CCITT

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STUDY GROUP XV

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Questions: 3/XV; 17/I; 27,31/XII

TO: CCITT SG I (reply to previous liaison)

CCITT SG XV/1 (for information)

FROM: CCITT SG XII

TITLE: Network Planning for Videotelephony & Videoconference Services

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1. *Introduction*

Study Group XII thanks CCITT SG I for its liaison statement on the issue of end-to-end transmission delay in audiovisual communications. During its September 1991 meeting in Brasilia, CCITT WP XII/2 prepared a provisional reply indicating that this issue was under study and that a formal liaison would be forthcoming. This provisional reply was then transmitted to SG I by Mr. Modena in his letter to Mr. Matsumoto, Special Rapporteur Question 17/I, dated 25 November 1991. SG XII met in March 1992, its last meeting of the study period. Again the issue of the impact of transmission delay on audiovisual communications was discussed in Working Party XII/3, under Question 27/XII "Echo, propagation time and stability in telephone networks ...", and in Working Party XII/2, under Question 31/XII "Speech Quality in Multimedia Terminals". Working Party XII/3 recommended that Recommendation G.114 be completely revised to give clearer and more flexible guidance concerning the application of the transmission delay planning rules, and to include the latest experimental results concerning the impact of transmission delay on both telephony and videotelephony. Working Party XII/2 also discussed the issue of the impact of delay on videotelephony. The conclusions of the two Working Parties are included in this liaison from SG XII.

2. *Status of G.114*

A copy of the draft revised Recommendation G.114 is attached in Annex A for your information. You will note that draft Recommendation G.114 provides guidelines on maximum end-to-end transmission delay for general network planning purposes.

Annex B in the draft Recommendation contains the results of several recent experiments which indicate that the effect of delay is highly application dependent. Highly interactive applications are likely to experience difficulty even at relatively modest amounts of transmission delay. The experimental evidence also shows that the subjective assessment methods and scales used can strongly influence conclusions reached in the experiments, and can even lead to contradictory conclusions. There is, as of yet, no agreed standard method for conducting these experiments. The information in Annex B also presents results of several experimental subjective assessments of the impact of delay on videotelephone applications. Some of these results show a strong impact of delay and no significant difference between the effect of delay on telephone and videophone applications. Other results show only a weak impact of delay on the quality and acceptability of telephone and videophone applications. It is recognized that there will be some applications (e.g., videophone over satellite circuits) where the total end-to-end delay will exceed the 400 ms. limit specified in draft Rec. G.114. The information in Annex B indicates that the users of such applications will, in some circumstances, experience some increased difficulty as a result of the delay, but that the amount of the increase cannot be uniquely quantified. It should be noted however that in two interactive experiments involving a comparison between videophone service via satellite and cable, the effects of transmission delay were not perceived to be significantly different. These results are preliminary, and it was hypothesized that the coding delay masked the satellite delay effect. The subject is for further study.

3. Other Videophone and Videoconference Effects

Based upon two preliminary videophone experiments, the following results were noted:

- The greatest contributing factors to degraded communication quality were video impairments and not transmission delay;
- The lack of audio/video synchronization is at least as important a source of degradation in communication quality as the transmission delay. The problem can be due to video coding delay which is variable and depends upon the image activity.

Based upon observations of doubletalk at a videoconference used for an actual working meeting, the participants:

- Adapted to the limitations of circuit delay as they gained experience with the connection;
- Rated the videoconference technology as being intrusive; and
- Felt that the meeting failed to accomplish its goals as well as a face to face meeting.

4. Future Activities

SG XII will continue to study the effect of transmission delay on telephone network applications, including videotelephony, in the next study period. This study will be conducted under Question 27. SG XII invites SG I to submit Contributions to us on this important topic.

ANNEX A - Draft Revised Recommendation G.114

Recommendation G.114

ONE-WAY TRANSMISSION TIME

Transmission time for connections with digital segments includes delay due to equipment processing as well as propagation delay, such that both types of delay can be significant contributors to the overall transmission time. Guidance is especially needed for designers of telecommunications equipment that uses signal processing, causing an increase in delay.

Historically a value of 400 ms was considered a meaningful limit for network planning purposes, where voice telephony was the focus. This value was not originally intended as guidance for equipment designers who, on an increasingly frequent basis, can substantially affect the transmission time by the amount of signal processing in their designs.

Transmission time is a very important parameter for any application whose overall performance is dependent on user or terminal interactivity. Applications such as voice, voiceband data, digital data, and videotelephony may involve user tasks or terminal equipment characteristics that vary substantially in their sensitivity to transmission delay. Because network and service providers can not alter the transmission time characteristics nor transmission media between two administrations, in response to all possible user tasks and applications, some highly interactive tasks may experience degradation even at delays in the order of 100 ms. Accordingly, it is critical that the delay (transmission time) be seen as a vital resource that is to be consumed with caution, and only when clear service benefits derive from it. This especially applies to delay associated with signal processing.

This Recommendation is intended to assist equipment designers and network planners in realizing acceptable services to users performing a wide variety of tasks with multiple applications. It is recognized that not all possible user applications and network configurations can be predicted, and that some user applications and network arrangements may combine processing delays and propagation times such that the total transmission time exceeds 400 ms.

A clear purpose of this Recommendation is thus to emphasize the need to consider the delay impact on evolving service applications, and indicate the desirability of avoiding delay increases, especially processing delays, whenever possible.

In consideration of the above points, the CCITT recommends the following limits for one-way transmission time for connections with echo adequately controlled (see note 1) according to Recommendation G.131:

0 to 150 ms, acceptable for most user applications (see note 2)

150 to 400 ms, acceptable provided that administrations are aware of the transmission time impact on the transmission quality of user applications (see note 3)

above 400 ms, unacceptable for general network planning purposes; however it is recognized that in some exceptional cases (see note 4), this limit will be exceeded.

Note 1 - The use of echo control equipment that introduce other impairments such as speech clipping and noise contrast, may have to be controlled in order to achieve acceptable transmission quality.

Note 2 - Some highly interactive voice and data applications may experience degradation for values below 150 ms. Therefore, increases in processing delay on connections with transmission times even well below 150 ms should be discouraged unless there are clear service and application benefits.

Note 3 - For example, international connections with satellite hops that have transmission times below 400 ms are considered acceptable.

Note 4 - Examples of such exceptions are unavoidable double satellite hops, satellites used to restore terrestrial routes, fixed satellite and digital cellular interconnections, videotelephony over satellite circuits, and very long international connection with two digital cellular systems connected by long terrestrial facilities.

The recommended limits given here can be better interpreted if the information provided in Annex B is considered. For example, the current data [4] on effect of delay on voice quality indicate that, even in the complete absence of echo, a significant number of speakers may experience difficulty due to a delay of 400 ms (see Figure B-2/G.114.). Increases in delay beyond this value will cause a further increase in unacceptable connections, especially for highly interactive conversations. To provision services with route diversity and restoration capabilities, administrations may, nonetheless, choose to exceed 400 ms, on an exceptional basis. The data in Annex B provides guidance as to the impact on the service quality of such a decision.

ANNEX A

(to Recommendation G.114)

Delay Estimation for Circuits

In the establishment of the general interconnection plan within the limits in Recommendation G.114 the one-way transmission time of both the national extension circuits and the international circuits must be taken into account. The transmission time of circuits and connections is the aggregate of several components; e.g. group delay in cables and equipment processing times (e.g. digital switches) etc.

The conventional planning values given in § A.1 may be used to estimate the total transmission time of specified assemblies which may form circuits or connections.

A.1 *Conventional planning values of transmission time.*

Provisionally, the conventional planning values of transmission time in Table A.1/G.114 may be used.

A.2 *National extension circuits*

The main arteries of the national network should consist of high-velocity propagation lines. In these conditions, the transmission time between the international centre and the subscriber farthest away from it in the national network can be estimated as follows:

a) in purely analogue networks, the transmission time will probably not exceed:

12 + (0.004 x distance in kilometres) ms.

Here the factor 0.004 is based on the assumption that national trunk circuits will be routed over high-velocity plant (250 km/ms). The 12 ms constant term makes allowance for terminal equipment and for the probable presence in the national network of a certain quantity of loaded cables (e.g. three pairs of channel translating equipments plus about 160 km of H 88/36 loaded cables). For an average size country (see Figure 2/G.103) the one-way propagation time will be less than 18 ms:

b) in mixed analogue/digital networks, the transmission time can generally be estimated by the equation given for purely analogue networks. However under certain unfavourable conditions increased delay may occur compared with the purely analogue case. This occurs in particular when digital exchanges are connected with analogue transmission systems through PCM/FDM equipments in tandem, or transmultiplexers. With the growing degree of digitization the transmission time will gradually approach the condition of purely digital networks:

c) in purely digital networks between local exchanges (e.g. an IDN), the transmission time as defined above will probably not exceed:

3 + (0.004 x distance in kilometers) ms.

The 3 ms constant term makes allowance for one PCM coder and decoder and five digitally switched exchanges.

Note - The value 0.004 is a mean value for coaxial cable systems and radio-relay systems: for optical fibre systems 0.005 is to be used:

d) in purely digital networks between subscribers (e.g. an ISDN), the delay of c) above has to be increased by up to 3.6 ms if burst-mode (time compression multiplexing) transmission is used on 2-W local subscriber lines.

These values do not cover the additional delays introduced by PABXs and Private Branch Networks (PBNs).

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TABLE A 1/G.114

Transmission medium	Contribution to one-way transmission time	Remarks
Terrestrial coaxial cable or radio relay system: FDM and digital transmission	4 µs/km	Allows for delay in repeaters and regenerators
Optical fibre cable system; digital transmission	5 µs/km g)	
Submarine coaxial cable system	6 µs/km	
Satellite system - 14 000 km altitude - 36 000 km altitude	 110 ms 260 ms	Between earth stations only
FDM channel modulator or demodulator	0.75 ms a)	
FDM compandored channel modulator or demodulator	0.5 ms b)	
PCM coder or decoder	0.3 ms a)	
PCM/ADPCM/PCM transcoding	0.5 ms	
G.728 coder and decoder	2.0 ms	
8 kbit (Q.23/XV)	32 ms c)	
PLMS (Public Land Mobile System) (Obective 40 ms G.173)	80-110 ms	
H.261 Video coder and decoder	FS	
G.763 coder and decoder	FS	
G.765 coder and decoder	FS	
Transmultiplexer	1.5 ms d)	Half the sum of transmission times in both directions of transmission
Digital transit exchange, digital-digital	0.45 ms e)	
Digital local exchange, analogue-analogue	1.5 ms e)	
Digital local exchange, analogue subscriber line-digital junction	0.975 ms e)	
Digital local exchange digital subscriber line-digital junction	0.825 ms e)	
Echo cancellers	1 ms f)	

a) These values allow for group-delay distortion around frequencies of peak speech energy and for delay of intermediate higher order multiplex and through-connecting equipment.

b) This value refers to FDM equipments designed to be used with a compandor and special filters.

c) THIS IS A performance requirements value. Hardware is currently not available.

d) For satellite digital communications where the transmultiplexer is located at the earth station, this value may be increased to 3.3 ms.

e) These are mean values: depending on traffic loading, higher values can be encountered, e.g. 0.75 ms (1.950 ms, 1.350 ms or 1.250 ms) with 0.95 probability of not exceeding. (For details, see Recommendation Q.551).

f) Echo cancellers, when placed in service, will add a one-way transmission time of up to 1 ms in the send path of each echo canceller. This delay excludes the delay through any codec in the echo canceller. No significant delay should be incurred in the receive path of the echo canceller.

g) This value is provisional and is under study.

A.3 *International circuits*

International circuits[1)] will use high-velocity transmission systems, e.g. terrestrial cable or radio-relay systems, submarine systems or satellite systems. The planning values of § A.1 may be used.

The magnitude of the mean one-way transmission time for circuits on high altitude communication satellite systems makes it desirable to impose some routing restrictions on their use. Details of these restrictions are given in Recommendation Q.13 [1].

1) For short nearby links, telecommunications cables operated at voice frequencies may also be used in the conditions set out in the introduction to Sub-section 5.4 of Fascicle III.2

ANNEX B

(to Recommendation G.114)

Long delay considerations for telephone, videotelephone and videoconference circuits

B.1 *Introduction*

International connections (see Figure 1/G.103 ~~or Figure 1/G.104~~) comprising submarine cables, may involve a maximum one-way transmission delay of about 170 ms.

A one hop satellite connection even with an ISL (Inter-Satellite Link) of moderate length introduces one-way transmission delay within the recommended limit of 400 ms. However, a careful analysis of the additional probable delay contributions by digital signal processing (e.g. TDMA, DSI, DCME, 16 kbit/s, 32 kbit/s and lower bit rate encoding, bit-regeneration, packet-switching, etc.), among other sources shows that in some cases the recommended limit of 400 ms mean one-way transmission time might be exceeded.

In light of recent technical improvements in echo-control techniques and considering that fixed processing delays may reach hundreds of milliseconds in some currently designed systems (e.g. low bit rate digital mobile systems), it is important to understand also the effects of delay, in the absence of echo, on communications. This Annex addresses this issue.

The 4-wire circuits provide a close approximation to echo-free connections, assuming adequate acoustic coupling loss across the handset. In the long run, with expansion of the ISDN implementations, use of 4-wire circuits is expected to grow. However, 2-wire circuits and their accompanying hybrid connection, as well as other components causing echo, are still likely to be present in varying degrees during the foreseeable future. Thus, the use of modem echo cancellers in satellite circuits is currently regarded as the most effective method for overcoming the echo problem, provided that the characteristics of the echo path to be modelled by the echo canceller are linear and time invariant, or varying only slowly compared with the convergence speed of the echo canceller.

A brief discussion of delay effect, in the absence of echo, on communication quality are provided below.

B.2 *Effect of long transmission delays on the subscriber*

B.2.1 *Effects of Echo Cancellers*

In 1987, Communications Satellite Corp. (COMSAT) of the U.S.A. performed a series of tests to determine the effectiveness of echo cancellers in terrestrial and satellite circuits, using echo cancellers conforming to Rec. G.165 [2]and a callback interview procedure as per Rec. P.77, Annex A. Details of the procedure were presented in [3] and a summary of the results is shown in Figure B-1/G.114, giving a plot of the percent difficulty as a function of ~~mean~~ one-way ~~propagation time.~~ transmission time. A one way delay value of 45 ms over terrestrial circuits was taken as a reference, and the effect of increasing the delay value to 300 ms and 500 ms over terrestrial and satellite links was evaluated.

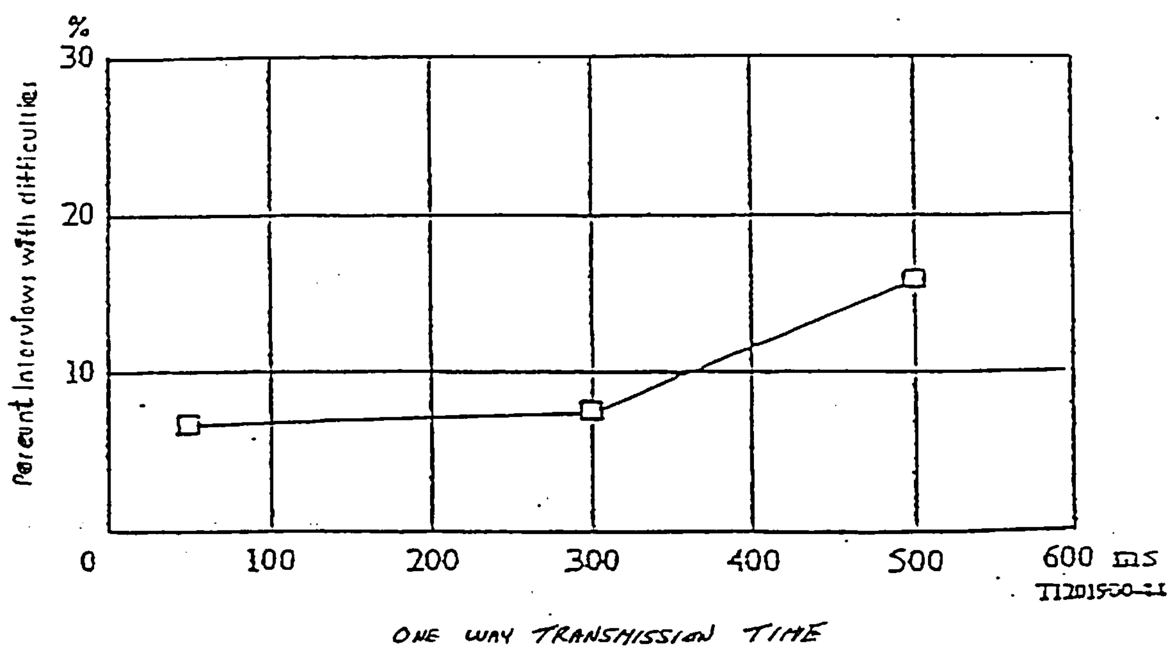


FIGURE B-1/G.114

Effect of long ~~mean~~ one-way ~~propagation~~ transmission time ~~(MOPT)~~ on the difficulty of conversation with echo canceller in the circuit

The COMSAT results show that no significant difference between 45 ms and 300 ms delays resulted for the "percent difficulty" score. At a 500 ms delay, the percent difficulty score approximately doubled (from 7.3% to 15.8%), but this value is still considerably smaller than earlier results of over 60% obtained in tests with echo suppressors.

The above results support the view that connections with delays somewhat greater than 400 ms may be accepted provided that echo cancellers conforming to the specifications of Recommendation G.165 or other echo control devices with equivalent performance are used.

B.2.2 *Effects of Delay on Dynamics of Conversation*

Most recent evidence presented by some Administrations suggests that the performance degradation due to conversation dynamics impairments is noticeable even below 400 ms one-way delay limit. This effect can be observed when structured interactive tasks and selected sensitive measures are employed in subjective experimentation.

In 1989 BNR (Canada) performed a series of subjective experiments [4] to determine the impact of the delay on the conversational characteristics deemed to be important in a business-type environment. A structured conversational task coupled with objective and subjective measures of the temporal dynamics of the conversation were developed and used in the experiment. Subjective measures included ratings on the ease of interruption, the necessity of repeating utterances, the attentiveness, responsiveness and helpfulness of the partner. Standard overall quality MOS rating was also used. The results are shown in Fig B-2/G.114.

A Bellcore subjective test intended to evaluate the effects of pure delay on speech quality was completed in 1990 [5]. The test was designed to obtain subjective reactions, in the context of interruptability and quality, to echo-free telephone circuits in which various amounts of delay were introduced. The results indicated that long delays did not greatly reduce mean opinion scores over the range of delay tested, viz. 0 to 1000 ms of one way delay. In addition, the measure of interruptability did not show the divergence from overall quality to be as significant as indicated in Figure B-2/G.114. However, observations during the test and subject interviews after the test showed the subjects experienced some real difficulties in communicating at the longer delays, although subjects did not always associate the difficulty with the delay.

A second Bellcore subjective test intended to evaluate the effects of pure delay on telephone connections used by volunteer Telco customers was completed in 1991 [6]. The calls from these customers were routed through the Bellcore New Technology Laboratory where varying amounts of delay, viz. 0 to 750 ms of one way delay was added. The test results showed that calls with (one way delay): 0 ms of inserted delay were rated 'good'; 250 ms of inserted delay were rated 'fair'; and 500 ms of inserted delay were rated 'poor'. These results are presented in Figure B-3/G.114.

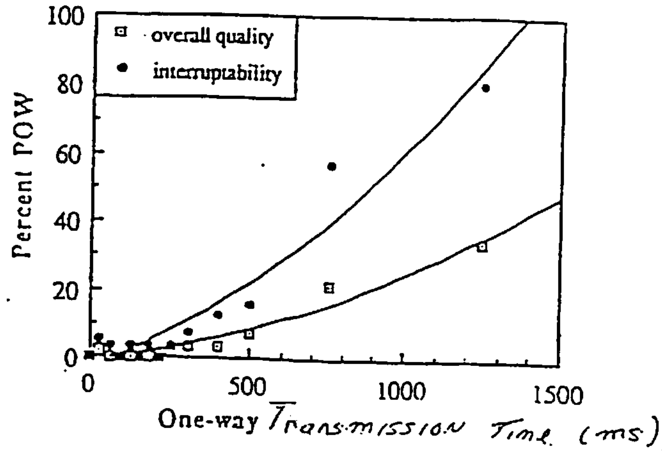
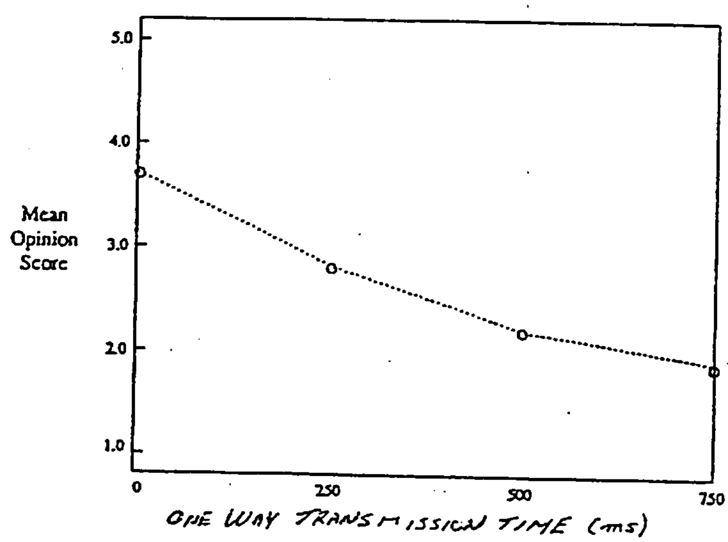


FIGURE B-2/G.114

Comparison of POW for overall quality and interruptability



B-3/G.114
Figure 4. Mean Opinion Scores (MOS) for the four Delay Conditions

Similar experiments were conducted by: CSELT (reported in [7]); NTT (reported in [8]); and PTT Netherlands (reported in [9]). The following is a highlight of the NTT results.

The effect of delay was measured using a combination of objective physical parameters related to efficiency of a conversation. It was studied using the following six different conversational modes (tasks):

Task 1: Read out random numbers as quickly as possible in turn.
Task 2: Verify random numbers as quickly as possible in turn.
Task 3: Complete words with lost letters as quickly as possible by exchanging information.
Task 4: Verify city names as quickly as possible in turn.
Task 5: Determine the shape of a figure by receiving oral information.
Task 6: Free conversation.

Subjective opinion tests were performed and delay detectability thresholds, Mean Opinion Scores (MOS) and conversation efficiency were obtained. Figure B-3/G.114 shows detectability thresholds for various conversational tasks~~, and Figure B-4/G.114 MOS results for three tasks~~. ~~The results of an experiment with varied circuit noise are given for comparison.~~ The results show that the subjective quality ~~is~~ as a function of delay varies depending on a conversational mode and subject group (trained, untrained) ~~while that for circuit noise does not~~.

IN FIG B-4/G.114 the detectability threshold for round-trip delay, was defined as the delay detected by 50% of a task's subjects and provides some guidance to network planners in providing acceptable service to the user.

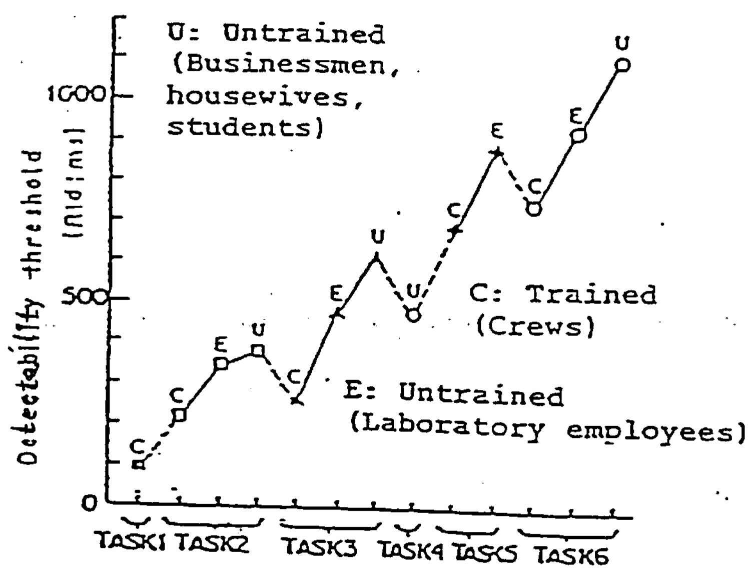


FIGURE B-3/G.114

Detectability thresholds for various conversational models

B.2.3 Interaction Between Delay and User Applications

NTT conducted tests to assess the interaction between delay and user applications. In these tests a comparison of telephone conversations with videophone were made and it was shown that there is little difference between both types of connection. Figure B-5/G.114 shows the degradations of MOS, using a condition without delay as ~~reference.~~ ANCHOR [5]

A methodology for objective assessment of the effects of delay on speech communication in real networks was derived using the results of the above subjective experiments. This is described in the follow-up contribution [8]. 8 10

The information on temporal characteristics and their correlation to subjective opinions were extracted from the subjective data. This data was then used to formulate equations predicting detectability threshold, and MOS ~~and percentage of subjects who would rate a call as unacceptable (called impermissible rate)~~ as a function of delay. The effects of the delay on performance in commercial networks can be estimated by measuring the basic temporal parameters from the real life traffic and then using this data to calculate the objective measures applying the experimentally derived equations.

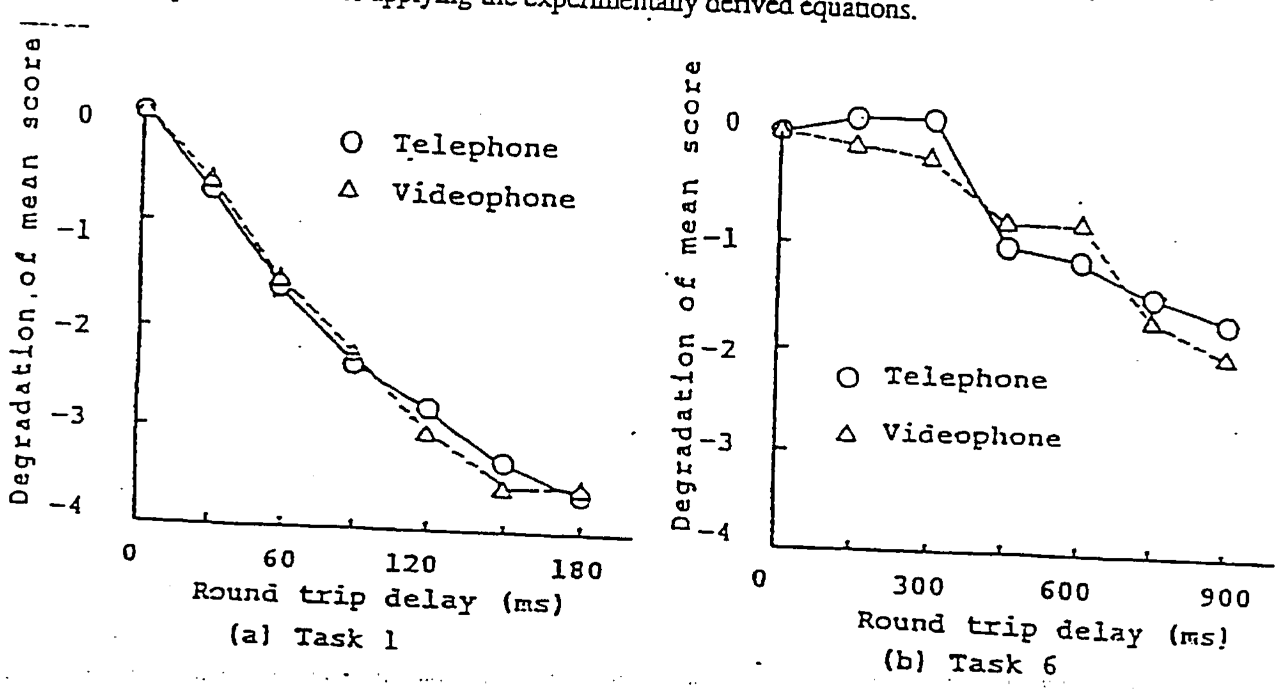


FIGURE B-5/G.114

Effects of delay on communications quality for telephone and videophone

Table B-1/G.114 presents an example of the results obtained using this methodology for a commercial circuit~~, with a 500 ms round trip delay~~. ~~As shown in this table, the average MOS degradation was 0.4, impermissible rate was 11%, and the degradation of conversation efficiency was 14%. These values were also confirmed~~ by

Table B-1/G.114

Effect of delay on speech quality in a real network ~~with a round trip delay of 500 ms~~

Conversation mode \ Quality		Cumulative distribution (%)	Detectability threshold (ROUND TRIP DELAY ms)
Types of commercial call	TASK 1	0.1	90
	TASK 2	1	210
	TASK 3	9	290
	TASK 4	21	480
	TASK 5	86	680
	TASK 6	80	740

Note: More information to this table is given in [8].

In 1992 the Communications Satellite Corporation (COMSAT) of the USA performed a study to assess the subjective impact of end to end transmission delay in audiovisual communications [11]. The experimental conditions included three point-to-point videophone connections with 200, 450, and 700 ms of one-way transmission delays. Subjects engaged in a series of 5 minute long conversations and were interrogated at the end of each condition, as well as after the whole session. The results are summarized in Table B-2/G.114. Similar results were obtained from a videotelephony test conducted by CSELT [12].

TABLE B-2/G.114

Variation of Subjective Peformance for Three End-to-End Videophone Connections

	One Way Transmission Delays		
	200 ms	450 ms	700 ms
MOS Connection Quality	3.74±0.52	3.69±0.51	3.48±0.48
MOS Ease of Interruption	4.00±0.55	3.79±0.53	3.56±0.49
Communication Difficulty	28±4 %	35±5 %	46±6 %
Connection Acceptability	80±11%	78±11%	73±10%

Note: MOS values were derived on the basis of a 5 point (1 to 5) scale. All errors are defined at a 95% level of confidence.

B.3 *Summary and conclusions*

The transmission impairments associated with long delay circuits are best analyzed by separating the echo-induced degradation and the subjective difficulty due to pure delay. Appropriate use of echo cancellers has been shown to indeed provide international or national satellite connections yielding quality and performance practically equivalent to the terrestrial connections for telephony. These results only refer to electric echo and additional studies are necessary to determine the effect of acoustic echo (see Note 5 of Question 27/XII).

Thus, under these conditions the dominant impairments are associated with the pure delay component.

Recently presented information suggests that:

- the effects of pure delay (no echo) on conversation dynamics can be detected well below 400 ms one way delay if subjective experiments employ highly interactive tasks and subjective measures related to specific conversational difficulties, such as ability to interrupt, are used.

- the effects of pure delay (no echo) on speech quality appears to moderately increase as the delay is increased.

However, as a standard set of tests has not been agreed to, obtained experimental results depend upon the type of activity selected to evaluate the impact of delay and experimental results vary significantly from laboratory to laboratory. Thus designers must determine the type of services, and hence the communication interactivity needs, that will be carried if the performance of the system is to be appropriately evaluated.

References

[1] CCITT Recommendation, *The International Routing Plan*, Vol. VI, Rec. Q.13.

[2] CCITT Rec. G.165 for echo cancellers.

[3] CCITT - Contribution COM XII-No. 177, June 1987.

[4] CCITT - Delayed Contribution D.21, Working Party XII/3, December 1989.

[5] CCITT - CONTRIBUTION COM XII - No 62, AUGUST 1990

[6] CCITT - DELAYED CONTRIBUTION D.131, WORKING PARTY XII/3, FEB 1992

[7] CCITT - CONTRIBUTION COM XII-94 WORKING PARTY XII/3, SEP 1991

[8] CCITT - CONTRIBUTION COM XII - 85 JULY 1991

[9] CCITT - DELAYED CONTRIBUTION D. 80 SEPT 1991

[10] CCITT - CONTRIBUTION COM XII - 84 JULY 1991

[11] CCITT - DELAYED CONTRIBUTION D.126, WORKING PARTY XII/3, FEB 1992

[12] CCITT - DELAYED CONTRIBUTION D.128, WORKING PARTY XII/3, FEB 1992