

# ENABLING FRAMEWORKS FOR ICT DEVELOPMENT: THE SINGAPORE EXPERIENCE

28 September to 2 October 2015

## DAY 1: 28 SEPTEMBER 2015 (MONDAY) – POLICY AND REGULATIONS

Time	Programme
08:30-09:00	<b>Registration</b>
09:00-09:20	<b>Welcome and Opening address</b> <i>Ms. Aileen Chia, Assistant Chief Executive &amp; Deputy Director-General (Telecoms &amp; Post), IDA</i>
09:20-09:35	<b>Remarks by International Telecommunication Union (ITU)</b>
09:35-10:00	<b>Group Photograph followed by Welcome Tea Reception</b>
10:00-10:15	<b>Programme Overview</b> <i>International Division, IDA</i>
10:15-11:15	<b>Introduction to IDA and Singapore's Telecommunications Landscape</b> <i>Ms. Aileen Chia, Assistant Chief Executive &amp; Deputy Director-General (Telecoms &amp; Post), IDA</i>
11:15-12:15	<b>Telecommunications Policy Formulation &amp; Regulatory Principles</b> <i>Ms. Loh Woon Sien, Assistant Director, Infocomm Policy, IDA</i>
12:15-13:30	<b>Lunch</b>
13:30-15:00	<b>Competition Management Framework</b> <i>Mr. Yeo Tiong Yeow, Director, Competition Management, IDA</i>
15:00-15:30	<b>Tea break</b>
15:30-17:00	<b>Consumer Protection Framework (includes MyConnection)</b> <i>Mr. Yeo Tiong Yeow, Director, Competition Management, IDA</i>
17:00-17:15	<b>Review and Feedback for Day 1</b>
18:30-19:00	<b>Departure for Dinner venue</b>
19:00-21:00	<b>Welcome Dinner @ Tambuah Mas Indonesian Restaurant</b>

## DAY 2: 29 SEPTEMBER 2015 (TUESDAY) – LICENSING, ENFORCEMENT AND INTERCONNECTION

Time	Programme
09:00-10:30	<b>Licensing Framework, Enforcement and Resolution Processes</b> <i>Mr. Ng Boon Sim, Executive Manager, Competition &amp; Resiliency Development, IDA</i>
10:30-11:00	<b>Tea break</b>
11:00-12:00	<b>Interconnection (Includes Number Portability)</b> <i>Mr. Harin S Grewal, Cluster Director, Resource &amp; Interconnection Management, IDA</i>

12:00-13:00	<b>Next Generation Nationwide Broadband Network (NBN)</b> <i>Mr. Harin S Grewal, Cluster Director, Resource &amp; Interconnection Management, IDA</i>
13:00-14:00	<b>Lunch</b>
14:00-15:00	<b>Infrastructure Sharing</b> <i>Mr. Daryl Pang, Deputy Director, Interconnection &amp; Access, IDA</i>
15:00-16:00	<b>Sharing by NetLink Trust</b> <i>Mr. Lee Khoo Aik, Director, Regulatory &amp; Interconnect, NetLink Trust</i>
16:00-16:15	<b>Tea break</b>
16:15-16:30	<b>Introduction to Smart Nation</b>
16:30-16:45	<b>Review and Feedback for Day 2</b>
16:45-18:15	<b>i-Experience Site Visit</b>

### DAY 3: 30 SEPTEMBER 2015 (WEDNESDAY) – RESOURCE MANAGEMENT

Time	Programme
09:00-10:30	<b>Resource Management – Planning and Spectrum Management in Singapore (Technical Perspective)</b> <i>Dr. Toh Bee Eng, Deputy Director, Resource Management &amp; Standards, IDA</i>
10:30-11:00	<b>Teabreak</b>
11:00-12:30	<b>Resource Management – Spectrum Management in Singapore (Policy Perspective) Case Study: Spectrum Auction</b> <i>Ms. Loh Woon Sien, Assistant Director, Infocomm Policy, IDA</i>
12:30-13:30	<b>Lunch</b>
13:30-14:30	<b>Presentation by Media Development Authority (MDA)</b> <i>Mr. Ng Yong Kuan, Deputy Director, Legislative Review, MDA</i>
14:30-15:00	<b>Tea break</b>
15:00-1800	<b>Resource Management – Spectrum Monitoring Presentation Site Visit to Spectrum Monitoring Center</b>
18:00-22:00	<b>Social Programme and Dinner</b>

### DAY 4: 1 OCTOBER 2015 (THURSDAY) – CYBERSECURITY AND SHARING BY OPERATORS

Time	Programme
09:00-10:00	<b>Cyber Security</b> <i>Mr. John Yong, Director, Infocomm Security Group, IDA</i>
10:00-10:45	<b>Experience sharing by Singtel</b> <i>Mr. Richard Sim, Associate Director (Regulatory &amp; Interconnect), Singtel</i>
10:45-11:15	<b>Tea break</b>
11:15-12:00	<b>Experience sharing by Starhub</b> <i>Mr. Tim Goodchild, Senior Vice President, Government &amp; Strategic Affairs</i>

12:00-13:30	<b>Lunch</b>
13:30-14:15	<b>Experience sharing by M1</b> <i>Mr. Willis Sim, Chief Product Development &amp; Corporate Solutions Officer, M1</i>
14:15-15:00	<b>Experience sharing by MyRepublic</b> <i>Mr. Yap Yong Teck, Managing Director, MyRepublic</i>
15:00-15:30	<b>Tea break</b>
15:30-16:30	<b>Presentation by the International Telecommunication Union (ITU)</b> <i>Ms. Aurora A. Rubio, Head of the ITU Area Office for South East Asia, ITU</i>
16:30-16:45	<b>Review and Feedback for Day 3 and 4</b>

**DAY 5: 2 OCTOBER 2015 (FRIDAY) – TELECOMS AND REGULATORY CLINIC**

<b>Time</b>	<b>Programme</b>
09:00-10:00	<b>Internet Related Policies</b> <i>Ms. Sze Hwei Ong, Executive Manager, Infocomm Policy, IDA</i>
10:30-11:00	<b>Tea break</b>
11:00-12:00	<b>Telecoms and Regulatory Clinic</b> <i>Ms. Aileen Chia, Assistant Chief Executive &amp; Deputy Director-General (Telecoms &amp; Post), IDA</i>
12:00-12:30	<b>Programme Closing &amp; Presentation of Certificates</b> <i>Ms. Aileen Chia, Assistant Chief Executive &amp; Deputy Director-General (Telecoms &amp; Post), IDA</i>
12:30-13:30	<b>Farewell Lunch</b>