

# Accessible Europe

ICT 4 ALL - 2019

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Universal Design  
Procurement  
and Standards



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The Swedish Disability Rights Federation



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help

**Systematic inclusion of accessibility  
in all public procurement agreements**

Accessibility following a  
Design for All approach EN 17161





# Accessibility integrated in Procurement?

Law implemented understood?  
Are there targets, responsibilities?  
Risks / opportunities monitored?  
Are there resources, knowledge?  
Non-users involved in design?  
Monitoring, complaints?  
Performance evaluation?

**Context**  
**Leadership**  
**Planning**  
**Support**  
**Operation**  
**Evaluation**  
**Improvement**

# Systematic inclusion of accessibility

- Accessibility in all purchases from copy machine to new system
- Ensure targets, support and knowledge in the organisation
- Actively involve "non-users" from the outset to identify needs, in design, testing compliance, evaluation etc
- Give guidance on methods for active involvement and use cases
- Use Award criteria to ensure quality of supplier (EN17161)
- Consider innovation procurement
- Learn by doing and improve the procurement strategy



## More information

CEN Guide for referencing standards in procurement, 2018,  
(EN17161 missing)

EU-commission Guidance on innovation procurement, 2018

Public Procurement directive art 42, 58, 62, 67 (recital 97-99)

Accessibility Following a Design for All approach EN17161:2019

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