



INTERNATIONAL TELECOMMUNICATION UNION

# CCITT

THE INTERNATIONAL  
TELEGRAPH AND TELEPHONE  
CONSULTATIVE COMMITTEE

# D.70

(11/1988)

SERIES D: GENERAL TARIFF PRINCIPLES –  
CHARGING AND ACCOUNTING IN INTERNATIONAL  
TELECOMMUNICATIONS SERVICES

CHARGING AND ACCOUNTING IN THE  
INTERNATIONAL FACSIMILE SERVICE

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**GENERAL TARIFF PRINCIPLES FOR THE  
INTERNATIONAL PUBLIC FACSIMILE  
SERVICE BETWEEN PUBLIC BUREAUX  
(BUREAUFAX SERVICE)**

Reedition of CCITT Recommendation D.70 published in  
the Blue Book, Fascicle II.1 (1988)

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## NOTES

- 1 CCITT Recommendation D.70 was published in Fascicle II.1 of the *Blue Book*. This file is an extract from the *Blue Book*. While the presentation and layout of the text might be slightly different from the *Blue Book* version, the contents of the file are identical to the *Blue Book* version and copyright conditions remain unchanged (see below).
- 2 In this Recommendation, the expression “Administration” is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

**GENERAL TARIFF PRINCIPLES FOR THE INTERNATIONAL  
PUBLIC FACSIMILE SERVICE BETWEEN PUBLIC BUREAUX  
(BUREAUFAX SERVICE)**

*(Geneva, 1980; amended at Melbourne, 1988)*

**Preamble**

This Recommendation sets out the general principles and conditions for tarification to be applied by Administrations (postal or telecommunications) for the provision of bureau to bureau facsimile document services using public facsimile stations (Bureaufax Service)<sup>1)</sup>. For the purposes of applying this Recommendation, the terms “postal Administration” and “telecommunications Administration” shall be defined as follows:

- **postal Administration:** Administration, or part of a combined postal and telecommunications Administration, concerned with the provision of postal services;
- **telecommunications Administration:** Administration, or part of a combined postal and telecommunications Administration, concerned with the provision of telecommunications services.

**1 General principles**

In determining tariff principles to be applied to this service, consideration should be given to the structure and level of charges applicable to other international telecommunication services supplied by the Administrations concerned, and to the provisions of Recommendation D.5.

**2 Charging principles**

2.1 In principle, a charge per page shall be levied on senders by Administrations for the utilization of the international public facsimile service between public bureaux. This shall apply regardless of the telecommunication facilities (public networks or dedicated circuits) or type of facsimile terminals used between public bureaux. The origin Administration may decide not to levy a general handling charge or a charge for the transmission on a separate page (where this is considered necessary) of preamble and address details only. The decision whether or not to levy a charge in such cases is a national matter.

2.2 In accordance with the Recommendation cited in [3], documents for facsimile transmission shall be accepted up to a maximum size, normally ISO A4 size (210 × 297 mm), or exceptionally up to a larger size, e.g. the North American “legal” format (216 × 356 mm) by bilateral agreement between Administrations. A chargeable page is that part of a document page which is reproducible by facsimile equipment.

2.3 Separate charges for special handling in the national collection and/or delivery of facsimile documents may be levied on the sender and/or the addressee, as appropriate, by the respective originating and/or destination Administration.

**3 International accounting**

3.1 Accounting rates between Administrations in the international public facsimile service between public bureaux shall be established either on a per page basis or in the same manner as for normal calls over the international public network utilized. Alternatively, Administrations may, by bilateral agreement, account for only bureau handling costs on a per page basis, the use of the international public network being paid for as a function of the duration of use. Where a per page accounting is adopted, by agreement between the Administrations concerned, the transmittal sheet may be excluded from the international accounts unless the lower part contains a message for the addressee. The same procedure is applicable to refunds.

3.2 Where accounting between Administrations is on a per page basis, Administrations shall exchange monthly statements with respect to documents transmitted, showing necessary details for the settlement of accounts, such as the number of pages transmitted and if necessary, the number of documents transmitted, and applicable accounting rates and

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<sup>1)</sup> See also Recommendations F.160 [1] and F.170 [2].

shares. Where accounting between Administrations is effected in the same manner as for normal calls over the international public network utilized, facsimile transmissions shall form an integral part of the international accounts for that public network.

3.3 Any separate charges for special handling levied on the sender or on the addressee by an Administration for national collection and/or delivery or cancellation are normally not subject to accounting between Administrations.

The Federal Republic of Germany has expressed reservations regarding the application of the provisions of §§ 3.4 and 3.5.

3.4 Transferred account services may be offered subject to bilateral agreement between Administrations and in accordance with appropriate CCITT Recommendations<sup>2)</sup>.

3.5 If an Administration has accepted a refund claim, the refunded facsimile document charge should not appear in the international accounts, but the other Administrations concerned should be so notified.

## **4 Service correspondence**

4.1 Subject to formal agreement by the Administrations providing the Bureau fax service, the following shall be free of charge and shall not involve international accounting:

- a) service Bureau fax documents exchanged between the Administrations concerned;
- b) service Bureau fax documents relating to the official business of the ITU, exchanged between Administrations on the one hand, and the Chairman of the Administrative Council of the ITU, the Secretary-General of the ITU, the Director of the CCITT, the Director of the CCIR and the Chairman of the IFRB, on the other hand;
- c) franking privilege Bureau fax documents where consistent with national law.

4.2 § 4.1 above does not apply to service and franking privilege Bureau fax documents exchanged over international public telecommunication networks by postal Administrations except by agreement with the telecommunication Administrations concerned.

## **5 Refunds<sup>3)</sup>**

5.1 Refund of charges for the utilization of the international public facsimile service between public bureaux may be permitted at the discretion of the Administration, and in accordance with the following conditions. (The provisions on cancellation of facsimile documents are given in the Recommendation cited in [4].)

5.2 *A full refund* may be granted when a facsimile document has been cancelled *before* connection with the addressee has been established. However, a cancellation charge may be imposed and “special handling” charges, if any, will not normally be refunded in such instances.

5.3 *A full or partial refund* may be granted if transmission and/or *delivery* of the entire document or a part of it cannot be effected through no fault of the sender and/or addressee or their agents.

5.4 *A partial refund* may be granted for any page of a document which is not accepted by the addressee because of poor quality and because the service instruction “Risques expéditeur” does not appear in the preamble of the affected pages. Documents not accepted by the addressee cannot be retained by him. However, if the addressee accepts certain pages of the document, no refund will be granted for those pages.

5.5 *A partial refund* may be granted in the case of multipage documents, when the document is cancelled *before* transmission is *completed*. The partial refund will only apply to those pages for which transmission has not begun. A cancellation charge may be imposed and “special handling” charges, if any, will not normally be refunded in such instances.

5.6 *No refund* will be granted when a request for cancellation of a document has been received at the sending bureau *after* transmission has been *completed*, or when transmission of a single page document has *begun*.

5.7 *No refund* will be granted when the sender has been advised that the quality of the original is unsuitable for satisfactory transmission and the service instruction “Risques Expéditeur” appears in the transmittal sheet. In the case of a multipage document, no refund will be granted for any page transmitted under these conditions.

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<sup>2)</sup> The Federal Republic of Germany has expressed reservations regarding the application of the provisions of §§ 3.4 and 3.5.

<sup>3)</sup> The Federal Republic of Germany has expressed reservations regarding the application of the provisions of § 5, “Refunds”.

5.8 All claims for refunds of charges must be presented within 3 months of the date of receipt of the document at the receiving bureau. Normally, such claims will require appropriate documentation of the sender's or addressee's claim.

5.9 Should an Administration deem it desirable to destroy the relevant documents before the expiration of the period during which international accounts may be challenged in accordance with the *Telephone and Telegraph Regulations* [5], and hence is not in a position to carry out an enquiry in respect of the services for which it is responsible, such Administration shall bear any difference in the international account or any refund of charges that may arise.

#### References

- [1] CCITT Recommendation *General operational provisions for the international public facsimile services*, Vol. II, Rec. F.160.
- [2] CCITT Recommendation *Operational provisions for the international public facsimile service between public bureaux (Bureaufax)*, Vol. II, Rec. F.170.
- [3] *Ibid.*, § 2.1.
- [4] *Ibid.*, § 10.
- [5] Find Acts of the World Administrative Telephone and Telegraph Conference (Geneva, 1973) – Telegraph Regulations – Telephone Regulations, ITU, Geneva, 1973. (See also the Preliminary Note No. 3, page XIV).





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<b>Series D</b>	<b>General tariff principles</b>
Series E	Overall network operation, telephone service, service operation and human factors
Series F	Non-telephone telecommunication services
Series G	Transmission systems and media, digital systems and networks
Series H	Audiovisual and multimedia systems
Series I	Integrated services digital network
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