

instructs the Director of the Telecommunication Development Bureau, in close collaboration with the Secretary-General and the Directors of BR and TSB:

- 1 to establish closer contacts with Member States, Sector Members and various telecommunication operators from each region in order to gain a clearer understanding and take account of what they expect from the regional presence;
- 2 to set quantified objectives for the implementation of the operational plan, setting out specific constraints in terms of quality, allocated resources and/or time-frames, in consultation with TDAG;
- 3 to determine appropriate performance measurement systems for monitoring the activities referred to in *resolves* 4 (adapting them to the specific characteristics of the regional context), as well as those relating to the various programmes which come under the regional presence;
- 4 to prepare a report to the 2000 session of the Council on the extent to which the above objectives have been met and on planned objectives for 2001;
- 5 to implement gradually the decisions taken by the Council in its Resolution 1114 (Geneva, 1997);
- 6 to draw up and submit to TDAG, for opinion, an action plan to give effect to the instructions handed down under *instructs the Director of BDT* in Resolution 25 (Minneapolis, 1998) within the time-frame stipulated therein;
- 7 to report annually on the progress made in implementing the operational plan drawn up with each regional office, on the basis of quantified and measurable objectives;
- 8 to make the necessary adjustments to BDT's structure, both at headquarters and in the field, in order to balance the strengthening of regional resources (including through the transfer of resources from headquarters to the regional offices) with improved competence in the areas of backstopping, monitoring and coordination at headquarters;
- 9 to define and improve, both at headquarters and in the field, the operational processes pertaining to the regional presence, in order to ensure more effective utilization of resources and avoid duplication,

instructs the Secretary-General and the Directors of BDT, BR and TSB to proceed with the appropriate delegations, bearing in mind the specific circumstances and priorities in each region, with a view to enhancing the effectiveness of the regional presence,

instructs the Directors of BR and TSB to prepare for the 2000 session and subsequent sessions of the Council a report on the involvement and effective participation of members in the regions in the activities of their respective Sectors and on the measures taken to strengthen that involvement and participation,

further instructs the Secretary-General to report back to the 2000 session and subsequent sessions of the Council pursuant to Resolution 25 (Minneapolis, 1998).

Annex: 1

Ref.: Documents C99/118 and C99/133.