



ITU Joint Cyber Drill -
 ALERT (Applied Learning for Emergency Response Teams) for Europe
 and CIS Regions, 21-23 November 2017, Chisinau, Moldova



REGIONAL CYBER DRILL - ALERT (Applied Learning for Emergency Response Teams) Chisinau, Moldova, 21 - 23 November 2017

Organiser



International Telecommunication Union

Event Hosts



State Chancellery of the Republic of Moldova
 S.E. "Center of Specoal Telecommunications"



Ministry of Economy and
 Infrastructure of the Republic of
 Moldova

Strategic Partner



Partners



Welcome Note

The State Enterprise “Center of Special Telecommunications” (S.E. CST) wishes to extend a warm welcome to all participants of the Cyber Drill event.

S.E. CST hosts within its structure the Cyber Security Center CERT-GOV-MD (CERT-GOV-MD), a team with the responsibility of coordinating response to cyber security incidents at the governmental level and cooperate with regional and International entities involved with the management of cyber security incidents.

The organizers of the event for November 21th – 23th 2017 are the International Telecommunications Union (ITU), State Enterprise “Center of Special Telecommunications”. The event will be hosted by S.E. CST.

This information pack will help you understand how to enter Moldova and what to prepare before coming to Moldova, where to stay, what to do during your free time and how to handle any emergency needs. We hope that this information will make your stay in Moldova a pleasant one.

We look forward to seeing you at the event.

Contact Details

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General Information

Moldova is located at the east of the Europe. Largest part of the nation lies between two rivers, the Dniester and the Prut with total land area of 33 846 sq. km and a population of 3.38 million (2004). It shares its borders with Romania to the west and Ukraine to the north, east, and south. It is three hours ahead of GMT from April to October and two hours ahead of GMT in the rest of the year.

Moldova is blessed with many various tourist attractions among which 3rd largest gypsum cave in the world "Emil Racovita", mysterious cave monasteries of "Tipova" and "Saharna", stone fortresses and ancient fortifications as well as beautiful national reservations.

Moldova is also well known for its long and proud history of winemaking. Like other famous wine regions in Europe, Moldovan vineyards have a terroir suited for the production of quality red wine, in the southern regions and mainly white wine in the central part of the country. Moldavian soils are distinctly characterized by high share of chernozem soils (>75% of territory), which not only beneficially influences on grape prolificness, but also contribute to tart taste, intensity and color completeness of the wine produced.

The official language is Romanian, however considerable part of population also fluently speaks Russian and English.

Entry Requirements

Foreigners seeking to enter to Moldova must be in the possession of passport valid for 3 months beyond the period of intended stay, of valid visa, unless their countries have a visa abolition agreement with Moldova, and must also present document justifying scope of their visit together with proof that he/she has sufficient funds to support himself or herself while in Moldova as well as to return to home country.

Citizens of the following countries do not need visas for the entry on the territory of the Republic of Moldova for a period of stay until 90 days: Republic of Albania, Republic of Austria, Kingdom of Belgium, Bosnia and Herzegovina, Republic of Bulgaria, Republic of Cyprus, Kingdom of Denmark, Republic of Estonia, Republic of Finland, Republic of France, Federal Republic of Germany, Hellenic Republic, Ireland, Republic of Italy, Republic Latvia, Republic Lithuania, Luxembourg, Republic of Macedonia, Montenegro, Republic of Malta, Republic of Poland, Portuguese Republic, United Kingdom of Great Britain and Northern Ireland, Czech Republic, Romania, Republic of Serbia (biometric passport holders only), Slovak Republic, Republic of Slovenia, Kingdom of Sweden, Kingdom of Nederland's, Hungary, Principality of Andorra, Kingdom of Spain, Republic of Croatia, Republic of Azerbaijan, Canada, Swiss Confederation, United States of America,

Principality of Liechtenstein, Kingdom of Norway, Island, Principality of Monaco, Japan, Holy See, State of Israel, Republic of Armenia, Republic of Belarus, Republic of Kazakhstan, Republic of Kyrgyzstan, Georgia, Ukraine, Russian Federation, Republic of Tajikistan, Republic of Turkey, Republic of Uzbekistan, Commonwealth of Australia, Commonwealth of the Bahamas, Barbados, Republic of Chile, Republic of Korea, Republic of Ecuador, Malaysia, New Zealand, Most Serene Republic of San Marino, Republic of Seychelles, Republic of Singapore, holders of travel documents of Hong Kong SAR and Macao SAR, United Arab Emirates.

More information on Visa requirements can be found on this link:

<http://www.mfa.gov.md/entry-visas-moldova/citizens-additional-checks/#link>

Currency

“Leu” is the currency of Moldova. Leu is subdivided into 100 bani. Notes are in denomination of 1, 5, 10, 20, 50, 100, 200, 500 and 1000 lei. Coins are in order of 1, 5, 10, 25 and 50 bani. Money can be changed in banks, Bureau de Change and other accredited points such as hotels. Credit cards (Master Card, Visa) are accepted by major hotels around the country. Banking hours in major towns are from Monday to Friday (9.00 - 17.00 hrs), Saturday from 09.00 hrs - 13.00 hrs and are closed on Sundays. These may vary in smaller towns. ATM Machines are available in branches of major banks and accept most VISA cards and MasterCard.

ATMs in banks in Transnistria won't accept cards from non-Transnistrian banks. The de facto currency in use in Transnistria is the Transnistrian ruble. It isn't possible to exchange Moldovan lei or other currencies into rubles, or rubles into other currencies outside of Transnistria. Attempting to pay for purchases in Transnistria in currencies other than the ruble is considered an illegal act by the de facto authorities.

Official exchange rates are available at National Bank of Moldova website:

<http://bnm.md/en/content/official-exchange-rates>

Transport Services

Moldova is easily accessible by air, rail and road.

Chisinau International Airport is located at the junction between the commercial roads of Asia and Europe and is the main air gateway of the Republic of Moldova. Domestic commercial operators AIR Moldova and FLY ONE as well as major world airlines like Austrian airlines, Turkish airlines, Tandem Aero, S7 airlines, Globus, Tarom, Meridiana, Lufthansa, Atlasjet, WIZZ Air, International Ukrainian Airlines, Aeroflot, LOT Polish Airlines, Ural Airlines fly in and out of Moldova.

Moldova is served by sole railway operator – “Calea Ferată din Moldova”, which is responsible for passenger and cargo transportation, as well as railway infrastructure maintenance within the country. It borders the Romanian railway network in the west, and the Ukrainian one in the east.

There are regular buses connecting Chişinău with Bucharest, Kiev and most major Romanian and Ukrainian cities. There are 5 to 6 buses per day to and from Bucharest. Due to a longer stay at the border the trip takes around 10 hours. You will also be able to travel to most European cities by bus with Moldovan bus companies.

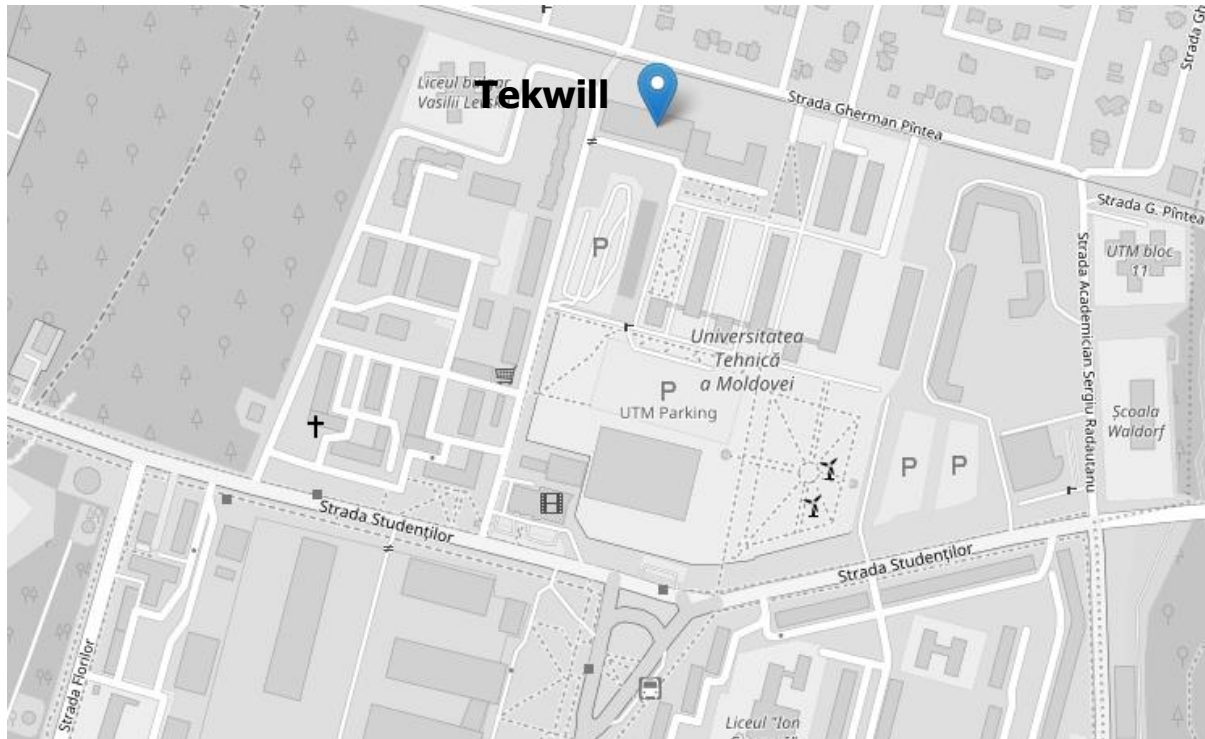
Accommodation

The following hotels are recommended for participants.

No	Hotel	Room Type	Rates per night (EUR) approximate
1.	Radisson Blu Leograd Hotel Tel: +373 22 201 201 Email: info.chisinau@radissonblu.com Website: www.radissonblu.com/en/hotel-chisinau	Standard Singe Standard Twin	90* 105* *Special offer for Cyber Drill participants
2.	Jolly Alon Hotel & Business Center Tel: +373 22 232233 Fax: +373 22 232870 Email: reservation@jollyalon.com Website: http://jollyalon.com/	Single Double Junior suite Suite Business Suite Executive Suite	65 75 100 117 200 151
3.	Jazz hotel Mobile: +373 22 212626 Fax: +373 22 213379 E-mail: info@jazz-hotel.md, booking@jazz-hotel.md Website: www.jazz-hotel.md	Superior Room Superior Twin Deluxe Room Corner Suite Junior Suit	149 168 169 189 209
4.	Wine hotel Tel: +373 78880350, +373 22 106650 Email: winehotel.moldova@gmail.com Website: https://www.wine-hotel-chisinau.com	Single Double/Twin Deluxe Twin with shared bathroom Triple with shared bathroom	28 33 43 28 38

Participants will be responsible for hotel accommodation costs and all incidental costs to be paid directly to service providers.

In addition it is recommended to use a taxi service (~2.5 euro for a trip) to get to/from the event venue – Tekwill – located at Studentilor 9/11 str. (behind Technical University of Moldova).



Palatul Republicii map location: source Google

Weather Details

Moldova has a moderately continental climate. It's proximity to the Black Sea leads to the climate being mildly cold in the fall and winter and relatively cool in the spring and summer. The average temperature maximums for Chisinau consist 27.5 °C in July and -4.3 °C in January.

Forecast of weather conditions for the next 7 days is available at <http://www.meteo.md/newen/prog2-3d.htm>

Time Zone

GMT +3 from April to October and GMT +2 in the rest of the year.

Communications

The country telephone code is +373 and there are area codes for landline (22 for Chisinau). Fax facilities and Broadband Internet connection are available at most hotels.

Mobile Telecom providers in Moldova are Orange, Moldcell and Unite. Prepaid SIM cards can be purchased at tobacco kiosks as well as at official mobile operator's outlets across the country.

Major Cities

The capital, Chisinau has a population of about 0.66 million. Other interesting towns include Balti, Soroca, Cricova, Bender and Orchei Vechi.

Language

The official language is Romanian, however considerable part of population also fluently speaks Russian and English.

Religion

Religion in Moldova is predominantly Orthodox Christian. However, there is no state religion and you can also find presence of Catholic, Baptists, Pentecostals, Seventh-day Adventists, Muslims, Jehovah's Witnesses, Bahá'ís, Jews and other faiths.

Water and Electricity

It is wise to stick to bottled water for drinking purposes.

The electrical supply is 220V~240V AC, 50Hz. The plugs used in most hotels are two-pin (European Standard).

Traditional Foods

There are plenty of small restaurants and coffee shops. The service tends to be slow, but the cuisine is delicious. Local specialities include mititeyi (small grilled sausages with onion and pepper) and mamaliga (thick, sticky maize pie) which is served with brinza (feta cheese). Tocana (pork stew) should be tried with sweet-and-sour watermelons and apples.

There are more than 100 varieties of excellent wines produced in Moldova. White wines include Riesling, Aligote and Sauvignon. Moldovan Cabernet and Bordeaux are noteworthy reds. Nistru or Doina brandy is an ideal accompaniment with desserts.

Internal Transport

The public transportation network is well developed but there are a few things to keep in mind:

- Trains, trolleybuses, and buses are often old and frequently break down.
- Taxis are available in most urban areas and vary from very old and poorly maintained to new western European or U.S. vehicles. There are numerous taxi companies in the city. Single journey fares vary from 40 to 65 MDL (2 to 3 EUR), ~75 – 100 MDL (4 – 5 EUR)

to/from airport. You can either book a taxi or hail one at the roadside. Vehicles serving as public transport can be identified by their yellow registration plates. Not all taxi drivers will turn on the taxi meters, so feel free to encourage them. Taxis only accept payment in cash.

- Road emergency services are generally responsive, although you may not find an English-speaking operator.

Safety of Participants

Although most visits to Moldova are trouble-free be alert to the risk of street crime and petty theft, particularly in Chisinau, and for pickpockets and bag snatchers in crowded areas. Take precautions when using ATMs, there have been instances of credit card and ATM fraud.

Streets, pavements, and other public paths are not well maintained or illuminated including in Chisinau and other cities. It's useful to carry a small torch after dark, as street lighting is poor.

Keep your valuables and passport in hotel safes and carry a copy of your passport with you for identification purposes.

You should be alert to the possibility of political protests and demonstrations. While these are generally peaceful, the situation could quickly change. Be alert to the latest developments and take extra care.

There are strong penalties for possession or use of drugs. Avoid taking photographs of military or government installations.

If you visit Transnistria you should be aware that the region is outside of the control of the Moldovan authorities. There are many checkpoints along roads leading into and out of Transnistria. You should avoid taking photographs of checkpoints, military facilities, and security forces or other sights of strategic importance, including buildings used by the de facto authorities and power plants.

In case of emergency, you can contact police, hospitals, fire, and other emergency services by calling 112 (both from landline and mobile).

What to Buy

There are many unique souvenirs to grab home, these include: traditional pottery and music instruments, "Buzdugan" (wooden mace), traditional dolls and costumes, national carpets, wood carving works, woven bag "Traista", Sheepskin hat, "Lăutarii Orchestra" Folk Music CD. If you are

keen to traditional alcoholic drinks, we recommend testing “Negru de Purcari” Wine, “Calarasi Divin” Brandy, «Nucul de Aur» Balsam.

Business Hours

Generally, from 08:00hrs to 17:00hrs each Monday to Friday and a half-day on Saturdays.

Healthcare Information

Public hospital accommodations in many cases are inadequate, technology is not advanced, and there may be shortages of routine medications and supplies. Pharmacies are not always stocked to Western standards, and products may not be labeled in English.

Make sure you have adequate travel health insurance and accessible funds to cover the cost of any medical treatment abroad and repatriation.

If you are sick or injured, we advise that you go to Western Europe or return to the home country for treatment. You may also consider visiting private hospitals (ex. Medpark), but take into account the treatment is costly than in public health care providers and might not be covered by your insurance.

Moldova Tourist Attractions

Moldova is one of the rare destinations in Europe that has yet to be discovered by many. It is a land of many tightly intertwined natural, historical and cultural sights, where each is able to experience something new.

Moldova possess many tourist attractions. The most famous are “Tipova”, “Saharna” and “Orchei Vechi” cave monasteries surrounded by scenic landscape of national reservations. For ages, these monuments of history, played not only the role of religious centers but also together with stone fortresses “Cetatea Soroca” and “Cetatea Tighina” were a part of national defense fortification system, which protected early Moldavian state from external invasions.



Cetatea Soroca: Photo credit www.moldova.md

Connoisseurs of deep culture may visit “National Museum of History of Moldova” and “National Museum of Ethnography and Natural History” where are present exhibits of multiple rare and even unique collections.

Moldova is also famous for its exquisite wines. Winemaking industry consist of more than 140 factories, that offer to tourists an incredible variety of wine-tours including visiting wine cellars, underground towns, vinotheque and wine preprocessing facilities, which allows to its guests to get acquainted with wine-making technology, to observe the process of wine bottling and, of course, to taste the final product. Most popular Moldavian wineries are “Cricova”, “Purcari”, “Milestii Mici” and “Chateau Vartely”.



Cricova winery: Photo credit www.moldova.md

While traveling Moldova it is impossible to miss national cuisine. Many may find it similar to Romanian or other East European however, national culinary traditions infuse in it many distinct notes making its taste particularly delicious. Popular Local specialties include mititeyi (small grilled sausages with onion and pepper) and mamaliga (thick, sticky maize pie) which is served with brinza (feta cheese) and Tocana (pork stew).



Moldovan cuisine: Photo credit Google

From medieval-spirit of cave monasteries, stark natural beauty reservations, ancient rocky fortifications and limestone fortresses to intense tart taste of Moldavian wine, delicious cuisine and traditional folk dances you will be able to fully grasp friendly-opened soul of Moldavian people.



Traditional dance: Photo credit www.moldova.md