

TELECOMMUNICATION STANDARDIZATION SECTOR OF ITU



SERIES H: AUDIOVISUAL AND MULTIMEDIA SYSTEMS Infrastructure of audiovisual services – Communication procedures

Gateway control protocol: Advanced media server packages

Recommendation ITU-T H.248.9

1-011



ITU-T H-SERIES RECOMMENDATIONS AUDIOVISUAL AND MULTIMEDIA SYSTEMS

| | II 100 II 100 |
|---|---------------|
| CHARACTERISTICS OF VISUAL TELEPHONE SYSTEMS | H.100–H.199 |
| INFRASTRUCTURE OF AUDIOVISUAL SERVICES | 11.000 11.010 |
| General | H.200–H.219 |
| Transmission multiplexing and synchronization | H.220–H.229 |
| Systems aspects | H.230–H.239 |
| Communication procedures | Н.240–Н.259 |
| Coding of moving video | H.260–H.279 |
| Related systems aspects | H.280–H.299 |
| Systems and terminal equipment for audiovisual services | H.300–H.349 |
| Directory services architecture for audiovisual and multimedia services | H.350–H.359 |
| Quality of service architecture for audiovisual and multimedia services | H.360–H.369 |
| Supplementary services for multimedia | H.450–H.499 |
| MOBILITY AND COLLABORATION PROCEDURES | |
| Overview of Mobility and Collaboration, definitions, protocols and procedures | H.500-H.509 |
| Mobility for H-Series multimedia systems and services | H.510-H.519 |
| Mobile multimedia collaboration applications and services | H.520-H.529 |
| Security for mobile multimedia systems and services | H.530-H.539 |
| Security for mobile multimedia collaboration applications and services | H.540-H.549 |
| Mobility interworking procedures | H.550-H.559 |
| Mobile multimedia collaboration inter-working procedures | H.560-H.569 |
| BROADBAND, TRIPLE-PLAY AND ADVANCED MULTIMEDIA SERVICES | |
| Broadband multimedia services over VDSL | H.610-H.619 |
| Advanced multimedia services and applications | H.620-H.629 |
| IPTV MULTIMEDIA SERVICES AND APPLICATIONS FOR IPTV | |
| General aspects | H.700–H.719 |
| IPTV terminal devices | H.720–H.729 |
| IPTV middleware | H.730–H.739 |
| IPTV application event handling | H.740–H.749 |
| IPTV metadata | Н.750–Н.759 |
| IPTV multimedia application frameworks | H.760–H.769 |
| IPTV service discovery up to consumption | H.770–H.779 |
| | |

For further details, please refer to the list of ITU-T Recommendations.

Recommendation ITU-T H.248.9

Gateway control protocol: Advanced media server packages

Summary

Recommendation ITU-T H.248.9 provides two sets of packages: syntactic and functional. The syntactic packages provide the ability to specify announcements with variable content, with a degree of flexibility constrained only by the provisioning of the MG and MGC. This syntax may in principle be used to specify multimedia announcements, although its application in this Recommendation is to evoke audio content. The functional packages provide advanced control of an Audio Resource Function using the ITU-T H.248.1 protocol. The packages provide the ability to play recorded announcements with variable content, carry out prompted collection of digits, and carry out prompted collection of recorded audio. An additional package provides the ability to manage recorded media segments on the media gateway.

Additional functionality incorporated by ITU-T H.248.9 (2005) Amendment 1 (2007):

- 6.3.6.11 New variable type "Tone" for dynamic audio segment specification.
- 6.4 Set extension of basic syntax: introduction of a new selector for text attributes.
- 6.5.5.1 Variable type "Phrase": introduction of subtypes.
- 9.3.1 Signal PlayCollect: enhanced functionality, new parameters.

NOTE – This Recommendation has been renumbered in 2002. It was formerly known as Rec. ITU-T H.248 Annex M.1.

ITU-T H.248.9 (2005) Amendment 1 (2007) defines packages which enable automatic speech recognition (ASR), text to speech (TTS) and multimedia playout functionality between a media gateway controller (MGC) and a media gateway (MG) controlled by ITU-T H.248.1. In this scenario, the MGC may take the form of a media controller (MC) and the MG may take the form of a media processor (MP).

This revision introduces a number of new functions. The new functions include:

- A playout completion event to determine the duration of the played announcement and the offset into the announcement the playout ended.
- The ability to report the key that terminates a recording as well as the length in time and bytes of the recording. It allows the MGC to specify whether recordings are amended to or overwrite a storage uniform resource identifier (URI).
- The ability to specify an offset into the announcement, where to start playing from.
- The ability to specify an absolute volume for an announcement.
- The ability to detect and report control digits and whether they are associated with the announcement or collection phases.
- The ability for control digits to request the MG to pause, resume, fast forward and rewind an announcement or to increase or decrease the volume of an announcement and to adjust the speed of delivery.
- The ability to indicate whether the collected digits should be stored in a log file or not. For example: digits related to a pin code would not be stored.
- The ability to detect "marks" within text to speech grammar script.

History

| Edition | Recommendation | Approval | Study Group |
|---------|-------------------------------|------------|-------------|
| 1.0 | ITU-T H.248.9 | 2002-03-29 | 16 |
| 2.0 | ITU-T H.248.9 | 2005-01-08 | 16 |
| 2.1 | ITU-T H.248.9 (2005) Amend. 1 | 2007-08-29 | 16 |
| 3.0 | ITU-T H.248.9 | 2009-12-14 | 16 |

FOREWORD

The International Telecommunication Union (ITU) is the United Nations specialized agency in the field of telecommunications, information and communication technologies (ICTs). The ITU Telecommunication Standardization Sector (ITU-T) is a permanent organ of ITU. ITU-T is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The World Telecommunication Standardization Assembly (WTSA), which meets every four years, establishes the topics for study by the ITU-T study groups which, in turn, produce Recommendations on these topics.

The approval of ITU-T Recommendations is covered by the procedure laid down in WTSA Resolution 1.

In some areas of information technology which fall within ITU-T's purview, the necessary standards are prepared on a collaborative basis with ISO and IEC.

NOTE

In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

Compliance with this Recommendation is voluntary. However, the Recommendation may contain certain mandatory provisions (to ensure e.g., interoperability or applicability) and compliance with the Recommendation is achieved when all of these mandatory provisions are met. The words "shall" or some other obligatory language such as "must" and the negative equivalents are used to express requirements. The use of such words does not suggest that compliance with the Recommendation is required of any party.

INTELLECTUAL PROPERTY RIGHTS

ITU draws attention to the possibility that the practice or implementation of this Recommendation may involve the use of a claimed Intellectual Property Right. ITU takes no position concerning the evidence, validity or applicability of claimed Intellectual Property Rights, whether asserted by ITU members or others outside of the Recommendation development process.

As of the date of approval of this Recommendation, ITU had received notice of intellectual property, protected by patents, which may be required to implement this Recommendation. However, implementers are cautioned that this may not represent the latest information and are therefore strongly urged to consult the TSB patent database at <u>http://www.itu.int/ITU-T/ipr/</u>.

© ITU 2010

All rights reserved. No part of this publication may be reproduced, by any means whatsoever, without the prior written permission of ITU.

| Refer | ences | | |
|-------|---|--|--|
| Defin | Definitions | | |
| Abbre | eviations and acronyms | | |
| Desig | n philosophy | | |
| Anno | uncement specification syntax | | |
| 6.1 | Syntactical concepts: audio segments, multimedia segments, variables and embedded variables | | |
| 6.2 | Basic announcement syntax package | | |
| 6.3 | Voice variable syntax package | | |
| 6.4 | Set extension to basic syntax | | |
| 6.5 | General text variable type extension to basic syntax | | |
| 6.6 | Examples | | |
| New 1 | TU-T H.248.1 error codes | | |
| 7.1 | Illegal syntax within an announcement specification | | |
| 7.2 | Variable type not supported | | |
| 7.3 | Variable value out of range | | |
| 7.4 | Category not supported | | |
| 7.5 | Selector type not supported | | |
| 7.6 | Selector value not supported | | |
| 7.7 | Unknown segment ID | | |
| 7.8 | Mismatch between play specification and provisioned data | | |
| 7.9 | Provisioning error | | |
| 7.10 | Invalid offset | | |
| 7.11 | No free segment ids | | |
| 7.12 | Temporary segment not found | | |
| 7.13 | Segment in use | | |
| Adva | nced audio server base package | | |
| 8.1 | Properties | | |
| 8.2 | Events | | |
| 8.3 | Signals | | |
| 8.4 | Statistics | | |
| 8.5 | Procedure | | |
| AAS | digit collection package | | |
| 9.1 | Properties | | |
| 9.2 | Events | | |
| 9.3 | Signals | | |

CONTENTS

| | 9.4 | Statistics |
|---|--------|--|
| | 9.5 | Procedures |
| 0 | AAS r | recording package |
| | 10.1 | Properties |
| | 10.2 | Events |
| | 10.3 | Signals |
| | 10.4 | Statistics |
| | 10.5 | Procedures |
| Ĺ | Advar | nced audio server segment management package |
| | 11.1 | Properties |
| | 11.2 | Events |
| | 11.3 | Signals |
| | 11.4 | Statistics |
| | 11.5 | Procedures |
| 2 | Auton | natic speech recognition package |
| | 12.1 | Properties |
| | 12.2 | Events |
| | 12.3 | Signals |
| | 12.4 | Statistics |
| | 12.5 | Procedures |
| | Advar | nced Audio Server base package for TTS enhancement |
| | 13.1 | Properties |
| | 13.2 | Events |
| | 13.3 | Signals |
| | 13.4 | Statistics |
| | 13.5 | Procedure |
| | Multir | nedia play package |
| | 14.1 | Properties |
| | 14.2 | Events |
| | 14.3 | Signals |
| | 14.4 | Statistics |
| | 14.5 | Error codes |
| | 14.6 | Procedures |
| | Multir | nedia recording package |
| | 15.1 | Properties |
| | 15.2 | Events |
| | 15.3 | Signals |
| | 15.4 | Statistics |
| | 15.5 | Error codes |

| | | | Page |
|--------|---------|---------------------------|------|
| | 15.6 | Procedures | 99 |
| 16 | Enhance | ed DTMF detection package | 99 |
| | 16.1 | Properties | 99 |
| | 16.2 | Events | 99 |
| | 16.3 | Signals | 102 |
| | 16.4 | Statistics | 102 |
| | 16.5 | Procedures | 102 |
| Biblio | graphy | | 104 |

Recommendation ITU-T H.248.9

Gateway control protocol: Advanced media server packages

1 Scope

This Recommendation uses the package mechanism to define a parameter syntax to provide a means of referring to provisioned announcements and variable content to be played within them. As indicated in documentation of the packages concerned, this syntax contains optional features, the support of which is indicated by the presence of the additional packages on the termination. The syntax may be used to evoke multimedia content. In addition, this Recommendation adds a series of functional packages to the Megaco/ITU-T H.248.1 protocol to control an Audio or Multimedia Resource Function which may reside on a media gateway or specialized audio server.

The announcement specification syntax is described in a series of packages:

- Basic syntax package: Provides the syntax by which to refer to provisioned media segments, with a general capability for extension. See clause 6.1 for an introduction and clause 6.2 for detailed definition.
- Voice variables package: An optional extension to the base syntax, which provides stand-alone and embedded variables, with an initial set of voice variable types. See clause 6.1.5 for an introduction and clause 6.3 for detailed definition.
- Set syntax package: An optional extension to the base syntax, which provides an arbitrary number of user-defined qualifiers to be used in resolving complex audio structures. For example, the user could define qualifiers for any or all of the following: language, accent, audio file format, gender, speaker or customer. See clause 6.1.6 for an introduction and clause 6.4 for detailed definition.
- Generic text syntax package: An optional extension to the base syntax, which provides a generic text voice variable type. See clause 6.1.7 for an introduction and clause 6.5 for a detailed definition.

The functional packages documented in this Recommendation are as follows:

- Advanced audio server (AAS) base package: Provides a signal to play an announcement and events to monitor the outcome of the playout request. See clause 8.
- AAS base package for TTS enhancement: Provides signals to play TTS and an event to monitor the outcome of the playout request. See clause 13.
- AAS Digit collection package: Extends the AAS base package by providing a signal and events to coordinate digit collection with the playout of prompting announcements. See clause 9.
- AAS recording package: Extends the AAS base package by providing a property, signals and events to coordinate the collection of recorded voice with the playout of prompting announcements. See clause 10.
- AAS segment management package allows the MGC to specify an alternative audio segment, which is played in place of a given segment whenever that segment is invoked, until the override is terminated by the MGC. It also allows deletion of persistent segments. Unlike the other packages, this package is defined on a special logical segment control termination and uses only the basic announcement specification syntax. See clause 11.
- AAS automatic speech recognition package: Provides signals to play ASR and events to indicate the result of the play request. See clause 12.
- AAS Multimedia Play Package: Provides a signal to play a multimedia file and events to monitor the outcome of the playout request. See clause 14.

- AAS Multimedia Recording Package: Extends the AAS Recording Package to coordinate the collection of recorded multimedia. See clause 15.
- Enhanced DTMF Detection Package: This Package allows the MGC to determine whether digits were collected during a prompting or collection phase. See clause 16.

2 References

The following ITU-T Recommendations and other references contain provisions which, through reference in this text, constitute provisions of this Recommendation. At the time of publication, the editions indicated were valid. All Recommendations and other references are subject to revision; users of this Recommendation are therefore encouraged to investigate the possibility of applying the most recent edition of the Recommendations and other references listed below. A list of the currently valid ITU-T Recommendations is regularly published. The reference to a document within this Recommendation does not give it, as a stand-alone document, the status of a Recommendation.

| [ITU-T H.248.1] | Recommendation ITU-T H.248.1 (2002), <i>Gateway Control Protocol:</i> <i>Version 2</i> , as amended by its Corrigendum 1 (03/2004). |
|-----------------|--|
| [ITU-T Q.1218] | Recommendation ITU-T Q.1218 (1995), Interface Recommendation for intelligent network CS-1. |
| [ITU-T Q.1950] | Recommendation ITU-T Q.1950 (2002), Bearer independent call bearer control protocol. |
| [IETF RFC 1305] | IETF RFC 1305 (1992), Network Time Protocol (Version 3). |
| [IETF RFC 1738] | IETF RFC 1738 (1994), Uniform Resource Locators (URL). |
| [IETF RFC 2396] | IETF RFC 2396 (1998), Uniform Resource Identifiers (URI): Generic Syntax. |
| [IETF RFC 2616] | IETF RFC 2616 (1999), Hypertext Transfer Protocol – HTTP/1.1. |
| [IETF RFC 4646] | IETF RFC 4646 (2006), Tags for Identifying Languages. |
| [ISO 639-1] | ISO 639-1:2002, Codes for the representation of names of languages – Part 1: <i>Alpha-2 code</i> . |
| [ISO 639-2] | ISO 639-2:1998, Codes for the representation of names of languages – Part 2: <i>Alpha-3 code</i> . |
| [ISO 3166-1] | ISO 3166-1:1997, Codes for the representation of names of countries and their subdivisions – Part 1: Country codes. |
| [ISO 3166-2] | ISO 3166-2:1998, Codes for the representation of names of countries and their subdivisions – Part 2: Country subdivision code. |
| [ISO 4217] | ISO 4217:2001, Codes for the representation of currencies and funds. |
| [ISO 8601] | ISO 8601:2000, Data elements and interchange formats – Information interchange – Representation of dates and times. |
| [ISO 15924] | ISO 15924:2004, Information and documentation – Codes for the representation of names of scripts. |
| [ISO/IEC 10646] | ISO/IEC 10646:2003, Information technology – Universal Multiple-Octet Coded Character Set (UCS). |
| [W3C SSML] | W3C Recommendation (2004), Speech Synthesis Markup Language (SSML) Version 1.0. |
| [W3C SRGS] | W3C Recommendation (2004), Speech Recognition Grammar Specification (SRGS) Version 1.0. |

3 Definitions

This Recommendation defines the following terms:

3.1 audio segment: A separately specifiable unit of audio content. The concept may be generalized to *media segment*, with general multimedia content.

3.2 segment specification: The set of information, which the controller must provide to invoke playout of an audio or multimedia segment.

3.3 voice variable: A unit of audio content which has one of the types and possibly a subtype as defined in this Recommendation, for which the actual content is given as part of the segment specification. Because the value of a voice variable is specified by text, a voice variable can also be thought of as a text variable if the medium of expression is text.

3.4 stand-alone variable: An audio segment whose specification describes a single instance of a voice variable.

3.5 provisioned segment: An audio segment which can be retrieved using either a simple identifier or a URI, which must be part of the segment specification. A provisioned segment may include voice variables. The content but not the type/subtype of these variables must also appear within the segment specification.

3.6 segment set: A set of alternative forms of expression (e.g., different languages, different speakers) of the same semantic content within an audio segment. The choice of which form of expression to use in a given instance of an audio segment is indicated within the segment specification by giving a value to the selector associated with the set. A given audio segment may be encompassed by multiple sets, with the result that multiple selectors must appear in the segment specification to define a unique instance.

3.7 selector: A parameter associated with a set, having a predefined range of values which map to members of the set. Sets, selectors, and the possible ranges of selector values (and default values) are defined by provisioning within the media gateway and supporting devices.

3.8 announcement: The audible result of playout of a sequence of audio or multimedia segments.

4 Abbreviations and acronyms

This Recommendation uses the following abbreviations and acronyms:

| AAS | Advanced Audio Server |
|-------|--|
| ABNF | Augmented Backus-Naur Form |
| ASN.1 | Abstract Syntax Notation One |
| ASR | Automatic Speech Recognition |
| BER | Basic Encoding Rules |
| BR | Brief (type of signal in [ITU-T H.248.1]) |
| EMMA | Extensible Multimodal Annotation markup language |
| FTP | File Transfer Protocol |
| HTTP | Hypertext Transfer Protocol |
| INAP | Intelligent Network Application Part |
| MG | Media Gateway |
| MGC | Media Gateway Controller |

| NTP | Network Time Protocol |
|------|---|
| 00 | On/Off (Type of signal in [ITU-T H.248.1]) |
| RTSP | Real Time Streaming Protocol |
| SRGS | Speech Recognition Grammar Specification |
| SSML | Speech Synthesis Markup Language |
| ТО | Timeout (type of signal in [ITU-T H.248.1]) |
| TTS | Text-To-Speech |
| UCS | Universal Character Set |
| URI | Uniform Resource Identifier |
| URL | Uniform Resource Locator |
| UTF | UCS Transformation Format |
| W3C | World Wide Web Consortium |

5 Design philosophy

The syntax packages in this Recommendation are a formal device whereby the MGC can determine the level of capability of the MG to process particular constructs within the announcement specification syntax on a given termination. The MGC acquires this information by audit. The presence of a given syntactic package indicates the ability to process the syntax described in the procedural section of that package. The syntax packages have no content other than these procedures.

The functional packages in this Recommendation provide significant capabilities most of which are controlled via protocol parameters. Most parameters are optional, and generally can be omitted in favour of their default values. An audio application that invokes references to complex provisioned audio structures can specify audio events using a minimum of syntax by taking advantage of parameter optionality and parameter defaults.

The operations covered in this Recommendation are invoked as signals on a termination associated with the user (except for the announcement override operations, which are signals invoked on a special logical segment control termination). That basic mechanism has aspects, which require care when using the play-and-collect-digits and play-and-record packages. The main problem is to avoid unintended interruption of these operations due to the recognition of events on the termination. The MGC must ensure that the KeepActive flag is set on events it enables which are not intended to stop these operations.

The usual rules for Signals Descriptor replacement apply to the signals described by the functional packages in this Recommendation. That is, if the Signals Descriptor, which invoked a given operation, is replaced, the operation will continue without interruption only if it is identically invoked in the new Signals Descriptor, with the signal KeepActive flag set.

The play-and-collect-digits operation uses the ITU-T H.248.1 digit map descriptor to indicate the expected pattern of digits to be collected. However, the interaction required with the user in the case of failure to collect the expected pattern on the first attempt precludes use of the full digit map mechanism built into [ITU-T H.248.1]. Instead, it has been necessary to specify modified behaviour and to provide the results in an operation completion event rather than a digit map completion event.

6 Announcement specification syntax

6.1 Syntactical concepts: audio segments, multimedia segments, variables and embedded variables

All packages in this Recommendation rely on the use of a special parameter syntax to describe the announcements to be played out. This syntax allows announcements to be described as a series of audio or multimedia segments, each of which has either been provisioned at some physical location or is dynamically specified by the announcement description itself (in the form of a stand-alone voice variable).

The base announcement syntax package supports both simple and complex audio structures. A simple audio structure might be a single announcement such as "Welcome to the automated directory assistance service". A more complex audio structure might consist of an announcement followed by voice variable followed by another announcement, for example "There are thirty seven minutes remaining on your prepaid calling card," where "There are" is a prompt, the number of minutes is a voice variable, and "minutes remaining on your prepaid calling card" is another prompt.

The base announcement syntax package also supports multimedia structures. A multimedia structure might be a multimedia content segment.

There are two methods of specifying complex audio. The first is to directly reference the individual components. This requires a complete description of each component to be specified via the protocol. The second method is to provision the components on the audio server as a single entity and to export a reference to that entity to the call agent. In this case, only the reference (plus any dynamic data required, such as a variable data) is passed via the protocol, and no specification of individual components is necessary. The audio segment specification syntax supports both approaches.

The syntax described in this Recommendation has three components: the basic syntax which must be supported by all implementations of the packages in this Recommendation, the syntax supporting the use of "sets" to qualify announcement playout, and a syntax supporting arbitrary text variables. Capabilities beyond the base syntax are optional; their support is indicated by the presence of the corresponding packages on the termination on which playout is invoked.

6.1.1 **Provisioned audio segments**

It is possible that a single reference to a provisioned audio segment actually invokes a complex audio structure, including variables whose values are to be specified at the time of invocation. The syntax allows the MGC to specify the values of such embedded variables. With this exception, the difference between simple and complex provisioned audio segments is invisible to the MGC and irrelevant to the protocol.

The syntax uses URIs (Uniform Resource Identifiers) to designate provisioned segments, with the result that they can be physically located either on the MG or on some other device, without affecting the message flows between the MGC and MG. Every provisioned segment is assigned a unique URI which among other things can be a hierarchical name, or a simple name or number.

6.1.2 Provisioned multimedia segments

Similarly, URIs are used to designate the provisioned multimedia segment, and the file ext name in URIs is used to describe the multimedia file type.

6.1.3 Dynamically specified audio segments

A dynamically specified audio segment is one specified by a stand-alone voice variable. See clause 6.1.5 for more information on variables.

6.1.4 Segment identifiers

Provisioned segments and segments recorded at run time are identified by URIs as defined in [IETF RFC 2396].

A URI can be a simple name or it can be a URL. Three URL schemes are allowed: the file: scheme, the ftp: scheme, and the http: scheme. The file: scheme is used for audio local to the audio server. The ftp: scheme is used for audio remote to the audio server. The http: scheme can be used for audio local to the audio server using the http://localhost convention or for audio remote to the audio server. All audio references that require parameters encoded in the URL must use the http: scheme. The following examples show some of the possibilities. More examples are shown in clause 6.6.

NOTE 1 – For playout of more general media over IP transport, the rtsp: scheme should also be considered.

| Reference to local audio (simple name): | 12354 |
|--|--------------------------------------|
| Reference to local audio (flat file): | file://welcome |
| Reference to local audio: | file://audio/xyztel/welcome |
| Reference to remote audio: | http://audio/xyztel/welcome |
| Reference to local multimedia (simple name): | 12354.xxx |
| Reference to local multimedia (flat file): | file://welcome.xxx |
| Reference to local multimedia: | file://multimedia/xyztel/welcome.xxx |
| Reference to remote multimedia: | http://multimedia/xyztel/welcome.xxx |
| | |

NOTE 2 – The file extension name "xxx" represents the file type, e.g., 3gp represents a 3GP file.

6.1.5 Variables

A voice variable represents a single semantic concept (such as date or number) and dynamically produces the appropriate speech based on information supplied at run time. For example, if an application needs to play a date, rather than telling the audio server to play each individual component of the date (e.g., "March" "twenty" "second" "nineteen" "ninety" "nine"), the MGC can specify a voice variable of type Date with value "19990322". The audio server then assembles and plays the component audio needed to speak the date.

Variables are specified by the following parameters: type, subtype, and value. Variable types include Date, Money, Number, Time, etc. Subtype is a refinement of type. For example, the variable type Money might have an associated range of subtypes such as Dollar, Rupee, Dinar, etc. Not all variables require a subtype, and for these variables the subtype parameter must be set to null.

As described above, the AAS announcement syntax supports two kinds of variables: stand-alone and embedded. Stand-alone variables are variables that are not part of a provisioned audio segment. Their type, subtype, and value must be completely specified by the MGC. This specification constitutes a dynamically specified audio segment as described above.

Embedded variables are variables that have been provisioned as part of a provisioned audio segment. At run time the MGC references the segment and specifies a value for each variable embedded in it. If a segment has multiple embedded variables, the values must be given in the order in which the variables are encountered when the segment is played.

6.1.5.1 Example of use of variables in a sequence

In the following example, the sequence to be played speaks the following: "Today's date is <weekday> <date>." This sequence is made up of three segments: a simple audio segment, a variable of type Weekday, and another variable of type Date. The sequence can be implemented in two ways: as a sequence explicitly specified by the MGC, or as a single provisioned audio segment with two embedded variables. These two approaches are illustrated by Figures 1 and 2, respectively.



H.248.9_F1



Figure 1 – Explicit sequence with three audio segments

Figure 2 – Provisioned audio segment with two embedded variables

In both cases, the provisioner has installed a simple audio segment designated by http://audio/my-time-date-intro. In the first case, this segment is visible to the MGC. In the second case, the MGC only knows about the provisioned segment http://audio/my-sequence, which contains an embedded weekday variable and an embedded date variable in that order. The fact that http://audio/my-sequence itself references http://audio/my-time-date-intro is known only at the device to which http://audio/my-sequence resolves.

6.1.6 Segment sets

Sets are an advanced, optional feature of the announcement specification syntax. A set is a provisioned collection of alternative audio segments and an associated selector. Each set is assigned a unique URI. At run time the value of the selector is used to determine which element of the set is played. Within an announcement specification, a set appears as a single provisioned audio segment with its selector value(s).

Individual selector types are not defined in the syntax (except for the pre-defined language selector) and are instead defined by the provisioner. A provisioner could, for example, define one or more of the following selector types: language, accent, gender, accent, customer, and/or day of the week. For each selector type, the provisioner must define a range of valid values. The provisioner may also choose to define a default value. If a selector value is not supplied at run time, the default value is used.

Multidimensional sets are permitted. These support a vector of selector types. A value must be specified for each selector type in order to resolve to a specific instance of the audio segment concerned.

A set can contain embedded variables. The type and order of these must be the same for every member of the set. The playout of an embedded variable must be consistent with the value of the selector used to invoke the audio segment in which it is embedded. Thus, for example, invocation of a provisioned audio segment associated with a language selector and containing an embedded date variable must result in a playout of the date value provided in the invocation in the language indicated by the selector value. As with other segments that can contain variables, if a set has multiple embedded variables, the variable values must be specified in the order in which the variables are encountered when the segment is played. Sets in which variables must be played in different orders depending on selector value are not supported.

6.1.6.1 Set example

Figure 3 has an example of a set. To support an application which plays a particular piece of audio in either Arabic, Welsh, or Tibetan, a provisioner could define a set with the predefined selector, "lang", and define three of the possible values for that selector, "ar", "cy", and "bo". The provisioner would provision three audio segments, one in each language, and would associate the Arabic segment with the "ar" selector value, etc. The provisioner also could define a default value of the selector when no selector value is supplied, "ar" for instance. The entire set would be assigned a unique URI, which would be the only URI visible to the MGC.

At run time, a reference to the set with the selector set to "cy" would result in the Welsh version of the prompt being played. A reference to the set with no selector would result in the Arabic version of the prompt being played since Arabic has been set as the default selector value.





6.1.6.2 Example of set with embedded variable

In this example, the provisioner has provisioned three sequences, one in Arabic, one in Welsh, and one in Tibetan, each consisting of a simple audio segment followed by a date variable. This is illustrated in Figure 4. The provisioner has assembled these into a set consisting of the three sequences with language as the set selector. Again, the only part of this visible to the MGC is the URI referring to the entire set, the language selector, and the embedded date variable.

At run time a reference to the set with the selector set to "ar" and a variable value of "20001015" would result in the following being played in Arabic: "Today's date is October 15th, 2000."



Figure 4 – Example of set with embedded variable

6.1.7 Generic text variables

The syntax provides an optional capability to speak an arbitrary variable phrase. The phrase is represented in the segment specification using a UTF-8 encoding [b-IETF RFC 2279] of the default writing system provisioned for the MG. Depending on the capabilities of the MG, the language in which it is spoken may be provisioned or may be indicated by use of the language selector. The capability is provided in the form of an additional voice variable type.

6.2 Basic announcement syntax package

Package name: Basic Announcement Syntax

Package ID: bannsyx (0x0047)

1

Description: This package exists only to indicate that the MG is capable of processing the syntax described herein. An MGC learns that the capability is supported by auditing the packages supported by the termination on which playout is to be performed and verifying that this package is listed.

The syntax defined in this clause is used to designate announcements to be played out by the various advanced audio server signals defined in this Recommendation. This syntax may also be used to designate multimedia content, although extensions (such as additional URL types) for that purpose may be desirable.

Extends: None.

6.2.1 Properties

None.

6.2.2 Events

None.

6.2.3 Signals

None.

6.2.4 Statistics

None.

6.2.5 Procedures

6.2.5.1 General structure

An announcement specification consists of one or more segment specifications. Each segment specification describes either a provisioned audio segment (with possible embedded variables) or a stand-alone voice variable.

NOTE – While the general structure just described is easily generalized to multimedia content, the use of variables is one of the issues requiring further study for that case. To make the basic syntax immediately applicable to multimedia content, voice variables are described in a separate package.

6.2.5.1.1 ASN.1 encoding

In the ASN.1 encoding, the general signal parameter syntax is ultimately constrained by the Value production of Annex A of [ITU-T H.248.1]. Parameter values are double-wrapped with an inner BER encoding applied first to aid interpretation of the parameter, followed by an outer BER encoding as an OCTET STRING. The general structure of the basic AAS announcement specification syntax for purposes of the inner encoding is expressed as follows:

AnnouncementSpec ::= IA5String

The details of the string structure are as specified in the remainder of clause 6: they are equally applicable to text and ASN.1 encoding.

6.2.5.1.2 Text encoding

In the text encoding, the detailed signal parameter syntax is ultimately constrained by the VALUE production of Annex B of [ITU-T H.248.1]. The ABNF description of the gross structure of an announcement specification is as follows:

| announce ; DQUC | ementSpec = DQUOTE DTE and COMMA are | E segSpec *(COMMA segSpec) DQUOTE as defined in Annex B of [ITU-T H.248.1]. |
|--------------------|---|--|
| segSpec | = keyword "=" "<" | spec ">" ; angle brackets as delimiters |
| keyword | = "sid" / "var" | ; provisioned segment identifier ; standalone variable |
| spec | = provSegSpec / varSegSpec | ; provisioned segment identifier ; standalone variable |
| varSegSp | pec = varSpec | ; additional general level to facilitate selector ; extension |

The quotedString form of VALUE is required for announcementSpec because a segSpec can contain restricted characters (e.g., =, <, > as shown above), and because successive segSpecs are comma-separated. However, the VALUE production requires escapes for the following:

- all control characters (%x00-%x1F and %x7F) except TAB (%x09);
- the DQUOTE character (%x22).

Outside of URIs, the issue of escaping only arises in connection with general character sequences, which are possible with the Chars and Phrase variable types. (See clause 6.5 for the latter.) This

10 Rec. ITU-T H.248.9 (12/2009)

specification represents general UTF-8 characters in the U+xxxx form to avoid the need to escape the individual byte values.

Escaping within URIs must be performed as described in [IETF RFC 2396]. Escaping within standalone voice variable specifications uses the same mechanism as [IETF RFC 2396], but applies only to the characters listed above, the percent sign "%" (which is used as an escape character), and the closing angle bracket ">" (which terminates a variable value). (This is currently a non-issue, since neither "%" as a non-escape character nor ">" will be found within any variable value defined in this Recommendation.)

Keywords in the text encoded syntax are case-insensitive. Case sensitivity within URIs is defined by the applicable standards. Variable values are case-sensitive only where this is explicitly specified.

6.2.5.2 Provisioned segment specifications

A provisioned segment specification consists of either a simple name or a URI formed under the rules of [IETF RFC 2396]. The syntax of a simple name is slightly broader than the NAME construct in Annex B of [ITU-T H.248.1], because it is not required to begin with an alphabetic character. This Recommendation supports three URI schemes:

- the file: scheme, used for provisioned segments local to the MG;
- the ftp: scheme, used for segments on a device remote from the MG;
- the http: scheme, used for segments located either locally or remotely to the MG. Segments located locally to the MG must use "localhost" as the <host> part of the URI.

The MGC must use the http: scheme if the provisioned audio segment contains embedded variables. It must also use the http: scheme if the segment supports selectors (see clause 6.4). This restriction is necessary because the announcement specification syntax uses the http: scheme query part to carry embedded variable (and selector) values.

In accordance with [IETF RFC 2396], the following characters must be escaped within all URIs:

- reserved characters within the individual URI schemes. [IETF RFC 1738] is the most recent description of the file:, ftp:, and http: schemes. According to this RFC, "/" is reserved for separating components of a path hierarchy, ";" is reserved within the ftp: and http: schemes, and "?" is reserved in the http: scheme;
- the space character;
- characters used as delimiters or for escaping: "<", ">", "#", "%", and <">;
- characters subject to unwanted transformations or subject to misinterpretation: "{", "}", "|", "\", "^", "[", "]", and "`".

6.2.5.2.1 Text encoding

This clause provides a detailed description of the provSegSpec production which is referred to in clause 6.2.5.1.2.

```
provSegSpec = simple / ftpurl / httpurl / fileurl
simple = 1* ( ALPHA / DIGIT / "_" )
; ALPHA and DIGIT as defined in Annex B of [ITU-T H.248.1]
fileurl = "file://" host path
; See [IETF RFC 1738] for further details. "file://" is case-sensitive.
ftpurl = "ftp://" [user [":" password ] "@" ] host [":" port ]
[ "/" *(cwd "/") name [";type=" type] ]
; See [IETF RFC 1738] for further details. "ftp://" is case-sensitive.
```

```
httpurl = "http://" host [ ":" port ] [ abs_path [ "?" query ]]
; Omit "?" if query is empty.
; See [IETF RFC 1738] and [IETF RFC 2616] for further details.
"http://" is case-sensitive.
```

Where the httpurl form is used, the query part must be present if the provisioned audio segment contains embedded variables (or supports selectors, see clause 6.4). The general form of the query part is as follows:

```
query = category "=" catVal *( "&" category "=" catVal)
category = 1*ALPHA
; Case-insensitive
```

In addition to the character escaping rules already described, it is required that the "&" character be escaped (replaced by "%26") if present within a catVal.

6.3 Voice variable syntax package

Package name: Voice Variable Syntax

Package ID: vvsyx (0x0048)

Description: This package exists only to indicate that the MG is capable of processing the syntax described herein. An MGC learns that the capability is supported by auditing the packages supported by the termination on which playout is to be performed and verifying that this package is listed.

The syntax defined in this clause is used to designate voice variables, either as embedded variables within announcement segments, or as stand-alone variables. Because the variable values are specified as text, voice variables may also be used as text variables when the announcements are expressed as text.

Version:

Extends: bannsyx version 1.

2

6.3.1 Properties

None.

6.3.2 Events

None.

6.3.3 Signals

None.

6.3.4 Statistics

None.

6.3.5 Procedures

6.3.5.1 Embedded variables

When embedded variables are present, their values are provided as successive ampersand-separated components of the query part defined in clause 6.2.5.2.1. One value is provided per embedded variable, in the order of embedding. Formally, the syntax of an embedded variable is represented by the following extension to the syntax of clause 6.2.5.2.1:

category =/ "var"
catVal =/ varVal

```
varVal = genval / default / empty
genval = 1* (SafeChar / RestChar / WSP)
; SafeChar, RestChar, and WSP as defined in Annex B of [ITU-T H.248.1].
; Escaping required as indicated in this clause and in clause 6.2.5.2.
; The text encoding is given by the portion of the production for the
; applicable type in clause 6.3.6 (and 6.5) which follows
; the "v="tag.
default = "-"
; Single character "-" followed by "&" or ">" delimitor indicates
; that the executing host should use the provisioned default value,
; if any, of the embedded variable.
empty = ""
; Empty string (i.e., delimiter immediately following "var=").
; Indicates that embedded variable must not be
; played out.
```

It is an error for the MGC to request playout of a default value if none is provisioned. Error code 607 is applicable, whether the error is reported in the transaction response or by means of the Audio Operation Failure event defined in the AAS base package.

6.3.6 Dynamic audio segment specifications (stand-alone voice variables)

A dynamic audio specification consists of a type, a possible subtype, and value for a single variable. The possible range of subtypes varies with the variable type. The basic syntax supports the types and subtypes listed below.

The text encoding descriptions within this clause extend the varSpec production, which is referred to in clause 6.2.5.1.2 to include voice variables.

A stand-alone variable specification includes the type, possible subtype, and value. Each of these components is introduced by a tag: "t=", "s=", and "v=" respectively. Successive components are separated by commas. The value is the set of characters following "v=" and preceding the closing ">" of the segSpec. The escaping rules of clause 6.2.5.1.2 must be applied to variable values as required.

varSpec =/ vvarSpec ; Voice variable specification

The varSpec production is extended in clause 6.4.5.3.2 to include selectors. The vvarSpec production is extended in the following subclauses to include detailed specifications by variable type.

6.3.6.1 Variable type: Time

Definition: Speaks a time of day.

Subtypes: The subtypes associated with the Time variable specify the format in which the time is spoken (12-hour format and 24-hour format). In many languages, however, it only makes sense to speak the elements of the time in one format. If a language provides more than one way to speak time, subtype can be used to override the default alternative. If a language provides only a single way to speak time, subtype can be omitted; if subtype is specified in this case it will be ignored.

Value: A string of four digits giving a time specified as HHMM (per [ISO 8601]), in twenty-four hour format.

Example: "1700" is spoken as "Five pm" in twelve-hour format or as "Seventeen hundred hours" in twenty-four hour format.

Text encoding:

```
vvarSpec =/ todSpec
; Time of day
todSpec = "t=tod" [ ",s=" ( "t12" / "t24" ) ] ",v=" 4DIGIT
; Subtype selects 12- or 24-hour format.
; Value is HHMM per [ISO 8601].
```

6.3.6.2 Variable type: Weekday

Definition: Speaks the name of a specified day of the week.

Subtypes: Not applicable.

Value: A single digit character, beginning with "1" denoting Sunday and ending with "7" denoting "Saturday".

Example: "2" is spoken as "Monday".

Text encoding:

```
vvarSpec =/ dowSpec
; Day of week (weekday)
dowSpec = "t=dow" ",v=" %d1-7
; "1" is Sunday ... "7" is Saturday
```

6.3.6.3 Variable type: Date

Definition: A date made up of three components: day of month, name of month, and year.

Subtypes: The subtypes associated with the Date variable specify the order in which the elements of the date (day, month, and year) are spoken. In many languages, however, it only makes sense to speak the elements of the date in one particular order. If a language provides more than one way to speak date, subtype can be used to override the default alternative. If a language provides only a single way to speak-date, subtype can be omitted; if subtype is specified in this case it will be ignored.

Value: The value is a string of eight digits specifying a date in the form YYYYMMDD (per [ISO 8601]).

Example: The value "20001015" could be spoken as "October Fifteenth Two Thousand" or as "Fifteen October Two Thousand" depending on the subtype.

Text encoding:

6.3.6.4 Variable type: Month

Definition: Speaks the name of the specified month.

Subtypes: Not applicable.

Value: A two-digit string of digits in MM format with "01" denoting January, "02" denoting February, etc.

Example: "10" is spoken as "October".

Text encoding:

```
vvarSpec = / monthSpec
; Month
monthSpec = "t=month" ",v=" 2DIGIT
; "01" is January ..."12" is December
```

6.3.6.5 Variable type: Duration

Definition: A period of time spoken in one or more units of time as appropriate.

Subtypes: Not applicable.

Value: An integer giving a number of seconds.

Example: Value "3661" is spoken as "One hour, one minute, and one second".

Text encoding:

```
vvarSpec = / durSpec
; Duration
durSpec = "t=dur" ",v=" 1*DIGIT
```

6.3.6.6 Variable type: Digits

Definition: A sequence of digits which are spoken one at a time.

Subtypes: Not applicable.

Value: A string of digits of arbitrary length, given in the order they are to be spoken.

Example: Type Digits, value "61360961" spoken as "six one three six zero nine six one".

Text encoding:

```
vvarSpec = / digitSpec
; Sequence of digits
digitSpec = "t=digits" ",v=" 1*DIGIT
```

6.3.6.7 Variable type: Chars

Definition: Speaks a specified sequence composed of upper and lower case alphabetic characters (if case is applicable to the writing system involved), digits, and the special characters # and *. The alphabetic characters are case-sensitive (again, if applicable).

Subtypes: Not applicable.

Value: Valid characters in the ASCII character set are a-z, A-Z, 0-9, #, and *. Note that it is necessary to escape the character # when present in the value of an embedded variable. Restrictions of characters in other writing systems require further study, but should reflect the intention that this variable type be used to spell out dialling prompts, telephone numbers, or names and addresses.

Text encoding:

6.3.6.8 Variable type: Money

Definition: An amount of money of a given currency, spoken in mixed units of that currency as appropriate, and as either a positive or a negative quantity as indicated by the sign of the value.

Subtypes: The different currency types as specified by [ISO 4217]. A small excerpt from [ISO 4217] follows:

| Alpha-code | Numeric-code | Currency | Entity |
|------------|--------------|-----------|--------------------------|
| VEB | 862 | Bolivar | Venezuela |
| VND | 704 | Dong | Viet Nam |
| USD | 840 | US Dollar | Virgin Islands (British) |

Value: An optionally signed integer giving a quantity of money specified in the smallest units of a given currency.

Example: "110" in U.S. Dollars would be spoken "one dollar and ten cents."

Text encoding:

```
vvarSpec = / moneySpec
; Amount of money (positive or negative)
moneySpec = "t=money" [",s=" 3ALPHA] ",v=" [ "-" ] 1*DIGIT
; Subtype is [ISO 4217] alpha-code
```

6.3.6.9 Variable type: Integer

Definition: Speaks an integer.

Subtypes: Control whether the number is spoken as a cardinal or ordinal value.

Value: An optionally signed integer. Negative integers are allowed only with the cardinal subtype.

Example: "100" is spoken as "one hundred" in cardinal form and "one hundredth" in ordinal form.

Text encoding:

```
vvarSpec = / intSpec
; Integer (ordinal or positive or negative cardinal)
intSpec = "t=int" [ ",s=" ( "card" / "ord" ) ] ",v=" [ "-" ] 1*DIGIT
; Negative values allowed only for cardinal numbers.
```

6.3.6.10 Variable type: Silence

Definition: A period of silence of a specified duration.

Subtypes: Not applicable.

Value: An unsigned integer giving the duration of the period of silence in 100 millisecond units.

Example: "10" specifies one second of silence.

Text encoding:

vvarSpec = / hushSpec
; Interval of silence
hushSpec = "t=sil" ",v=" %d1-600
; Duration of silence, 100 ms increments, 1 minute max.

6.3.6.11 Variable type: Tone

Definition: Plays an algorithmically generated tone. It is the counterpart of the INAP parameter "Tone".

Tone

| - toneId Indicates the tone to be | sent. |
|-----------------------------------|-------|
|-----------------------------------|-------|

- duration Indicates the time duration in units of 100 milliseconds of the tone to be sent. ZERO indicates infinite duration.

Subtypes: Not applicable.

Value: Integer ≥ 0 (for both components of "Tone")

Text encoding:

6.4 Set extension to basic syntax

Package name: Announcement Set Syntax

Package ID: setsyx (0x0049)

Description: This package exists only to indicate that the MG is capable of processing the syntax described herein. An MGC learns that the capability is supported by auditing the packages supported by the termination on which playout is to be performed and verifying that this package is listed.

The syntax defined in this clause is used to select individual members of sets of media segments which convey equivalent semantic content.

Version:

Extends: bannsyx version 1.

3

6.4.1 Properties

None.

6.4.2 Events

None.

6.4.3 Signals

None.

6.4.4 Statistics

None.

6.4.5 Procedures

Segment sets are described in clause 6.1.6. They provide an optional extension to the basic syntax for specification of a media segment. This Recommendation defines two selector tags.

6.4.5.1 "lang", the language selector

The values associated with this selector are the tags defined in [IETF RFC 4646]. These tags combine language with optional additional information such as region or country. Examples of such tags are "en-us" for English as spoken in the United States, or "cy" for Welsh (no locality qualifier required). The selector concept is applicable to multimedia content, although the examples provided in this Recommendation show its use only with audio segments.

6.4.5.2 "tatb", the selector for text attributes

The values associated with this selector are 16-bit unsigned integers. The used values have to be agreed between the Service Control part (INAP) and the equipment, where the text to speech applications are located. Variables of type spoken text or display text (see clause 6.5.5.1) can be qualified by this selector.

6.4.5.3 Text encoding for both selectors

Within an audio segment specification, all selectors must be specified in a single list of the form:

selList = "sel=" selSpec *("&" selSpec)

Each selSpec names a selector type and assigns it one of its possible values.

```
selSpec = seltype "=" selval
seltype = "lang" / "tatb" / otherSel
otherSel = NAME
; As defined in Annex B of [ITU-T H.248.1].
; Selector types are case-insensitive.
selval = Language-Tag / UINT16 / otherSelVal
; Restriction: if seltype = "lang" then selval = Language-Tag,
; if seltype = "tatb" then selval = UINT16
```

The definition of Language-Tag is taken unchanged from [IETF RFC 4646]. The syntax of the language tag in ABNF [b-IETF RFC 4234] is:

```
Language-Tag = langtag
  / privateuse ; private use tag
  / grandfathered ; grandfathered registrations
langtag = (language
  ["-" script]
  ["-" region]
  *("-" variant)
  *("-" extension)
  ["-" privateuse])
```

| language | = (2*3ALPHA [extlang]) / 4ALPHA / 5*8ALPHA | ; shortest [ISO 639] code ; reserved for future use ; registered language subtag |
|---------------|---|--|
| extlang | = *3("-" 3ALPHA) | ; reserved for future use |
| script | = 4ALPHA | ; [ISO 15924] code |
| region | = 2ALPHA / 3DIGIT | ; [ISO 3166] code ; [b-UN M.49] code |
| variant | = 5*8alphanum / (DIGIT 3alphanum) | ; registered variants |
| extension | = singleton 1*("-" (2*8a | lphanum)) |
| singleton | = %x41-57 / %x59-5A / %x ; "a"-"w" / "y"-"z" / "A ; Single letters: x/X is | 61-77 / %x79-7A / DIGIT ."-"W" / "Y"-"Z" / "0"-"9" s reserved for private use |
| privateuse | = ("x"/"X") 1*("-" (1*8a | lphanum)) |
| grandfathered | <pre>= 1*3ALPHA 1*2("-" (2*8a ; grandfathered regist ; Note: i is the only ; that starts a grandf</pre> | lphanum)) ration singleton athered tag |
| alphanum | = (ALPHA / DIGIT) | ; letters and numbers |

In general, selector values may be any combination of characters satisfying the safeChar production in Annex B of [ITU-T H.248.1], subject to the escaping rules applicable in the context of the segment specification.

otherSelVal = safeChar

6.4.5.3.1 Text encoding for provisioned segments

The specification of selector values, like the specification of embedded variable values, is done within the query part of an http: URL. To simplify parsing, selectors must be specified subsequent to any required embedded variable values. If any embedded variable values are present, the last variable value is separated from the first selector value by an ampersand. Thus the query production as it appears in clause 6.2.5.2.1 is extended as follows:

```
query =/ ( ( "var=" varVal *( "&var=" varVal) ) "&" selList
    ; embedded variable value(s) followed by selector
    ; specification(s)
    / selList
    ; selector specification(s) only
```

6.4.5.3.2 Text encoding for stand-alone variables

The definition of varSegSpec given in 6.3.6 is extended as follows:

```
varSegSpec =/ varSpec "&" selList
```

6.5 General text variable type extension to basic syntax

Package name: Phrase Variable Syntax

Package ID: phrsyx (0x004a)

Description: This package exists only to indicate that the MG is capable of processing the syntax described herein. An MGC learns that the capability is supported by auditing the packages supported by the termination on which playout is to be performed and verifying that this package is listed.

The syntax defined in this clause is used to designate phrase voice variables, which provide an arbitrary text to voice capability.

Version:

Extends: vvsyx version 1.

2

6.5.1 Properties

None.

6.5.2 Events

None.

6.5.3 Signals

None.

6.5.4 Statistics

None.

6.5.5 Procedures

This clause defines the generic text variable type as an optional extension to the basic set of variable types defined in clause 6.3.6. See also clause 6.1.7.

6.5.5.1 Variable type: Phrase

Definition: Speaks or displays a specified phrase spelled out as a sequence of ASCII or UTF-8 characters according to the orthography of the language concerned. The variable may be qualified with the selector "text attributes".

Subtypes:

- **spk** (spoken text): default value.
- **dsp** (display text): With this subtype "Phrase" has the same syntax attributes, but stands for a text to be displayed on the end user's terminal.

Value:

Valid characters in the ASCII character set are a-z, A-Z, and blank (" "). Note that it is necessary to escape blanks as "%20" when present in the value of an embedded variable. Valid characters in any other character set may require further study.

Text encoding:

This clause extends the definition of vvarSpec given in clause 6.3.6 to include the generic text phrase variable type.

```
vvarSpec =/ phraseSpec
; Phrase
phraseSpec = "t=phrase" ",v=" [",s=spk"] [",s=dsp"]
    ( 1*( ALPHA / ( %x20 / "%20" ) )
    ; ASCII string, restricted to (a-z, A-Z, blank)
    ; Note - need to escape blanks within embedded
    ; variables
    / ( "U+" 2*12HEX) *( "." 2*12HEX ) ) )
```

```
; General UTF-8 string as a sequence of dot-separated
; hex-encoded values introduced by "U+".
; HEX as defined in [IETF RFC 2396]
; Case-sensitive since that may affect readout in some languages.
```

6.6 Examples

These examples use the Play signal of the Advanced audio server base package, the PlayCollect signal of the AAS Digit collection package, the PlayRecord signal of the AAS recording package, the TTS signal of the Advanced audio server base package for TTS enhancement and the ASR signal of the Advanced audio server base package for ASR enhancement.

Play an announcement that consists of a single segment residing on the audio server in a flat file:

Signals { aasb/play { an = "sid=<file://1947>" } }

Play an announcement that consists of a single segment residing on the audio server in a flat file using the http://localhost convention. This is exactly equivalent to the first example:

```
Signals { aasb/play { an = "sid=<http://localhost/1947>" } }
```

Play an announcement that consists of a single segment residing on the audio server in a hierarchical file system:

Signals { aasb/play { an = "sid=<file://audio/current/1947>" } }

Play an announcement that consists of a single segment residing on a machine named "darkstar" which is external to the audio server:

Signals { aasb/play { an = "sid=<http://darkstar/welcome>" } }

Play an announcement that consists of multiple segments (line breaks added for clarity of presentation):

Play an announcement that consists of a recording followed by a direct voice variable:

Signals { aasb/play {
 an = "sid=<file://gdtrfb>,var=<t=dat,s=mdy,v=19550809>" } }

Play an announcement which expresses the telephone number 0800 321 589 as "zero eight hundred ... three two one ... five eight nine":

Play an announcement with two embedded variables. The variable values are given in the order in which they occur in the announcement:

```
Signals { aasb/play {
    an = "sid=<http://localhost/113?var=3999&var=20001015>" } }
```

Play an announcement in English with a Glaswegian accent, assuming that http://localhost/1947 designates a set and set syntax is supported:

```
Signals { aasb/play { an ="sid=< <u>http://localhost/1947?sel=lang=en-gb-</u>
glg>" } }
```

Play an announcement in Danish using a female voice. It is assumed that the announcement was provisioned in association with a selector of type "gender" with "female" as one of the possible values, as well as the "lang" selector type:

```
Signals { aasb/play {
    an ="sid=<http://localhost/jackstraw/ann45?sel=lang=da&
    gender=female>" }}
```

Play the first part of an announcement in English, the second part in the default language, and the third part in French. The first two segments are on the audio server, and the third segment is on a remote machine (line breaks are added for clarity of presentation):

Play an announcement with a stand-alone date variable in English:

Play a prompt and collect an eight-digit password. If need be, play a reprompt, a no digits prompt, and a success or failure announcement. Give the user three attempts to enter the password. By default, password entry can interrupt prompting.

```
Signals { aasdc/playcol { ip = "sid=<file://enterpassword>",
    rp = "sid=<file://tryagain>",
    nd = "sid=<file://nodigits>",
    sa = "sid=<file://goodpassword>",
    fa ="sid=<file://badpassword>",
    mxatt = 3 ,
    dm = passwdmap }
```

Play a prompt and record voice. If the user does not speak, play a no speech prompt. By default there is no success or failure announcement, and pre- and post-speech timers are each 5 seconds. Give the user two attempts to record. The recording may not be longer than 5 minutes and the recording is to have a segment identifier chosen by the MG.

Play an announcement ten percent faster than normal speed and five decibels softer than normal volume. Play the announcement three times with two seconds of silence between plays:

 Give the user three chances to enter an 11-digit number that begins with 0 or 1. If the user makes a mistake while entering digits, he can press the * key to discard any digits already collected, replay the prompt, and resume collection:

Play a file URI three times with two seconds of silence between plays:

Play an Initial announcement to the user, then start speech recognition against the given SRGS file:

7 New ITU-T H.248.1 error codes

The packages of this Recommendation are based on a syntax, which has just been described, and rely on audio segment resources which are identified using that syntax. Errors in the execution of transaction requests may become apparent before the transaction response is returned, or may not appear until later. To enhance error reporting in the transaction response, this clause defines a number of application-specific error codes valid for the packages of ITU-T H.248.9.

NOTE – The package documentation provides occasional guidance on the point at which errors should be detected for specific signals. However, this is to some extent implementation-dependent or even dependent on the specific resource: one implementation may assemble audio segments on a "just in time basis", discovering a missing segment in mid-play, while another ensures that all resources are present before beginning playout. A failure event is defined in the AAS base package to provide for autonomous reporting of errors in the former case. In the latter, it seems reasonable to report any error in the transaction response.

7.1 Illegal syntax within an announcement specification

| Error code #: | 600 | | |
|-----------------------|--|--|--|
| Name: | Illegal syntax within an announcement specification | | |
| Definition: | Some aspect of an announcement specification fails to conform to the required syntax. | | |
| Error text in the err | or descriptor: The offending portion of the specification. | | |
| Comment: | Indicates a possible software error at the MG or MGC. | | |
| 7.2 Variable ty | ype not supported | | |
| Error code #: | 601 | | |
| Name: | Variable type not supported | | |
| Definition: | While the syntax of a stand-alone variable segment specification is apparently correct, the MG does not support the specified variable type. | | |
| Error text in the err | or descriptor: The offending segment specification. | | |
| Comment: | The MGC can audit to determine the non-basic variable types supported by the MG. | | |

7.3 Variable value out of range

| Error code #: | 602 |
|-------------------------|--|
| Name: | Variable value out of range |
| Definition: | The value is syntactically correct but not acceptable. The error applies to both embedded and stand-alone variables. Depending on implementation, this error may instead be reported by the Audio Operation Failure event. |
| Error text in the error | or descriptor: The offending segment specification. |

Comment: Indicates possible provisioning error at the MG or MGC.

7.4 Category not supported

| Error code #: | 603 |
|---------------|---|
| Name: | Category not supported |
| Definition: | The entity responsible for executing the query part of a provisioned audio segment has encountered a component category (e.g., "sel"), which it does not support. Depending on implementation, this error may instead be reported by the Audio Operation Failure event. |

Error text in the error descriptor: The offending segment specification.

Comment: The MGC can audit to determine the non-basic categories supported by the MG.

7.5 Selector type not supported

| Error code #: | 604 |
|---------------------|--|
| Name: | Selector type not supported |
| Definition: | The tag following the "sel=" keyword is not provisioned as a selector type on the entity responsible for executing the query part of a provisioned audio segment. Depending on implementation, this error may instead be reported by the Audio Operation Failure event. |
| Eman taxt in the am | and accompany The offending accompany an existence |

Error text in the error descriptor: The offending segment specification.

Comment: Indicates a probable provisioning error at the MG or MGC.

7.6 Selector value not supported

| Error code #: | 605 |
|---------------|---|
| Name: | Selector value not supported |
| Definition: | The given value is not one, which is provisioned on the entity responsible for executing the query part of a provisioned audio segment. Depending on implementation, this error may instead be reported by the Audio Operation Failure event. |
| | |

Error text in the error descriptor: The offending segment specification.

Comment: Indicates a probable provisioning error at the MG or MGC.

7.7 Unknown segment ID

| Error code #: | 606 |
|---------------|--------------------|
| Name: | Unknown segment ID |

24 Rec. ITU-T H.248.9 (12/2009)

Definition: A segment identified by a provisioned segment reference cannot be located. Depending on implementation, this error may instead be reported by the Audio Operation Failure event. See Error code 611 for the special case of failure of the MakePersistent operation.

Error text in the error descriptor: The offending segment specification.

Comment: Indicates a probable provisioning error at the MG or MGC.

7.8 Mismatch between play specification and provisioned data

| Error code #: | 607 |
|---------------|--|
| Name: | Mismatch between play specification and provisioned data |
| Definition: | This error indicates a discrepancy between the contents of the query part of a provisioned segment specification and what has been provisioned for that segment. Depending on implementation, this error may instead be reported by the Audio Operation Failure event. |

Error text in the error descriptor: The offending segment specification.

| Comment: | Indicates a | probable | provisioning | error at the | MG or MGC. |
|----------|-------------|----------|--------------|--------------|------------|
| | | | | | |

7.9 **Provisioning error**

| Error code #: | 608 |
|---------------|---|
| Name: | Provisioning error |
| Definition: | For example, a provisioned segment identifier actually points to a sequence of physical segments, but one is missing. Depending on implementation, this error may instead be reported by the Audio Operation Failure event. |

Error text in the error descriptor: The offending segment specification.

Comment: Indicates a probable provisioning error at the MG or MGC.

7.10 Invalid offset

Name: Invalid offset

Definition: The magnitude of the offset in a PlayCollect signal exceeds the actual length of the initial prompt. Since it is possible that the MG does not detect this condition before the transaction response is sent, this error may instead be reported by the Audio Operation Failure event.

Error text in the error descriptor: –

Comment:

7.11 No free segment ids

| Error code #: | 610 |
|-------------------------|---|
| Name: | No free segment ids |
| Definition: | The local space of segment identifiers is exhausted and the RecordingIdentifier parameter of the PlayRecord command was "\$". |
| Error text in the error | or descriptor: – |

Comment:

7.12 Temporary segment not found

| Error code #: | 611 |
|---------------|---|
| Name: | Temporary segment not found |
| Definition: | The MakePersistent signal failed because the target temporary segment was not associated with this termination. |

Error text in the error descriptor: URI of the missing segment.

Comment: The segment may no longer exist because it timed out, or it may not have been recorded on this termination.

7.13 Segment in use

| Error code #: | 612 |
|---------------|--|
| Name: | Segment in use |
| Definition: | A request to delete a persistent segment has failed because it is in use by another operation. |

Error text in the error descriptor: The URI of the in-use segment.

Comment:

8 Advanced audio server base package

| Package name: | Advanced audio server base package |
|---------------|---|
| Package ID: | aasb (0x0033) |
| Description: | The advanced audio server (AAS) base package provides a signal to play an announcement and an event to indicate failure of the playout request. In connection with the latter, the package defines a return code and some possible values of that code. The aasb/play package cannot be applied to a termination unless it supports at least the Basic Announcement Syntax package. |
| Version: | 3 |
| Extends: | None. |

8.1 **Properties**

None.

8.2 Events

8.2.1 Audio operation failure

| Event name: | Audio opera | ation failure |
|-------------|-------------|---------------|
|-------------|-------------|---------------|

Event ID: audfail (0x0001)

Description: Signifies the failure of an advanced audio server operation subsequent to the return of the response to the transaction, which invoked it.

8.2.1.1 EventsDescriptor parameters

None.

8.2.1.2 ObservedEventsDescriptor parameters

| Parameter name: | Return Code | | | | |
|------------------|---|--|--|--|--|
| Parameter ID: | rc (0x0001) | | | | |
| Description: | A return code indicating why an advanced audio server operation failed. | | | | |
| Type: | Integer | | | | |
| Optional: | No | | | | |
| Possible values: | Failure return codes range from 600-699. Failure codes 600 to 612 report the same errors as the corresponding error codes in clause 7, except that the error conditions in the present case are detected after the transaction reply has been returned. (The possibility of such post-reply errors is dependent on the implementation and the specific audio segments invoked.) | | | | |
| | 600 | Illegal syntax within an announcement specification | | | |
| | 601 | Variable type not supported | | | |
| | 602 | Variable value out of range | | | |
| | 603 | Category not supported | | | |
| | 604 | Selector type not supported | | | |
| | 605 | Selector value not supported | | | |
| | 606 | Unknown segment ID | | | |
| | 607 | Mismatch between play specification and provisioned data | | | |
| | 608 | Provisioning error | | | |
| | 609 | Invalid offset | | | |
| | 610 | No free segment ids | | | |
| | 611 | Temporary segment not found | | | |
| | 612 | Segment in use | | | |
| | In addition to these common error and failure codes, the following failure code values are defined in the base package. Additional code values may be added by other packages. | | | | |
| | 615 | AAS hardware failure | | | |
| | 616 | AAS unspecified failure | | | |
| Default: | None. | | | | |
| 8.2.2 Playout co | mpletion | | | | |
| Event name: | Playout Completion | | | | |

Event ID: playcom (0x0012)

Description: This event is used to gather information regarding the playout of the signal when the signal has been deemed to have completed. It should be used in conjunction with the Signal Completion event (clause E.1.2.2 of [ITU-T H.248.1]) in order to determine the "Termination Method" and "Signal Identity". In this case the events shall form part of the same requestID.

8.2.2.1 EventsDescriptor parameters

None.

8.2.2.2 ObservedEventsDescriptor parameters

8.2.2.2.1 Amount Played (duration)

| Parameter name: | Amount Played | | |
|-------------------|--|--|--|
| Parameter ID: | ap (0x0001) | | |
| Description: | Indicates the duration of the playout of the signal at the time the signal completed. | | |
| Туре: | Integer | | |
| Optional: | Yes | | |
| | NOTE – This is only optional in the case that this information is provided in a separate event, i.e., the "Play Collect Success" or "Play Record Success" ObservedEvent. | | |
| Possible values: | 0 upwards (in 10 ms units) | | |
| Default: | None. | | |
| 8.2.2.2.2 Offset | | | |
| Parameter name: | Offset | | |
| Parameter ID: | off (0x0002) | | |
| Description: | Specifies the time offset into the signal that the signal completed at. | | |
| Туре: | Integer | | |
| Optional: | Yes | | |
| Possible values: | 0 upwards (in 10 ms units) | | |
| Default: | None. | | |
| 8.3 Signals | | | |
| 8.3.1 Play | | | |
| Signal name: | Play | | |
| Signal ID: | play (0x0001) | | |
| Description: | Plays one or more audio segments. | | |
| SignalType: | Defaults to BR (play continues until the specified or default number of iterations is completed). | | |
| Duration: | Not applicable to BR signals. | | |
| 8.3.1.1 Addition | al parameters | | |
| 8.3.1.1.1 Announc | ement | | |
| Parameter name: | Announcement | | |
| Parameter ID: | arameter ID: an (0x0001) | | |

Description: An announcement to be played. Consists of one or more audio segments. This is the only non-optional parameter for the Play signal.

Type: String
| Optional: | No |
|---------------------|--|
| Possible values: | A sequence of segment specifications adhering to the syntax described in clause 6. Support for optional elements of that syntax is indicated by the presence of the corresponding packages on the termination. |
| Default: | None. |
| 8.3.1.1.2 Iteration | S |
| Parameter name: | Iterations |
| Parameter ID: | it (0x0002) |
| Description: | The maximum number of times an announcement is to be played. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | As described below, playout may end before the specified number of iterations is completed if the signal type is set to TO and the limit set by the Duration parameter is reached first. A value of 0 (zero) indicates that the announcement is to be repeated until halted by other means regardless of the number of iterations. |
| Default: | 1 |
| 8.3.1.1.3 Interval | |
| Parameter name: | Interval |
| Parameter ID: | iv (0x0003) |
| Description: | The interval of silence to be inserted between iterative plays. Specified in units of 10 milliseconds. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards. |
| Default: | None. |
| 8.3.1.1.4 Speed | |
| Parameter name: | Speed |
| Parameter ID: | sp (0x0004) |
| Description: | The relative playback speed of announcement specifiable as a positive (faster) or negative (slower) percentage variation from the normal playback speed. Actual playback speed as a percentage of normal speed is equal to the value of this parameter plus 100. |
| Type: | Integer |
| Optional: | Yes |

8.3.1.1.5 Volume

| Parameter name: | Volume |
|------------------|--|
| Parameter ID: | vl (0x0005) |
| Description: | The relative playback volume of announcement specifiable as a positive (louder) or negative (quieter) decibel variation from the normal playback volume. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Implementation-dependent. |
| Default: | 0 |
| 8.3.1.1.6 Announ | cement Direction |
| Parameter name: | Announcement direction |
| Parameter ID: | di (0x0006) |
| Description: | The direction parameter can be used to indicate the direction that the announcement is to be sent. |
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | "Ext" (0x01): External indicates that the announcement is sent from the MG to an external point; |
| | "Int" (0x02): Internal indicates that the announcement is played into the MG to the other terminations; |
| | "Both" (0x03): Both indicates internal and external behaviour. |
| Default: | Ext |

NOTE – The direction text should match the existing for direction, e.g., [ITU-T Q.1950].

8.3.1.1.7 Offset

| Parameter name: | Offset |
|------------------|--|
| Parameter ID: | off (0x0009) |
| Description: | Specifies the offset into the announcement at which to start playing. A positive offset is the offset going forward from the beginning of the prompt. A negative offset is the offset going backwards from the end of the prompt. Offsets are specified in 10 millisecond units. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0, positive, or negative. If the offset value is greater than the length of the announcement, it will "wrap" to the beginning in the case of a positive offset or to the end in the case of a negative offset, and continue until the specified offset is reached. |
| Default: | 0 |

8.3.1.1.8 Absolute Volume

| Parameter name: | Absolute Volume |
|------------------|--|
| Parameter ID: | absvl (0x000a) |
| Description: | The absolute playback volume of announcement specified in decibels. The signal shall not be specified with both the "Volume" and "Absolute Volume" parameters. |
| | NOTE – The terms "Absolute Volume" and "Absolute Gain" are equivalent terms. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 and upwards (in decibels). |
| Default: | 0 (No absolute volume applied). |

8.4 Statistics

None.

8.5 Procedure

The MGC invokes aasb/play with at least the announcement parameter set to play out a specified announcement. Announcement playout is subject to termination by events or new Signals descriptor settings in the normal way. If the signalType parameter is set to OO, this is the only way to end the announcement: the Duration and Iterations parameters are both ignored. If the signalType parameter is set to its default value of BR, Duration is ignored but the announcement will complete when the specified number of iterations has been played out. If the signalType parameter is set to TO, the announcement will complete at the earlier of the elapse of the amount of time given by the Duration parameter (which must be specified) and the completion of playout of the number of iterations and intervening pauses specified by the Iterations parameter.

The MGC can use the standard signal NotifyCompletion capability to determine when and why playout has ended. For more detailed information on failures, the MGC should enable the Playout Failure event.

For further information regarding the duration of the signal play out and the offset from the beginning of the content defined in the signal the Playout Completion event may be used in conjunction with the NotifyCompletion capability.

The aasb/play signal can be used as part of a prompted digit collection operation. The MGC must either enable individual DTMF digit events or a standard ITU-T H.248.1 digit map as well as invoking aasb/play. When individual DTMF digit events are enabled, the MGC can, if required, set the event KeepActive flag so that prompting continues to completion even if the subscriber starts keying early. If the MGC determines that the subscriber has made an error or has not keyed anything, the MGC can reinvoke the aasb/play signal with new prompts as required.

9 AAS digit collection package

Package name: AAS Digit Collection Package

Package ID: aasdc (0x0034)

Description: The AAS Digit Collection Package extends the AAS base package by providing a signal and event to coordinate digit collection with the playout of prompting announcements. This provides an optimization over the use of aasb/play to collect digits, as described in clause 8. The use of aasdc/playcol avoids the messaging otherwise needed to invoke reprompts and to report digits not conforming to an expected pattern.

Version:

Extends: aasb (0x0033) version 3

3

9.1 Properties

None.

9.2 Events

9.2.1 Audio operation failure

Event name: Audio Operation Failure

Event ID: audfail (0x0001)

Description: This package adds the following codepoints for the return code returned by the Audio operation failure event defined in clause 8.2.1:

617 Premature termination of operation. The audio operation was terminated before its normal completion, by recognition of an event with the KeepActive flag not set, by replacement of the Signals descriptor without continuation of the signal, or by expiry of the signal duration timer.

618 Invalid command key sequence detected.

619 Max attempts exceeded. The final attempt collected digits, which did not match a pattern in the digit map.

620 No digits. The maximum number of attempts was reached and no digits were entered in the final attempt.

9.2.1.1 EventsDescriptor parameters

None.

9.2.1.2 ObservedEventsDescriptor parameters

See clause 8.2.1.

9.2.2 Play collect Success

Event name: Play Collect Success

Event ID: pcolsucc (0x0002)

Description: This event signifies the successful completion of a playcol signal.

9.2.2.1 EventsDescriptor parameters

None.

9.2.2.2 ObservedEventsDescriptor parameters

9.2.2.2.1 Digits collected

Parameter name: Digits collected

Parameter ID: dc (0x0001)

32 Rec. ITU-T H.248.9 (12/2009)

| | NOTE – In previous versions of this Recommendation, dc was incorrectly assigned to the value of $0x0003$. |
|------------------|--|
| Description: | The DTMF digits that were collected during a play collect signal. |
| Туре: | String |
| Optional: | No |
| Possible values: | Any sequence of valid DTMF digits 0-9, A-D or a-d, *, or #. A digit may be preceded by the long-duration modifier "Z" or "z" if detection of a long-duration tone in that position was enabled by the digit map named in the playcol signal. |
| Default: | None. |

9.2.2.2.2 Number of attempts

| Parameter name: | Number of Attempts |
|------------------|--|
| Parameter ID: | na (0x0002) |
| Description: | The number of attempts the MG made to collect a valid digit pattern. |
| Type: | Integer |
| Optional: | No |
| Possible values: | 1 upwards. |
| Default: | None. |

9.2.2.2.3 Amount played

| Parameter name: | Amount played |
|------------------|---|
| Parameter ID: | ap (0x0003) |
| Description: | The length played of the initial prompt, if that prompt was interrupted (i.e., by digit input when NonInterruptiblePlay was FALSE), in 10 ms units. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards. |
| Default: | None. |

9.2.2.2.4 Control digits collected

| Parameter name: | Control Digits collected |
|------------------|---|
| Parameter ID: | contdc (0x0004) |
| Description: | This parameter contains the control digits that were collected during the prompt phase of a play collect signal. |
| Туре: | Sub-list of String |
| Optional: | Yes |
| Possible values: | Each of String encoded as ControlDigit specified by the following ABNF: |
| | ControlDigit = DtmfString COLON TimeStamp DtmfString = *Dtmf Dtmf = "0"/ "1" / "2" / "3" / "4" / "5" / "6" / "7" / "8" / "9" / "#" / "*" / "A" / "B" / "C" / "D" TimeStamp ; As per Annex B/[ITU-T H.248.1] |

Default: None.

9.3 Signals

9.3.1 PlayCollect

| Signal name: | PlayCollect |
|--------------|--|
| Signal ID: | playcol (0x0002) |
| Description: | Plays an announcement or tone (optionally) and collects dtmf digits or voice input by the user. The most complete model supported by playcol consists of an initial prompt, a reprompt if invalid digits are entered, a differing reprompt if the user fails to enter any digits at all, a success announcement played when a valid sequence of digits has been collected, and a failure announcement played if the attempt to collect digits fails. Defaults are assigned if particular announcements within this model are not specified, as indicated in the documentation of the individual parameters. |
| SignalType: | Defaults to TO |
| Duration: | Default as provisioned for the termination. Used only as a guard against excessive duration of the total collection operation. |

9.3.1.1 Additional parameters

9.3.1.1.1 Initial Prompt

| Parameter name: | InitialPrompt |
|------------------|--|
| Parameter ID: | ip (0x0001) |
| Description: | The initial announcement prompting the user to enter DTMF digits. The prompt may consist of one or more audio segments. If not specified, digit collection begins immediately. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. Support for optional aspects of that syntax, for this and the other announcement parameters, is indicated by the presence of the associated packages. |
| Default: | None. |

9.3.1.1.2 Reprompt

| Parameter name: | Reprompt |
|------------------|---|
| Parameter ID: | rp (0x0002) |
| Description: | Played after the user has made an error such as entering an invalid digit pattern. The reprompt consists of one or more audio segments. Defaults to Initial Prompt. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. |
| Default: | None. |

9.3.1.1.3 Number of digits prompt

| Parameter name: | NoDigitsPrompt | |
|-----------------------------------|---|--|
| Parameter ID: | nd (0x0003) | |
| Description: | Played after the user has failed to enter any digits following a prompt. The number of digits prompt consists of one or more audio segments. Defaults to Reprompt. | |
| Туре: | String | |
| Optional: | Yes | |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. | |
| Default: | None. | |
| 9.3.1.1.4 Successful announcement | | |
| Parameter name: | SuccessAnnouncement | |
| Parameter ID: | sa (0x0004) | |
| Description: | Played when data collection has succeeded. The success announcement consists of one or more audio segments. No default (i.e., no audio is played if this parameter is unspecified). | |
| Туре: | String | |
| Optional: | Yes | |

Possible values: Any announcement specification conforming to the syntax described in clause 6.

Default: None.

9.3.1.1.5 Announcement failure

| Parameter name: | FailureAnnouncement |
|------------------|---|
| Parameter ID: | fa (0x0005) |
| Description: | Played when all data entry attempts have failed. The failure announcement consists of one or more audio segments. No default (i.e., no audio is played if this parameter is unspecified). |
| Туре: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. |
| Default: | None. |

9.3.1.1.6 Non interruptible play

| Parameter name: | NonInterruptiblePlay |
|-----------------|--|
| Parameter ID: | ni (0x0006) |
| Description: | Specifies whether or not prompts are interruptible by digit input. |
| Type: | Boolean |
| Optional: | Yes |

Possible values: TRUE (prompts are non-interruptible) or FALSE (prompts are interrupted by digits).

Default: FALSE.

9.3.1.1.7 Keep digits

| Parameter name: | KeepDigits |
|------------------|---|
| Parameter ID: | kdg (0x0007) |
| Description: | Specifies handling of digits detected during the playout of a non-interruptible prompt. As described in clause 9.5.1, digits entered during a non-interruptible prompt will be accumulated if KeepDigits is TRUE. |
| Type: | Boolean |
| Optional: | Yes |
| Possible values: | TRUE or FALSE. Default is FALSE (digits detected during a non-interruptible prompt are ignored). |
| Default: | FALSE. |

9.3.1.1.8 Clear digit buffer

| Parameter name: | ClearDigitBuffer |
|------------------|--|
| Parameter ID: | cb (0x0008) |
| Description: | If set to TRUE, the MG clears the digit collection buffer before playing any prompt. |
| Type: | Boolean |
| Optional: | Yes |
| Possible values: | TRUE or FALSE. |
| Default: | FALSE. |

9.3.1.1.9 Maximum number of attempts

| Parameter name: | MaxAttempts |
|------------------|--|
| Parameter ID: | mxatt (0x0009) |
| Description: | The maximum number of attempts the user is given to enter a valid digit pattern. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 1 upwards. |
| Default: | 1 |

9.3.1.1.10 Digit map

| Parameter name: | DigitMap |
|-----------------|--|
| Parameter ID: | dm (0x000a) |
| Description: | The name of a digit map active on the termination. |
| Туре: | String |
| Optional: | No |

Possible values: For text encoding, any string matching the NAME production. The equivalent for binary encoding would be the Name production of Annex A of [ITU-T H.248.1], but a Name is an arbitrary set of 16 bits and does not necessarily constitute a legal UTF-8 character. Hence the binary digit map name must be converted to a string of four hex characters before being passed in the DigitMap parameter.

Default: None.

9.3.1.1.11 Speed

| Parameter name: | Speed |
|------------------|---|
| Parameter ID: | sp (0x000b) |
| Description: | The relative playback speed of each prompt specifiable as a positive (faster) or negative (slower) percentage variation from the normal playback speed. Actual playback speed as a percentage of normal speed is equal to the value of this parameter plus 100. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | –99 upwards. |
| Default: | 0 |

9.3.1.1.12 Volume

| Parameter name: | Volume |
|------------------|--|
| Parameter ID: | vl (0x000c) |
| Description: | The relative playout volume of each prompt specifiable as a positive (louder) or negative (quieter) decibel variation from the normal playback volume. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | Implementation dependent. |
| Default: | 0 |

9.3.1.1.13 Offset

| 501 |
|-----|
| 301 |

Parameter ID: off (0x000d)

Description: Specifies the offset into the initial prompt at which to start playing. A positive offset is the offset going forward from the beginning of the prompt. A negative offset is the offset going backwards from the end of the prompt. Offsets are specified in 10 millisecond units.

Offsets are useful when the MGC is controlling digit collection at an atomic level (i.e., using a very simple digit map and using aasdc/playcol to play prompts). An example of application is where the user hits a DTMF key, playcol matches the key and sends a PlayCollect Success event to the MGC which includes the digit value and the amount of the prompt already played, and the MGC decides to ignore the key and tells the audio server to resume playing at the point of interrupt. Another application is to allow the user to skip back and forward through a prompt.

| Type: | Integer |
|------------------|--|
| Optional: | Yes |
| Possible values: | 0, positive, or negative. The absolute value cannot exceed the length of the initial prompt. |
| Default: | 0 |

9.3.1.1.14 Restart key

| Parameter name: | RestartKey |
|------------------|---|
| Parameter ID: | rsk (0x000e) |
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: discard any digits collected up to the point where the command sequence was entered, replay the prompt, and resume digit collection. The use of this key does not constitute an attempt to enter user input (i.e., it does not count against the number of attempts specified by the MaxAttempts parameter). Restart keys are handled locally by the audio server and are not returned to the MGC. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.15 Re-input key

| Parameter name: | Reinput Key |
|------------------|---|
| Parameter ID: | rik (0x000f) |
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: discard any digits collected up to the point of input of the command sequence and resume digit collection. The use of this key does not constitute an attempt to enter user input (i.e., it does not count against the number of attempts specified by the MaxAttempts parameter). Reinput keys are handled locally by the audio server and are not returned to the MGC. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.16 Return key

| Parameter name: | Return Key |
|-----------------|--------------|
| Parameter ID: | rtk (0x0010) |

| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: terminate the current collection attempt and return the terminating key sequence to the MGC. During a recording, all digits except for the restart, reinput, and return keys (if defined) are ignored and become part of the recording. |
|------------------|--|
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. Default is no sequence defined (may be overridden by provisioning). |
| Default: | None. |

9.3.1.1.17 Iterations

| Parameter name: | Iterations |
|------------------|---|
| Parameter ID: | it (0x0011) |
| Description: | The maximum number of times an announcement is to be played. Identical to "Iterations" in signal "Play" of Advanced audio server base package. This parameter is also necessary in "PlayCollect" since the INAP does not see any difference between simple announcement and an announcement/prompting sequence. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | See "Play" in aasb. |
| Default: | 1 |

9.3.1.1.18 Interval

| Parameter name: | Interval |
|-------------------|---|
| Parameter ID: | iv (0x0012) |
| Description: | The interval of silence to be inserted between iterative plays. Specified in units of 10 milliseconds. Identical to "Interval" in signal "Play" of Advanced audio server base package. This parameter is also necessary in "PlayCollect" since the INAP does not see any difference between simple announcement and an announcement/prompting sequence. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | See "Play" in aasb. |
| Default: | None. |
| 9.3.1.1.19 End in | put key |

Parameter name:EndInputKeyParameter ID:eik (0x0013)

| Description: | This parameter indicates the digit used to signal the end of input. When the Maximum Number of Digits equals the Minimum Number of Digits, the end input key (could be present but) has no meaning. This parameter can be one or two digits. When the Maximum Number of Digits is greater than the Minimum Number of Digits the following applies: |
|--------------------|--|
| | If the end input key is not present, the end of input is indicated: |
| | – when the inter-digit timer expires; or |
| | when the number of valid digits received equals the Maximum Number of Digits. |
| | If the end input key is present, the end of input is indicated: |
| | - when the inter-digit timer expires; or |
| | - when the end input digit is received; or |
| | when the number of valid digits received equals the Maximum Number of Digits. |
| | If the inter digit timer expires or the end input key is received and the number of valid digits received is less than the Minimum Number of Digits, the input is specified as being erroneous. |
| | This parameter corresponds to the INAP parameter 'endOfReplyDigit'. |
| Type: | Octet string (size (12)) |
| Optional: | Yes |
| Possible values: | Implementation dependent |
| Default: | None. |
| 9.3.1.1.20 Include | e end input key |

| Parameter name: | IncludeEndInputKey |
|--------------------------|---|
| Parameter ID: | iek (0x0014) |
| Description: | By default the 'EndInputKey' is not included in the collected digits returned to the call agent. If this parameter is set to TRUE, then the 'EndInputKey' will be returned with the collected digits to the call agent. |
| Туре: | Boolean |
| Optional: | Yes |
| Possible values: | TRUE or FALSE. |
| Default: | FALSE. |
| 031121 Voice information | |

9.3.1.1.21 Voice information

| Parameter name: | VoiceInformation |
|-----------------|------------------|
| | |

Parameter ID: vi (0x0015)

Description: Specifies how the ARF accepts voice input. The default value "dtmfonly" (DTMF only) means the ARF accepts DTMF digits only. The value "voiceonly" (voice only) means the ARF accepts speech input only. The value "dtmfandvoice" (DTMF and voice) means the ARF accepts DTMF and speech input and reports both: DTMF digits and spoken digits. The value "dtmfkills" (DTMF kills voice) means that the ARF accepts both kinds of input. When a DTMF digit is recognized, all digits collected by voice recognition are discarded and no further voice input is accepted.

This parameter corresponds to the INAP parameter "voiceInformation".

| Type: | Enumeration | |
|------------------|--|-----------------------------|
| Optional: | Yes | |
| Possible values: | - "dtmfonly" - "voiceonly" - "dtmfandvoice" - "dtmfkills" | (0), (1), (2), (3) |
| | | |

Default: "dtmfonly".

9.3.1.1.22 Voice back

| Back |
|------|
| 2 |

Parameter ID: vc (0x0016)

Description: Specifies how recognized digits are played back to the user in case of voice recognition. The value "novoiceback" (no voice back) means that the digits are not played back. The value "stepbystep" (step by step) means that digits are played back as they are recognized. The value "atend" (at end) means that digits are played back to the user at the end of the input. The value "arfcontrolled" (controlled by ARF) means that the method of voice back is controlled by the ARF. The value "vbDTMF" (voice back DTMF) means that only DTMF digits are played back.

This parameter corresponds to the INAP parameter "voiceBack".

Type:EnumerationOptional:YesPossible values:- "novoiceback"(0),
- "stepbystep"- "stepbystep"(1),
- "atend"(2),
- "arfcontrolled"- "vbDTMF"(4)

Default: "novoiceback".

9.3.1.1.23 INAP prompt timer

Parameter name: InapPromptTimer

Parameter ID: ipt (0x0017)

Description: The maximum amount of time to play and possibly replay an announcement or tone. Specified in units of 100 milliseconds. No default. As part of a PlayCollect signal, this parameter specifies the duration of the Initial Prompt. In case of a tone, the InapPromptTimer is mandatory. In case of an announcement, the InapPromptTimer is optional and can occur in addition to the parameters Iterations and Interval.

The following special handling has to be considered:

- When the InapPromptTimer equals zero and the Iterations not specified means the Initial Prompt has to be played indefinitely.

| | When the InapPromptTimer and Iterations are specified in the same signal, it means the end of the Initial Prompt is either the end of the InapPromptTimer or of the end of the Iterations, whichever comes first. | |
|----------------------------|---|--|
| | The InapPromptTimer includes any specified intervals. | |
| Туре: | Integer | |
| Optional: | Yes | |
| Possible values: | 0 or more tenths of seconds | |
| Default: | None. | |
| 9.3.1.1.24 Absolute volume | | |
| Parameter name: | Absolute Volume | |
| Parameter ID: | absvl (0x0018) | |
| Description: | The absolute playback volume of announcement specified in decibels. The signal shall not be specified with both the "Volume" and "Absolute Volume" parameters. | |
| Type: | Integer | |
| Optional: | Yes | |
| Possible values: | 0 and upwards (in decibels). | |

Default: 0 (No absolute volume applied).

9.3.1.1.25 Skip interval

| Parameter name: | Skip Interval |
|------------------|--|
| Parameter ID: | skint (0x0019) |
| Description: | Indicates how far the MG should skip forward or backwards when forward or rewind DTMF digits, indicated respectively by the "Fast Foward Key" or "Rewind Key" parameter, are detected. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 1 or more milliseconds |
| Default: | 6000 (6 seconds). |

9.3.1.1.26 Fast forward key

| Parameter name: | Fast Foward Key |
|------------------|--|
| Parameter ID: | ffk (0x001a) |
| Description: | Indicates which DTMF digits map to a fast forward operation. On detection of the DTMF digits the MG skips forward the amount of time indicated by the "Skip Interval" parameter. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. |
| Default: | None. |

9.3.1.1.27 Rewind key

| Parameter name: | Rewind Key |
|-------------------|--|
| Parameter ID: | rwk (0x001b) |
| Description: | Indicates which DTMF digits map to a rewind operation. On detection of the DTMF digits the MG skips backwards the amount of time indicated by the "Skip Interval" parameter. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and $\#$ representing DTMF digits. |
| Default: | None. |
| 9.3.1.1.28 Mask d | ligits |

| Parameter name: | Mask D | igits | |
|------------------|----------|---------------|--|
| Parameter ID: | mkdt (0 | x001c) | |
| Description: | Indicate | s whether the | received digits may be stored in a log file by the MG. |
| Type: | Boolean | l | |
| Optional: | Yes | | |
| Possible values: | "On" | (0x0001): | Yes, DTMF inputs may be captured in MG log files |
| | "Off" | (0x0002): | No, DTMF inputs may not be captured in MG log files |
| Default: | Off. | | |

9.3.1.1.29 Volume interval

| Parameter name: | Volume Interval |
|------------------|--|
| Parameter ID: | volint (0x001d) |
| Description: | Indicates the percentage increase or decrease in volume when the volume up or volume down key is detected. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | Any positive integer. |
| Default: | 10% |
| | |

9.3.1.1.30 Volume up key

| Parameter name: | Volume Up Key |
|-----------------|--|
| Parameter ID: | volup (0x001e) |
| Description: | Indicates which DTMF digits map to a volume up operation. On detection of the DTMF digits, the MG increases the volume by the percentage indicated by the "Volume Interval" parameter. The percentage increase is relative to the current volume. The detected digits are handled locally by the MG and not reported to the MGC. |
| Туре: | String |
| Optional: | Yes |

| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # |
|------------------|---|
| | representing DTMF digits. |

Default: None.

| 9.3.1.1.31 | Volume | down | kev |
|------------|--------|------|-----|
| /.5.1.1.51 | volume | uomi | ncy |

| Parameter name: | Volume Down Key |
|------------------|--|
| Parameter ID: | voldwn (0x001f) |
| Description: | Indicates which DTMF digits map to a volume down operation. On detection of the DTMF digits, the MG decreases the volume by the percentage indicated by the "Volume Interval" parameter. The percentage decrease is relative to the current volume. The detected digits are handled locally by the MG and not reported to the MGC. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.32 Speed interval

| Parameter name: | Speed Interval |
|------------------|--|
| Parameter ID: | spdint (0x0020) |
| Description: | Indicates the percentage increase or decrease in speed when the speed up or speed down key is detected. This is relative to the current speed. If a Speed Up or Speed Down Key detection attempts to go beyond the maximum or minimum supported by the MG, it is ignored. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Any positive integer. |
| Default: | 10% |

9.3.1.1.33 Speed up key

| Parameter name: | Speed Up Key |
|------------------|---|
| Parameter ID: | spdup (0x0021) |
| Description: | Indicates which DTMF digits map to a speed up operation. On detection of the DTMF digits the MG increases the speed by the percentage indicated by the "Speed Interval" parameter. The percentage increase is relative to the current speed. The detected digits are handled locally by the MG and not reported to the MGC. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.34 Speed down key

| Parameter name: | Speed Down Key |
|------------------|--|
| Parameter ID: | spddwn (0x0022) |
| Description: | Indicates which DTMF digits map to a speed down operation. On detection of the DTMF digits, the MG decreases the speed by the percentage indicated by the "Speed Interval" parameter. The percentage decrease is relative to the current speed. The detected digits are handled locally by the MG and not reported to the MGC. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.35 Pause interval

| Parameter name: | Pause Interval |
|------------------|---|
| Parameter ID: | pseint (0x0023) |
| Description: | Indicates for how long the playout of a message is paused when a pause key is detected. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Any positive integer in milliseconds. |
| Default: | 10000 (10 seconds). |

9.3.1.1.36 Pause key

| Parameter name: | Pause Key |
|------------------|--|
| Parameter ID: | pse (0x0024) |
| Description: | Indicates which DTMF digits map to a pause operation. On detection of the DTMF digit, the MG pauses playout associated with the signal for the time indicated by the "pause interval". After expiration of the pause interval, playout of the signal shall recommence from the pause point. The pause key has no effect on an already paused signal. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.37 Resume key

| Parameter name: | Resume Key |
|-----------------|--------------|
| Parameter ID: | rsm (0x0025) |

| Description: | Indicates which DTMF digits map to a resume operation. On detection of the DTMF digits, the MG restarts the playout of a paused signal from the pause point, even if the pause interval time has not elapsed. The resume key has no effect on an already playing signal. |
|------------------|--|
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.38 Prompt start key

| Parameter name: | Prompt Start Key |
|------------------|--|
| Parameter ID: | pstart (0x0026) |
| Description: | Indicates which DTMF digits map to a prompt start key operation. On detection of the DTMF digits the MG shall restart the currently playing prompt from the beginning. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |

9.3.1.1.39 Prompt end key

| Parameter name: | Prompt End Key |
|-------------------|--|
| Parameter ID: | pend (0x0027) |
| Description: | Indicates which DTMF digits map to a prompt end key operation. On detection of the DTMF digits, the MG shall skip playout directly to the end of the prompt. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. |
| Default: | None. |
| 9.3.1.1.40 Extern | nal control key |
| Parameter name: | External Control Key |
| Parameter ID: | extkey (0x0028) |

| Description: | Indicates which DTMF digits map to an external key operation. Its function on the MG is undefined by this package, however the MG will recognize this key as a control digit. |
|--------------|---|
| | NOTE – Its function may be defined by an ITU-T H.248 Profile specification. |
| Type: | String |

Optional: Yes

Possible values: A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits.

Default: None.

9.4 Statistics

None.

9.5 **Procedures**

To use the PlayCollect signal effectively, the MGC must enable the PlayCollect Success event. It should also enable the Audio Operation Failure event if detailed information on the reason for failure is desired. (If not, and signal failure notification is required, the Generic Package signal completion event can be used.)

In typical use, the MGC will provide a digit map, which fully specifies one or more valid patterns for user input. This makes fullest use of the capabilities of the MG to handle command key sequence screening and automatic reprompting.

An alternative mode of usage is that suggested in the documentation of the offset parameter: the MGC specifies a digit map which is satisfied by any DTMF key, receives the digits one at a time, and restarts the PlayCollect signal with an offset equal to the amount already played out. If messaging between the MG and MGC is quick enough, the user hears the initial prompt as an almost-continuous audio playout. The only value in using PlayCollect rather than aasb/play in this case is the possibility of an automatic NoDigitsPrompt playout.

If the PlayCollect signal is invoked with signalType set to TO (the default), the MG must interpret the duration parameter as a limit on the entire duration of the digit collection operation, not on the length of time for playout of the initial prompt. If the timer expires before a valid digit sequence is collected, the signal completes with reason "Timed Out" and an Audio Operation Failure event is generated with return code 617. If signalType is set to BR or OO, the operation continues until interrupted by an event or change of Signals descriptor, or it completes, either with success or with failure. In the completion case, the signal completion method is "Normal Completion".

A command key sequence consists of a command (or escape) key optionally followed by zero or more keys. An application that defines more than one command key sequence will typically use the same command key (e.g.,*) for all command key sequences. Each key sequence must be unique with respect to any other key sequences. Applications may support additional command key sequences beyond <RestartKey>, <ReinputKey>, <ReinputKey>, <ReinputKey>, <FastForwardKey>, <RewindKey>, <VolumeUp>, <VolumeDown>, <SpeedUp>, <SpeedDown>, <Pause>, <Resume>, <PromptStartKey>, <PromptEndKey> and <ExternalControl>.

The command keys are separated into two groups. The first group applies whilst the signal is in the prompting phase, i.e., digit collection via a digit map has not started. The second group applies during the digit collection via a digit map phase. Once the digit collection phase is entered, the detection of command keys related to the prompting phase is stopped.

The command keys that apply to the prompting phase are:

<FastForwardKey>, <RewindKey>, <VolumeUp>, <VolumeDown>, <SpeedUp>, <SpeedDown>, <Pause>, <Resume>, <PromptStartKey>, <PromptEndKey> and <ExternalControl>.

The commands keys that apply to the digit collection phase are:

```
<RestartKey>, <ReinputKey> and <ReturnKey>.
```

To allow MG processing of command key sequences, applications must choose a command key that is not in any digit map. If a command key is encountered, digit map processing will stop and subsequent keys will be processed as a command key sequence until either a key sequence is recognized or until it is clear that a key sequence cannot be recognized, at which point error 618 "Invalid command key sequence detected" is returned.

When the <FastForwardKey> or the <RewindKey> is detected, the MG shall set the playout offset forward or backward (as appropriate) through the currently playing announcement one "Skip Interval" per detection. A rewind action that moves the playout offset before the beginning of the announcement results in play back starting from the beginning. A fast forward action that moves the offset past the end of the announcement results in announcement completion.

When the <VolumeUp> or <VolumeDown> key is detected, the MG shall increase or decrease (as appropriate) the volume of the currently playing announcement by the "Volume interval". The percentage increase or decrease is relative to the current volume. If a <VolumeUp> or <VolumeDown> key detection attempts to go beyond the maximum or minimum supported by the MG it is ignored.

When the <SpeedUp> or <SpeedDown> key is detected, the MG shall increase or decrease (as appropriate) the speed of the currently playing announcement by the "Speed interval". The percentage increase or decrease is relative to the current speed. If a <SpeedUp> or <SpeedDown> key detection attempts to go beyond the maximum or minimum supported by the MG it is ignored.

When the <Pause> key is detected, the MG shall pause announcement playout for the time indicated by the "pause interval". After expiration of the pause interval playout of the announcement shall commence. The pause key has no effect on an already paused signal.

When the <PromptEnd> key is detected, the MG shall skip playout of the announcement directly to the end of a prompt. When the <PromptStart> key is detected, the MG shall replay the prompt from the beginning.

When the <Resume> key is detected, the MG shall restart the playout of a paused announcement, even if the pause interval time has not elapsed. The resume key has no effect on an already playing announcement, i.e., not paused.

NOTE – In some circumstances the <Pause> and <Resume> keys may be associated with the same DTMF sequence. The MG should use the playout state to determine the correct action.

If the <FastForwardKey>, <RewindKey>, <VolumeUp>, <VolumeDown>, <SpeedUp>, <SpeedDown>, <PromptStartKey> or <PromptEndKey> is applied during a pause, then the control key is applied based on the pause point and playback is resumed. The number of attempts parameter returned in the PlayCollect Success event may be used to enhance provisioning of the PlayCollect function. If control keys have been detected during the prompting phase, these are reported to the MGC via the ControlDigits Collected parameter.

The MGC must take care to set the KeepActive flag on any events it enables which are not intended to interrupt the PlayCollect operation. This applies particularly if the MGC enables either individual digit events or a digit map completion event. Such enabling is not required for the playCollect operation to complete successfully.

9.5.1 PlayCollect digit processing model

Digit collection is performed under the guidance of a digit map active on the termination and named by the corresponding parameter of the playcol signal. The model of digit processing is similar to that for ordinary digit maps, with two exceptions:

- the possibility of restarting the process through reprompts without MGC intervention;
- the possible detection and execution of command key sequences.

The "Mask Digits" parameter may also be used to indicate whether or not the received digits may be stored in a log file by the MG. This is in order to prevent the capture of sensitive data such as personal identification numbers.

The audio server supports type-ahead by default. That is, digit detection and accumulation into the digit collection buffer for matching against command key sequences and against the digit map begins as soon as the playcol command becomes active. Type-ahead can be turned off by specifying that digit collection begins only after the initial prompt has been played out.

The detailed digit collection logic is as follows, where references to playcol parameters are enclosed in angle brackets <> to make them stand out. It relies on two logical buffers: a digit collection buffer which receives all digits keyed by the user, whether part of intended user input or a command sequence, and the current dial string accumulated against the digit map. The contents of the digit collection buffer can exceed one digit only if digit input is allowed during noninterruptible prompt playout or while accumulating a multi-digit command sequence, but the logic treats the general case.

- 1) The playcol command becomes active. Number of attempts is zero. Set "current prompt" to <InitialPrompt>. Clear the digit collection buffer (which will receive all digits, whether part of intended user input or a command sequence).
- 2) Collection loop. Increment number of attempts. Initialize digit map processing. Clear the digit collection buffer if:
 - this is the first PlayCollect Signal set on this termination in this context;
 - the number of attempts within this PlayCollect Signal is greater than one; or
 - <ClearDigitBuffer> is TRUE.
- 3) Process the appropriate one of the following three cases:
 - a) <NonInterruptiblePlay> is TRUE:

Begin current prompt playout. If <KeepDigits> is TRUE, retain current digit collection buffer contents and allow (further) digit accumulation during playout. If <KeepDigits> is FALSE, clear the digit collection buffer and ignore digits detected during playout. When playout of the current prompt is completed, go to step 4).

b) <NonInterruptiblePlay> is FALSE and digit collection buffer is non-empty:

Do not play the current prompt. Go immediately to digit processing (step 7).

c) <NonInterruptiblePlay> is FALSE and digit collection buffer is empty:

Begin playout of the current prompt. If a digit is detected during prompt playout, halt playout immediately and go on to digit processing (step 7). Otherwise fall through to next step.

- 4) Current prompt playout ends. Begin digit accumulation if not already started. Start initial digit timer for digit map.
- 5) If a digit is detected, go on to digit processing (step 7). Otherwise go to next step.
- 6) Check number of attempts. If it is equal to <MaxAttempts>, play <FailureAnnouncement> if one has been specified, exit and generate an Audio Operation Failure event with return code 620 "No Digits". Otherwise set current announcement to <NoDigitsPrompt> and return to step 2).
- 7) Digit processing. Process any digits accumulated in the digit collection buffer and succeeding digits as they arrive, matching them first against command key sequences and then against the digit map. For digit map processing the timer rules of clause 7.1.14 of [ITU-T H.248.1] apply. If a <RestartKey> command sequence is recognized, go to step 8). If a <ReinputKey> command sequence is recognized, go to step 9). If a <ReturnKey> command sequence is recognized, go to step 10). If a failure to match the digit map is

detected (no pattern fully matched), go to step 11). Finally, if digit map processing completes successfully (full match to a pattern), play <SuccessAnnouncement> if one has been specified, generate a PlayCollect Success event with the collected digits, and exit.

- 8) <RestartKey> command sequence is recognized. Decrement number of attempts, retain any digit accumulation buffer contents beyond the <RestartKey> command sequence, set "current prompt" to <InitialPrompt>, and return to step 2).
- 9) <ReinputKey> command sequence is recognized. Reinitialize digit map processing, retain any digit accumulation buffer contents beyond the <ReinputKey> command sequence, and return to step 7).
- 10) <ReturnKey> command sequence is recognized. Play <SuccessAnnouncement> if one has been specified, generate a PlayCollect Success event with the <ReturnKey> command sequence in place of any collected digits, and exit.
- 11) Failure to match digit map. Check number of attempts. If it is equal to <MaxAttempts>, play <FailureAnnouncement> if one has been specified, exit and generate an Audio Operation Failure event with return code 619 "Max Attempts Exceeded". Otherwise set current announcement to <Reprompt>, discard all digit accumulation buffer contents and return to step 2).

10 AAS recording package

| Package name: | AAS recording package |
|---------------|---|
| Package ID: | aasrec (0x0035) |
| Description: | AAS recording package: extends the AAS base package by providing signals and events to coordinate the collection of recorded voice with the playout of prompting announcements. |
| Version: | 3 |
| Extends: | aasb (0x0033) version 3. |

10.1 Properties

10.1.1 Maximum temporary record life

| Property name: | Maximum temporary record life |
|------------------|---|
| Property ID: | maxtrl (0x0003) |
| Description: | Determines the maximum life of a temporary recording, in seconds, following completion of recording. Recordings made by the PlayRecord signal are temporary unless explicitly made persistent using the MakePersistent signal. Temporary recordings are deleted at the earlier of expiry of maxtrl or destruction of the termination on which the recording was made. |
| Туре: | Integer |
| Possible values: | 1 upwards |
| Default: | None |
| Defined in: | TerminationState |
| Characteristics: | read/write. |

10.2 Events

10.2.1 Audio operation failure

Event name: Audio operation failure

Event ID: audfail (0x0001)

Description:

This package adds the following codepoints for the return code returned by the Audio operation failure event defined in clause 8.2.1. Note that codes 617 and 618 are also supported by the AAS Digit Collection Package.

617 Premature termination of operation. The audio operation was terminated before its normal completion, by recognition of an event with the KeepActive flag not set, by replacement of the Signals descriptor without continuation of the signal, or by expiry of the signal duration timer.

- 618 Invalid command key sequence detected.
- 622 No speech was collected after <MaxAttempts> prompts.
- 623 Out of storage.

624 Unable to delete temporary audio segment. Upon expiry of maxtrl, or destruction of the termination, a recorded audio segment which had not been made persistent could not be deleted. In the timeout case, the segment may be in use by another operation on the same termination.

10.2.1.1 EventsDescriptor parameters

See clause 8.2.1.

10.2.1.2 ObservedEventsDescriptor parameters

See clause 8.2.1.

10.2.2 PlayRecord success

| Event name: | PlayRecord success |
|-------------|--------------------|
| | |

Event ID: precsuce (0x0002)

Description: Signifies the successful completion of a playrec signal.

10.2.2.1 EventsDescriptor parameters

None.

10.2.2.2 ObservedEventsDescriptor parameters

10.2.2.2.1 Amount played

| Parameter name: | Amount played |
|------------------|--|
| Parameter ID: | ap (0x0001) |
| Description: | The length played of the initial prompt, if that prompt was interrupted, in 10 ms units. |
| Туре: | Integer |
| Optional: | No |
| Possible values: | 0 upwards. |
| Default: | 1 |

10.2.2.2.2 Number of attempts

| Parameter name: | Number of attempts |
|------------------|--|
| Parameter ID: | na (0x0002) |
| Description: | The number of times the user was prompted to make a recording. |
| Type: | Integer |
| Optional: | No |
| Possible values: | 1 upwards. |
| Default: | 1 |
| | |

10.2.2.2.3 Recording result

| Parameter name: | Recording result |
|------------------|--|
| Parameter ID: | res (0x0003) |
| Description: | The particular way in which the recording process terminated successfully. |
| Type: | Enumeration |
| Optional: | No |
| Possible values: | "normal" (0): a temporary audio segment has been recorded, and end of speech was detected before the expiration of the RecordLengthTimer period. |
| | "trunc" (1): a temporary audio segment has been recorded, and it was truncated when the RecordLengthTimer period expired. |
| | "keyend" (2): the Return Key command key sequence was detected. No recorded audio has been retained. |
| | "endinput" (3): the EndInput Key command key sequence was detected. A temporary audio segment has been recorded. |
| | "endinput_norecord" (4): the EndInput Key command key sequence was detected. No temporary audio has been recorded. |
| Default: | None. |

10.2.2.2.4 Recording identity

| Parameter name: | Recording id |
|------------------|---|
| Parameter ID: | ri (0x0004) |
| Description: | A URI assigned to the physical segment recorded during a playrec signal. This parameter is returned only if the RecordingIdentifier parameter to the playrec signal has been set to the ANY wildcard, "\$". If this is the case the audio server allocates a unique URI, associates it with the newly recorded segment, and returns it to the MGC. If the PlayRecord operation is terminated by the Return Key command key sequence, the URI is deallocated and this parameter must not be present in the event notification. |
| Type: | String |
| Optional: | Yes |
| Possible values: | Any physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URI, it must not have a query part. |
| Default: | None. |

10.2.2.2.5 Recording duration

| Parameter name: | Record duration |
|------------------|--|
| Parameter ID: | rdur (0x0005) |
| Description: | The total length of the recorded audio segment in 10 ms units. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards. If the operation was terminated by the Return Key sequence, rdur must not be present in the event notification. |
| Default: | None. |

10.2.2.2.6 End key

| Parameter name: | End Key |
|------------------|---|
| Parameter ID: | ek (0x0006) |
| Description: | This parameter indicates the DTMF digit/s (if any) that lead to the completion of the recording. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. |
| Default: | None. |

10.2.2.2.7 Recording length

| Parameter name: | Recording Length |
|------------------|---|
| Parameter ID: | reclen (0x0007) |
| Description: | This parameter indicates the length in bytes of the recorded content. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards in bytes. |
| Default: | None. |

10.2.2.2.8 Control digits collected

| Parameter name: | Control Digits collected | |
|------------------|---|--|
| Parameter ID: | contdc (0x0008) | |
| Description: | This parameter contains the Control Digits that were collected during the prompt phase of a play collect signal. | |
| Type: | Sub-list of String | |
| Optional: | Yes | |
| Possible values: | Each of String encoded as ControlDigit specified by the following ABNF: | |
| | ControlDigit = DtmfString COLON TimeStamp DtmfString = *Dtmf Dtmf = ``0" / ``1" / ``2" / ``3" / ``4" / ``5" / ``6" / "7" / ``8" / ``9" / ``#" / ``*" / ``A" / ``B" / ``C" / ``D" | |

TimeStamp ; As per Annex B of [ITU-T H.248.1]

Default: None.

10.3 Signals

10.3.1 PlayRecord

| Signal name: | PlayRecord |
|--------------|------------|
|--------------|------------|

Signal ID: playrec (0x0002)

Description: Plays a prompting announcement (optionally) and records voice input by the user. The most complete model supported by playrec is similar to that supported by aasdc/playcol, except that there is no recognition of invalid input. There is an initial prompt, a reprompt if the user fails to speak, a success announcement played when a recording has been successfully collected, and a failure announcement played if the attempt to collect a recording fails. Defaults are assigned if particular announcements within this model are not specified, as indicated in the documentation of the individual parameters.

The RecordLengthTimer and RecordingIdentifier parameters must be specified. All other parameters are optional.

Signal type: Defaults to TO

Duration: Defaults to 30000 (5 minutes) or as provisioned for the termination.

10.3.1.1 Additional parameters

10.3.1.1.1 Initial prompt

| Parameter name: | InitialPrompt |
|-------------------|---|
| Parameter ID: | ip (0x0001) |
| Description: | The initial announcement prompting the user to speak for the record. May consist of one or more audio segments. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. Support for optional aspects of that syntax, for this and the other announcement parameters, is indicated by the presence of the associated packages on the termination. If not specified, the MG proceeds to the recording phase immediately. |
| Default: | None. |
| 10.3.1.1.2 No spe | eech prompt |
| Parameter name: | NoSpeechPrompt |
| Parameter ID: | ns (0x0002) |
| Description: | Played after the user has failed to speak following a prompt. Consists of one or more audio segments. |
| Туре: | String |
| Optional: | Yes |

Possible values: Any announcement specification conforming to the syntax described in clause 6. Defaults to InitialPrompt.

Default: None.

| 10.3.1.1.3 Success | s of announcement | |
|---------------------------------|--|--|
| Parameter name: | SuccessAnnouncement | |
| Parameter ID: | sa (0x0003) | |
| Description: | Played when recording has succeeded. Consists of one or more audio segments. | |
| Туре: | String | |
| Optional: | Yes | |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. No announcement is played if this parameter is unspecified. | |
| Default: | None. | |
| 10.3.1.1.4 Failure announcement | | |
| Parameter name: | FailureAnnouncement | |
| Parameter ID: | fa (0x0004) | |
| Description: | Played when all recording attempts have failed. Consists of one or more audio segments. | |
| Туре: | String | |

Optional: Yes

Possible values: Any announcement specification conforming to the syntax described in clause 6. No announcement is played if this parameter is unspecified.

Default: None.

10.3.1.1.5 Maximum number of attempts

| Parameter name: | MaxAttempts |
|------------------|---|
| Parameter ID: | mxatt (0x0005) |
| Description: | The maximum number of prompts the user is given to speak. Prompts resulting from use of <restartkey> are not included. if <maxattempts> is reached, <failureannouncement> is played out if specified and an Audio Operation Failure event is generated with return code 622 "No Speech".</failureannouncement></maxattempts></restartkey> |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 1 upwards |
| Default: | None. |

10.3.1.1.6 Pre-Speech timer

| Parameter name: | PreSpeechTimer |
|-----------------|--|
| Parameter ID: | prt (0x0006) |
| Description: | The amount of time to wait for the user to initially speak. Specified in units of 10 milliseconds. |
| Type: | Integer |
| Optional: | Yes |

Possible values: 0 upwards (0 indicates that the voice activity detection function is turned off, i.e., the recording starts immediately and is not based on the detection of voice).

Default: Provisioned.

10.3.1.1.7 Post speech timer

| Parameter name: | PostSpeechTimer |
|------------------|---|
| Parameter ID: | pst (0x0007) |
| Description: | The amount of silence necessary after the end of the last speech segment for the recording to be considered complete. Specified in units of 10 milliseconds. Once the PostSpeechTimer period has elapsed, the MG plays out <successannouncement> if it has been specified and generates a PlayRecord Success event indicating normal termination.</successannouncement> |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards (0 indicates that the voice activity detection function is turned off, i.e., the end of recording is not based on a silence period). |
| Default: | Provisioned. |

10.3.1.1.8 Record length timer

Parameter name: RecordLengthTimer

Parameter ID: rlt (0x0008)

Description: The maximum allowable length of the recording, not including pre or post speech silence. Specified in units of 10 milliseconds. Once the recording length exceeds (RecordLengthTimer – PostSpeechTimer), the MG plays out <SuccessAnnouncement> if it has been specified and generates a PlayRecord Success event indicating truncation of the recording. A value of 0 (zero) means there is no limit to the recording length. The recording is open-ended, and it is up to the application to manage the storage used by the recording.

| Type: | Integer |
|------------------|-----------|
| Optional: | No |
| Possible values: | 0 upwards |
| Default: | None. |

10.3.1.1.9 Recording identifier

| Parameter name: | RecordingIdentifier |
|-----------------|--|
| Parameter ID: | rid (0x0009) |
| Description: | Specifies a URI to be assigned to the physical segment which is to be recorded by the playrec event. If this parameter is set to the CHOOSE wildcard, "\$", the audio server will allocate the URI, associate it with the newly recorded segment, and return it to the call agent with the OperationComplete event. This parameter is mandatory. |
| Туре: | String |
| Optional: | No |

| Possible values: | Either "\$" or a physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URL, it must not have a query part. |
|----------------------------|--|
| Default: | None. |
| 10.3.1.1.10 S _I | beed |
| Parameter name: | Speed |
| Parameter ID: | sp (0x000a) |
| Description: | The relative playback speed of each prompt specifiable as a positive (faster) or negative (slower) percentage variation from the normal playback speed. Actual playback speed as a percentage of normal speed is equal to the value of this parameter plus 100. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | –99 upwards |
| Default: | 0 |
| 10.3.1.1.11 V | olume |
| Parameter name: | Volume |
| Parameter ID: | vl (0x000b) |
| Description: | The relative playback volume of each prompt specifiable as a positive (louder) or negative (quieter) decibel variation from the normal playback volume. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Implementation dependent |
| Default: | 0 |
| 10.3.1.1.12 O | ffset |
| Parameter name: | Offset |
| Parameter ID: | off (0x000c) |
| Description: | Specifies the offset into the initial prompt at which to start playing. A positive offset is the offset going forward from the beginning of the prompt. A negative offset is the offset going backwards from the end of the prompt. Offsets are specified in 10 millisecond units. |
| | Offsets are useful to allow the user to skip back and forward through a prompt, particularly when that prompt is actually a user recording being played back. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | 0, positive, or negative. The absolute value cannot exceed the length of the initial prompt. |
| Default: | 0 |
| 10.3.1.1.13 R | estart key |

Parameter name: RestartKey

| 10.3.1.1.16 | EndInput key |
|------------------|---|
| Default: | None. |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. |
| Optional: | Yes |
| Type: | String |
| Т | SuccessAnnouncement> if specified, and generate a PlayRecord Success event indicating that the operation was terminated by <returnkey>. During a recording, all digits except for the restart, reinput, endinput and return keys (if defined) are ignored and become part of the recording.</returnkey> |
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: terminate the current recording attempt and delete any speech recorded to this point play |
| Parameter ID: | rtk (0x000f) |
| Parameter name | : ReturnKey |
| 10.3.1.1.15 | Return key |
| Default: | None. |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. |
| Optional: | Yes |
| Type: | String |
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: discard any recording collected up to the point of input of the command sequence and reattempt to detect and record speech without playing a new prompt. |
| Parameter ID: | rik (0x000e) |
| Parameter name | : ReinputKey |
| 10.3.1.1.14 | Reinput key |
| Default: | None. |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. Default is no sequence defined (may be overridden by provisioning). |
| Optional: | Yes |
| Туре: | String |
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: discard any recording made up to the point where the command sequence was entered, replay the prompt, and reattempt to detect and record speech. The reprompt forced by this key does not count against the number of attempts specified by the MaxAttempts parameter. |
| Parameter ID: | rsk (0x000d) |

Parameter name: EndInputKey

| Parameter ID: | eik (0x0010) |
|------------------|---|
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: terminate the current recording attempt, play <successannouncement> if specified, and generate a PlayRecord Success event indicating that the operation was terminated by <endinputkey>.</endinputkey></successannouncement> |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.17 Red | cord direction |
| Parameter name: | Record direction |
| Parameter ID: | rd (0x0011) |
| Description: | The record direction indicates the direction that the media is to be received. |
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | "Ext" (0x01): External indicates that recording is on the media which is received from an external point to the MG; |
| | "Int" $(0x02)$: Internal indicates that recording is on the media received from the other terminations in the MG. |
| Default: | External. |
| 10.3.1.1.18 Ab | solute volume |
| Parameter name: | Absolute Volume |
| Parameter ID: | absvl (0x0012) |
| Description: | The absolute playback volume of announcement specified in decibels. The signal shall not be specified with both the "Volume" and "Absolute Volume" parameters. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 and upwards (in decibels). |
| Default: | 0 (No absolute volume applied). |
| 10.3.1.1.19 Sto | rage mode |
| Parameter name: | Storage Mode |
| Parameter ID: | sm (0x0013) |
| Description: | This parameter enables the MGC to indicate whether or not the recording should overwrite or be appended to the target Recording Identifier. |
| Туре: | Enumeration |
| Optional: | Yes |

| Possible values: | "overwrite" (0x0001): Indicates that the recording should overwrite any content identified by the Recording Identifier. |
|------------------|--|
| | "append" $(0x0002)$: Indicates that the recording shall be appended to any content identified by the Recording identifier. |
| Default: | overwrite (0x0001). |
| 10.3.1.1.20 Ski | p interval |
| Parameter name: | Skip Interval |
| Parameter ID: | skint (0x0014) |
| Description: | Indicates how far the MG should skip forward or backwards when forward or rewind DTMF digits, indicated respectively by the "Fast Foward Key" or the "Rewind Key" parameter, are detected. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 1 or more milliseconds |
| Default: | 6000 (6 seconds). |
| 10.3.1.1.21 Fas | st forward key |
| Parameter name: | Fast Foward Key |
| Parameter ID: | ffk (0x0015) |
| Description: | Indicates which DTMF digits map to a fast forward operation. On detection of the DTMF digits, the MG skips forward the amount of time indicated by the "Skip Interval" parameter. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.22 Rev | wind key |
| Parameter name: | Rewind Key |
| Parameter ID: | rwk (0x0016) |
| Description: | Indicates which DTMF digits map to a rewind operation. On detection of the DTMF digits, the MG skips backwards the amount of time indicated by the "Skip Interval" parameter. |
| Type: | String |
| Optional: | Yes. |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |

10.3.1.1.23 Volume interval

| Parameter name: | Volume Interval |
|---------------------------|--|
| Parameter ID: | volint (0x0017) |
| Description: | Indicates the percentage increase or decrease in volume when the volume up or volume down key is detected. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Any positive integer. |
| Default: | 10% |
| 10.3.1.1.24 Volume up key | |
| Parameter name: | Volume Up Key |
| Parameter ID: | volup (0x0018) |
| Description: | Indicates which DTMF digits map to a volume up operation. On detection of the DTMF digits, the MG increases the volume by the percentage indicated by the "Volume Interval" parameter. The percentage increase is relative to the current volume. The detected digits are handled locally by the MG and not reported to the MGC. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.25 Vol | lume down key |
| Parameter name: | Volume Down Key |
| Parameter ID: | voldwn (0x0019) |
| Description: | Indicates which DTMF digits map to a volume down operation. On detection of the DTMF digits, the MG decreases the volume by the percentage indicated by the "Volume Interval" parameter. The percentage decrease is relative to the current volume. The detected digits are handled locally by the MG and not reported to the MGC. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.26 Spe | eed Interval |
| Parameter name: | Speed Interval |
| Parameter ID: | spdint (0x001a) |

| Description: | Indicates the percentage increase or decrease in speed when the speed up or speed down key is detected. If a speed up or speed down key detection attempts to go beyond the maximum or minimum supported by the MG, it is ignored. |
|---|---|
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Any positive integer. |
| Default: | 10% |
| 10.3.1.1.27 Spe | eed up key |
| Parameter name: | Speed Up Key |
| Parameter ID: | spdup (0x001b) |
| Description: | Indicates which DTMF digits map to a speed up operation. On detection of the DTMF digits, the MG increases the speed by the percentage indicated by the "Speed Interval" parameter. The percentage increase is relative to the current speed. The detected digits are handled locally by the MG and not reported to the MGC. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.28 Spe | eed down key |
| Parameter name: | Speed Down Key |
| Parameter ID: | spddwn (0x001c) |
| Description: | Indicates which DTMF digits map to a speed down operation. On detection of the DTMF digits, the MG decreases the speed by the percentage indicated by the "Speed Interval" parameter. The percentage decrease is relative to the current speed. The detected digits are handled locally by the MG and not |
| | reported to the MGC. |
| Type: | reported to the MGC. String |
| Type: Optional: | reported to the MGC. String Yes |
| Type: Optional: Possible values: | reported to the MGC. String Yes A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. |
| Type: Optional: Possible values: Default: | reported to the MGC. String Yes A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. None. |
| Type: Optional: Possible values: Default: 10.3.1.1.29 Pause i | reported to the MGC. String Yes A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. None. nterval |
| Type: Optional: Possible values: Default: 10.3.1.1.29 Pause i Parameter name: | reported to the MGC. String Yes A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. None. nterval Pause Interval |
| Type: Optional: Possible values: Default: 10.3.1.1.29 Pause i Parameter name: Parameter ID: | reported to the MGC. String Yes A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. None. nterval Pause Interval pse (0x001d) |
| Type: Optional: Possible values: Default: 10.3.1.1.29 Pause i Parameter name: Parameter ID: Description: | reported to the MGC. String Yes A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. None. nterval Pause Interval pse (0x001d) Indicates for how long the playout of a message is paused when a pause key is detected. |
| Type: Optional: Possible values: Default: 10.3.1.1.29 Pause i Parameter name: Parameter ID: Description: Type: | current speed. The detected digits are handled locally by the bids and hot reported to the MGC. String Yes A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. None. nterval Pause Interval pse (0x001d) Indicates for how long the playout of a message is paused when a pause key is detected. Integer |

| Possible values: | Any positive integer in milliseconds. |
|------------------|---|
| Default: | 10000 (10 seconds). |
| 10.3.1.1.30 P | ause key |
| Parameter name: | Pause Key |
| Parameter ID: | pse (0x001e) |
| Description: | Indicates which DTMF digits map to a pause operation. On detection of the DTMF digits, the MG pauses the playout associated with the signal for the time indicated by the "pause interval". After expiration of the pause interval, playout of the signal shall commence from the pause point. The pause key has no effect on an already paused signal. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.31 R | esume key |
| Parameter name: | Resume Key |
| Parameter ID: | rsm (0x001f) |
| Description: | Indicates which DTMF digits map to a resume operation. On detection of the DTMF digits, the MG restarts the playout of a paused signal from the pause point, even if the pause interval time has not elapsed. The resume key has no effect on an already playing signal. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.32 P | rompt start key |
| Parameter name: | Prompt Start Key |
| Parameter ID: | pstart (0x0020) |
| Description: | Indicates which DTMF digits map to a prompt start key operation. On detection of the DTMF digits, the MG shall restart the currently playing prompt from the beginning. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |

| 10.3.1.1.33 | Prompt end key |
|------------------|---|
| Parameter name: | Prompt End Key |
| Parameter ID: | pend (0x0021) |
| Description: | Indicates which DTMF digits map to a prompt end key operation. On detection of the DTMF digits, the MG shall skip playout directly to the end of the prompt. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| 10.3.1.1.34 | External control key |
| Parameter name: | External Control Key |
| Parameter ID: | extkey (0x0022) |
| Description: | Indicates which DTMF digits map to an external key operation. Its function on the MG is undefined by this package. However the MG will recognize this key as a control digit. |
| | NOTE – Its function may be defined by an ITU-T H.248 Profile specification. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |
| | |

10.3.2 Make persistent

| Signal name: | Make persistent |
|--------------|---|
| Signal ID: | makepers (0x0003) |
| Description: | Makes the temporary audio segment identified by the given URI into a persistent audio segment. If this is not done, the temporary audio segment will be deleted when the termination on which it was created is destroyed or the lifetime set by the aasrc/maxtrl property expires. |
| Signal Type: | Defaults to BR |
| Duration: | Not applicable for default type. |

10.3.2.1 Additional parameters

10.3.2.1.1 Recording identifier

| Parameter name: | Recording Identifier |
|-----------------|--|
| Parameter ID: | rid (0x0001) |
| Description: | Identifies the audio segment which is to be made persistent. |
| Туре: | String |
| Optional: | No |
Possible values: A physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URL, it must not have a query part.

Default:

10.4 Statistics

None.

None.

10.5 Procedures

The logic for recording is much simpler than that for digit collection. The number of attempts begins at zero. Each time a prompt is played, the number of attempts is incremented. Reprompting occurs when no user speech is detected within the time interval set by <PreSpeechTimer>. The end of speech is recognized when the user stops speaking for the amount of time given by <PostSpeechTimer>.

If the MG recognizes a DTMF command key sequence, it takes the appropriate action:

- If <RestartKey> is detected, any recorded audio is deleted, the initial prompt is replayed without incrementing the attempt count, and the current attempt is restarted.
- If <ReinputKey> is detected, any recorded audio is deleted and the current attempt is restarted without reprompting.
- If <ReturnKey> is detected, any recorded audio is deleted. If the MG allocated the URI identifying the recorded audio segment the URI is deallocated. The <SuccessAnnouncement>, if any, is played and a PlayRecord Success event is generated indicating termination of the operation by <ReturnKey>.
- If <EndInputKey> is detected, the MG will terminate the recording. The <SuccessAnnouncement>, if any, is played and a PlayRecord Success event is generated indicating termination of the operation by <EndInputKey> and whether or not temporary audio has been recorded. If no temporary audio was recorded and the MG allocated the URI identifying the recorded audio segment the URI is deallocated.
- If the <VolumeUp> or <VolumeDown> key is detected, the MG shall increase or decrease (as appropriate) the volume of the currently playing announcement by the "Volume interval". The percentage increase or decrease is relative to the current volume. If a <VolumeUp> or <VolumeDown> key detection attempts to go beyond the maximum or minimum supported by the MG, it is ignored.
- If the <SpeedUp> or <SpeedDown> key is detected, the MG shall increase or decrease (as appropriate) the speed of the currently playing announcement by the "Speed interval". The percentage increase or decrease is relative to the current speed. If a <SpeedUp> or <SpeedDown> key detection attempts to go beyond the maximum or minimum supported by the MG, it is ignored.
- If the <Pause> key is detected, the MG shall pause the playout announcement for the time indicated by the "pause interval". After expiration of the pause interval playout of the announcement shall commence. The pause key has no effect on an already paused signal.
- If the <Resume> key is detected, the MG shall restart the playout of a paused announcement, even if the pause interval time has not elapsed. The resume key has no effect on an already playing announcement, i.e., not paused.

NOTE – In some circumstances the <Pause> and <Resume> keys may be associated with the same DTMF sequence. The MG should use the playout state to determine the correct action.

• If the <PromptStart> key is detected, the MG shall skip playout of the announcement directly to the end of a prompt. The <RestartKey> is used to skip to the start of a prompt.

Applications may support additional command key sequences beyond <RestartKey>, <ReinputKey>, <EndInputKey>, <ReturnKey>, <VolumeUp>, <VolumeDown>, <SpeedUp>, <SpeedUp>, <SpeedDown>, <Pause>, <Resume> and <PromptEndKey>.

The command keys are separated into two groups. The first group applies whilst the signal is in the prompting phase, i.e., recording has not started. The second group applies during the recording phase. Once the recording phase is entered, detection of command keys related to the prompting phase is stopped.

The commands keys that apply to the prompting phase are:

<FastForwardKey>, <RewindKey>, <VolumeUp>, <VolumeDown>, <SpeedUp>, <SpeedDown>, <Pause>, <Resume>, <PromptStartKey>, <PromptEndKey> and <ExternalControl>.

The commands keys that apply to the digit collection phase are:

<EndInput>, <RestartKey>, <ReinputKey> and <ReturnKey>

If a PlayRecord success ObservedEvent is generated and control keys have been detected during the prompting phase, these are reported to the MGC via the ControlDigits Collected parameter.

When an Audio Operation Failure is generated by the PlayRecord signal, any recorded speech is deleted and any URI allocated as a segment identifier by the MG is deallocated.

Persistent audio segments are global to the MG. Thus a persistent segment created at one termination can be referred to in a signal invoked on another. However, temporary audio segments may only be referred to in operations on the termination at which they were recorded.

Failure of the MakePersistent signal must be reported as an appropriate error code in the response to the transaction invoking it. That is, the response must not be returned to the MGC until the outcome of the MakePersistent operation is known.

When the MGC sends a Modify Command containing a Signals Descriptor that no longer contains the playrec Signal along with a new Events Descriptor containing the audfail and precsuce Events, the MG should interpret this as a request to immediately halt recording and return precsuce if the recording succeeded or audfail if the recording failed.

The MGC may apply the parameter rd to control the MG which stream directions are recorded. When the "rd" value is "ext", the MG shall record the stream data from an external point of the MG to the context; and when the "rd" value is "int", the MG shall record the streams coming from the other terminations in the context.

11 Advanced audio server segment management package

Package name: Advanced audio server segment management package

Package ID: aassm (0x0036)

Description: The Advanced audio server segment management package provides a mechanism to override, restore, and delete persistent audio segments. This package is defined on a special logical segment control termination rather than individual terminations over which announcements may be played. It relies on the requirement that the audio segment namespace be global to the MG.

The MGC overrides a provisioned physical segment by specifying an alternative persistent physical segment. The URI of the provisioned physical segment will then resolve to the overriding persistent physical segment. The overriding persistent audio can subsequently be deleted and the original provisioned audio can be restored.

A provisioned physical segment may be overriden more than once. In this case, the URI of the provisioned physical segment refers to the latest overriding physical segment. When the overriding physical segment is deleted, the original provisioned physical segment is restored, even if the segment has been overridden multiple times.

Segment override could be used for a feature where a standard greeting is played to all customers calling a retail store. Occasionally the store manager may want to call a special number and record a temporary greeting that overrides the standard greeting, for instance a greeting that announces a sale or may be a seasonal greeting of some kind. When the greeting is no longer wanted, the manager can call the special number, cancel the temporary greeting, and restore the standard greeting.

This package does not rely on the Advanced audio server base package, hence does not extend it.

Version: 1

Extends: None.

11.1 Properties

11.1.1 AAS segment control termination name

| Property name: | AAS segment control termination name | |
|------------------|--|--|
| Property Id: | ctlnam (0x0001) | |
| Description: | Name of the AAS Segment Control Termination, if any, supported by the MG. | |
| Type: | ASN.1 type TerminationID or ABNF type terminationId, depending on the encoding in use. | |
| Possible values: | As provisioned in the MG. The value MUST NOT contain a wildcard. | |
| Default: | None | |
| Defined in: | TerminationState on ROOT. | |
| Characteristics: | Read only. | |

11.2 Events

None.

11.3 Signals

The Advanced audio server segment management package provides three new signals.

11.3.1 Delete persistent

| Signal name: | Delete persistent | |
|--------------|---|--|
| Signal ID: | delpers (0x0001) | |
| Description: | Deletes an identified persistent audio segment. | |
| SignalType: | BR | |
| Duration: | Not applicable. | |

11.3.1.1 Additional parameters

| 11.3.1.1.1 Segment identifier | |
|-------------------------------|--|
|-------------------------------|--|

| Parameter name: | Segment Identifier |
|------------------|---|
| Parameter ID: | sid (0x0001) |
| Description: | Identifies the audio segment which is to be deleted. |
| Type: | String |
| Optional: | No |
| Possible values: | A physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URI, it must not have a query part. |
| Default: | None. |

11.3.2 Override audio

| Signal name: | Override audio | |
|--------------|--|--|
| Signal ID: | override (0x0002) | |
| Description: | Overlays the specified provisioned audio segment with a different persistent audio segment. If an overlay for this segment is already in place, the new overlay replaces it. | |
| SignalType: | BR | |
| Duration: | Not applicable. | |

11.3.2.1 Additional parameters

11.3.2.1.1 Target segment

| Parameter name: | Target Segment |
|------------------|---|
| Parameter ID: | tgtsid (0x0001) |
| Description: | Identifies the segment which is to be temporarily replaced by a new segment. |
| Туре: | String |
| Optional: | No |
| Possible values: | A physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URI, it must not have a query part. |
| Default: | None. |

11.3.2.1.2 Overriding segment

| Parameter name: | Overriding Segment | |
|------------------|---|--|
| Parameter ID: | oversid (0x0002) | |
| Description: | Identifies the segment which is to be played out in place of the target segment. | |
| Туре: | String | |
| Optional: | No | |
| Possible values: | A physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URI, it must not have a query part. | |
| Default: | None. | |

11.3.3 RestoreAudio

| Signal name: | RestoreAudio |
|--------------|--|
| Signal ID: | restore (0x0003) |
| Description: | Removes a previously imposed overlay segment, so that subsequent references to the target segment play out the originally provisioned content. |
| SignalType: | BR |
| Duration: | Not applicable. |

11.3.3.1 Additional parameters

11.3.3.1.1 Target segment

| Parameter name: | Target Segment |
|------------------|---|
| Parameter ID: | tgtsid (0x0001) |
| Description: | Identifies the segment from which any overlay is to be removed. |
| Type: | String |
| Optional: | No |
| Possible values: | A physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URI, it must not have a query part. |
| Default: | None. |

11.4 Statistics

None.

11.5 Procedures

The transaction response for a request which includes signals of this package must not be returned until the outcome of the invoked operations is known. At that point, if an error occurs and one of the error codes defined in clause 7 is applicable, it should be used in the returned error descriptor.

12 Automatic speech recognition package

| Package name: | ASR Package |
|---------------|--|
| Package ID: | asr (0x00a6) |
| Description: | The ASR package provides a signal to play an ASR and an event to indicate failure of the play request. In connection with the latter, the package defines a return code and some possible values of that code. |
| Version: | 1 |

Extends: None.

12.1 Properties

None.

12.2 Events

12.2.1 Automatic speech recognition failure

Event Name: ASR Failure

Event ID: asrfail (0x0001)

Description: A return code indicating why an ASR operation failed. This package adds the following codepoints for the return code returned by the ASR operation failure event:

625 user does not input

626 user input does not match grammar

627 grammar file does not exist or grammar file failed

628 syntax error

629 recognition error or timeout

12.2.1.1 EventsDescriptor Parameters

None.

12.2.1.2 ObservedEventsDescriptor parameters

Refer to signal of aasdc/audfail.

12.2.2 Automatic speech recognition success

Event name: ASR Success

Event ID: asrsucc (0x0002)

Description: This event signifies the successful completion of playout of the ASR signal and successful recognition.

12.2.2.1 EventsDescriptor parameters

None.

12.2.2.2 ObservedEventsDescriptor parameters

12.2.2.1 Automatic speech recognition result

| Parameter name: | ASR Result | |
|------------------|---|--|
| Parameter ID: | asrr (0x0001) | |
| Description: | An octet string was generated by the ASR signal. The type may be the EMMA script or the other format. | |
| Туре: | OctectString | |
| Optional: | No | |
| Possible values: | An octet text string describing the voice input, | |
| | For the ITU-T H.248.1 text encoding the octet string shall be encoded according to the hexadecimal octet encoding as defined in Annex B.3 of [ITU-T H.248.1]. | |
| | NOTE – The hexadecimal octet encoding is used in order to ensure that the script can be carried without violating the ITU-T H.248.1 VALUE syntax. Character escaping, such as ", would result in script pre-processing. | |
| Default: | None. | |

12.2.2.2.2 Automatic speech recognition result format type

| Parameter name: | ASR Result Format Type |
|-----------------|------------------------|
| Parameter name: | ASR Result Format Typ |

Parameter ID: asrrft (0x0002)

70 Rec. ITU-T H.248.9 (12/2009)

| Description: | Indicates the ASR result format type. |
|------------------|---|
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | EMMA (0x0001): The type of result format is EMMA. EMMA can support multiple recognition results that are mutually exclusive. Only the speech-related section is used here. For example, the input modality is sole, medium = acoustic, mode = speech, function = speak, verbal = true. Each result may be able to be structured by multiple parts in time sequence with the input time, may be able to include the text token to which the value will correspond as defined by the SRGS grammar, may be able to include the interpretation of application-specific markup, may be able to include the confidence score that represents the recognition quality. |
| | Other $(0x0002)$: Other format, for further study. |
| Default: | EMMA (0x0001). |

12.3 Signals

12.3.1 Automatic speech recognition start with grammar script

| Signal name: | ASR Recognition With Grammar Script |
|--------------|--|
| Signal ID: | asrwgs (0x0001) |
| Description: | This signal triggers the ASR function with grammar script. |
| SignalType: | Brief |
| Duration: | N/A. |

12.3.1.1 Additional parameters

12.3.1.1.1 Initial prompt announcement

| - | · - |
|------------------|--|
| Parameter name: | InitialPrompt |
| Parameter ID: | ip (0x0001) |
| Description: | The initial announcement prompting the user to input voice. May consist of one or more audio segments. If not specified, ASR begins immediately. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. Support for optional aspects of that syntax, for this and the other announcement parameters, is indicated by the presence of the associated packages. |
| Default: | None. |

12.3.1.1.2 Recognition grammar script

| Parameter name: | Recognition Grammar Script |
|-----------------|---|
| Parameter ID: | rgs (0x0002) |
| Description: | This parameter indicates the ASR grammar. The content format of the ASR grammar shall comply with the SRGS format or other Format, etc. |
| Туре: | OctetString |

| Optional: | No |
|------------------|---|
| Possible values: | The grammar script conforming to the W3C SRGS or other grammar format. |
| | For the ITU-T H.248.1 text encoding, the octet string shall be encoded according to the hexadecimal octet encoding as defined in Annex B.3 of [ITU-T H.248.1]. |
| | NOTE – The hexadecimal octet encoding is used in order to ensure that the script can be carried without violating the ITU-T H.248.1 VALUE syntax. Character escaping, such as ", would result in script pre-processing. |
| Default: | None. |

12.3.1.1.3 Recognition grammar script type

| Parameter name: | Recognition Grammar Script Type | | |
|------------------|---|--|--|
| Parameter ID: | rgst (0x0003) | | |
| Description: | The recognition grammar script type indicates the recognition grammar scrip type. | | |
| Туре: | Enumeration | | |
| Optional: | Yes | | |
| Possible values: | "SRGS" (0x0001): W3C's Speech Recognition Grammar Specification Version 1 (SRGS). | | |
| | "Other" (0x0002): User defined. | | |
| Default: | SRGS (0x0001). | | |
| 12.3.1.1.4 Recog | nition grammar script format | | |
| Parameter name: | Recognition Grammar Script Format | | |
| Parameter ID: | rgsf (0x0004) | | |
| Description: | This parameter indicates the grammar script form, includes ABNF and XML. | | |
| Type: | Enumeration | | |
| Optional: | Yes | | |
| D 11 1 | | | |

Possible values: "ABNF" (0x0001): The script uses ABNF form.

"XML" (0x0002): The script uses XML form.

Default: ABNF (0x0001).

12.3.1.1.5 Recognition mode

| Parameter name: | Recognition Mode |
|------------------|---|
| Parameter ID: | rm (0x0005) |
| Description: | Indicates which mode the speech recognizer will adopt. |
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | "Normal" (0x0001): Normal mode recognition tries to match all of the speech against the grammar. |
| | "Hotword" (0x0002): Hotword mode is where the recognizer looks for a match against a specific subset of speech grammar from the full spoken text. |

Default: Normal (0x0001).

| 12.3.1.1.6 End input key | | |
|--------------------------|---|--|
| Parameter name: | End Input Key | |
| Parameter ID: | eik (0x0006) | |
| Description: | Indicates to end the speech recognition. See clause 9.3.1.1.19 for further details. | |
| Type: | String | |
| Optional: | Yes | |
| Possible values: | Implementation dependent. | |
| Default: | None. | |

12.3.1.1.7 Maximum recognition time

| Parameter name: | Maximum Recognition Time | |
|------------------|--|--|
| Parameter ID: | mrt (0x0007) | |
| Description: | Defines the maximum time to wait for recognition of speech, specified in units of 10 milliseconds. When the MG receives the user input, it shall start this timer. If timeout occurs, the MG returns the timeout error to the MGC. | |
| Type: | Integer | |
| Optional: | Yes | |
| Possible values: | Any integer greater than 0. | |
| Default: | None | |

12.3.1.1.8 Waiting input time

| 12.3.1.1.9 Recogn | nition precision |
|-------------------|---|
| Default: | Provisioned. |
| Possible values: | Any integer greater than 0. |
| Optional: | Yes |
| Type: | Integer |
| Description: | Defines the time to wait to detect user input, specified in units of 10 milliseconds. If timeout occurs, the MG returns the timeout error to the MGC. |
| Parameter ID: | wit (0x0008) |
| Parameter name: | Waiting Time for Input |

| Parameter name | Recognition Precision |
|------------------|------------------------------|
| i arameter name. | Recognition recision |

Parameter ID: ra (0x0009)

Description: Depending on the implementation and capability of the recognizer resource, it may be tunable towards performance or precision. Higher precision may mean more processing and higher CPU utilization, meaning fewer active sessions per server and vice versa. The value is an integer between 0 and 100. A value of 0 means fastest recognition. A value of 100 means best precision.

Type: Integer

| Yes |
|--------------|
| 0-100 |
| Provisioned. |
| |

12.3.1.1.10 Recognition sensitivity

| Parameter name: | Recognition Sensitivity |
|--------------------|--|
| Parameter ID: | rs (0x000a) |
| Description: | To filter out background noise so that it is not mistaken for speech, the recognizer may support a variable level of sound sensitivity. The sensitivity level is an integer value between 0 and 100, if the sensitivity is higher, the result is affected less by the environment. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0-100 |
| Default: | Provisioned. |
| 12.3.1.1.11 Record | file |

| Parameter name: | Record File |
|------------------------------|--|
| Parameter ID: | rf (0x000b) |
| Description: | The location to save the record: when voice-to-text conversion, the inputting voice can be recorded and saved. |
| Type: | String |
| Optional: | Yes |
| Possible values: | The record file specification conforming to the syntax described in clause 6. |
| Default: | None. |
| Possible values: Default: | The record file specification conforming to the syntax described in clause 6. None. |

12.3.1.1.12 Post speech timer

| Parameter name: | PostSpeechTimer |
|------------------|---|
| Parameter ID: | pst (0x000c) |
| Description: | The amount of silence necessary after the end of the speech, specified in units of 10 milliseconds. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 1 upwards. |
| Default: | Provisioned. |
| | |

12.3.2 Automatic speech recognition start with grammar identifier

| Signal name: | ASR recognition with grammar identifier |
|--------------|--|
| Signal ID: | asrid (0x0002) |
| Description: | This signal triggers the ASR function with grammar identifier. |
| SignalType: | Brief |
| Duration: | NA. |

12.3.2.1 Additional parameters

Description:

| 12.3.2.1.1 IIIItial | prompt announcement |
|---------------------|--|
| Parameter name: | InitialPrompt |
| Parameter ID: | ip (0x0001) |
| Description: | The initial announcement prompting the user to input voice. May consist of one or more audio segments. If not specified, ASR begins immediately. |
| Type: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. Support for optional aspects of that syntax, for this and the other announcement parameters, is indicated by the presence of the associated packages. |
| Default: | None. |
| 12.3.2.1.2 Recogn | nition grammar identifier |
| Parameter name: | Recognition Grammar Identifier |
| Parameter ID: | rgid (0x0002) |
| Description: | The parameter indicates the ASR grammar identifier. The identifier conforms to the syntax described in clause 6. The content format of the ASR grammar shall comply with the SRGS format or others. |
| Type: | String |
| Optional: | No |
| Possible values: | The grammar identifier conforming to the syntax described in clause 6. |
| Default: | None. |
| 12.3.2.1.3 Recogn | nition grammar script type |
| Parameter name: | Recognition Grammar Script Type |
| Parameter ID: | rgst (0x0003) |
| Description: | The recognition grammar script type indicates the recognition grammar script type. |
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | SRGS (0x0001): W3C's Speech Recognition Grammar Specification Version 1 (SRGS). |
| | Other (0x0002): User defined. |
| Default: | SRGS (0x0001). |
| 12.3.2.1.4 Recogn | nition grammar script format |
| Parameter name: | Recognition Grammar Script Format |
| Parameter ID: | rgsf (0x0004) |

12.3.2.1.1 Initial prompt announcement

The recognition grammar script format indicates the grammar script form, includes ABNF and XML.

| Type: | Enumeration |
|------------------|---|
| Optional: | Yes |
| Possible values: | "ABNF" (0x0001): The script uses ABNF form. |
| | "XML" (0x0002): The script uses XML form. |
| Default: | ABNF (0x0001). |

12.3.2.1.5 Recognition mode

| Parameter name: | Recognition Mode |
|------------------|---|
| Parameter ID: | rm (0x0005) |
| Description: | Indicates which mode the speech recognizer will adopt. |
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | "Normal" (0x0001): Normal mode recognition tries to match all of the speech against the grammar. |
| | "Hotword" (0x0002): Hotword mode is where the recognizer looks for a match against a specific subset of speech grammar from the full spoken text. |
| Default: | Normal (0x0001). |

12.3.2.1.6 End input key

| Parameter name: | End Input Key |
|------------------|---|
| Parameter ID: | eik (0x0006) |
| Description: | Indicates to end the speech recognition. See clause 9.3.1.1.19 for further details. |
| Type: | String |
| Optional: | Yes |
| Possible values: | Implementation dependent. |
| Default: | None. |

12.3.2.1.7 Maximum recognition time

| Parameter name: | Maximum Recognition Time |
|------------------|--|
| Parameter ID: | mrt (0x0007) |
| Description: | Defines the maximum time to wait for recognition of speech, specified in units of 10 milliseconds. When the MG receives the user input, it shall start this timer. If timeout occurs, the MG returns the timeout error to the MGC. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Any integer greater than 0. |
| Default: | None. |

12.3.2.1.8 Waiting input time

| Parameter name: | Waiting Time for Input |
|-----------------|------------------------|
| Parameter ID: | wit (0x0008) |

| Description: | Defines the time to wait to detect user input, specified in units of 10 milliseconds. If timeout occurs, the MG returns the timeout error to the MGC. |
|--------------------|--|
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Any integer greater than 0. |
| Default: | Provisioned. |
| 12.3.2.1.9 Recogn | ition precision |
| Parameter name: | Recognition Precision |
| Parameter ID: | ra (0x0009) |
| Description: | Depending on the implementation and capability of the recognizer resource it may be tunable towards performance or precision. Higher precision may mean more processing and higher CPU utilization, meaning fewer active sessions per server and vice versa. The value is an integer between 0 and 100. A value of 0 means fastest recognition. A value of 100 means best precision. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | 0-100 |
| Default: | Provisioned. |
| 12.3.2.1.10 Recogn | ition sensitivity |

| 8 | | |
|-------------------------|--|--|
| Parameter name: | Recognition Sensitivity | |
| Parameter ID: | rs (0x000a) | |
| Description: | To filter out background noise so that it is not mistaken for speech, the recognizer may support a variable level of sound sensitivity. The sensitivity level is an integer value between 0 and 100, if the sensitivity is higher, the result is affected less by the environment. | |
| Type: | Integer | |
| Optional: | Yes | |
| Possible values: | 0-100 | |
| Default: | Provisioned. | |
| 12.3.2.1.11 Record file | | |
| Parameter name: | Record File | |
| Parameter ID: | rf (0x000b) | |
| Description: | The location to save the record: when voice-to-text conversion, the inputting voice can be recorded and saved. | |
| Туре: | String | |
| Optional: | Yes | |
| Possible values: | The record file specification conforming to the syntax described in clause 6. | |

Default: None.

12.3.2.1.12 Post speech timer

| Parameter name: | PostSpeechTimer |
|------------------|---|
| Parameter ID: | pst (0x000c) |
| Description: | The amount of silence necessary after the end of the speech, specified in units of 10 milliseconds. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | 1 upwards. |
| Default: | Provisioned. |
| | |

12.4 Statistics

None.

12.5 Procedures

The MGC can instruct the MG to recognize the voice by this package. The MGC indicates to the MG to begin the ASR function with the parameters, such as grammar file name, waiting recognition time. The MG can report the ASR errors to the MGC. After the ASR function is finished, the result is notified to the MGC.

If the MGC sends to the MG the signal "asrid", the recognition grammar shall be a grammar identifier in the form of a URI.

If the MGC sends to the MG the signal "asrwgs", the recognition grammar shall be the SRGS or another script.

The two parameters of "rgst" and "rgsf" indicate to the MG the script type and form. The MG shall process the script according to two parameters. The default is SRGS with ABNF form.

If the grammar type is SRGS, the MGC may indicate the SRGS form (ABNF or XML) to the MG.

The MGC may indicate to the MG the SRGS script or the SRGS file identifier to start ASR. If the SRGS grammar is valid, the MG shall recognize the subscriber's input speech stream according to the SRGS grammar. When the MGC indicates to start ASR, the size of the SRGS script shall be limited to avoid segmentation. When the MGC finds the grammar size too large to be taken by an ITU-T H.248 message, it shall indicate this by using the grammar file identifier, otherwise the MGC fails the process.

If the syntax of recognition grammar is in error, the MG shall return the error code 628.

If the parameter "recognition mode" is normal mode, the MG will try to match all of the speech against the grammar. If it is hotword mode, the MG shall look for a match against specific speech grammar. If the MG gets the recognition grammar failed, it shall return error code 627 to the MGC.

If the parameter "End Input Key" is set, when the corresponding key(s) is detected, the ASR is stopped and the recognized result is discarded.

If the subscriber does not input voice before the "Waiting Time for Input" timeout, the MG shall report the error code 625 to the MGC.

If the MG does not finish the recognition before the "Maximum Recognition Time" timeout, the MG shall report the error code 629 to the MGC.

If the "PostSpeechTimer" has timed out and the input has not been matched with the grammar, the MG shall report the error code 626 to the MGC.

The MGC shall set the parameter "Record File" to a valid URI string if recording is required.

13 Advanced Audio Server base package for TTS enhancement

| Package name: | Advanced Audio Server base package enhancement |
|---------------|---|
| Package ID: | aastts (0x00a8) |
| Description: | The Advanced Audio Server (AAS) package for TTS enhancement provides a signal to play a TTS and an event to indicate failure of the playout request. In connection with the latter, the package defines a return code and possible values of that code. |
| Version: | 2 |

Extends: None.

13.1 Properties

None.

13.2 Events

13.2.1 Audio operation failure

| Event name: | TTS operation failure |
|--------------|---|
| Event ID: | ttsfail (0x0001) |
| Description: | Signifies the failure of a TTS operation subsequent to the return of the response to the transaction that invoked it. |

13.2.1.1 EventsDescriptor parameters

None.

13.2.1.2 ObservedEventsDescriptor parameters

13.2.1.2.1 Return code

| Parameter name: | Return Code |
|------------------|--|
| Parameter ID: | rc (0x0001) |
| Description: | A return code indicating why an Advanced Audio Server operation failed. |
| Туре: | Integer |
| Optional: | No |
| Possible values: | Failure return codes range from 600-699. Failure codes 600 to 617 report the same errors as the corresponding error codes in clause 7, except that the error conditions in the present case are detected after the transaction reply has been returned (the possibility of such post-reply errors is dependent on the implementation and the specific audio segments invoked). |
| | 618: SSML text syntax error. |
| Default: | None. |

13.2.2 Mark detection

| Event name: | Mark Detection |
|-------------|----------------|
| Event ID: | md (0x0002) |

Description: This event is enabled to detect the marks that are embedded in a media stream. For example, marks may be defined as part of a media markup language such as the <mark> element defined by SSML. The MG should notify MGC of the event when it encounters the required marker tag in media it is currently processing.

13.2.2.1 EventsDescriptor parameters

None.

13.2.2.2 ObservedEventsDescriptor parameters

13.2.2.2.1 Mark value

| Parameter name: | Mark Value |
|------------------|--|
| Parameter ID: | mv (0x0001) |
| Description: | This parameter contains the marker tag value to identify the mark. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A Unicode TEXT Format CHAR string, for example "here", to indicate a position in the media content. See also the usage in Section 3.3.2 of [W3C SSML]. |
| Default: | None. |

13.2.2.2.2 Time value

| Parameter name: | Time Value |
|------------------|--|
| Parameter ID: | tv (0x0002) |
| Description: | This parameter contains a time value indicating the instant in the media stream that the mark was encountered. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | An NTP timestamp, a 64-bit number in decimal form. See Section 3 of [IETF RFC 1305]. |
| Default: | None. |

13.3 Signals

13.3.1 Play segment identifier

| Signal name: | Play Segment Identifier |
|--------------|---|
| Signal ID: | playsid (0x0001) |
| Description: | Plays one or more TTS Segment Identifier(s). |
| SignalType: | Defaults to BR (play continues until the specified or default number of iterations is completed). |
| Duration: | Not applicable to BR signals. |

13.3.1.1 Additional parameters

| 13.3.1.1.1 Announcement | | |
|-------------------------|--|--|
| Parameter name: | Announcement | |
| Parameter ID: | an (0x0001) | |
| Description: | Text to be played. Consists of one or more text Segment Identifier(s). The content of the segment may be SSML format or may also be another text format. This is the only non-optional parameter for the Play Segment Identifier signal. | |
| Type: | String | |
| Optional: | No | |
| Possible values: | One or more segment identifiers adhering to the syntax described in clause 6. | |
| Default: | None. | |
| | | |

13.3.1.1.2 Segment type

| Parameter name: | Segment Type |
|------------------|--|
| Parameter ID: | sgt (0x0002) |
| Description: | Indicates the segment type. |
| Туре: | Enumeration |
| Optional: | Yes |
| Possible values: | "SSML" (0x0001): The segment type is SSML. |
| | "Other" (0x0002): Other format, for further study. |
| Default: | SSML (0x0001). |

13.3.1.1.3 Iterations

| Parameter name: | Iterations |
|------------------|---|
| Parameter ID: | it (0x0003) |
| Description: | The maximum number of times an announcement is to be played. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | As described below, playout may end before the specified number of iterations is completed if the signal type is set to TO and the limit set by the Duration parameter is reached first. A value of 0 (zero) indicates that the announcement is to be repeated until halted by other means, regardless of the number of iterations. |
| Default: | 1 |

13.3.1.1.4 Interval

| Parameter name: | Interval |
|-----------------|--|
| Parameter ID: | iv (0x0004) |
| Description: | The interval of silence to be inserted between iterative plays. Specified in units of 10 milliseconds. |
| Type: | Integer |

| Optional: | Yes |
|------------------|------------|
| Possible values: | 0 upwards. |
| Default: | None. |

13.3.1.1.5 Direction

| Parameter name: | Direction |
|------------------|--|
| Parameter ID: | di (0x0005) |
| Description: | The direction parameter can be used to indicate the direction that the TTS is to be sent. |
| Туре: | Enumeration |
| Optional: | Yes |
| Possible values: | "Ext" $(0x01)$: External indicates that the TTS is sent from the MG to an external point; |
| | "Int" (0x02): Internal indicates that the TTS is played into the MG to the other terminations; |
| | "Both" (0x03): Both indicates internal and external behaviour. |
| Default: | Ext (0x01). |

13.3.2 Play script

| Signal name: | Play script |
|--------------|---|
| Signal ID: | playscript (0x0002) |
| Description: | Play a TTS script. |
| SignalType: | Defaults to BR (play continues until the specified or default number of iterations is completed). |
| Duration: | Not applicable to BR signals. |

13.3.2.1 Additional parameters

13.3.2.1.1 Script

| Parameter name: | Script |
|------------------|---|
| Parameter ID: | script (0x0001) |
| Description: | Script to be played. |
| Туре: | Octet string |
| Optional: | No |
| Possible values: | A SSML script or other format script. The type of script is provided by the parameter "script type". |
| | For the ITU-T H.248.1 text encoding the octet string shall be encoded according to the hexadecimal octet encoding as defined in Annex B.3 of [ITU-T H.248.1]. |
| | NOTE – The hexadecimal octet encoding is used in order to ensure that the script can be carried without violating the ITU-T H.248.1 VALUE syntax. Character escaping such as " would result in script pre-processing. |
| Default: | None. |

13.3.2.1.2 Script type

| Parameter name: | Script Type |
|------------------|---|
| Parameter ID: | sct (0x0002) |
| Description: | The script type to be played. |
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | "SSML" (0x0001): The type of script is SSML. |
| | "Other" (0x0002): Other Type (for extension). |
| Default: | SSML (0x0001). |

13.3.2.1.3 Iterations

| Parameter name: | Iterations |
|------------------|--|
| Parameter ID: | it (0x0003) |
| Description: | The maximum number of times a script is to be played. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | As described below, playout may end before the specified number of iterations is completed if the signal type is set to TO and the limit set by the Duration parameter is reached first. A value of 0 (zero) indicates that the announcement is to be repeated until halted by other means regardless of the number of iterations. |
| Default: | 1 |

13.3.2.1.4 Interval

| Parameter name: | Interval |
|----------------------|--|
| i arameter name. | inci vai |
| Parameter ID: | iv (0x0004) |
| Description: | The interval of silence to be inserted between iterative plays. Specified in units of 10 milliseconds. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards. |
| Default: | None. |
| 13.3.2.1.5 Direction | on |

| Parameter name: | Direction |
|-----------------|---|
| Parameter ID: | di (0x0005) |
| Description: | The direction parameter can be used to indicate the direction that the TTS is to be sent. |
| Type: | Enumeration |
| Optional: | Yes |

Possible values:"Ext" (0x01): External indicates that the TTS is sent from the MG to an
external point.
"Int" (0x02): Internal indicates that the TTS is played into the MG to the other
terminations.
"Both" (0x03): Both indicates internal and external behaviour.Default:Ext (0x01).

13.4 Statistics

None.

13.5 Procedure

The MGC invokes aastts/playsid with at least the announcement parameter set to play out a specified TTS. TTS playout is subject to termination by events or new Signals descriptor settings in the normal way. If the signalType parameter is set to OO, this is the only way to end the TTS: the Duration and Iterations parameters are both ignored. If the signalType parameter is set to its default value of BR, Duration is ignored but the TTS will complete when the specified number of iterations has been played out. If the signalType parameter is set to TO, the TTS will complete at the earlier of the elapse of the time given by the Duration parameter (which must be specified) and the completion of playout of the number of iterations and intervening pauses specified by the Iterations parameter.

The MGC can use the standard signal NotifyCompletion capability to determine when and why playout has ended. For more detailed information on failures, the MGC should enable the Playout Failure event.

The MGC may set the Mark Detection (md) Event on the MG, to detect any mark that has been defined in the TTS syntax of a playing TTS signal. The event is detected and notified when the MG encounters a mark during playout. The mark may be a bookmark, a user identity or any other service indications, which is needed for the MGC to make a further policy decision. If the mark is detected, the md Event is reported to the MGC. Within the notification of the md Event, the Marker Value (mv) parameter and the Time Value (tv) parameters are also carried to indicate the mark information.

The aastts/playsid signal can be used as part of a prompted digit collection operation. The MGC must either enable individual DTMF digit events or a standard ITU-T H.248.1 digit map as well as invoking aastts/playsid. When individual DTMF digit events are enabled, the MGC can, if required, set the event KeepActive flag so that prompting continues to completion even if the subscriber starts keying early. If the MGC determines that the subscriber has made an error or has not keyed anything, the MGC can reinvoke the aastts/playsid signal with new prompts as required.

If SSML format is used for TTS playout, the MG may execute the basic SSML elements and may ignore any non-supported SSML elements. The usage of the signal "aastts/playscript" is the same as aastts/playsid.

When the aastts/playscript signal is used, the MGC shall limit the size of SSML to avoid the segmentation, the MGC may remove unnecessary elements from the SSML.

14 Multimedia play package

Package name: Multimedia Play Package

Package ID: mpp (0x00a9)

Description: Multimedia Play Package indicates that the playout is associated with multimedia rather than a single media audio playout. As the playout may result in media being played over several streams, the signal shall be played at a termination level only.

Version:

Extends: aasb (0x0033) version 3.

2

14.1 **Properties**

None.

14.2 Events

None.

14.3 Signals

14.3.1 Play

| Signal name: | Play |
|--------------|---|
| Signal ID: | play (0x0001) |
| Description: | Plays one or more multimedia segments. |
| SignalType: | Defaults to BR (play continues until the specified or default number of iterations is completed). |
| Duration: | Not applicable to BR signals. |

14.3.1.1 Additional parameters

14.3.1.1.1 Announcement

| Parameter name: | Announcement |
|------------------|--|
| Parameter ID: | an (0x0001) |
| Description: | An announcement to be played. Consists of one or more multimedia announcement segments. This is the only non-optional parameter for the Play signal. |
| Туре: | String |
| Optional: | No |
| Possible values: | A sequence of segment specifications adhering to the syntax described in clause 6. Support for optional elements of that syntax is indicated by the presence of the corresponding packages on the termination. |
| Default: | None. |

14.3.1.1.2 Iterations

| Parameter Name: | Iterations |
|-----------------|--|
| Parameter ID: | it (0x0002) |
| Description: | The maximum number of times a multimedia announcement is to be played. |
| Type: | Integer |
| Optional: | Yes |

| Possible values: | As described below, playout may end before the specified number of iterations |
|------------------|--|
| | is completed if the signal type is set to TO and the limit set by the Duration |
| | parameter is reached first. A value of 0 (zero) indicates that the multimedia |
| | announcement is to be repeated until halted by other means regardless of the |
| | number of iterations. |

Default: 1

14.3.1.1.3 Interval

| Parameter name: | Interval |
|------------------|--|
| Parameter ID: | iv (0x0003) |
| Description: | The interval of silence to be inserted between iterative plays. Specified in units of 10 milliseconds. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards. |
| Default: | None. |
| 14.3.1.1.4 Speed | |
| Parameter name: | Speed |
| Parameter ID: | sp (0x0004) |
| Description: | The relative playback speed of multimedia announcement, specifiable as a positive (faster) or negative (slower) percentage variation from the normal playback speed. Actual playback speed as a percentage of normal speed is equal to the value of this parameter plus 100. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | –99 upwards. |
| Default: | 0 |
| 14.3.1.1.5 Volum | e |

| Parameter name: | Volume |
|------------------|---|
| Parameter ID: | vl (0x0005) |
| Description: | The relative playback volume of the audio component of a multimedia announcement, specifiable as a positive (louder) or negative (quieter) decibel variation from the normal playback volume. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | Implementation dependent. |
| Default: | 0 |
| 142116 4 | |

14.3.1.1.6 Announcement direction

| Parameter name: | Announcement Direction |
|-----------------|------------------------|
| Parameter ID: | di (0x0006) |

| Description: | The direction parameter can be used to indicate the direction that the multimedia announcement is to be sent. |
|------------------|--|
| Type: | Enumeration |
| Optional: | Yes |
| Possible values: | "Ext" $(0x01)$: External indicates that the multimedia announcement is sent from the MG to an external point, |
| | "Int" $(0x02)$: Internal indicates that the announcement is played into the MG to the other terminations, |
| | "Both" (0x03): Both indicates internal and external behaviour. |
| Default: | Ext (0x01). |

14.3.1.1.7 Brightness

| Parameter name: | Brightness |
|------------------|---|
| Parameter ID: | btn (0x0007) |
| Description: | The relative playback brightness of video in multimedia, specifiable as a positive (brighter) or negative (darker) variation from the normal playback brightness. Actual playback brightness of normal brightness is equal to 0, the scope of value is -99 to 99. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | -99 to 99 |
| Default: | 0 |

14.3.1.1.8 Contrast

| Parameter name: | Contrast |
|-------------------|--|
| Parameter ID: | ctn (0x0008) |
| Description: | The relative playback contrast of video in multimedia, specifiable as a positive (clearer) or negative (fainter) variation from the normal playback contrast. Actual playback contrast as a percentage of normal contrastness is equal to 0, the scope of value is -99 to 99 . |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | -99 to 99 |
| Default: | 0 |
| 14.3.1.1.9 Offset | |
| Parameter name: | Offset |
| Parameter ID: | off (0x0009) |
| Description: | Specifies the offset into the announcement at which to start playing. A positive offset is the offset going forward from the beginning of the prompt. A negative offset is the offset going backwards from the end of the prompt. Offsets are specified in 10 millisecond units. |
| Туре: | Integer |

| Optional: | No |
|------------------|---|
| Possible values: | 0, positive, or negative. If the offset value is greater than the length of the announcement, it will "wrap" to the beginning in the case of a positive offset, or to the end in the case of a negative offset, and continue until the specified offset is reached. |
| Default: | 0 |
| 14.3.1.1.10 Abs | solute volume |
| Parameter name: | Absolute Volume |
| Parameter ID: | absvl (0x000a) |
| Description: | The absolute playback volume of announcement specified in decibels. The signal shall not be specified with both the "Volume" and "Absolute Volume" parameters. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 and upwards (in decibels). |
| Default: | 0 (No absolute volume applied). |
| | |

14.4 Statistics

None.

14.5 Error codes

None.

14.6 **Procedures**

The procedures are the same as aasb. This extension package designates that the play signal relates to multimedia content rather than aasb, which relates to audio playout only. The type of multimedia file to be played shall be determined from the file extension given in an announcement segment as defined in clause 6.1.4.

15 Multimedia recording package

| Package name: | Multimedia Recording Package |
|---------------|---|
| Package ID: | mrp (0x00b3) |
| Description: | The Multimedia Recording Package indicates that the recording is associated with multimedia rather than a single media audio recording. |
| Version: | 2 |
| Extends: | aasrec (0x0035) version 3. |

15.1 Properties

None.

15.2 Events

None.

15.3 Signals

15.3.1 PlayRecord

| Signal name: | PlayRecord |
|--------------|--|
| Signal ID: | playrec (0x0002) |
| Description: | Records a multimedia segment. |
| SignalType: | Defaults to TO. |
| Duration: | Defaults to 30000 (5 minutes) or as provisioned for the termination. |

15.3.1.1 Additional parameters

15.3.1.1.1 Initial prompt

| Parameter name: | InitialPrompt |
|------------------|---|
| Parameter ID: | ip (0x0001) |
| Description: | The initial announcement prompting the user to speak for the record. May consist of one or more multimedia segments. |
| Туре: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. Support for optional aspects of that syntax, for this and the other announcement parameters, is indicated by the presence of the associated packages on the termination. If not specified, the MG proceeds to the recording phase immediately. |
| Default: | None. |

15.3.1.1.2 No speech prompt

| Parameter name: | NoSpeechPrompt |
|------------------|--|
| Parameter ID: | ns (0x0002) |
| Description: | Played after the user has failed to speak following a prompt. Consists of one or more multimedia segments. |
| Type: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. Defaults to InitialPrompt. |
| Default: | None. |

15.3.1.1.3 Success of announcement

| Parameter name: | SuccessAnnouncement |
|-----------------|---|
| Parameter ID: | sa (0x0003) |
| Description: | Played when recording has succeeded. Consists of one or more multimedia segments. |
| Type: | String |
| Optional: | Yes |

| Possible values: | Any | announcement | specification | conforming | to | the | syntax | described | in |
|------------------|-------|-----------------|----------------|-----------------|------|---------|----------|-----------|----|
| | claus | e 6. No announc | ement is playe | d if this parar | nete | er is i | unspecif | ied. | |

Default: None.

15.3.1.1.4 Failure announcement

| Parameter name: | FailureAnnouncement |
|------------------|--|
| Parameter ID: | fa (0x0004) |
| Description: | Played when all recording attempts have failed. Consists of one or more multimedia segments. |
| Type: | String |
| Optional: | Yes |
| Possible values: | Any announcement specification conforming to the syntax described in clause 6. No announcement is played if this parameter is unspecified. |
| Default: | None. |

15.3.1.1.5 Maximum number of attempts

| Parameter name: | MaxAttempts |
|--------------------|---|
| Parameter ID: | mxatt (0x0005) |
| Description: | The maximum number of prompts the user is given to speak. Prompts resulting from use of <restartkey> are not included. If <maxattempts> is reached, <failureannouncement> is played out if specified and an Audio Operation Failure event is generated with return code 622 "No Speech".</failureannouncement></maxattempts></restartkey> |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 1 upwards. |
| Default: | None. |
| 15.3.1.1.6 Pre-spo | eech timer |
| Parameter name: | PreSpeechTimer |
| Parameter ID: | prt (0x0006) |
| Description: | The amount of time to wait for the user to initially speak. Specified in units of 10 milliseconds. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards (0 indicates the voice activity detection function is turned off, i.e., the recording starts immediately and is not based on the detection of voice). |
| Default: | Provisioned. |

15.3.1.1.7 Post speech timer

| Parameter name: | PostSpeechTimer |
|-----------------|-----------------|
| Parameter ID: | pst (0x0007) |

| Description: | The amount of silence necessary after the end of the last speech segment for the recording to be considered complete. Specified in units of 10 milliseconds. Once the PostSpeechTimer period has elapsed, the MG plays out <successannouncement> if it has been specified and generates a PlayRecord Success event indicating normal termination.</successannouncement> |
|-------------------|---|
| Type: | Integer |
| Optional: | Yes |
| Possible values: | 0 upwards (0 indicates that the voice activity detection function is turned off, i.e., the end of recording is not based on a silence period). |
| Default: | Provisioned. |
| 15.3.1.1.8 Record | length timer |
| Parameter name: | RecordLengthTimer |
| Parameter ID: | rlt (0x0008) |
| Description: | The maximum allowable length of the recording, not including pre- or post-speech silence. Specified in units of 10 milliseconds. Once the recording length exceeds (RecordLengthTimer – PostSpeechTimer), the MG plays out <successannouncement> if it has been specified and generates a PlayRecord Success event indicating truncation of the recording. A value of 0 (zero) means there is no limit to the recording length. The recording is open-ended, and it is up to the application to manage the storage used by the recording.</successannouncement> |
| Type: | Integer |
| Optional: | No |
| Possible values: | 0 upwards. |
| Default: | None. |
| 15.3.1.1.9 Record | ling identifier |
| Parameter name: | RecordingIdentifier |
| Parameter ID: | rid (0x0009) |
| Description: | Specifies a URI to be assigned to the physical segment which is to be recorded by the playrec event. If this parameter is set to the CHOOSE wildcard, "\$", the multimedia server will allocate the URI, associate it with the newly recorded segment, and return it to the call agent with the OperationComplete event. This parameter is mandatory. |
| Туре: | String |
| Optional: | No |
| Possible values: | Either "\$" or a physical segment identifier satisfying the syntax of clause 6.2.5.2. If the identifier is an http://URL, it must not have a query part. |
| Default: | None. |
| 15.3.1.1.10 Speed | |
| Parameter name: | Speed |
| Parameter ID: | sp (0x000a) |

| Description: | The relative playback speed of each prompt, specifiable as a positive (faster) or negative (slower) percentage variation from the normal playback speed. Actual playback speed as a percentage of normal speed is equal to the value of this parameter plus 100. |
|------------------|---|
| Type: | Integer |
| Optional: | Yes |
| Possible values: | –99 upwards. |
| Default: | 0 |
| | |

15.3.1.1.11 Volume

| Parameter name: | Volume |
|--------------------|---|
| Parameter ID: | vl (0x000b) |
| Description: | The relative playback volume of each prompt specifiable as a positive (louder) or negative (quieter) decibel variation from the normal playback volume. |
| Type: | Integer |
| Optional: | Yes |
| Possible values: | Implementation dependent. |
| Default: | 0 |
| 15 2 1 1 12 Offrat | |

15.3.1.1.12 Offset

| Parameter name: | Offset |
|------------------|--|
| Parameter ID: | off (0x000c) |
| Description: | Specifies the offset into the initial prompt at which to start playing. A positive offset is the offset going forward from the beginning of the prompt. A negative offset is the offset going backwards from the end of the prompt. Offsets are specified in 10 millisecond units. |
| | Offsets are useful to allow the user to skip back and forward through a prompt, particularly when that prompt is actually a user recording being played back. |
| Туре: | Integer |
| Optional: | Yes |
| Possible values: | 0, positive, or negative. The absolute value cannot exceed the length of the initial prompt. |
| Default: | 0 |

15.3.1.1.13 Restart key

Parameter ID: rsk (0x000d)

Description: Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: discard any recording made up to the point where the command sequence was entered, replay the prompt, and reattempt to detect and record speech. The reprompt forced by this key does not count against the number of attempts specified by the MaxAttempts parameter.

Type: String

| Optional: | Yes |
|------------------|---|
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. Default is no sequence defined (may be overridden by provisioning). |
| Default: | None. |

15.3.1.1.14 Reinput key

| Parameter name: | ReinputKey |
|------------------|--|
| Parameter ID: | rik (0x000e) |
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: discard any recording collected up to the point of input of the command sequence and reattempt to detect and record speech without playing a new prompt. |
| Type: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and $\#$ representing DTMF digits. |
| Default: | None. |

15.3.1.1.15 Return key

| Parameter name: | ReturnKey |
|--------------------|--|
| Parameter ID: | rtk (0x000f) |
| Description: | Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: terminate the current recording attempt and delete any speech recorded to this point, play <successannouncement> if specified, and generate a PlayRecord Success event indicating that the operation was terminated by <returnkey>. During a recording, all digits except for the restart, reinput, endinput and return keys (if defined) are ignored and become part of the recording.</returnkey></successannouncement> |
| Туре: | String |
| Optional: | Yes |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. |
| Default: | None. |
| 15.3.1.1.16 EndIng | out key |

Parameter name: EndInputKey

Parameter ID: eik (0x0010)

Description: Defines a key sequence consisting of a command key optionally followed by zero or more keys. This key sequence has the following action: terminate the current recording attempt, play <SuccessAnnouncement> if specified, and generate a PlayRecord Success event indicating that the operation was terminated by <EndInputKey>.

Type: String

| Optional: | Yes |
|------------------|---|
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. |
| Default: | None. |

15.3.1.1.17 Record direction

| D | | | |
|------------------|--|--|--|
| Parameter name: | Record Direction | | |
| Parameter ID: | rd (0x0011) | | |
| Description: | The record direction indicates the direction that the multimedia streams are to be received. | | |
| Туре: | Enumeration | | |
| Optional: | Yes | | |
| Possible values: | "Ext" (0x01): External indicates that recording is on the media which received from an external point to the MG; | | |
| | "Int" $(0x02)$: Internal indicates that recording is on the media received from the other terminations in the MG. | | |
| Default: | Ext (0x01). | | |

15.3.1.1.18 Absolute volume

| Parameter name: | Absolute Volume | |
|------------------|--|--|
| Parameter ID: | absvl (0x0012) | |
| Description: | The absolute playback volume of announcement specified in decibels. The signal shall not be specified with both the "Volume" and "Absolute Volume" parameters. | |
| Туре: | Integer | |
| Optional: | Yes | |
| Possible values: | 0 and upwards (in decibels). | |
| Default: | 0 (No absolute volume applied). | |
| | | |

15.3.1.1.19 Storage mode

| Parameter name: | Storage Mode | | |
|------------------|---|--|--|
| Parameter ID: | sm (0x0013) | | |
| Description: | This parameter enables the MGC to indicate whether or not the recording should overwrite or be appended to the target Recording Identifier. | | |
| Туре: | Enumeration | | |
| Optional: | Yes | | |
| Possible values: | "overwrite" (0x0001): Indicates that the recording should overwrite any content identified by the Recording Identifier; | | |
| | "append" $(0x0002)$: Indicates that the recording shall be appended to any content identified by the Recording identifier. | | |
| Default: | overwrite (0x0001). | | |

| 15.3.1.1.20 | Skip interval | | |
|------------------|--|--|--|
| Parameter name: | Skip Interval | | |
| Parameter ID: | skint (0x0014) | | |
| Description: | Indicates how far the MG should skip forward or backwards when forward or rewind DTMF digits, indicated respectively by the "Fast Foward Key" or "Rewind Key" parameter, are detected. | | |
| Type: | Integer | | |
| Optional: | Yes | | |
| Possible values: | 1 or more milliseconds | | |
| Default: | 6000 (6 seconds). | | |
| 15.3.1.1.21 | Fast forward key | | |
| Parameter name: | Fast Foward Key | | |
| Parameter ID: | ffk (0x0015) | | |
| Description: | Indicates which DTMF digits maps to a fast forward operation. On detection of the DTMF digits, the MG skips forward the amount of time indicated by the "Skip Interval" parameter. | | |
| Type: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.22 | Rewind key | | |
| Parameter name: | Rewind Key | | |
| Parameter ID: | rwk (0x0016) | | |
| Description: | Indicates which DTMF digits map to a rewind operation. On detection of the DTMF digits, the MG skips backwards the amount of time indicated by the "Skip Interval" parameter. | | |
| Type: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.23 | Volume interval | | |
| Parameter name: | Volume Interval | | |
| Parameter ID: | volint (0x0017) | | |
| Description: | Indicates the percentage increase or decrease in volume when the volume up or volume down key is detected. | | |
| Туре: | Integer | | |
| Optional: | Yes | | |

| Possible values: | Any positive integer. | | |
|------------------|--|--|--|
| Default: | 10% | | |
| 15.3.1.1.24 V | blume up key | | |
| Parameter name: | Volume Up Key | | |
| Parameter ID: | volup (0x0018) | | |
| Description: | Indicates which DTMF digits map to a volume up operation. On detection of the DTMF digits, the MG increases the volume by the percentage indicated by the "Volume Interval" parameter. The percentage increase is relative to the current volume. The detected digits are handled locally by the MG and not reported to the MGC. | | |
| Type: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.25 V | Volume down key | | |
| Parameter name: | Volume Down Key | | |
| Parameter ID: | voldwn (0x0019) | | |
| Description: | Indicates which DTMF digits map to a volume down operation. On detection of the DTMF digits, the MG decreases the volume by the percentage indicated by the "Volume Interval" parameter. The percentage decrease is relative to the current volume. The detected digits are handled locally by the MG and not reported to the MGC. | | |
| Туре: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.26 | Speed interval | | |
| Parameter name: | Speed Interval | | |
| Parameter ID: | spdint (0x001a) | | |
| Description: | Indicates the percentage increase or decrease in speed when the Speed Up or Speed Down Key is detected. If a Speed Up or Speed Down Key detection attempts to go beyond the maximum or minimum supported by the MG, it is ignored. | | |
| Type: | Integer | | |
| Optional: | Yes | | |
| Possible values: | Any positive integer. | | |
| Default: | 10% | | |

15.3.1.1.27 Speed up key

| Parameter name: | Speed Up Key | | |
|----------------------------|--|--|--|
| Parameter ID: | spdup (0x001b) | | |
| Description: | Indicates which DTMF digits map to a speed up operation. On detection of the DTMF digits, the MG increases the speed by the percentage indicated by the "Speed Interval" parameter. The percentage increase is relative to the current speed. The detected digits are handled locally by the MG and not reported to the MGC. | | |
| Type: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.28 Speed down key | | | |
| Parameter name: | Speed Down Key | | |
| Parameter ID: | spddwn (0x001c) | | |
| Description: | Indicates which DTMF digits map to a speed down operation. On detection of the DTMF digits, the MG decreases the speed by the percentage indicated by the "Speed Interval" parameter. The percentage decrease is relative to the current speed. The detected digits are handled locally by the MG and not reported to the MGC. | | |
| Туре: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. | | |
| Default: | None. | | |

15.3.1.1.29 Pause interval

| Parameter name: | Pause Interval | | |
|------------------|---|--|--|
| Parameter ID: | pse (0x001d) | | |
| Description: | Indicates for how long playout of a message is paused when a Pause Key is detected. | | |
| Туре: | Integer | | |
| Optional: | Yes | | |
| Possible values: | Any positive integer in milliseconds. | | |
| Default: | 10000 (10 seconds). | | |

15.3.1.1.30 Pause key

| Parameter name: | Pause Key |
|-----------------|--------------|
| Parameter ID: | pse (0x001e) |

| Description: | Indicates which DTMF digits map to a pause operation. On detection of the DTMF digits, the MG pauses playout associated with the signal for the time indicated by the "pause interval". After expiration of the pause interval, playout of the signal shall commence from the pause point. The pause key has no effect on an already paused signal. | | |
|------------------|---|--|--|
| Туре: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.31 Res | sume key | | |
| Parameter name: | Resume Key | | |
| Parameter ID: | rsm (0x001f) | | |
| Description: | Indicates which DTMF digits map to a resume operation. On detection of the DTMF digits, the MG restarts the playout of a paused signal from the pause point, even if the pause interval time has not elapsed. The resume key has no effect on a signal already playing, i.e., not paused. | | |
| Туре: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, $*$, and $\#$ representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.32 Pro | ompt end key | | |
| Parameter name: | Prompt End Key | | |
| Parameter ID: | pend (0x0020) | | |
| Description: | Indicates which DTMF digits map to a prompt end key operation. On detection of the DTMF digits, the MG shall skip playout directly to the end of the prompt. | | |
| Type: | String | | |
| Optional: | Yes | | |
| Possible values: | A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits. | | |
| Default: | None. | | |
| 15.3.1.1.33 Ext | ternal control key | | |
| Parameter name: | External Control Key | | |
| Parameter ID: | extkey (0x0021) | | |
| Description: | Indicates which DTMF digits map to an external key operation. Its function of the MG is undefined by this package. However the MG will recognize this key as a control digit. | | |
| | NOTE – Its function may be defined by an ITU-T H.248 Profile specification. | | |
| Туре: | String | | |

Optional:

Yes

None.

Possible values: A sequence of one or more characters from the set 0-9, A-D or a-d, *, and # representing DTMF digits.

Default:

15.4 Statistics

None.

15.5 Error codes

None.

15.6 Procedures

The procedures are the same as aasrec. This extension package designates that the play signal relates to multimedia content rather than aasrec that relates to audio playout only. The type of multimedia file to be recorded shall be determined from the file extension given in an announcement segment as defined in clause 6.1.4.

Some prompt parameters (e.g., InitialPrompt, NoSpeechPrompt, SuccessAnnouncement) may be multimedia announcement segments.

Typically there are both, audio streams and video streams, in a multimedia session. If the mrp/playrec signal is used on a termination level, all audio and video streams on that termination should be recorded. If it is used at a stream level, then only the stream it is played on is recorded.

The MGC may apply the parameter rd to control which stream directions the MG is to record. When the "rd" value is "ext", the MG shall record the stream data from an external point of the MG to the context; and when the "rd" value is "int", the MG shall record the streams coming from the other terminations in the context.

16 Enhanced DTMF detection package

Package name: Enhanced DTMF Detection Package

Package ID: edtmf (0x0100)

Description: The Enhanced DTMF Detection Package allows a MGC to indicate in which phase (i.e., prompt phase or collection phase) a particular DTMF digit is detected. This is used to distinguish between instances of the same digit. For example, a DTMF digit may be detected during a prompting phase or a collection phase. The meaning of the digit may alter between the phases.

Version:

Extends: dd (0x0006) version 2.

1

16.1 Properties

None.

16.2 Events

16.2.1 DTMF digits

Event name: DTMF Digits

Event ID: EventIDs are defined with the same names as the SignalIDs defined in the table found in clause E.5.3 of [ITU-T H.248.1].

Description: Generated when the MG detects a digit.

16.2.1.1 EventsDescriptor parameters

16.2.1.1.1 Type

| Parameter name: | Туре | |
|------------------|--|--|
| Parameter ID: | type (0x0001) | |
| Description: | Indicates whether DTMF digits detected during a prompt phase (i.e., control digits) and/or DTMF digits detected during the collection phase (i.e., during recording or digit map detection) shall be reported. | |
| Type: | Enumeration | |
| Optional: | Yes | |
| Possible values: | "all" (0x0001): | The detected digits are reported at all times; |
| | "cont" (0x0002): | The detected digits are reported only during the control phase; |
| | "coll" (0x0003): | The detected digits are reported only during the collection phase. |
| Default: | all. | |

16.2.1.2 ObservedEventsDescriptor parameters

16.2.1.2.1 Type

| Parameter name: | Туре | |
|------------------|---|---|
| Parameter ID: | type (0x0001) | |
| Description: | Indicates whether DTMF digits were detected during a prompt phase (i.e., Control Digits) or the collection phase (i.e., during recording or digit map detection) or the MG was unable to determine the phase. | |
| Type: | Enumeration | |
| Optional: | Yes | |
| Possible values: | "all" (0x0001): | The MG is unable to determine the phase in which the digit string was detected; |
| | "cont" (0x0002): | The digit string was detected during the control phase; |
| | "coll" (0x0003): | The digit string was detected during the collection phase. |
| Default: | all. | |

16.2.2 DigitMap completion event

| Event name: | DigitMap Completion Event |
|--------------|---|
| Event ID: | ce (0x0004) |
| Description: | Generated when a DigitMap completes as described in clause 7.1.14 of [ITU-T H.248.1]. |

16.2.2.1 EventsDescriptor parameters

16.2.2.1.1 Unsuccessful match reporting

Parameter name: Unsuccessful Match Reporting

100 Rec. ITU-T H.248.9 (12/2009)
| Parameter ID: | umr (0x0001) | | | | |
|------------------------|--|----------------------|--|--|--|
| Description: | The MGC may use this parameter to control whether the DigitMap Completion Event is generated in the event of an unsuccessful DigitMap match (i.e., match with method "Partial match" or "Full match"). | | | | |
| Type: | Boolean | | | | |
| Optional: | Yes | | | | |
| Possible values: | On | Generate Digi | tMap Completion Event on unsuccessful match. | | |
| | Off | Do not genera match. | ate a DigitMap Completion Event on an unsuccessful | | |
| Default: | On. | | | | |
| 16.2.2.1.2 Type | | | | | |
| Parameter name: | Туре | | | | |
| Parameter ID: | type (0x0002) | | | | |
| Description: | Indicates whether DTMF digits detected during a prompt phase (i.e., control digits) and/or DTMF digits detected during the collection phase (i.e., during recording or digit map detection) shall be reported. | | | | |
| Type: | Enumeration | | | | |
| Optional: | Yes | | | | |
| Possible values: | "all" (0x | :0001): | The detected digits are reported at all times; | | |
| | "cont" (0x0002): | | The detected digits are reported only during the control phase; | | |
| | "coll" (0 | 0x0003): | The detected digits are reported only during the collection phase. | | |
| Default: | all. | | | | |

16.2.2.2 ObservedEventsDescriptor parameters

16.2.2.2.1 DigitString

| Parameter name: | DigitString | | | |
|------------------|---|--|--|--|
| Parameter ID: | ds (0x0001) | | | |
| Description: | The portion of the current dial string as described in clause 7.1.14 of [ITU-T H.248.1] which matched part or all of an alternative event sequence specified in the DigitMap. | | | |
| Туре: | String of DigitMap symbols (possibly empty) returned as a quotedString | | | |
| Optional: | No | | | |
| Possible values: | A sequence of the characters "0" through "9", "A" through "F", and the long duration modifier "Z". | | | |
| Default: | None. | | | |

16.2.2.2 Termination method

| Parameter name: | Termination Method |
|-----------------|--------------------|
| Parameter ID: | Meth (0x0002) |

| Description: | Indicates the reason for the generation of the event. See the procedures in clause 7.1.14 of [ITU-T H.248.1]. | | | | |
|---------------------------|---|--|--|--|--|
| Туре: | Enumeration | | | | |
| Optional: | No | | | | |
| Possible values: | "UM" (0x0001): Unambiguous match; | | | | |
| | "PM" (0x0002): Partial | match, completion by timer expiry or unmatched event; | | | |
| | "FM" (0x0003): Full match, completion by timer expiry or unmatched event. | | | | |
| Default: | None. | | | | |
| 16.2.2.2.3 Туре | | | | | |
| Parameter name: | Туре | | | | |
| Parameter ID: | type (0x0003) | | | | |
| Description: | Indicates whether DTM control digits) or the detection) or the MG was | AF digits were detected during a prompt phase (i.e., collection phase (i.e., during recording or digit map as unable to determine the phase. | | | |
| Туре: | Enumeration | | | | |
| Optional: | Yes | | | | |
| Possible values: | "all" (0x0001): | the MG is unable to determine the phase in which the digit string was detected; | | | |
| | "cont" (0x0002): | The digit string was detected during the control phase; | | | |
| | "coll" (0x0003): | The digit string was detected during the collection phase. | | | |
| Default: | all. | | | | |
| 16.3 Signals None. | | | | | |
| | | | | | |

16.4 Statistics

None.

16.5 Procedures

As per clause E.6.5 of [ITU-T H.248.1] except that the *type* parameter may be used to indicate in which phase of an announcement that digit detection and reporting applies to.

By default, a DTMF digit will be detected at all times (i.e., type is equal to "all"). If a DTMF digit event is set using this package, the notification behaviour will depend on the *type* parameter. If the MGC requests *type* equals "all", whenever the MG detects the requested DTMF digit, it shall generate an ObservedEvent with a *type* parameter indicating in which phase (control or collection), the digit was detected in. If the MG is unable to determine the phase, the value "all" may be returned.

If the MGC requests *type* equal to "cont", then an ObservedEvent will only be reported when the DTMF digit is detected in the control phase.

If the MGC requests *type* equal to "coll", then an ObservedEvent will only be reported when the DTMF digit is detected in the collection phase.

If at the setting of the DTMF digit event with *type* "cont" or "coll" the MG determines that it is unable to detect the phase, it shall return error 512 - "Media Gateway unequipped to detect requested Event".

NOTE – The use of an Event parameter type equals "all", with a subsequent notification of an ObservedEvent parameter type equals "all", is equivalent to the functionality provided by the dd Package.

Bibliography

| [b-IETF RFC 2279] | IETF RFC 2279 (1998), UTF-8, a transformation format of ISO 10646. |
|-------------------|---|
| [b-IETF RFC 2326] | IETF RFC 2326 (1998), Real Time Streaming Protocol (RTSP). |
| [b-IETF RFC 2805] | IETF RFC 2805 (2000), Media Gateway Control Protocol Architecture and Requirements. |
| [b-IETF RFC 4234] | IETF RFC 4234 (2005), Augmented BNF for Syntax Specifications: ABNF. |
| [b-UN M.49] | United Nations (1999), <i>Standard Country or Area Codes for Statistical Use</i> Revision 4 Sales No. 98.XVII.9. |
| [b-W3C EMMA] | W3C (2009), EMMA: Extensible Multimodal Annotation markup language. |

SERIES OF ITU-T RECOMMENDATIONS

- Series A Organization of the work of ITU-T
- Series D General tariff principles
- Series E Overall network operation, telephone service, service operation and human factors
- Series F Non-telephone telecommunication services
- Series G Transmission systems and media, digital systems and networks
- Series H Audiovisual and multimedia systems
- Series I Integrated services digital network
- Series J Cable networks and transmission of television, sound programme and other multimedia signals
- Series K Protection against interference
- Series L Construction, installation and protection of cables and other elements of outside plant
- Series M Telecommunication management, including TMN and network maintenance
- Series N Maintenance: international sound programme and television transmission circuits
- Series O Specifications of measuring equipment
- Series P Terminals and subjective and objective assessment methods
- Series Q Switching and signalling
- Series R Telegraph transmission
- Series S Telegraph services terminal equipment
- Series T Terminals for telematic services
- Series U Telegraph switching
- Series V Data communication over the telephone network
- Series X Data networks, open system communications and security
- Series Y Global information infrastructure, Internet protocol aspects and next-generation networks
- Series Z Languages and general software aspects for telecommunication systems