

What needs to be done - WSIS 2025

Please complete this survey: <https://app.onlinesurveys.jisc.ac.uk/s/rhul/digital-equity-wsis2025>

What needs to be done so that the poorest and most marginalised can benefit more from using digital tech?

Twenty years after the Tunis element of the original World Summit on the Information Society, the poorest and most marginalised are not benefitting sufficiently from the potential of digital technologies to transform their lives. Digital tech is driving inequalities at all scales, and the rhetoric of the opening paragraph of the Global Digital Compact remains but a dream. The ICT4D Collective and Microsoft's UN and International Organisations (UNIO) team, with the support of the Bangladesh NGOs Network for Radio and Communication (BNNRC), ICT4D.at and the YouthIGF are therefore convening a session at WSIS+20 to address this issue head on, by asking what are the most important things that governments, the private sector, civil society, international agencies (including UN agencies and secretariat) and academia must do to shift the balance so that inequalities driven by digital tech can be reduced and the poorest and most marginalised benefit from the potential of their use to change their lives.

We are conducting this short survey to gain information from stakeholders across the world about what they think are the main practical things that people in different sectors can do to create greater equity in the use of digital tech. This will not take much of your time, but we do want to hear from you. There are five sections (one for each of the main sectors mentioned above), and we invite you to list the five most important actions you think those in each sector must do (with a maximum of TEN WORDS for each action - any words beyond this limit will be excluded in the analysis). There is also space for you to add further information and examples should you wish, but please only do so if you have sufficient time. There is a final brief section on some anonymous information about you so that we can analyse the data by location, age, gender and sector. We will then present the findings at our WSIS+20 session and use this as a framework for our interactive discussions.

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