

INTERNATIONAL TELECOMMUNICATION UNION



OF ITU

STANDARDIZATION SECTOR



SERIES E: OVERALL NETWORK OPERATION, TELEPHONE SERVICE, SERVICE OPERATION AND HUMAN FACTORS

International routing plan

Service principles when public circuit-switched international telecommunication networks interwork with IP-based networks

ITU-T Recommendation E.370

(Formerly CCITT Recommendation)

#### **ITU-T E-SERIES RECOMMENDATIONS**

# OVERALL NETWORK OPERATION, TELEPHONE SERVICE, SERVICE OPERATION AND HUMAN FACTORS

INTERNATIONAL OPERATION	E 100 E 100
Definitions	E.100-E.103
General provisions concerning Administrations	E.104-E.119
General provisions concerning users	E.120-E.139
Operation of international telephone services	E.140-E.159
Numbering plan of the international telephone service	E.160–E.169
International routing plan	E.170–E.179
Tones in national signalling systems	E.180–E.189
Numbering plan of the international telephone service	E.190–E.199
Maritime mobile service and public land mobile service	E.200–E.229
OPERATIONAL PROVISIONS RELATING TO CHARGING AND ACCOUNTING IN THE INTERNATIONAL TELEPHONE SERVICE	
Charging in the international telephone service	E.230-E.249
Measuring and recording call durations for accounting purposes	E.260-E.269
UTILIZATION OF THE INTERNATIONAL TELEPHONE NETWORK FOR NON- TELEPHONY APPLICATIONS	
General	E.300-E.319
Phototelegraphy	E.320-E.329
ISDN PROVISIONS CONCERNING USERS	E.330-E.349
INTERNATIONAL ROUTING PLAN	E.350-E.399
NETWORK MANAGEMENT	
International service statistics	E.400-E.409
International service statistics International network management	E.400–E.409 E.410–E.419
International service statistics International network management Checking the quality of the international telephone service	E.400–E.409 E.410–E.419 E.420–E.489
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING	E.400–E.409 E.410–E.419 E.420–E.489
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649 E.650–E.699
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649 E.650–E.699 E.700–E.749
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering Mobile network traffic engineering	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649 E.650–E.699 E.700–E.749 E.750–E.799
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering Mobile network traffic engineering QUALITY OF TELECOMMUNICATION SERVICES: CONCEPTS, MODELS, OBJECTIVES AND DEPENDABILITY PLANNING	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649 E.650–E.699 E.700–E.749 E.750–E.799
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering Mobile network traffic engineering QUALITY OF TELECOMMUNICATION SERVICES: CONCEPTS, MODELS, OBJECTIVES AND DEPENDABILITY PLANNING Terms and definitions related to the quality of telecommunication services	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649 E.650–E.699 E.700–E.749 E.750–E.799
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering Mobile network traffic engineering QUALITY OF TELECOMMUNICATION SERVICES: CONCEPTS, MODELS, OBJECTIVES AND DEPENDABILITY PLANNING Terms and definitions related to the quality of telecommunication services Models for telecommunication services	E.400-E.409 E.410-E.419 E.420-E.489 E.490-E.505 E.506-E.509 E.510-E.519 E.520-E.539 E.540-E.599 E.600-E.649 E.650-E.699 E.700-E.749 E.750-E.799 E.800-E.809 E.810-E.844
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering Mobile network traffic engineering QUALITY OF TELECOMMUNICATION SERVICES: CONCEPTS, MODELS, OBJECTIVES AND DEPENDABILITY PLANNING Terms and definitions related to the quality of telecommunication services Models for telecommunication services Objectives for quality of service and related concepts of telecommunication services	E.400-E.409 E.410-E.419 E.420-E.489 E.490-E.505 E.506-E.509 E.510-E.519 E.520-E.539 E.540-E.599 E.600-E.649 E.650-E.699 E.700-E.749 E.750-E.799 E.800-E.809 E.810-E.844 E.845-E.859
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering Mobile network traffic engineering QUALITY OF TELECOMMUNICATION SERVICES: CONCEPTS, MODELS, OBJECTIVES AND DEPENDABILITY PLANNING Terms and definitions related to the quality of telecommunication services Models for telecommunication services Objectives for quality of service and related concepts of telecommunication services Use of quality of service objectives for planning of telecommunication networks	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649 E.650–E.699 E.700–E.749 E.750–E.799 E.800–E.809 E.810–E.844 E.845–E.859 E.860–E.879
International service statistics International network management Checking the quality of the international telephone service TRAFFIC ENGINEERING Measurement and recording of traffic Forecasting of traffic Determination of the number of circuits in manual operation Determination of the number of circuits in automatic and semi-automatic operation Grade of service Definitions Traffic engineering for IP-networks ISDN traffic engineering Mobile network traffic engineering QUALITY OF TELECOMMUNICATION SERVICES: CONCEPTS, MODELS, OBJECTIVES AND DEPENDABILITY PLANNING Terms and definitions related to the quality of telecommunication services Models for telecommunication services Use of quality of service objectives for planning of telecommunication networks Field data collection and evaluation on the performance of equipment, networks and services	E.400–E.409 E.410–E.419 E.420–E.489 E.490–E.505 E.506–E.509 E.510–E.519 E.520–E.539 E.540–E.599 E.600–E.649 E.650–E.699 E.750–E.799 E.750–E.799 E.810–E.809 E.810–E.844 E.845–E.859 E.860–E.879 E.880–E.899

For further details, please refer to the list of ITU-T Recommendations.

#### **ITU-T Recommendation E.370**

# Service principles when public circuit-switched international telecommunication networks interwork with IP-based networks

#### **Summary**

This Recommendation defines the principles applicable to international public correspondence services provided by IP-based networks interworking with the ITU-defined, circuit-switched, public, international telecommunication networks (for example, the PSTN, ISDN and PLMN).

This Recommendation is applicable to those cases where the IP-based network is implemented by a separate service provider (e.g. ROA) from the service provider of the public, circuit-switched international telecommunication network. It does not cover the case where IP technology is integrated within the international telecommunication network of a single service provider.

#### Source

ITU-T Recommendation E.370 was prepared by ITU-T Study Group 2 (2001-2004) and approved under the WTSA Resolution 1 procedure on 2 February 2001.

#### FOREWORD

The International Telecommunication Union (ITU) is the United Nations specialized agency in the field of telecommunications. The ITU Telecommunication Standardization Sector (ITU-T) is a permanent organ of ITU. ITU-T is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The World Telecommunication Standardization Assembly (WTSA), which meets every four years, establishes the topics for study by the ITU-T study groups which, in turn, produce Recommendations on these topics.

The approval of ITU-T Recommendations is covered by the procedure laid down in WTSA Resolution 1.

In some areas of information technology which fall within ITU-T's purview, the necessary standards are prepared on a collaborative basis with ISO and IEC.

#### NOTE

In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

#### INTELLECTUAL PROPERTY RIGHTS

ITU draws attention to the possibility that the practice or implementation of this Recommendation may involve the use of a claimed Intellectual Property Right. ITU takes no position concerning the evidence, validity or applicability of claimed Intellectual Property Rights, whether asserted by ITU members or others outside of the Recommendation development process.

As of the date of approval of this Recommendation, ITU had not received notice of intellectual property, protected by patents, which may be required to implement this Recommendation. However, implementors are cautioned that this may not represent the latest information and are therefore strongly urged to consult the TSB patent database.

#### © ITU 2001

All rights reserved. No part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from ITU.

## CONTENTS

# Page

1	Introduction	1		
2	Scope	1		
3	References	1		
4	Definitions	1		
5	Abbreviations	2		
6	General principles of interconnection	2		
7	Services	3		
8	Service scenarios	3		
8.1	General cases	3		
8.2	Call from IP-based network to international telecommunication networks (Scenario 1)	4		
8.3	Call from international telecommunication networks to IP-based network (Scenario 2)	4		
8.4	Interconnection of international telecommunication networks using IP-based network (Scenario 3)	5		
8.5	Interconnection of IP-based networks using International Telecommunication Networks (Scenario 4)	5		
9	Operation	6		
10	Quality of service	6		
Appendix I – Bibliography				

### **ITU-T Recommendation E.370**

# Service principles when public circuit-switched international telecommunication networks interwork with IP-based networks

#### 1 Introduction

There is an increased availability of Internet Protocol (IP)-based networks on an international and a national basis. Users of these IP-based networks expect to be able to be connected with users of public, circuit-switched, international telecommunications networks. In order to ensure that the needs of both IP-based network users and circuit-switched, international telecommunication network users are met, principles of interworking between IP-based networks and the circuit-switched, international telecommunication networks are presented in this Recommendation.

#### 2 Scope

This Recommendation defines the principles applicable to IP-based networks interworking with the ITU-defined, circuit-switched, international telecommunication networks (for example, the PSTN, ISDN and PLMN) for the purposes of providing international telecommunications services.

This Recommendation does not cover the case where IP is used as a transport technology within the international telecommunication network of a single service provider.

#### 3 References

The following ITU-T Recommendations and other references contain provisions which, through reference in this text, constitute provisions of this Recommendation. At the time of publication, the editions indicated were valid. All Recommendations and other references are subject to revision; users of this Recommendation are therefore encouraged to investigate the possibility of applying the most recent edition of the Recommendations and other references listed below. A list of the currently valid ITU-T Recommendations is regularly published.

- ITU-T E.105 (1992), *International telephone service*.
- ITU-T E.106 (2000), Description of an international emergency preference scheme (IEPS).
- ITU-T E.164 (1997), The international public telecommunication numbering plan.
- ITU-T H.323 (2000), Packet-based multimedia communications systems.

#### 4 Definitions

This Recommendation defines the following term:

**IP-based network**: a network in which the Internet Protocol is used as the ISO layer 3 protocol (OSI Reference Model).

## 5 Abbreviations

This Recommendation uses the following abbreviations:

DTMF	Dual Tone Multi-Frequency
IP	Internet Protocol
ISDN	Integrated Services Digital Network
ISO	International Organization for Standardization
ITU	International Telecommunication Union
ITU-T	International Telecommunication Union – Telecommunication Standardization Sector
IWF	Interworking Facility
OSI	Open Systems Interconnection
PLMN	Public Land Mobile Network
PSTN	Public Switched Telephone Network
ROA	Recognized Operating Agency
SIP	Session Initiation Protocol

### 6 General principles of interconnection

**6.1** In general, the interconnection of an IP-based network to an existing international telecommunication network should not impose any requirement for additional functionality in the international telecommunication network, nor any restriction in the normal operation of the international telecommunication network. Any added functionality should be provided in the IP-based network, unless otherwise agreed between the operators of the IP-based and international telecommunication networks. The international telecommunication network should not have to be specially engineered to compensate for possible performance variation of services supported by the IP-based network interconnected to it in order to match the performance of similar services fully supported by the international telecommunication network.

**6.2** The interconnection arrangements could be formalized by an agreement between the operators of the two networks. The agreement could cover the following areas:

- network topology;
- interface specifications, including signalling systems;
- provisioning procedures;
- operations and maintenance procedures;
- performance monitoring (quality of service, grade of service, traffic measurement, etc.);
- growth management (forecasts, network planning, etc.);
- charging and accounting arrangements.

Interconnection arrangements should enable calls to be set up:

- a) which originate at a terminal on an IP-based network and terminate at terminals on PSTN/ISDN/PLMN networks;
- b) which originate at terminals on PSTN/ISDN/PLMN networks and terminate at a terminal on an IP-based network; and
- c) which allow for backward and forward call clearing.

The detection of a non-recoverable failure of any of the critical resources involved in the call shall initiate the clearing of the call.

User services, which make use of end-to-end bidirectional and unidirectional DTMF signalling, should be supported, e.g. voicemail applications, conference bridge applications, etc.

An inability to complete the call within the PSTN/ISDN/PLMN network should be detected and communicated to the calling party (e.g. busy tone).

The ability for inband audio tones and announcements to be received by the caller should be supported (e.g. special information tones, referral messages, etc.).

In order to preserve existing PSTN/ISDN/PLMN service features the following should be supported:

- a) presentation of a number in ITU-T E.164 format identifying the Calling Party for Calling Line Identification Presentation;
- b) transport of calling line identification;
- c) transport of calling line identification restriction;
- d) malicious call tracing;
- e) emergency calling;
- f) International Emergency Preference Scheme (see ITU-T E.106);
- g) E.164 number portability.

#### 7 Services

The services, including any supplementary services, offered by IP-based networks (voice, data, etc.) when interworking with the international telecommunication networks to provide public correspondence services should be similar to those provided on international telecommunication networks and work on an end-to-end basis unless otherwise agreed. For example, when interworking with users on the PSTN, ITU-T E.105 defines the requirements of the International Telephone Service. While it is recognized that the manner in which the services, including any supplementary services, are presented to users on an IP-based network may be different from the way in which those services are presented to users of the PSTN, ISDN and PLMN; the basic functions, as defined in the appropriate ITU-T Recommendation, should still operate across the various networks.

### 8 Service scenarios

#### 8.1 General cases

A number of scenarios may be deployed to reflect particular configurations of networks, namely:

**Scenario 1**: communication between IP-based network users and International Telecommunication Network users, in which the call set-up is originated by the IP network user.

Scenario 2: communication between IP-based network users and International Telecommunication Network users, in which the call set-up is originated by the International Telecommunication Network user.

**Scenario 3**: communication between International Telecommunication Network users, using IP-based networks for the connection/trunking between the involved users.

**Scenario 4**: communication between IP-based network users, using International Telecommunication Networks for the connection/trunking between the involved users.

In principle the interworking between the IP-based network and the international telecommunication network can be at any level in the international telecommunication network hierarchy, e.g. local exchange, transit exchange, international exchange.

### 8.2 Call from IP-based network to international telecommunication networks (Scenario 1)

In this configuration, the call is established within the IP-based network towards the international telecommunication networks (see Figure 1). Any added functionality to enable interworking should be provided in the IP-based network, unless otherwise agreed between the operators of the IP-based and international telecommunication networks.



Figure 1/E.370 – Call from IP network user to the international telecommunication network

#### 8.3 Call from international telecommunication networks to IP-based network (Scenario 2)

In this configuration, a call is established from the international telecommunication networks towards the IP-based Network user (see Figure 2). Any added functionality to enable interworking should be provided in the IP-based network, unless otherwise agreed between the operators of the IP-based and international telecommunication networks.



Figure 2/E.370 – Call from international telecommunication networks to an IP-based network user

# 8.4 Interconnection of international telecommunication networks using IP-based network (Scenario 3)

In this case, the IP-based network is provided by a separate entity (e.g. ROA) from the international telecommunication network (see Figure 3). It does not cover the case where IP technology is integrated within the international telecommunication network of a single service provider.

The traffic, technical, economical, and administrative advantages/disadvantages should be considered before such interconnection is proposed by network operators.

Any added functionality to enable interworking should be provided in the IP-based network, unless otherwise agreed between the operators of the IP-based and international telecommunication networks.



Figure 3/E.370 – Call from international telecommunication network to another international telecommunication network via an IP-based network

# 8.5 Interconnection of IP-based networks using International Telecommunication Networks (Scenario 4)

In this case, the IP-based network is provided by a separate entity (e.g. ROA) from the international telecommunication network (see Figure 4). It does not cover the case where IP technology is integrated within the international telecommunication network of a single service provider.

Any added functionality to enable interworking should be provided in the IP-based network, unless otherwise agreed between the operators of the IP-based and international telecommunication networks.



Figure 4/E.370 – Call from an IP-based network user to another IP-based network user via an international telecommunication network

#### 9 **Operation**

**9.1** When interworking between IP-based networks and international telecommunication networks the operational procedures for services should, wherever possible, be the same as for those on the international telecommunication networks. The same tones, announcements, service codes and signals, etc., used in the international telecommunication services should be recognized and where appropriate returned by the IP-based network. For interworking between IP-based networks and international telecommunication networks, User-to-Network signalling (where a user on one network is accessing functionality supplied on the other network), Network-to-Network signalling, and User-to-User signalling must be consistently interpreted across the various networks. The latter case is particularly important when users must interact with interactive voice response systems.

**9.2** For users on the international telecommunication networks to reach users on IP-based networks, terminals on the IP-based network should be addressable using the international numbering plan applicable to the international telecommunication services (i.e. ITU-T E.164).

**9.3** There should be mechanisms in place to cater for the needs of any call recording, billing and international accounting functions that might be required. For example, an answer supervisory signal should be returned by the terminating network when an incoming call is established.

### 10 Quality of service

When international telecommunication networks interwork with IP-based networks, the quality of service experienced by the users should, as far as practicable, be the same as if there had been no interworking involved.<sup>1</sup>

<sup>&</sup>lt;sup>1</sup> Categories of speech quality are defined in ITU-T G.109 [2].

## APPENDIX I

## **Bibliography**

- [1] HANDLEY (M.), SCHULZRINNE (H.), SCHOOLER (E.), and ROSENBERG (J.): SIP: session initiation protocol, *Request for Comments 2543, Internet Engineering Task Force* 1999.
- [2] ITU-T G.109 (1999), Definition of categories of speech transmission quality.

## SERIES OF ITU-T RECOMMENDATIONS

- Series A Organization of the work of ITU-T
- Series B Means of expression: definitions, symbols, classification
- Series C General telecommunication statistics
- Series D General tariff principles
- Series E Overall network operation, telephone service, service operation and human factors
- Series F Non-telephone telecommunication services
- Series G Transmission systems and media, digital systems and networks
- Series H Audiovisual and multimedia systems
- Series I Integrated services digital network
- Series J Cable networks and transmission of television, sound programme and other multimedia signals
- Series K Protection against interference
- Series L Construction, installation and protection of cables and other elements of outside plant
- Series M TMN and network maintenance: international transmission systems, telephone circuits, telegraphy, facsimile and leased circuits
- Series N Maintenance: international sound programme and television transmission circuits
- Series O Specifications of measuring equipment
- Series P Telephone transmission quality, telephone installations, local line networks
- Series Q Switching and signalling
- Series R Telegraph transmission
- Series S Telegraph services terminal equipment
- Series T Terminals for telematic services
- Series U Telegraph switching
- Series V Data communication over the telephone network
- Series X Data networks and open system communications
- Series Y Global information infrastructure and Internet protocol aspects
- Series Z Languages and general software aspects for telecommunication systems