# International Telecommunication Union



## TELECOMMUNICATION REGULATORY SURVEY 2000

Country:	Date of
completion:	
Person(s) who completed the survey:	
Name:	Name:
Position:	Position:
Organization:	Organization:
Address:	Address:
City:	City:
Tel:	Tel:
Fax:	Fax:
Email:	Email:
Name:	Name:
Position:	Position:
Organization:	Organization:
Address:	Address:
City:	City:
Tel:	Tel:
Fax:	Fax:
Email:	Email:

Note: all information provided throughout this survey should describe the situation as of 1 May 2000. Future policy initiatives should be listed in Section VII.

TO 1			1
Pleace	indicate	21117	changes:
1 Icasc	mulcate	arry	changes:

Policy Maker:	Regulator:
Address:	Address:
City:	City:
Ге!:	Tel:
Fax:	Fax:
Email:	Email:
Web site:	Web site:
Policy Maker:	Regulator:
Policy Maker:	Regulator:Address:
Address:	Address:
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Address: City: Tel:	Address:
Address:  City:  Tel:  Fax:	Address: City: Tel:
Address: City: Tel:	Address: City: Tel: Fax:

### **SECTION I - LEGISLATIVE FRAMEWORK**

1) What laws, decrees, legal instruments, or regulations govern the telecommunication sector in your country? (This section should also include legislation which governs the information, communication and broadcasting sectors.)

Law/Regulation	Year Adopted	Description/Remarks (e.g. review procedure)	Web site Http:

# **SECTION II - THE REGULATORY INSTITUTION**

# THE REGULATOR

If No,  Name entity responsible for regulation then proceed to question 3.  If Yes,  2.a) Year created		
If Yes,		
If Yes,		
2 a) Year created		
2.a) Tear created		
2.b) Is the Regulatory Authority independent from the incumbent operator? No	☐ Ye	es 🗆
2.c) Is the Regulatory Authority independent from political power (Ministry)?	□ Yes □	No
2.d) To whom does the Regulatory Authority report? (more than one selection	n possible)	
☐ The Sector Ministry		
☐ The Head of State		
☐ The Legislative Branch		
□ No one		
☐ Other		
2.e) What is the annual budget for the Regulatory Authority?		_
2.e.i) Indicate the percentage of budget financed from each source:		
License fees %		
Government appropriation%		
Numbering fees %		
Spectrum fees%	, ,	
Other (please identify source ) (and pe	rcentage)	
2.e.ii) If the Regulatory Authority received revenue from the auction or licenses, please indicate level of financing received from mobile l currency for the following years:  1998		
1999		
2000	.i	
2.f) Is the Telecommunication Regulatory Authority a collegial body (i.e. are Members/Commissioners)?		No
If Yes,		
Indicate total number of members		
(Number of female members)	_	
The Members are employed:	☐ part t	ime
If No,		
Identify the position of the head of the Regulatory Authority (i.e. Chairman, Administrator, etc.)		

				- 4 -				
2.8	g) Who ap	points the Mem	bers/Head?_					
2.1		the normal perio		ment for Me	embers/Head	of the Re	gulatory Aut	hority
* Note: Separa	te: "indepe	ndent" in terms of	finance and d	ecision-maki	ng.			
2.i	i) Are Men	nbers/Head allow	ed to have a	ny other pr	ofessional or	electoral	position?	
							☐ Yes	$\square$ No
2.j	j) Total nu	mber of staff in	the Regulato	ry Authorit	у	_		
		% of staff wh	ich are won	nen				
3) If no Teleco	mmunicati	on Regulatory A	uthority exis	ts, are there	e plans to cre	ate one?		
						☐ Yes	, year?	🗆 No
			DECL	JLATION				
4) Regulatory f Please mark		which entities h	ave responsi		e functions lis	sted		
Functions	Sector Ministry	Other Ministry or Government body (name)	Regulator y Authority*	Operator **	Not regulated	(1	Other Please specify)	
Numbering plans								
Tariff proposal								
Tariff approval								
Technical standards								
Establishment of Interconnection rates **								
Arbitration of disputes								
Frequency allocation								
Type approval								

\*Note: If you answered "no" to question 2, leave column for Regulatory Authority blank

\*\*Note: In the case of interconnection rates, the "Operator" column refers to commercial negotiations between operators.

\_\_\_\_\_

Monitor service quality

Establishment of

# **SECTION III - REGULATORY ISSUES AND PROCESS**

## **INTERCONNECTION**

#### REGULATORY FRAMEWORK

REGULATORITRAMEWORK		
5) Does your country have a regulatory framework for interconnection (e.g., interconnection guidelines)?	ection laws, i	rules, policies
6) Where has the regulatory framework for interconnection been set forth? (Please attadocument(s)) (check as many as apply)  legislation licenses regulatory statements directives other,	ach copies o	f any such
7) Does the regulatory framework for interconnection apply to interconnection from an other type of network?	ny type of ne	twork to any
7.a) If <b>No</b> , does it apply to: (check as many as apply)  ☐ fixed local interconnection, ☐ fixed long distance interconnection, ☐ fixed international service interconnection ☐ mobile service interconnection ☐ data network interconnection ☐ cable network interconnection ☐ other, please explain any variations		
8) Has your country established specific criteria which telecommunication operators may receive authorization to interconnect to the incumbent's fixed-line network?	ust meet in o	order to
If <b>Yes</b> ,  8.a) Are these criteria publicly available?  If <b>Yes</b> ,  Please describe	☐ Yes	□ No
8.b) Are the criteria different for international operators?	☐ Yes	□ No
9) Does the regulatory framework impose an obligation on existing network operators to competing carriers?	to provide in	terconnection
<ul><li>9.a) If Yes,</li><li>on whom is the obligation imposed? (check as many as apply):</li><li>□ only the incumbent fixed network operator</li></ul>		

☐ fixed network operators with significant market power		
all fixed network operators		
all mobile network operators		
☐ mobile network operators with significant market power		
other categories, please explain		
9.a.i) How is the obligation enforceable? (check as many as apply)		
by the regulator	•	
by interested/affected parties		
through the judicial system		
☐ through other means		
9.a.ii) What are the sanctions for failure to provide interconnection interconnection terms? (check as many as apply):  license revocation monetary penalties other (please explain)		
10) Who has the right to interconnect? (check as many as apply):		
all domestic facilities-based carriers		
☐ all service providers		
☐ all content providers		
other categories (please explain)		
other categories (piease explain)		
10.a) Are there different classes of fixed operator's licenses?	☐ Yes	□ No
If <b>Yes</b> , what are they: (check as many as apply):		
□ local access services		
□ long distance		
☐ international		
data		
□ cable TV		
□ other,		
· <del></del>	_	_
10.b) Are all such carriers afforded the same rights to interconnect?	☐ Yes	□ No
If <b>No</b> , please		
explain	-	
11) Is unbundled access to the local loop required?	☐ Yes	□ No
If Yes,		
11.a) to what local loop services? (check as many as apply)		
☐ raw copper		
☐ raw fibre		
☐ high speed bit stream access		
☐ high frequency spectrum of the local loop for the prov	rision of ADSL	systems and
services		•
11.b) if access to other unbundled services is required, please identif	·y	
	-	
12) Does the interconnection regime allow or require that incumbent operators offer at wholesale prices for resale by new entrants?	er telecommunic	

-7- If <b>Yes</b> , 12.a) What services are made available for resale?	
Please, specify	
INTERCONNECTION PRICING AND NEGOTI	ATION
13) If there is an access deficit (the amount by which the total cost of providin operator revenues) in your country, has any attempt been made or planne rebalancing rates?	

_			
_	e regulatory framework sets the specific charges for interconnection		
	ne regulatory framework establishes pricing principles to be applied in inter	connection r	egotiations
_	sterconnection charges are set through commercial agreements between the		90111110110
	ther, please explain	-	
	ther, please explain		
	he regulatory framework sets pricing principles to be applied in interconnect (check as many as apply)  reasonable and nondiscriminatory  Cost-oriented	ction negotia	tions, they
	Other		
	the regulator does not set interconnection charges, is regulatory approval of eless required?	of interconne	ction charges  No
If <b>Y</b>	es.		
	14.b.i) on what basis would they fail to gain approval?		
	14.b.ii) have any interconnection charges ever failed to gain approval?	☐ Yes	□ No
15) Dogg th	a record town from a viewly cotablish the terms and conditions for interconnect	ion?	
13) Does in	e regulatory framework establish the terms and conditions for interconnect	□ Yes	$\square$ No
		1.05	
	) If Yes, does the regulatory framework require that the terms and condition		
nonc	liscriminatory?	☐ Yes	$\square$ No
16) Does th charges?	e regulatory framework prescribe a particular cost model as the basis for d $\square$ Yes $\square$ 1	_	nterconnection
		.10	
		NO	
	If <b>Yes</b> , is it:		)?
	If <b>Yes</b> , is it:  16.a) □ Based on a forward-looking incremental cost-model (e.g., LR)		)?
	If <b>Yes</b> , is it:  16.a)  Based on a forward-looking incremental cost-model (e.g., LR) Based on a fully -allocated, historical cost model (e.g., FDC)?	IC, TELRIC	
	If <b>Yes</b> , is it:  16.a) □ Based on a forward-looking incremental cost-model (e.g., LR)	IC, TELRIC	
	If <b>Yes</b> , is it:  16.a)  Based on a forward-looking incremental cost-model (e.g., LR) Based on a fully -allocated, historical cost model (e.g., FDC)?	IC, TELRIC	
	If <b>Yes</b> , is it:  16.a)  Based on a forward-looking incremental cost-model (e.g., LR) Based on a fully -allocated, historical cost model (e.g., FDC)?	IC, TELRIC allocation in	n more detail:
	If <b>Yes</b> , is it:  16.a)  Based on a forward-looking incremental cost-model (e.g., LR)  Based on a fully-allocated, historical cost model (e.g., FDC)?  16 b) Please describe the actual cost-model used and the system of cost   16.c) Is accounting separation used to establish interconnection charges	IC, TELRIC allocation in ?	n more detail:
17) Is the co	If <b>Yes</b> , is it:  16.a)  Based on a forward-looking incremental cost-model (e.g., LR)  Based on a fully-allocated, historical cost model (e.g., FDC)?  16 b) Please describe the actual cost-model used and the system of cost   16.c) Is accounting separation used to establish interconnection charges  No  If <b>Yes</b> , please explain.  ost model used the same as when competition was first introduced?	IC, TELRIC allocation in ?	n more detail:
	If <b>Yes</b> , is it:  16.a) Based on a forward-looking incremental cost-model (e.g., LR) Based on a fully-allocated, historical cost model (e.g., FDC)?  16 b) Please describe the actual cost-model used and the system of cost  16.c) Is accounting separation used to establish interconnection charges No  If <b>Yes</b> , please explain.  ost model used the same as when competition was first introduced?  o,	IC, TELRIC	n more detail:  Yes   No
17) Is the co	If <b>Yes</b> , is it:  16.a)  Based on a forward-looking incremental cost-model (e.g., LR)  Based on a fully-allocated, historical cost model (e.g., FDC)?  16 b) Please describe the actual cost-model used and the system of cost   16.c) Is accounting separation used to establish interconnection charges  No  If <b>Yes</b> , please explain.  ost model used the same as when competition was first introduced? <b>17.</b> a) what was the initial cost model?	IC, TELRIC  allocation in	n more detail:  Yes   No
17) Is the co	If <b>Yes</b> , is it:  16.a) Based on a forward-looking incremental cost-model (e.g., LR) Based on a fully-allocated, historical cost model (e.g., FDC)?  16 b) Please describe the actual cost-model used and the system of cost  16.c) Is accounting separation used to establish interconnection charges No  If <b>Yes</b> , please explain.  ost model used the same as when competition was first introduced?  o,	IC, TELRIC  allocation in	n more detail:  Yes   No
17) Is the co	If <b>Yes</b> , is it:  16.a)  Based on a forward-looking incremental cost-model (e.g., LR)  Based on a fully-allocated, historical cost model (e.g., FDC)?  16 b) Please describe the actual cost-model used and the system of cost   16.c) Is accounting separation used to establish interconnection charges  No  If <b>Yes</b> , please explain.  ost model used the same as when competition was first introduced? <b>17.</b> a) what was the initial cost model?	IC, TELRIC  allocation in	n more detail:  Yes   No
17) Is the confirmal of No. 18) Are into	If Yes, is it:  16.a) Based on a forward-looking incremental cost-model (e.g., LR) Based on a fully-allocated, historical cost model (e.g., FDC)?  16 b) Please describe the actual cost-model used and the system of cost  16.c) Is accounting separation used to establish interconnection charges No  If Yes, please explain	TC, TELRIC	n more detail:  Yes   No  Yes   Yes

<sup>&</sup>lt;sup>1</sup> The issue of Mobile Interconnection Charges is addressed in the section on Interconnection With Mobile Networks below.

19) Does the regulatory framework contain a timetable for interconnection negotiations?	1	
	$\square$ Yes	$\square$ No
20) Does the regulatory framework set up a clear dispute resolution mechanism(s) if the $\Box$ Ye		-
20.a) If <b>Yes</b> , please check which mechanisms are used: (check as many as arbitration mediation regulator-prescribed charges other (please describe)	s apply)	
20.b) In case of a dispute, is there a default interconnection charge and/or sp create an incentive for the incumbent carrier to negotiate with the entrant?  20.c) Who is responsible for implementing the dispute resolution	pecific oblig	gations that  No
mechanism?		
20.d) Describe the main interconnection disputes in your country:		
	☐ Yes	□ No
21) Once an interconnection rate has been established, is it available as a standard rate for providers?	for other ser	vice No
If <b>Yes</b> , to whom is the price made available: (check as many as apply)  all domestic facilities-based operators, resellers, others		
22) Have any interconnection disputes been brought before the competition authorities in	n your coun	-
If <b>Yes</b> , please explain why		
23) Please describe any international interconnection disputes that have arisen in your co- interconnection disputes brought before the European Commission for Member State Union, or interconnection disputes brought before the World Trade Organization (World Trade Organization)	tes of the Eu VTO) for M	uropean ember States
TECHNICAL ASPECTS OF INTERCONNECTION		
24) Does the regulatory framework prescribe technical requirements of interconnection?  If <b>Yes</b> , does it prescribe: (check as many as apply)  □ number and location of points of interconnection □ network management across the points of interconnection	Yes	□ No

☐ other requirements, please specify
24.a) Is the technical quality of access enjoyed by new entrants equivalent to that of incumbent(s)?
<u>Collocation</u>
25) Are incumbent carriers required to collocate the equipment of competitors in their central offices?  \[ \sum \text{Yes}  \text{No} \]
25.a) Which competitive service providers are permitted to collocate equipment?
25.b) Can resellers and Internet Service Providers collocate under the same terms and conditions as facilities-based service providers?
25.c) What procedures are available if there is insufficient space for the competitors' equipment?
25.d) How are issues of multiple competitors handled?
<del>-</del>
26) How are collocation requirements enforced?
27) How are issues such as incompatibility of collocated equipment and need for capacity increases handled?
27.a) Who pays any costs associated with resolving these issues?
28) Are incumbent carriers required to allow virtual collocation?
INTERCONNECTION WITH MOBILE NETWORKS
29) What is the basis for determining interconnect rates for calls from mobile networks to fixed-line networks? (check as many as apply):
<ul> <li>□ Existing retail tariffs</li> <li>□ Discounted retail tariffs</li> <li>□ Revenue -sharing</li> <li>□ Cost-oriented per-minute charges</li> <li>□ Fixed cost per month or per volume of traffic charges</li> <li>□ Some other method (please explain)</li> <li>□ Not applicable:</li> </ul>
30) What is the basis for determining interconnect rates for calls from fixed-line networks to mobile networks? (check as many as apply):

Ш	Existing retail tariffs
	Discounted retail tariffs
	Revenue-sharing
	Cost-oriented per-minute charges
	Fixed cost per month or per volume of traffic charges
	Some other method (please explain)
	Not applicable:

31)	network? (check as many as apply):	0111 10 11110	
	☐ Existing retail tariffs		
	☐ Discounted retail tariffs		
	☐ Revenue - sharing		
	☐ Cost-oriented per-minute charges		
	Fixed cost per month or per volume of traffic charges		
	Some other method (please explain)		
	□ Not applicable:		
32)	Are mobile interconnect tariffs (including mobile-to-fixed, fixed-to-mobile and mobile)	ile-to-mobil	le) made
	If No, are they required to be deposited with the Regulatory Authori	ty?	
		☐ Yes	□ No
33)	Please provide representative interconnect prices for calls to and from mobile ( From mobile to mobile:	in local cur	rency):
	From mobile to	<del></del>	
	fixed:		_
	From fixed to mobile:		
34)			_
,	(Please attach copies or provide Web site addresses for any such document(s)).		□ N-
	(Please attach copies or provide Web site addresses for any such document(s)).	☐ Yes	□ No
	(Please attach copies or provide Web site addresses for any such document(s)).  34.a) Has there been any regulatory review or study conducted on mobile roamic country? (Please attach copies or provide Web site addresses for any such document(s)).	ng charges	
,	34.a) Has there been any regulatory review or study conducted on mobile roami	ng charges	
	34.a) Has there been any regulatory review or study conducted on mobile roami	ng charges ment(s)).	in your
	34.a) Has there been any regulatory review or study conducted on mobile roami country? (Please attach copies or provide Web site addresses for any such docu	ng charges ment(s)).	in your
	34.a) Has there been any regulatory review or study conducted on mobile roami country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study	ng charges ment(s)).	in your
	34.a) Has there been any regulatory review or study conducted on mobile roamic country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study  Are CPP (Calling-Party-Pays) services available in your country and, if so, since value and the conduction of mobile services	ng charges ment(s)).	in your
	34.a) Has there been any regulatory review or study conducted on mobile roams country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study  Are CPP (Calling-Party-Pays) services available in your country and, if so, since your country and if so, since you country and you c	ng charges ment(s)).	in your
	34.a) Has there been any regulatory review or study conducted on mobile roami country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study  Are CPP (Calling-Party-Pays) services available in your country and, if so, since to a conducted after (date)	ng charges ment(s)).  Yes  when?	in your
35)	34.a) Has there been any regulatory review or study conducted on mobile roams country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study  Are CPP (Calling-Party-Pays) services available in your country and, if so, since to available since the introduction of mobile services    Available since the introduction of mobile services   Planned for introduction after (date)   Not Available (e.g., Receiving Party Pays is the norm), please explain	ng charges ment(s)).  Yes  when?	in your
35)	34.a) Has there been any regulatory review or study conducted on mobile roams country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study  Are CPP (Calling-Party-Pays) services available in your country and, if so, since to available since the introduction of mobile services (date) (date)	ng charges ment(s)).  Yes  when?	in your
35)	34.a) Has there been any regulatory review or study conducted on mobile roamic country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study  Are CPP (Calling-Party-Pays) services available in your country and, if so, since to available since the introduction of mobile services     Introduced after (date)     Planned for introduction after (date)     Not Available (e.g., Receiving Party Pays is the norm), please explain	ng charges ment(s)).  Yes  when?	in your  No
35)	34.a) Has there been any regulatory review or study conducted on mobile roamic country? (Please attach copies or provide Web site addresses for any such docu  34.b) If <b>Yes</b> , please indicate who has conducted this review or study  Are CPP (Calling-Party-Pays) services available in your country and, if so, since to available since the introduction of mobile services     Introduced after (date)     Planned for introduction after (date)     Not Available (e.g., Receiving Party Pays is the norm), please explain	ng charges ment(s)).  Yes  when?	in your  No

#### **LICENSING**

37) Please indicate below which services are subject to licensing. For those services subject to licensing, please mark (X) which entity is responsible for licensing that service, indicate whether there is a license fee, and specify the license duration.

	subje	vice ect to ising	Entity(ies) responsible for licensing *			License fee?		License duration (in years)	
	Yes	No	M	T RA	РТО	O (please specify)	Yes	No	
Local services									
Domestic long distance									
International long distance									
XDSL									
Wireless local loop									
Data									
Telex									
Leased lines									
Mobile Analog									
Mobile Digital									
Paging									
Cable Television									
Fixed satellite (FSS)									
Mobile satellite (MSS)									
GMPCS (FSS/MSS)									
IMT 2000 Internet Service providers									
* Note: M=1	* Note: M= Ministry, TRA= Telecommunication Regulatory Authority, PTO= Operator, O= other								

(i.e. information required of applicants, normal time period for application processing).	
<del></del>	
<del></del>	
9) How are license fees established or calculated? (check as many as apply):	
According to:	
☐ % of annual revenue (turnover)	
☐ Regulation (regulatory decision)	
☐ Frequency bandwidth	
☐ Services	
☐ % of investment	
☐ Cost recovery	
☐ Distance	
☐ Number of subscribers or stations or terminal equipment ☐ Other	
END USER PRICE CONTROLS	
0) Are end user prices regulated? ☐ Yes ☐ No	)
If <b>Yes</b> , how?	
☐ Price cap	
☐ Rate of return	
Other, specify	
REBALANCING	
1) Has rebalancing been implemented? ☐ Yes ☐ No.	)
If <b>Yes</b> , to what degree?	
☐ Completed	
☐ Almost completed	
☐ Just started	
□ Not started yet	
<u>CALLBACK SERVICES</u>	
2) Are callback services allowed in your country?	
If No,	
Which law prohibits the provision of these services ?	
RESALE	
3) Is third party resale of leased line capacity permitted?	
Domestic: Yes N	0
	-

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International:	$\prod \mathbf{v}_{\alpha c}$	$\square$ No
international:	⊔ res	

## **NUMBERING PLAN**

44) How do customers access different carriers?
☐ carrier-selection prefixes
☐ carrier pre-selection (equal access)
other, please describe
45) Do customers need to dial more access codes to access new entrants than they do to access the incumbent carrier?  \[ \sum \text{Yes} \sum \text{No} \]  If <b>Yes</b> ,
Please explain the rationale for any difference
46) Does the regulatory framework mandate number portability (the ability of customers to retain their telephonumbers when switching carriers)?  If <b>Yes</b> ,  Please describe the number portability arrangement.
47) How are the costs of number portability apportioned between carriers?
SPECTRUM MANAGEMENT
48) What are the main criteria for allocating licenses which use part of the radio spectrum?
☐ Auction (i.e., award of license to the highest bidder)
Beauty Contest (i.e. based on the decision of the regulator, with no requirement for financial tender)
☐ "First come, first served" (i.e., award of license to companies already active in market)
☐ A combination of the above (please specify)
Other, (please specify)
, , , , , , , , , , , , , , , , , , ,
SECTION IV - SECTOR STRUCTURE
STATUS OF THE INCUMBENT OPERATOR
49) Is the incumbent (main) operator state-owned?
$\square$ Yes $\square$ No
If Yes,
49.a) Is the incumbent corporatized?
49.b) Does the Government intend to privatize the incumbent? (check one)
☐ In the process of privatising, eg,%
☐ No intention to privatize at present
☐ Yes, precise forecast year
If the incumbent operator is <u>not</u> state-owned
49.c) Indicate degree of private ownership of the incumbent:
☐ Minority ownership, less than 50% (%)

☐ Majority ownership, more than 50% (	%)
□ 100%	

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<b>.</b>
<b>.</b>
φ. <sub>[</sub>

#### **LEVEL OF COMPETITION**

54) Please complete the following table by marking (X) the relevant level of competition.

Service	Monopoly	Partial Competition	Full competition	Indicate number of operators
Local services				
Domestic long distance				
International long distance				
XDSL				
Wireless local loop				
Data				
Telex				
Leased Lines				
Mobile Analog				
Mobile Digital				
GMPCS				
Paging				
Cable Television				
Fixed satellite services (FSS)				
Mobile satellite services (MSS)				
GMPCS (FSS/MSS)				
IMT 2000				
Internet service providers				

Note: **Monopoly**= service provided exclusively by one operator.

Partial = regulatory framework limits the number of licensees (e.g., duopoly) **Full competition** = any company can be licensed to provide the service, no limits on

number of licensees.

Please indicate remarks (if any)\_\_\_\_\_

# SECTION V - UNIVERSAL SERVICE

## **UNIVERSAL SERVICE**

55)	Does your country have a definition of	"universal access to basic services" or "un		ce"?
	55 \ YCYZ		☐ Yes	□ No
	55.a) If <b>Yes</b> ,		1.	
	<u> </u>	ich services are covered: (check as many a	s apply)	
	☐ Basic Te	elephony		
	☐ Fax			
	☐ Internet	t		
	☐ Email	n		
	☐ GMPCS ☐ Data	5		
	□ Data □ Public p	navnhone		
	-	bility of telephone service from any popula	ted area of th	ne country
		ncy services	ica area or a	ic country
	<u>e</u>	services for the impaired or elderly		
56)		in order to ensure universal access to basic		
	☐ Direct subsidy from government			
	☐ Cross subsidy between services			
	☐ Universal service funds			
	☐ Access charges			
	☐ Installation of telecentres			
	☐ Other policies (please			
	specify)			
57)	Does the incumbent operator have to m	neet specific universal service obligations?	$\square_{\mathrm{Yes}}$	$\square_{\mathrm{No}}$
58)	Do other operators have to meet specific	c universal service obligations?	□Yes	□No
	<u>(</u>	OTHER OBLIGATIONS		
59)	What other obligations are imposed on:			
	The incumbent operator	? (check as many as apply)  ☐ Interconnection		
		☐ Service quality		
		☐ Expansion & improvement		
		☐ Obligations to serve unserved or unde	rserved area	S
		☐ Special services for impaired or elderly		~
		Other		
		_ one		

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Other operators? (check as many as apply)		
☐ Interconnection		
☐ Service quality		
Expansion & improvement		
Obligations to serve unserved or under		as
☐ Special services for impaired or elderl		
Other		
60) How are they regulated?		
Incumbent: (check as many as apply)		
☐ In license/concession contract		
Contractual programme with the government		
Other		
Others: (check as many as apply)		
☐ In license/concession contract		
Contractual programme with the government		
Other		
61) What plans does your country have to provide public access to the Internet? (e.g. access points in post offices, access in public schools)		
SECTION VI - NEW TECHNOLOGIES AND SERVICE	CES	
INTERNET		
62) In what year was Internet email made commercially available in your country?_		
63) In what year was World Wide Web access (including email access) made commer country?	cially availa	ible in your
64) Is there a licensing regime for Internet service providers (ISPs)?	$\square_{\mathrm{Yes}}$	$\square_{\mathrm{No}}$
64.a) If <b>Yes</b> , how many licensed ISPs are there		
64.b) How many other ISPs are there that are not licensed?		
64.c) How many ISPs are operational?		
64.d) Which governmental agency issues ISPs licenses?		
Please attach copies of sample ISP licenses or relevant legislation, regulations of provide Web site addresses for the same.		ISPs or
65) Are ISPs permitted to provide leased lines to their customers?	$\square_{\mathrm{Yes}}$	□ No
65.a) If <b>Yes</b> , are there any restrictions on their ability to do so (e.g., ISPs may p lines, but not fixed-line leased lines)	rovide wirel	ess leased
66) Do ISPs interconnect (peer) with each other?	$\square_{\mathrm{Yes}}$	□ No
66.a) If <b>Yes</b> , are they required to do so by law?	$\square_{\mathrm{Yes}}$	□ No
67) Are ISPs required to contribute to any universal service or development funds?	□Yes	□ No
68) Is the use of the public Internet <sup>2</sup> for any voice or fax services prohibited in your co	ountry?	
	□Yes	□ No
<sup>2</sup> Note: In answering questions 68 and 69, please distinguish between Internet telephony (and fax) and IP tel telephony uses the public Internet for transmission. IP telephony uses leased lines and managed IP-based net		x). Internet

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If <b>No</b> , please state whether the providers of such services are required to service or development funds (other than those to which they may already	contribute to	o any universa
as telecommunication service providers or ISPs).		
69) Is the use of Internet Protocol (IP)-based networks for any voice or fax services p	orohibited in	
If $\mathbf{Yes}$ , please specify which types of services are prohibited and whether the pr		
If <b>No</b> , please state whether the providers of such services are required to contrib service or development funds (other than those to which they may already be re telecommunication services providers or ISPs)	•	
70) Is Internet access provided uniformly at local call rates in your country?	□Yes	□ No
If No,		
Please explain		
If Yes,		
Please explain how this is implemented		
71) Can ISPs (other than the incumbent(s) or affiliates) own or lease their own internations satellite or leased lines)?	ational data  Yes	gateways (e.g
CABLE TELEVISION		
72) Is there a law regulating cable television?	☐ Yes	□ No
73) Are telecommunication companies permitted to provide cable television service?	☐ Yes	□ No
If <b>Yes</b> ,  Please specify any restrictions:		
	□ Yes	□ No
74) Are cable companies permitted to provide telephony?	□ Yes	□ No
If Yes,		
Please specify any restrictions:		

## **SECTION VII - FUTURE PLANS**

75)	What major reforms are planned or anticipated over the next two years?			

#### **DOCUMENTATION**

The ITU/BDT is compiling national policy and regulatory documents (including national policy document, national legislation, decrees, laws, latest tariff decision, interconnection agreement, national information infrastructure policies, etc.) in an effort to establish a comprehensive regulatory library. We would greatly appreciate any relevant documentation (hard copies or electronic) from your country.

Please list documentation provided.

Name	Year	Web site

We appreciate your participation in this survey. Please return the survey before 9 June 2000.

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# ANNEX A: PRIVATIZATION TRANCHES (CONTINUED)

#### SECOND TRANCHE:

Date of privatization (month/year)
Total shares sold%
Mode used:
☐ Public offering, total%, (International%, domestic%),
amount raised (currency)
Sale to a strategic equity partner or consortium,%, amount raised (currency) name of
partner
☐ Sale to employees,%, amount raised (currency)
Other,, amount raised (currency), specify,
THIRD TRANCHE;
Date of privatization (month/year)
Total shares sold%
Mode used:
☐ Public offering, total%, (International%, domestic%),
amount raised(currency)
☐ Sale to a strategic equity partner or consortium,%, amount raised (currency)
name of
partner
Sale to employees,%, amount raised (currency)
Other,, amount raised (currency),
specify
FOURTH TRANCHE
Date of privatization (month/year)
Total shares sold%
Mode used:
☐ Public offering, total%, (International%, domestic%), amount raised (currency)
☐ Sale to a strategic equity partner or consortium,%, amount raised
(currency) name of
partner
☐ Sale to employees,%, amount raised (currency)
Other,, amount raised (currency), specify,
FIFTH TRANCHE
Date of privatization (month/year)

Total shares sold%
Mode used:
☐ Public offering, total%, (International%, domestic%),
amount raised (currency)
☐ Sale to a strategic equity partner or consortium,
name
amount raised (currency)
☐ Sale to employees,%, amount raised (currency)
Other,, amount raised (currency),
specify