#### ITU Workshop on "Cloud Computing"

(Tunis, Tunisia, 18-19 June 2012)

# Cloud Computing Standards: Overview and ITU-T positioning



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#### **Outline**

- 1. Understanding Cloud Computing
- 2. France Telecom Orange Business Services Portfolio
- 3. FG Cloud Computing:
  - 1. Cloud Standard Cloud definitions Ecosystem and interoperability
  - 2. Cloud Functional Reference Architecture
  - 3. Cloud Security & Privacy
- 4. Cloud Standards and ITU-T positioning







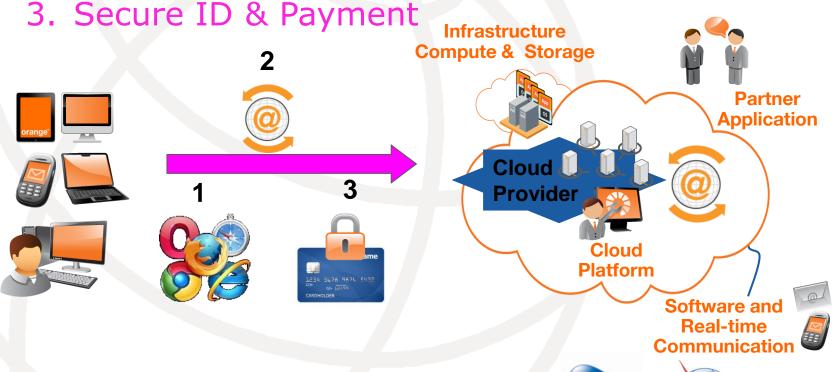
# **Understanding Cloud** Computing



#### A simple way to understand Cloud

Access a Web based Application from Any connected devices using:

- 1. Web Browser
- 2. Internet /VPN network connectivity





# From Internet Service Provider ISP to Application Services Provider ASP and Cloud Computing

1980,1990

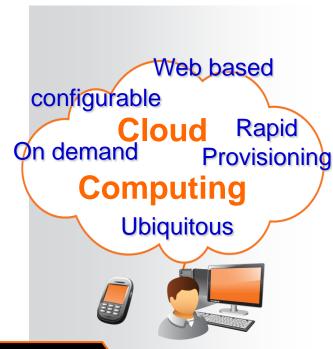
SP-ASP

Dedicated IT
Services

Telecom Services
IT and Web Services

Virtual Machine

2008... Cloud



- **Any Time**
- Any Where
  - Any Device

Telecom

**Network** 

**Private Network** 

**Leased Line** 

**VPN** 

Internet ISP

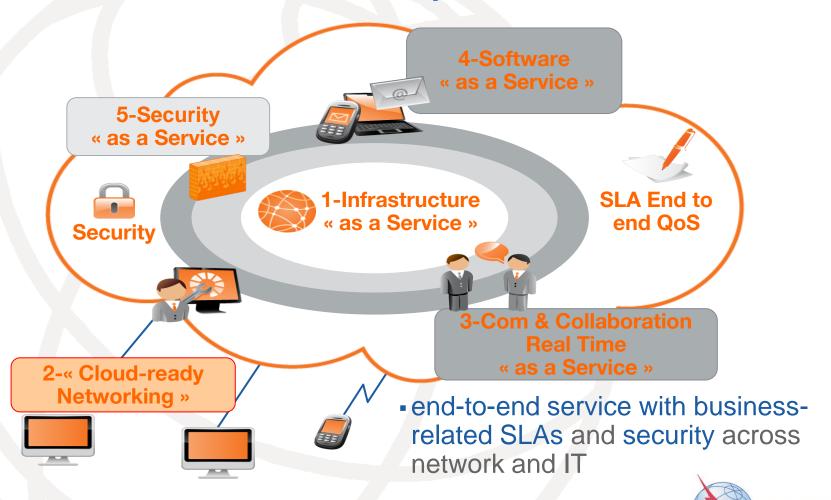
**VPN** 

# **An example of Telecom Operator view**



## France Telecom / Orange Business Services Cloud services:

a complete catalogue to simplify access to solutions delivered "as a service" with security and end-to-end SLAs



## 3 ITU-T FG Cloud Computing



# Focus Group Cloud Computing (June 2010-Dec 2011)

- Focus Group on Cloud Computing has completed its study into cloud computing's and has released its Technical Report in Seven Parts:
- 1) Introduction to the cloud ecosystem: **definitions**, taxonomies, use cases and high-level requirements
- 2) Functional requirements and reference architecture
- 3) Requirements and framework architecture of cloud infrastructure
- 4) Cloud resource management gap analysis
- 5) Cloud **security**
- 6) Overview of SDOs involved in cloud computing
- 7) Cloud computing **benefits** from telecommunication and ICT perspectives

http://www.itu.int/en/ITU-T/focusgroups/cloud/Documents/FG-coud-technical-report.zip

Telecommunication

# Cloud Definitions, Ecosystem and Interoperability



#### ITU-T FG Cloud Definition



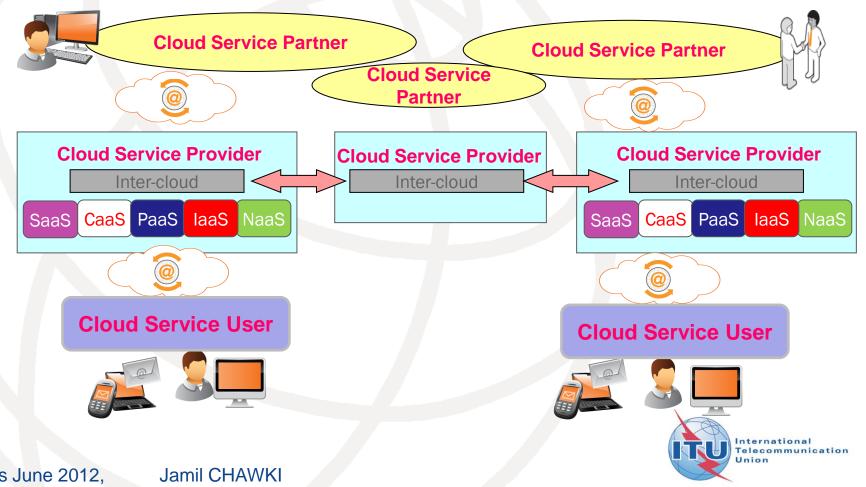
- ITU-T FG Cloud Computing (2011)
  - Cloud Services: Products and solutions that are delivered and consumed on demand (utilizing IT Resources & capabilities of Platform) at any time, through any access network (fixed & mobile) using any connected devices and cloud computing technologies.
  - >5 Cloud service categories (SaaS, CaaS, PaaS, IaaS, NaaS)
  - Cloud Computing\*: an emerging IT development, deployment and delivery model, enabling service users to have ubiquitous, convenient and on-demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services), that can be rapidly provisioned and released with minimal management effort or service-provider interaction. Cloud computing enables cloud services.
  - \* Partially based on NIST cloud definition



### **Cloud Ecosystem**

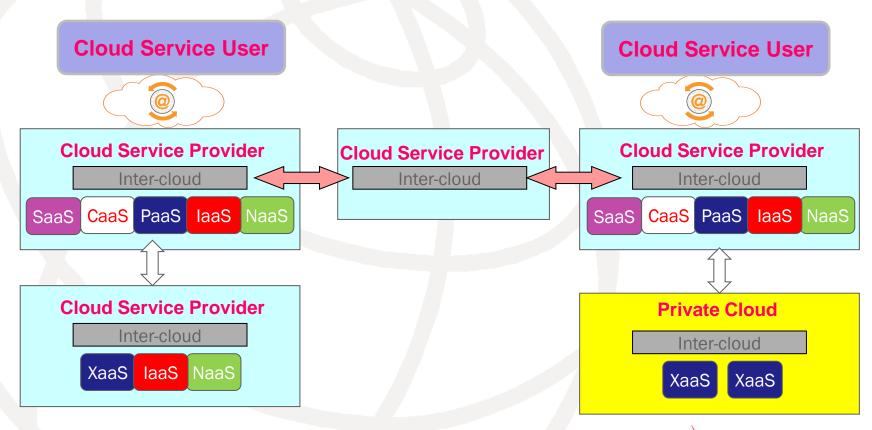
#### Three actors playing different roles:

- 1. Cloud Service Provider CSP: XaaS Provider, Inter-Cloud...
- 2. Cloud Service User CSU: Consumer, Enterprise...
- 3. Cloud Service Partner CSN: Application Developer, Integrator...



### Cloud interoperability: use cases

- 1. Service cooperation between Cloud providers
- 2. Cloud interoperability between private & public clouds
- 3. Mutual backup and recovery from a disaster

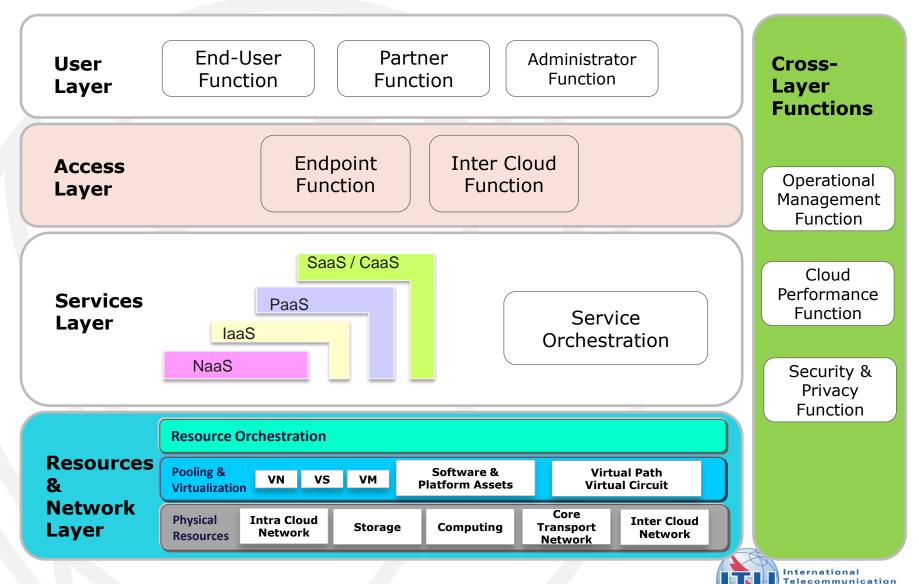




# Cloud Functional Reference Architecture

#### **Cloud Functional Architecture**

#### First Cloud ICT architecture



#### **Main Cloud Layers and functions**

#### Access layer:

- Endpoint: controls cloud traffic and improves cloud service delivery
- Inter Cloud: addresses delivering any cloud service across two or more CSPs

#### Services layer:

- Service Orchestration: is the process of deploying and managing "Cloud Services"
- Cloud Services: provides instances (and composition) of CaaS, SaaS, PaaS, IaaS & NaaS
- Resources & Network Layer:
  - Resource orchestration
  - Pooling Virtualization: compute, storage, network, software & platform assets
  - Physical resources



## **Cloud Security & Privacy**



## **Cloud Security & data Privacy**

- Threats for cloud users:
  - Lack of security Information (data location, backup system, disaster recovery...)
  - Data loss and leakage (encryption, authentication key...)
  - Loss of Account/Service management ID (Attack phishing, fraud..)
- Requirements For cloud Services provider
  - Method to trust cloud providers' security level shall be provided
  - Confidentiality/integrity of data against loss or leakage shall be required
  - Proper account/identity management against account/service hijacking shall be provided.
  - Data Portability, The capability to change Cloud Service Provider shall be provided



## **ITU-T Positioning in cloud** Standards

#### Organizations active in cloud standards

Management API, Inter-cloud and security



#### Definition, Ecosystem, Network, Access & Architectures



ISO IEC-JTC 1; SC 38: Distributed Application Platforms and Services (SOA, WS, Cloud)



• ITU-T - Cloud Computing Focus Group , SG 13 and SG 17



NIST - National Institute of Standards and Technology



W3C – activities on HTML-5 (offline mode, multi-device...)



IETF - Network & Real Time Communication protocols



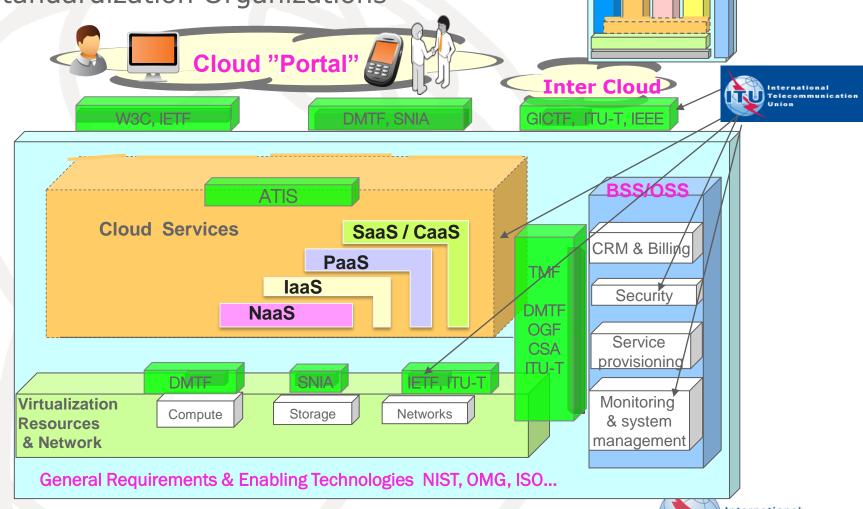
# Creation of new Cloud WP-6 in SG 13 Future Networks (Feb 2012)

- Question 26/13 :Cloud computing ecosystem, inter-cloud and general requirements"
- Question 27/13 :Cloud functional architecture, infrastructure and networking
- Question 28/13 :Cloud computing resource management and virtualization
- New Recommendations: (Next meeting October 2012)
  - Definition and vocabulary
  - > Ecosystem , use cases and general requirements
  - Reference Architecture of cloud computing
  - > Infrastructure functional requirements
  - ... Resource Management, DaaS and InterCloud ...
- A Collaborative Team is under consideration between ITU-T SG13 and ISO IEC SC 38 for definition and architecture



#### **ITU-T Positioning in cloud standards**

A JCA-Cloud (Joint Coordination Activity) is created to coordinate the ITU-T cloud computing work with Other standardization Organizations



## **Thank You**



#### **Network Model for cloud infrastructure**

