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ITU-T

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TELEGRAPHY

TELEGRAPH TRANSMISSION

ORGANIZATION FOR LOCATING AND CLEARING FAULTS IN INTERNATIONAL TELEGRAPH SWITCHED NETWORKS

ITU-T Recommendation R.90

(Extract from the Blue Book)

NOTES

1 ITU-T Recommendation R.90 was published in Fascicle VII.1 of the *Blue Book*. This file is an extract from the *Blue Book*. While the presentation and layout of the text might be slightly different from the *Blue Book* version, the contents of the file are identical to the *Blue Book* version and copyright conditions remain unchanged (see below).

2 In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

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ORGANIZATION FOR LOCATING AND CLEARING FAULTS IN INTERNATIONAL TELEGRAPH SWITCHED NETWORKS

(former CCIT Recommendation B.55, Geneva, 1956; amended at New Delhi, 1960 and Malaga Torremolinos, 1984)

The CCITT,

considering

(a) that it is desirable that faults affecting communication between stations on international switching networks (e.g. telex and gentex service) should be reported and cleared as quickly as possible;

(b) that it is necessary to unify the essential action to be taken and methods to be employed for locating and clearing faults;

(c) that, for this purpose, it is necessary to determine the essential testing equipment that is to be provided at the switching centres responsible for locating and clearing faults,

unanimously declares the view

1 That it is necessary to set up switching and testing centres (STCs), defined as switching centres equipped with measuring equipment for testing telex subscribers' and public station lines and equipment and also telegraph channels.

2 Each telex subscriber and each public station in the general switching service should have access to an STC for the purpose of reporting faults and cooperating in tests.

3 International switching and testing centres (ISTCs) are the STCs that are also international line-head offices.

4 All STCs should be subscribers to the telex network, both for the purpose of receiving fault reports and for communication for maintenance purposes. They should also be provided with a telephone subscriber's line.

5 Each STC should be responsible for coordinating action in locating and clearing faults on all station lines connected to the exchange and on all trunk circuits for which it is nominated as the controlling office. It should also cooperate with other STCs in locating faults on connections established through two or more exchanges.

5.1 It should carry out a preliminary location of faults by finding out whether they affect channels, switching gear or apparatus. The faults are then accurately located by the engineers responsible for each part of the circuit and the STC cooperates with them for this purpose. It may assume the direction of the fault-locating procedure should there be disagreement between these services. Internationally, it is responsible to the STCs of other countries with which it has telex connections.

5.2 The organization of the liaison between the STC and the different technical services is shown in Figure 1/R.90. The STCs must check that the performance given by the equipment involved in the switching service, i.e. VF channels, switching equipment and apparatus, is satisfactory.



Maintenance organization

6 The staff employed at STCs should be selected with a view to avoiding language difficulties and should be conversant with all types of telegraph equipment used in the switching network, i.e. automatic or manual switching equipment, VFT equipment, telegraph machines and regenerative repeaters. The staff need not necessarily be fully competent to maintain all these items of equipment, but should have sufficient knowledge of them to be able to form an appreciation of the effect that faults on any of them may have on a switched connection. In addition, the staff of ISTCs should have some general knowledge of the types of equipment used in the countries to which they are connected, particularly of the signalling conditions that will be encountered.

- 7 Each STC should be provided with the following measuring equipment:
 - a) 50-baud start-stop distortion meter;
 - b) test transmitter for generating undistorted 50-baud start-stop signals;
 - c) apparatus to measure the modulation rate of teleprinters at a distance;
 - d) apparatus for measuring the speed and pulse ratio of dials, where appropriate;
 - e) apparatus for measurement of the condition of direct current lines; for example, continuity, resistance, insulation.

7.1 The arrangements for access to established connections for making test measurements should be such as not to cause interruptions or reduce the quality of transmission.

7.2 Considering that some Administrations have found it desirable to have available at the STC other items of apparatus to expedite the clearing of faults, all Administrations are invited to consider the utility of these devices, namely:

- a) apparatus for measuring teleprinter margin;
- b) recording distortion meters for testing established connections;
- c) apparatus for measuring continuously, periodically and automatically, the distortion on subscribers' lines and apparatus.

8 The following procedure for reporting, locating and clearing faults should be adopted.

8.1 Faults should be reported to the STC concerned by the subscribers or operators who have experienced difficulty in operation. In the same way, it would be useful, in order to give the STCs a full picture of the situation, that the maintenance engineers should inform them of faults noted during the periodic maintenance operations. Faults should preferably be signalled by teleprinter, if their nature does not preclude this procedure.

8.2 A reference number should be given by the STC to the subscriber or service notifying the fault. This number can then be quoted in any subsequent inquiries as to the progress of fault clearance.

8.3 On account of the difficulties that may arise in the detection of faults on the international section of a communication (due to lack of knowledge of languages, etc.), care should be taken in each country to see that the national sections of the communication, including subscribers' lines and apparatus, are not involved before approaching the STC of the corresponding country.

8.4 Complete holding of a connection that is reported to be faulty should be avoided.

8.5 The STC notified of a fault should therefore begin by ascertaining that it is not located in the national section of the communication and for this purpose should, if necessary, approach the other STCs of its country concerned in the circuit. The STC of the distant country is then advised and, in turn, checks the national section routed over its network. The international section of the communication is not checked until the terminal national sections of telegraph circuits have been definitely exonerated. The STCs in different countries will communicate with one another, either directly or via their ISTCs, as determined by the Administrations concerned.

8.6 If the tests of the two local ends fail to reveal any fault conditions, the STC should report the fault to its ISTC, which will decide what further action, if any, is necessary. As a rule, isolated fault reports would not justify a test of all trunk circuits on a route, and it would be assumed that the condition giving rise to the fault would be cleared on the next routine adjustment. If however, several fault reports were received, some of which might have been due to a faulty circuit on a particular route, then a special routine test of all the circuits on the route might be justified.

8.7 In general, it is considered that the procedure will be broadly the same for manual, semi-automatic and automatic systems.

9 The abbreviations annexed below should be used in calls exchanged between services responsible for the maintenance of telegraph equipment.

ANNEX A

(to Recommendation R.90)

List of service abbreviations for maintenance of telegraph circuits

No.	Abbreviation	Meaning
30 <i>bis</i>	BL	Holding
30	BLSVP	Please hold
2	BR TR	Bad transmission on
39 bis	CCT IN	I have restored circuit No
39	CCT IN SVP	Please restore circuit No
38 bis	CCTOUT	I have taken circuit No out of service
38	CCT OUT SVP	Please take circuit No out of service
43	CRD	The connection is released after selection on circuit No
37 bis	CSR	I am receiving your calling signal
8	DER CCT	Circuit faulty
51	DER REG	Register does not operate
52	DER TAPE	Your perforated tape is faulty
33	DER VF	Fault on voice-frequency system
7	DERA	Machine faulty
9	DERPS	Position equipment faulty
10	DERR	Fault now cleared
64	DEVD	Deviation of distributor speed at your end
23	DEVS	Speed deviation is %
16	DIS	The distortion on is %
62	DS	Distribution switched over to
25	EDIS	The transmitter distortion is %
1	ICI	Here is
53 bis	LOOP	I have looped circuit
53	LOOP SVP	Please loop circuit
24	MAR	The margin is %
18	MEET	Meet me on circuit No
50	N IND	I am not receiving your answer-back code
40	N PER A	I am not receiving your permanent start polarity signal
41	N PER Z	I am not receiving your permanent stop polarity signal
66	NARQ	Multiplex unprotected; please re-establish automatic request for repetition (ARQ)
31 <i>bis</i>	NBL	Clearing
31	NBL SVP	Please clear
27	NCFM	No call-confirmation signal on
26	NCS	No call-connected signal from

11	NDER	No fault found
42	NPS	I am not receiving your proceed-to-select signal
28	OCC OCC	Permanent busy signal from
65	ОРН	Out of phase on system
46	PER A	Permanent start polarity on
48	PER A SVP	Please send permanent start polarity on
47	PER Z	Permanent stop polarity on
49	PER Z SVP	Please send permanent stop polarity on
29	PERC	Permanent call on
63	РН	Please phase system
34 <i>bis</i>	Q DIS A	Is there bias distortion (prolonged start polarity) on the received signals?
35 <i>bis</i>	Q DIS Z	Is there bias distortion (prolonged stop polarity) on the received signals?
13	QDIS	Please measure distortion on and report result
37	QRCS	Are you receiving my calling signal?
3	QREF	Please give reference number
4	QRES	Please report result
15	RAP MNS	I shall recall you in minutes
14	RAP MNS SVP	Please call me in minutes
5	REF	Reference number is
6	RES	Here is result of test on
55	RFC	I am receiving errors in 5-unit code. Please check channel No
70	RMUT	I am receiving garbled signals on multiplex channel please check your 7-unit code
54	RQFS	Your repetition cycle transmission contains 7-unit code faults. Please check channel No
59	RS	Reception switched over to
44	SIG 1/1 SVP	Please send 1:1 signals
45	SIG 2/2 SVP	Please send 2:2 signals
61	SS	Storage switched over to
12	TESTD SVP	Please send test message with % distortion on
67	TRAS	Please send alpha signal on multiplex channel
68	TRBS	Please send beta signal on multiplex channel
60	TRS	Transmission switched over to
21	VERED	Please check the transmitter distortion
22	VERM	Please check the margin
20	VERS	Please check the speed
19	VERX	Please check subscriber No
34	ZKWA	The received signals have % bias (start polarity prolonged)
35	ZKWZ	The received signals have % bias (stop polarity prolonged)
32	ZOK	I am receiving correctly
17	ZSU	Your signals are unreadable
71	ZYA	Cease traffic on all channels; send As on A channel for line-up

69	ZYC	Your transmitter is sending permanent ARQ
56	ZYK	Your keying on channel is affected; please check
57	ZYM	Change from single printer to multiplex
36	ZYN	Reduce the bias
58	ZYP	Change from multiplex to single printer