



Observatorio de
Accesibilidad



Web Accessibility Directive in Spain

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<http://administracionelectronica.gob.es/PAe/accesibilidad>

<http://administracionelectronica.gob.es/ctt/oaw/abstract>

 Twitter: @obsae

What is the Spanish Administrative context?

General Secretariat of Digital Administration responsible for ICT coordination

State



18 departments

Regional governments



17 regional governments
2 autonomous cities

Local entities



8.116 local entities
41 county councils
11 island councils



COMPLEXITY AND COOPERATION



Some competencies are specific of each authority and others are shared



2008

- WCAG 1.0 in spanish websites

2009

- Launch Web Accessibility Observatory

2012

- WCAG 2.0 in spanish websites
- Proposal of web accessibility directive

2016

- Directive UE 2016/2102

2018

- Transposition: Royal Decree 1112/2018

... going back to 2009

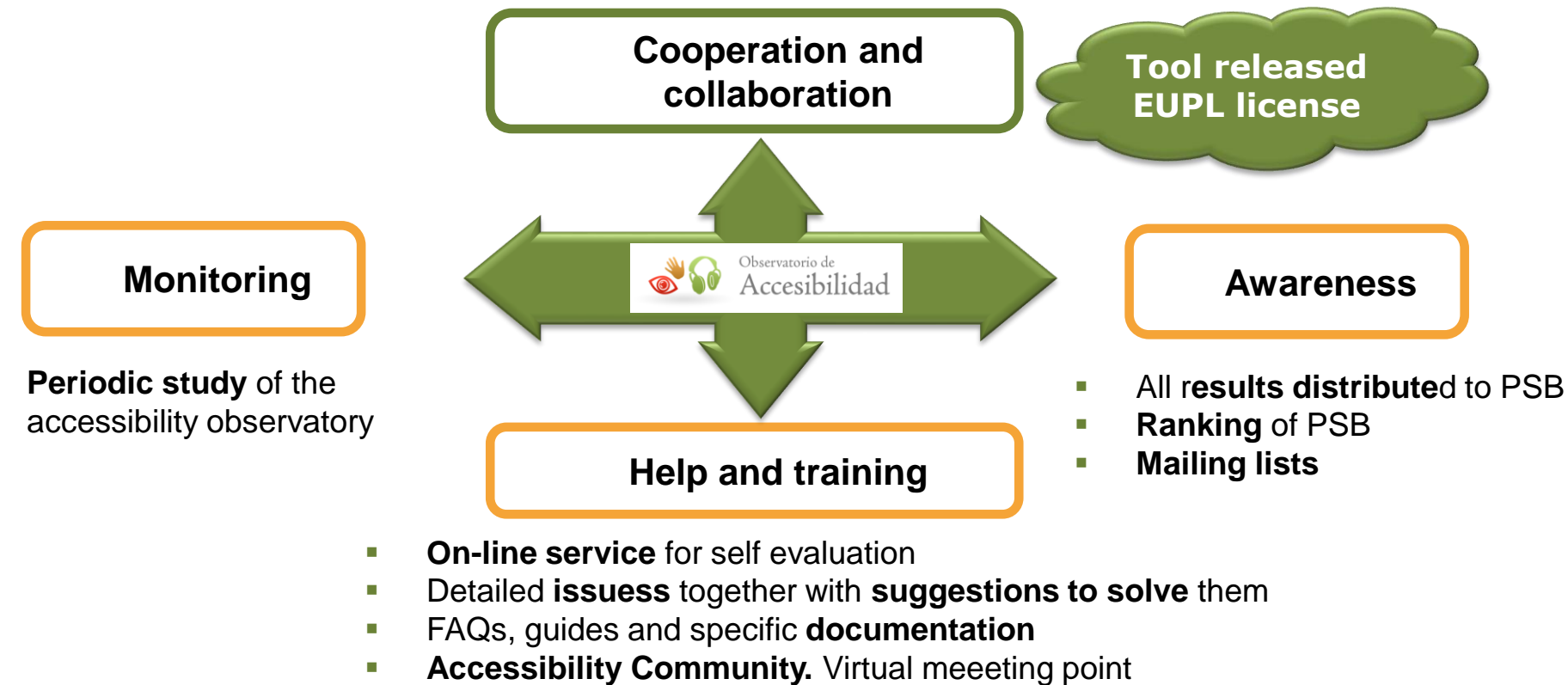
**Why did we
implement
the accessibility
observatory
initiative?**





**Because we wanted
to help public
administrations to
increase the
accessibility level in
their websites.**

What is the Web Accessibility Observatory?



Royal Decree 1112/2018, of 7th September, on accessibility of websites and mobile applications in the public sector.

Scope

- ✓ **ALL PUBLIC sector** included
 - Schools, kindergarten, industrial and commercial, broadcasters (website), etc.
- ✓ **PRIVATE sector services** if a PSB is paying it.
- ✓ **Fewer exceptions for content**
 - Pre-recorded multimedia prior to 2018

**Most requisites apply since
September 2018**

Organizational

- ✓ **Feedback mechanism.**
 - Two models: informal and formal
- ✓ **Units responsible for accessibility.**
 - Enforcement near the PSB.
 - Compulsory internal reviews.
- ✓ **Accessibility statements.**
 - Access standardized in every website.

**Web Accessibility Observatory
becomes compulsory**

Lessons Learnt

- ✓ **Web accessibility is not only a problem of legislation but of education.**
 - All actors involved in PSB but also in companies, students, etc.
- ✓ **Accessibility must be transversal to the organization.**
 - Only managed from ICTs units will not get a success.
- ✓ **Periodic monitoring/reporting is essential to maintain accessibility.**
 - The process should always include feedback.
- ✓ **All actions must be designed considering final managers of websites.**
 - Managers are the critical actors.

**Awareness, training, help and monitoring
must build a continuous cycle for improving.**





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