A trusted, connected digital future for all

DOREEN BOGDAN-MARTIN
Candidate for the post of Secretary-General, International Telecommunication Union (ITU)
I envision an organization at the forefront of global efforts to meet connectivity needs and expand digital opportunities for all people.
I offer my candidacy as Secretary-General of ITU. I envision an organization at the forefront of global efforts to meet connectivity needs and expand digital opportunities for all people. I will work tirelessly to strengthen ITU as an increasingly forward-looking, fact-based, impact-driven, results-focused, transparent, and responsive organization. We will be ‘fit4purpose’ to lead our Members into the digital future.

**Doreen Bogdan-Martin**

Candidate for the post of Secretary-General, International Telecommunication Union (ITU)

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**My vision for ITU has three complementary pillars:**

1. **Aiming high** to achieve universal digital connectivity, that is safe, inclusive, and affordable.

2. **Collaborating for impact** to transform delivery.

3. **Excelling as an institution** with integrity and accountability.
Aiming High

...on universal connectivity

An ITU that enables safe, inclusive, and affordable access to the internet for all by 2030

As Secretary-General, I will ensure that ITU adds transformative value in the mission to bring the unconnected online. Connectivity is central to achieving the UN Common Agenda 2030—it is the essential catalyst and means of delivery for the targets of the 17 Sustainable Development Goals (SDGs). We must deliver universal connectivity underpinned by resilient and secure networks for the 3.7 billion people still off-line. This is at the heart of my vision for our organization. The work of ITU’s Bureaus on the harmonization of radio spectrum and on the development of international standards for high quality networks and services will be fundamental. So will our work on effective regulatory practices that attract investment and ensure competition. We will be relentless in our pursuit of universal connectivity.

Aiming High

...on shaping our digital future

An ITU at the vanguard of thought leadership on new and emerging technologies 2030

As a UN organization, ITU should be a thought leader and reference resource in shaping humanity’s increasingly digital future. As Secretary-General, I will build ITU’s expertise on, and readiness to harness, the best of digital innovation and safeguard against potential harmful impacts. We must be at the vanguard of understanding transformational technologies such as 5G and then 6G, the Internet of Things, artificial intelligence, and machine learning. ITU will bring future-oriented design thinking and co-creation to our products and services. I will strengthen advisory services to Members to facilitate responsible deployment of high-speed networks. Stepping up to the future requires leveraging ITU’s ability to convene stakeholders globally and inclusively, and I will integrate the voices of developing countries, women and girls, youth, and civil society into our action plans to ensure they have a voice in shaping the digital future.

My track record includes:

- Directing the Broadband Commission for Sustainable Development advocating universal, affordable broadband
- Brokering major joint initiatives with UN and donor agencies and private sector partners, e.g., ITU/UNICEF school connectivity program (Giga), and Digital Transformation Centers
- Leading Equals Partnership Secretariat tackling the digital gender access, skills and leadership divide
- Strengthening our regulatory and policy engagements with demonstrated results (e.g., ITU/World Bank Digital Regulation Toolkit and Platform) and data collection and analysis (e.g., launched Measuring Digital Development series and Digital Development Dashboards)

My track record includes:

- Launching the design of an International Center for Digital Innovation
- Conceiving an ITU-wide Youth Strategy for and by youth including an intersectoral youth task force
- Launching Generation Connect Board to drive youth engagement and conceptualizing Global Youth Summit to precede the World Telecommunication Development Conference
- Improving coherence amongst programs to ensure they produce useful evidence-based, forward-looking technical and policy guidance
Aiming High

...in building agility and resilience

An ITU ready for challenge and complexity

ITU requires agility to respond to unforeseen world events and adapt to disruptions to the organization itself. The COVID-19 pandemic is a wake-up call for urgent strategic preparation, action, and risk mitigation capabilities. It highlights the urgency of connectivity, interoperability of networks and services, efficient spectrum management, and regulatory collaboration within and among governments. As Secretary-General, I will ensure ITU has up-to-date operational readiness and business risk and contingency plans, including to support our Members when needed. I will establish a crisis team that engages in scenario planning, contingency planning and strategic forecasting exercises. We will have ready-response processes and coordinate these with our partner organizations. Our teams will be able to adapt to real needs as they evolve.

My track record includes:

- Championing COVID response initiatives, policy measures, guidelines, and strategic partnerships to address urgent connectivity challenges
- Updating emergency telecommunications guidelines for epidemic preparedness
- Creating the Global Network Resiliency Platform (REG4COVID) to compile measures taken to help communities remain connected during the pandemic
- Launching CYB4COVID, a platform of cybersecurity resources
- Redeploying staff (as BDT Director) and making temporary assignments during the pandemic to support the needs of members and maintain business continuity, staff morale and engagement with Members
Collaborating for Impact
...through partnering with others

An ITU that combines its strengths in partnerships with other organizations to strategic effect

We must capitalize on ITU’s unique combination of public and private sector membership and rich inter-organizational relationships. As Secretary-General, I will continue to pursue effective global partnerships for the organization, as I have done as Director of the Telecommunication Development Bureau. We will practice a culture of collaboration, including with outside investors, operators, technology companies, standard setting institutions, development banks, and expert bodies.

We will partner with Members, leverage their expertise and resources, mobilize new resources, and pursue new voluntary and in-kind contributions. I will draw on my connections and experience developing partnerships to identify, expand, and deepen ITU’s relationships with key stakeholders – as well as support the regional offices and Bureaus in their partnership endeavors. This will improve our effectiveness, influence, and efficiency.

My track record includes:

- Brokering 50 new partnerships with the private sector, development banks, and donor agencies, attracting yearly commitments of almost USD 15 million to advance digital development
- Launching the Road2Addis series of collaborative connectivity dialogues amongst all stakeholders and the Giga school connectivity project with donors and UNICEF
- Leading the Connect2Recover initiative focused on action for affordable and reliable connectivity as part of COVID-19 recovery
- Co-leading the Digital Development Joint Action Plan and Call for Action with the World Bank, World Economic Forum and GSMA

As Secretary-General, I will continue to pursue effective global partnerships for the organization.
Collaborating for Impact
...by fortifying from within

An internally coordinated ITU worth more than the sum of its parts

The ITU’s tripartite structure is one of its great assets, allowing for many initiatives on an array of topics to be responsive to countries and situations with differing needs. However, the Bureaus have greater impact with their resources and meet our Members’ needs better when they collaborate. For instance, we can and should make greater use of shared internal platforms and common procedures for ITU meetings and their preparatory processes in order to maximize our collaborative efforts. Our membership will welcome greater consistency and efficiency. As Secretary-General, I will lead the way in identifying opportunities for closer collaboration among staff and teams across the Bureaus, and support the Bureaus in implementing these measures.

Collaborating for Impact
...to deliver on the ground

An ITU providing value for Members in every region

Our regional presence is key to ITU’s mandate and mission – and has been a guiding aspect of my leadership in the organization. As Secretary-General, I will strive for a coherent, efficient, and expert regional presence that yields rewards in ITU Member countries. To demonstrate measurable and meaningful impact at a regional and national level, I will improve the regional distribution of resources to meet our Members’ needs. I will lead efforts to reduce duplication and improve coordination across the Bureaus. This will enable our regional staff to deliver high quality results faster, better, and more transparently. We will be a trusted partner in regional and national projects with other organizations.

My track record includes:

- Pursuing consistently cross-Bureau collaboration throughout my more than 25 years with the ITU
- Working closely as BDT Director to engage my fellow Directors in our projects and our work on innovation, youth, digital literacy, and digital cooperation issues
- Driving internal collaboration on annual WSIS Forum, gender equality, child online protection, and cybersecurity
- Participating in the Coordination Committee of the ITU’s five elected officials

Collaborating for Impact
...by fortifying from within

An internally coordinated ITU worth more than the sum of its parts

My track record includes:

- Pursuing closer engagement among the regional offices as well as with HQ
- Ensuring major subject focus areas have representatives in each region and that we work together as one
- Strengthening our engagement with the UN and the UN country teams;
- Initiating a comprehensive review to strengthen, empower, and increase relevance of ITU regional and area offices
- Delivering new tools to support member states, Last Mile Connectivity Solutions Guide, the Smart Village Blueprint, and Emergency Telecommunication Guidelines
Excelling as an Institution
...by sharpening our performance

A superb, efficient, results-based ITU producing clear outcomes

We must manage ITU’s human and financial resources with efficiency, transparency, and accountability. As Secretary-General, I will build on the organization’s results-based approach to professional management and our working methods. We will produce clear and measurable outcomes and communicate our results clearly to our Members, especially our conference outputs. I will hold the General Secretariat and each Bureau to high standards. We will ensure that our staff are the best in class, equipped with cutting-edge knowledge and future-focused thinking. Increasing diversity – geographic, gender, domain knowledge, and youth – in our workforce will help drive a culture of readiness and innovation across the ITU. The ITU will be a learning organization that invests in and supports our people, enabling them to better advise our Members.

My track record includes:

- Instituting a Project Board to review and approve new projects, monitor and oversee timely implementation of our 70+ project portfolio
- Introducing a full Results-Based Management process together with the necessary training, clearly reflected outputs, and KPIs
- Creating management dashboards for real-time tracking
- Implementing an extensive upskilling program for staff on project management, resource mobilization, communications and results-based management
- Creating and supporting a network of BDT Change agents
Under my leadership as Secretary-General, ITU will honor the Constitution and Convention, report effectively and transparently to the Plenipotentiary and Council, bring forward well-considered proposals, and implement their directions and the Strategic Plan. ITU will serve as a well-prepared steward of its mandate, fiduciary responsibilities, and resources. We will have the confidence of our Members and the respect of our peer organizations. We will identify, propose, implement, and monitor measures across the institution that ensure our financial management and preparation systems are robust, and that our reputation is rock solid. As the leader of the ITU, I will ensure ethics is front and center. I will press for an uncompromising focus on integrity, respect, and impartiality at all levels and in every domain.

My track record includes:

- Directing the Internal Controls Group to tackle weaknesses in governance, ethics and fraud detection, expert recruitment and compliance, financial and procurement procedures, and strengthening overall internal controls and procedures, reporting to Council
- Establishing a compliance dashboard within the BDT to track timely implementation of audit and other recommendations
- Directing and managing ITU conferences, serving as Secretary to the Plenipotentiary Conference, Secretary to the ITU Council, Principal advisor to ITU Secretary-General, Chair of the Gender Task Force and other roles
- Participating actively in the review of Governing Body decisions and tracking to ensure implementation

We will be relentless in our pursuit of universal connectivity.

Excelling as an Institution

...by reinforcing governance

An ITU upholding high standards, and having the confidence of its Members and respect of its peers
Doreen Bogdan-Martin is a forward-looking, inclusive, and globally recognized leader with 30 years of experience in the Information and Communication Technologies (ICT) sector, government relations, and multilateral organizations, including nearly 28 years with the International Telecommunication Union (ITU). She combines deep knowledge of the ITU with a member-driven focus, strong leadership, uncompromising integrity, and a collaborative style. With her technical expertise and experience, she brings honesty, openness, and a willingness to listen. She knows how to build upon the ITU’s strengths - and where to reform its weaknesses in pursuit of universal, safe, inclusive, and affordable access to ICTs.

At the helm as Director of the ITU Telecommunication Development Bureau (BDT) since January 2019, Doreen has executed extensive reforms as promised in her election campaign, building a refocused, impact-driven Bureau. This includes upskilling BDT’s staff and adapting BDT’s technical assistance, tools, and expertise for the challenges of bridging the digital divide. She has put in place a Results-Based Management (RBM) system, improved internal accountability, and initiated a comprehensive review of reporting across BDT’s global network of offices. She is reforming BDT into a dynamic, responsive, and fit-for-purpose organization. Also as promised, Doreen has delivered new partnerships, brokering over 50 agreements since she took office, and launched global initiatives on school connectivity, innovation, digital transformation, and youth engagement, as well as an ITU-wide Youth Strategy and a Generation Connect Board to bring the voices of youth to the table.

Doreen has demonstrated leadership during a time of crisis. When the Covid-19 pandemic hit, Doreen established a Global Network Resiliency Platform (REG4COVID) to support stakeholders in maintaining and extending connectivity. She and her team produced guidelines and tools for the public on digital skills and cybersafety. Doreen implemented measures early to ensure staff safety and wellbeing (virtual coffee chats, townhalls and other engagements) and keep them fully engaged in the BDT’s mission.

Leading ITU’s Strategic Planning & Membership Department from 2008-2018, Doreen directed global conferences, led member relations and communications, and oversaw the ITU’s relations with the UN. She was instrumental in creating the Broadband Commission for Sustainable Development, which she continues to manage as its Executive Director. She pioneered and oversees ITU’s ongoing contribution to the EQUALS Global Partnership for Gender Equality in the Digital Age, created the #BYND Youth Summit, and is leading ITU’s collaboration with UNICEF on the Giga project to connect all the world’s schools.
More about Doreen

- **Nationality:** United States
- **Education:** MA, International Communications Policy, American University, School of International Service; BA, University of Delaware
- **Languages:** English, French and Spanish
- **Family:** Married, four children

**Experience**

- Director, ITU Telecommunication Development Bureau (BDT) (2019-present)
- Chief, Strategic Planning and Membership Department, ITU (2008-2018)
- Executive Director of the Broadband Commission for Sustainable Development (2010-present)
- Head, Regulatory Reform Unit, ITU/BDT (2003-2007)
- Policy Analyst, Secondment from the US Department of Commerce (1993-1994) to ITU

**Affiliations**

- Member of the World Economic Forum (WEF) 2030 Vision Leaders Group
- Champion of the WEF Edison Alliance
- Member of the WEF Global Future Council on Augmented Reality and Virtual Reality
- Affiliate of the Harvard University Berkman-Klein Center for Internet and Society
- Champion, UNICEF’s Generation Unlimited Champion
- Member of the Advisory Board of the Geneva-Tsinghua Initiative
- Member of the UN SDG Lab Advisory Board
- Member of the Alumni Expert Council of the Internet Governance Lab of the American University
- Amateur radio operator, Member of the American Radio Relay League
- Member of the IEEE

Doreen Bogdan-Martin is a deeply experienced and admired expert on global communications issues. She is leading efforts to transform the global digital landscape to improve connectivity, close gaps in infrastructure, elevate youth voices and make the digital future more inclusive and sustainable for all. Doreen is the right leader at the right time for the critical work the ITU does, and I am proud to endorse her candidacy on behalf of the United States.

Antony Blinken, U.S. Secretary of State

Email: Doreen4SG@gmail.com
Twitter: @doreenbogdan
Linkedin: www.linkedin.com/in/doreentbogdan/
My leadership approach and experience align with the vision I have set out in this brochure. I have been devoted throughout my more than 25 years with ITU to making meaningful connectivity accessible in all its forms. I have built long-standing relationships with our Members and other UN organizations, as well as with the private sector, financing institutions, civil society, and academia. I will continue to bring team spirit, honesty, openness, and the willingness to listen that will steer the ITU through its responsibilities and challenges. It would be my honor and privilege to serve this organization as its Secretary-General. I ask for your confidence and your support on this important journey.