Spain) on multiple regional initiatives <p><u>Expressions of intent in collaboration</u></p> <ul style="list-style-type: none"> ○ Collaboration between GNCC of Georgia and ITU on a series of mapping projects within Georgia including: <ul style="list-style-type: none"> - Infrastructure mapping - Service mapping category - Demand mapping category - Investments mapping category <ul style="list-style-type: none"> ● Project TWO: 2020-2021: Establishment of the national testing laboratory for IPv6 in Montenegro and Regional Forum on Transition to IPv6 ● Technical Assistance 2020 <ul style="list-style-type: none"> ○ Assistance to Albania on Updating of the National Broadband Plan (completed) ○ Assistance to Albania on freeing up DD2 Spectrum ○ Assistance to Moldova on Spectrum Policy Review ● Regional Studies <ul style="list-style-type: none"> ○ 5G Strategies, Policies and Implementation in Europe ● Workshops and Seminars 2020 <ul style="list-style-type: none"> ○ Regional Seminar for Europe and CIS on Spectrum Management and Broadcasting (Remote Meeting, 1-2 July 2020; Organized with support by National Media and Infocommunications Authority of Hungary) ○ ITU-EKIP Regional Regulatory Forum for Europe (face-to-face 28-29 September 2020, Budva, Montenegro) ○ ITU Regional Forum for Europe on Transition to IPv6 (30 September – 2 October, 2020, Budva, Montenegro; back to back with ITU-EKIP Regional Regulatory Forum for Europe) ○ ITU Regional Forum for Europe and CIS on 5G National Strategies, Policies and Implementation (20-21 October 2020) ○ Support to the Regional Platforms (e.g. 5GTechritory)



Year	Actions
	<ul style="list-style-type: none"> ○ Request: Expanding regional capacity building for terrestrial digital audio broadcasting implementation (Moldova) ● Enhanced cooperation with European stakeholders (2020-2021) <ul style="list-style-type: none"> ○ EaPeReg: Enhanced cooperation between EaPeReg and ITU on access to infrastructure, spectrum management, harmonisation of roaming prices and approach to roaming regulation ○ BEREC ○ Regional Cooperation Council ● Knowledge Sharing Offering 2020-2021 <ul style="list-style-type: none"> ○ Lithuania: Facilitating knowledge-sharing between Lithuania and fellow ITU Member States on RRT proposes to share its experience and know-how with ITU member states in the area of broadband regulation, including quality of services, consumer protection, network mapping, measuring network coverage, methods of collecting information from the operators about the network development. ● Contribution from Private Sector <ul style="list-style-type: none"> ○ Intel: Proposal of expanding the scope of Regional Initiatives to cover the Covid-19 and organizing regional events on Covid-19 and learning on the best practices of the countries ● Support to the implementation of the ITU Centres of Excellence training opportunities
2021	<ul style="list-style-type: none"> ● ITU Terrestrial Transmission Map <ul style="list-style-type: none"> ○ Furthering of the European dataset in collaboration with all European administrations ● Project ONE: 2020 – 2022: Supporting Investment Opportunity Mapping Systems in Broadband Infrastructure for South Eastern Europe ● Project TWO: 2020-2021: Establishment of the national testing laboratory for IPv6 in Montenegro and Regional Forum on Transition to IPv6 ● Workshops and Seminars 2021 <ul style="list-style-type: none"> ○ Face-to-Face Regional Seminar for Europe and CIS on Spectrum Management and Broadcasting (Q2/2021, Hosted by National Media and Infocommunications Authority of Hungary) ○ ITU-EKIP Regional Regulatory Forum for Europe (September 2021, Budva, Montenegro) ● Enhanced cooperation with European stakeholders (2021)





Year	Actions
	<ul style="list-style-type: none">○ BERC, EaPeReg, EMERG, RCC● Support to the implementation of the ITU Centres of Excellence training opportunities



EUR2: A citizen-centric approach to building services for national administrations

Objective: To facilitate the development of transformative and paperless citizen-centric services that could be accessible and available to all members of society.

Potential Partners : EC, Digital Europe, WHO, FAO, ONAT Academy, OSLOMET, Ministries in charge of digitization processes, others

Beneficiary : All 46 ITU Europe region countries

ACTIVITIES/PROJECTS

Year	Actions
2019	Actions Implemented and additional information from 2019 can be accessed through the full actions report by clicking here
2020	<ul style="list-style-type: none"> • Project ONE: mHealth Innovation and Knowledge Hub for Europe <ul style="list-style-type: none"> ○ Joint WHO-ITU project scaling up evidence-based digital health solutions in the areas of non-communicable diseases (NCDs). The Hub project is funded by the European Commission under the Horizon 2020 program and is backed by a powerful and skillful consortium of 19 public and private partners from 12 European countries and led by the Andalusian Public Health System. • Digital Agriculture <ul style="list-style-type: none"> ○ ITU-FAO Report on the “Status of Digital Agriculture in 18 countries of Europe and Central Asia” ○ Assistance to the countries in the process of elaboration of the national digital agriculture strategies ○ Collaboration on the monitoring indicators on digital agriculture • UN Digital Transformation Group for Europe and Central Asia <ul style="list-style-type: none"> ○ Operationalization of the platform of the UN system agencies implementing ICT4SDG projects, facilitating programming of the cooperation frameworks • Support to the implementation of the ITU Centres of Excellence training opportunities
2020-2021	<ul style="list-style-type: none"> • Project ONE: mHealth Innovation and Knowledge Hub for Europe • Digital Agriculture • UN Digital Transformation Group for Europe and Central Asia • Workshops and Seminars 2021



Year	Actions
	<ul style="list-style-type: none"> ○ ITU Forum for Europe and CIS Regions on Transformation Powered by ICT innovation – Fostering growth of the Digital Economy in collaboration with State University of Telecommunications of Ukraine ○ ITU Regional Forum for Europe on Industrial Policies, 5G, Cloud Computing, IoT, AI Organized in collaboration with the Ministry of Energy and Infrastructure, Albania ● Support to the implementation of the ITU Centres of Excellence training opportunities



EUR3: Accessibility, affordability and skills development for all to ensure digital inclusion and sustainable development

Objective: To bridge the digital divide and equip all groups of society, including persons with disabilities and specific needs, to take advantage of ICT, by enabling capacity building in digital skills.

Potential Partners : EC, ILO, UN-CRPD, G3ict, Zero Project(ESSL Foundation) , Apple, Microsoft, Google, ICT Industry, ONAT Academy, OSLOMET, MWF, AMA, ANACOM (Potrugal), UN Women, Others

Beneficiary : All 46 ITU Europe region countries

REGULAR ACTIONS

Year	Actions
2019	Actions Implemented and additional information from 2019 can be accessed through the full actions report by clicking here
2020	<ul style="list-style-type: none"> ○ Accessible Europe <ul style="list-style-type: none"> ○ ITU-European Commission Partnership ○ Regional Review of Enabling Environment fostering ICT Accessibility in Europe (46 countries) ○ Regional Contest on Digital Innovative Solutions for Accessible Europe ○ Curation Programme for Innovators of Accessible Europe ○ ICT centric innovation ecosystem in ICT Accessibility <ul style="list-style-type: none"> ▪ Developing the cooperation between the ITU members with the Zero Project in developing a network of thematic leaders in ICT accessibility and digital inclusion. ○ National Policy Advisory <ul style="list-style-type: none"> ▪ Lithuania ▪ Republic of Serbia ▪ Bosnia and Herzegovina ▪ Malta ○ Offering of sharing best practices in field of accessibility by Israel ○ Project proposal on Accessible Europe initiative: Under development ○ Digital Skills <ul style="list-style-type: none"> ○ Piloting of the Digital Skills Assessment Guidebook in Europe with special focus on South Eastern Europe <ul style="list-style-type: none"> ▪ Cooperation with Regional Cooperation Council and its Multistakeholder Group on Digital Skills



Year	Actions
	<ul style="list-style-type: none"> ○ Offering of sharing best practices in field of digital skills by Israel ○ Project One: Under the development: Assistance to countries in the development of the national digital skills strategies <ul style="list-style-type: none"> ▪ Albania (2020-2021) ▪ Others ○ Project Two: Coding bootcamps centres in the Mediterranean region (under found-raising) ○ Gender Equality <ul style="list-style-type: none"> ○ Report on Digitally Empowered Generation Equality <ul style="list-style-type: none"> ▪ ITU – UN Women ○ Project and initiative focusing on South Eastern Europe (under development in follow up to the outcomes of the report) ○ Girls in ICT Day Celebrations (27 April 2020) <ul style="list-style-type: none"> ▪ Coordination with European stakeholders and reporting
2021	<ul style="list-style-type: none"> ● Accessible Europe <ul style="list-style-type: none"> ○ The Government of Portugal has proposed to operate with ITU to support the enhancement of ICT accessibility across Europe. In order to do so, the Portuguese Government will host the newest edition of Accessible Europe to take place in 2021 ○ Regional Contest on Digital Innovative Solutions for Accessible Europe ○ Curation Programme for Innovators of Accessible Europe ○ ICT centric innovation ecosystem in ICT Accessibility <ul style="list-style-type: none"> ▪ Furthering the cooperation between the ITU members with the Zero Project in developing a network of thematic leaders in ICT accessibility and digital inclusion. ○ National Policy Advisory <ul style="list-style-type: none"> ▪ Upon request ● Digital Skills <ul style="list-style-type: none"> ○ Project One: Under the development: Assistance to countries in the development of the national digital skills strategies <ul style="list-style-type: none"> ▪ Albania (2020-2021) ▪ Others ○ Project Two: Coding bootcamps centres in the Mediterranean region (under found-raising) ● Girls in ICT Day Celebrations (2021)



Year	Actions
	<ul style="list-style-type: none"> • Regional Forum for Europe <ul style="list-style-type: none"> ○ “Using e-education for training ICT professionals” in collaboration with ONAT of Ukraine

EUR4: Enhancing trust and confidence in the use of information and communication technologies

Objective: To support the deployment of resilient infrastructure and secure services allowing all citizens, especially children, to use ICTs in their daily lives with confidence.

Potential Partners: FIRST, ENISA, ICT Industry, Empowering Children Foundation Poland, UK Safer Internet Centre, Energypact Foundation, GFCE,DCAF, RCC, IA4ADA, ONAT Academy , Others

Beneficiary: All 46 ITU Europe region countries

REGULAR ACTIONS

Year	Actions
2019	Actions Implemented and additional information from 2019 can be accessed through the full actions report by clicking here
2020/ 2021	<ul style="list-style-type: none"> ○ Reports <ul style="list-style-type: none"> ○ National Approaches for Child Online Protection in South Eastern Europe (June 2020) ○ Roll out of the Child Online Protection Guidelines <ul style="list-style-type: none"> ○ Poland (UKE) ○ Lithuania (RRT) ○ Ukraine (Ministry) ○ Moldova (Ministry) ○ UK (UK Safer Internet Centre) ○ Others ○ Technical Assistance <ul style="list-style-type: none"> ○ Moldova: Request for national assessment on COP ○ Ukraine: Follow up to the assessment and national strategy on COP ○ Workshops and Seminars <ul style="list-style-type: none"> ○ ITU Regional Cybersecurity Forum for Europe and CIS 27-28 February 2020, Sofia, Bulgaria (jointly organized with the Ministry of Transport, Information Technology and Communication



	<p>of the Republic of Bulgaria and the State e-government Agency of the of Bulgaria)</p> <ul style="list-style-type: none"> ○ International Conference “Keeping Children and Young People Safe Online, September 2020, Warsaw, Poland, hosted by with the Empowering Children Foundation ○ ITU Regional Forum for Europe and CIS on “Best practices on Cybersecurity and Child Online Protection” 7-8 October 2020, Odessa, Ukraine, hosted by ONAT of Ukraine ○ Building Capacities of CIRT Teams <ul style="list-style-type: none"> ○ ITU Cyberdrill 2020 (online) <ul style="list-style-type: none"> ▪ North Macedonia ready to provide online platform for 2020 endition of Cyberdrill ○ ICTA of Turkey offers to host a new international cyber security exercise in 2020/2021 with the support of ITU, as well as continued information sharing between ITU and ICTA. ○ National Training Programme on Critical Infrastructure Incidents in Albania ○ Projects ONE: Implementation of the project “Establishment of National AL-CSIRT” with National Authority for Electronic Certificaton and Cyber Security (NAECCS) of Albania and enhancement of cyber security awareness in Albania and foster cyber security capacities through multiple actions in the coming year. ○ Projects TWO: Implementation of the project “Establishment of National CSIRT in Bosnia and Herzegovina”. ○ Offerings of support <ul style="list-style-type: none"> ○ DCAF will continue to work with the ITU to bring about strengthened governance of cybersecurity in the Western Balkans Region. ○ RRT of Lithuania to provide expertise to the relevant conferences/ events/ training seminars organized by ITU or providing expertise to case studies initiated by ITU. ○ Support to the implementation of the ITU Centres of Excellence training opportunities
2021	<ul style="list-style-type: none"> ○ Reports ○ Roll out of the Child Online Protection Guidelines ○ Workshops and Seminars <ul style="list-style-type: none"> ○ International Conference “Keeping Children and Young People Safe Online (September 2021, Warsaw, Poland)



	<ul style="list-style-type: none"> ○ Building Capacities of CIRT Teams <ul style="list-style-type: none"> ○ ITU Cyberdrill for Europe <ul style="list-style-type: none"> ▪ North Macedonia offers hosting the 2021 edition in Skopje ○ ICTA of Turkey offers to host a new international cyber security exercise in 2020/2021 with the support of ITU, as well as continued information sharing between ITU and ICTA. ○ Projects ONE: Implementation of the project “Establishment of National AL-CSIRT” with National Authority for Electronic Certificaton and Cyber Security (NAECCS) of Albania and enhancement of cyber security awareness in Albania and foster cyber security capacities through multiple actions in the coming year. ○ Projects TWO: Implementation of the project “Establishment of National CSIRT in Bosnia and Herzegovina”. ○ Offerings of support <ul style="list-style-type: none"> ○ DCAF will continue to work with the ITU to bring about strengthened governance of cybersecurity in the Western Balkans Region. ○ RRT of Lithuania to provide expertise to the relevant conferences/ events/ training seminars organized by ITU or providing expertise to case studies initiated by ITU. ○ Support to the implementation of the ITU Centres of Excellence training opportunities
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EUR5: ICT-centric innovation ecosystems

Objective: To enhance entrepreneurship and establish a sustainable culture of innovation through concrete strategic actions using ICT as an enabler, building on the existing regional initiative in Europe on entrepreneurship, innovation and youth.

Potential Partners: UNIDO, INPUT Hungary, Ericsson, INMARSAT, OSLOMET, Others

Beneficiary: All 46 ITU Europe region countries

Year	Actions
2019	Actions Implemented and additional information from 2019 can be accessed through the full actions report by clicking here
2020	<ul style="list-style-type: none"> ○ Digital Innovation Profiles <ul style="list-style-type: none"> ○ Georgia ○ Greece



	<ul style="list-style-type: none"> ○ ICT Centric Innovation Review (2020/2021) <ul style="list-style-type: none"> ○ Serbia ○ Workshops and Seminars (2020) <ul style="list-style-type: none"> ○ Innovation Track at the WSIS Forum ○ ITU Regional Innovation Forum for Europe, 28-29 October 2020,Cyprus
2021	<ul style="list-style-type: none"> ○ Digital Innovation Profiles (2020/2021) <ul style="list-style-type: none"> ○ Greece ○ ICT Centric Innovation Review (2020/2021) <ul style="list-style-type: none"> ○ Serbia ○ Workshops and Seminars (2021) <ul style="list-style-type: none"> ○ Innovation Track at the WSIS Forum ○ ITU Regional Innovation Forum for Europe,



Annex Three

The following report presents the series of activities implemented in 2019 addressing the expected results of the ITU Regional Initiatives for Europe in line with the outcomes of the 2019 Regional Development Forum for Europe. The report, in full, can be found by clicking [here](#).



Annex Four

List of Contributions for 2020 ITU Regional Development Forum for Europe

EUR1: Broadband infrastructure, broadcasting and spectrum management

- [Albania](#)
- [Georgia](#)
- [Hungary](#)
- [Lithuania](#)
- [Moldova](#)
- Montenegro [[Contribution 1](#)] [[Contribution 2](#)]
- [Poland](#)
- [EaPeReg](#)
- [Broadband Foundation](#) (Hungary)
- [Intel \(Global\)](#)
- [Axon \(Spain\)](#)

EUR2: A citizen-centric approach to building services for national administrations

- [FAO](#)
- [WHO](#)
- [Andalusian Health Quality Agency \(Spain\)](#)
- [DCAF \(Switzerland\)](#)
- [State University of Telecommunications \(Ukraine\)](#)

EUR3: Accessibility, affordability and skills development for all to ensure digital inclusion and sustainable development

- [Albania](#)
- [Bosnia and Herzegovina](#)
- [Israel](#)
- [Lithuania](#)
- [Portugal](#)
- [Serbia](#)
- [ONAT \(Ukraine\)](#)
- UN Women
- [Essl Foundation/Zero Project](#) (Austria)
- [Intel \(Global\)](#)

EUR4: Enhancing trust and confidence in the use of information and communication technologies

- [Albania](#)
- [Bulgaria](#)
- [Lithuania](#)
- [Moldova](#)
- [North Macedonia](#)
- [Poland](#)
- [Turkey](#)
- [Ukraine](#)
- [ONAT \(Ukraine\)](#)
- [UK Safer Internet Centre \(United Kingdom\)](#)
- [Intel \(Global\)](#)
- [Axon \(Spain\)](#)
- [DCAF \(Switzerland\)](#)
- [Empowering Children Foundation \(Poland\)](#)

EUR5: ICT-centric innovation ecosystems

- [Albania](#)
- [Georgia](#)
- [Israel](#)
- [Serbia](#)
- [Essl Foundation \(Austria\)](#)
- [Axon \(Spain\)](#)

