



**CDAC Network is a global alliance of some the world's biggest humanitarian and media development organisations committed to putting the power in humanitarian action back into the hands of communities.**

*We believe that, when communities have the information and the resources to make their own decisions, they have the capacity to find solutions to even the most challenging problems. We work to enable them to do this.*



**#Commisaid**



communicating with disaster affected communities



# Our members...

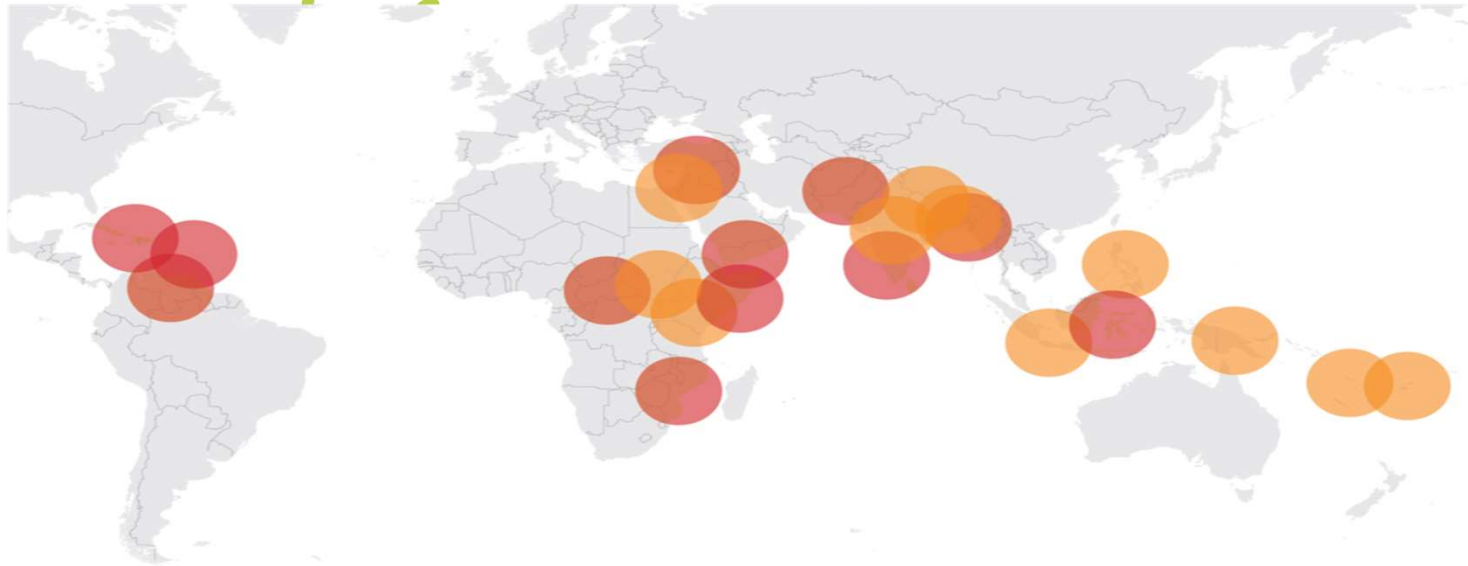




CDAC NETWORK

communicating with disaster affected communities

# Pre-positioning national platforms



## Response

Asia	3
Caribbean, Americas	3
Africa	3
Middle East	2
Pacific	0

## Preparedness

Asia	6
Africa	3
Pacific	2
Middle East	1
Caribbean, Americas	0



# Platform leadership

## Leadership Roles

- 2 Government
- 10 I/NGO, RCRCM
- 14 UN

## Resource Mobilisation

- 14 Dedicated funding
- 23 In-kind support
- 2 Seed funding

## Government Involvement

- 11 Indirect, coordinated or endorsed
- 10 Not involved (conflict setting or early phase)
- 2 Government lead

## Platform Positioning

- 11 National level
- 8 Launching or renewing
- 5 Sub-national level



## Why is this approach different?

Follows a user- or human-centered design approach, working in partnership with communities to problem solve and build locally relevant solutions

**Versus**

Consulting communities at the beginning, middle and end of the project, initiative or service







# Platforms to systematise CCE

## Bangladesh (Shongjog)

Launched in 2013

- Provides technical support, tools and services to help agencies fulfil their commitments on CCE/A.
- Platform ToR approved by the NDMO, funded by DFID DEPP.
- Flexible funding mechanism.
- More than 50 agencies, working groups & sectors using common tools and services, with designated roles and responsibilities.
- 10,900 unique users of the Shongjog website, over 40,000 tools have been downloaded.
- Rohingya response one of the first to integrate communicating with communities at the outset of the crisis: 92% of refugees say they now have enough information to make decisions about their daily lives (up from 23% in 2017 and 84% in 2018).
- Specialist training for more than 120 interpreters, dedicated resources in Bangla.

## Fiji & Vanuatu

Launched 2018

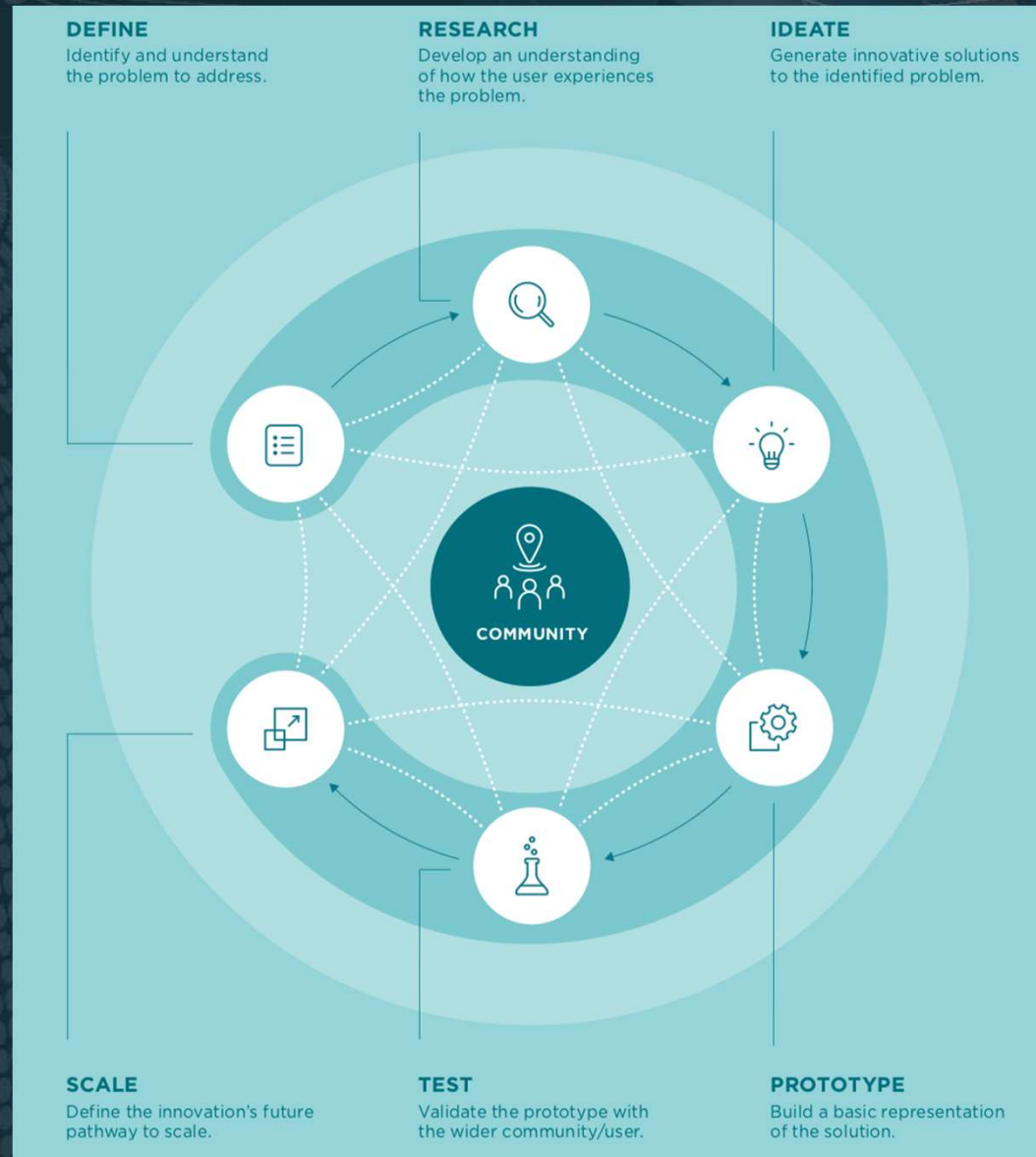
- Fiji & Vanuatu - Joint CDAC and Ground Truth Solutions participation and localisation project to establish national platforms and feedback mechanisms.
- Fiji: significant progress with NDMO and Ministry for Communication; agreement that Fiji Communication Cluster will have both a CCE Working Group and Telecommunications Working Group.
- A CDAC Senior National consultant sits at the NDMO to move the process along supported by an international consultant based in Suva, who is hosted by a national NGO PCDF.
- CARE Vanuatu provides secretariat support to the CCE sub-cluster in Port Vila and a CDAC National consultant sits at the NDMO hosted by Care.

## Inclusive Technology

- Strategically capturing lessons learned and good practices, using these to refine open-source training content and guidance for the sector
- Technology solutions often operate as part of the chain, if any part of that chain is broken, it cannot help to link those in need with the help they require. Quite often, the weakest link is the engagement between people and the technology being developed.
- Bringing response actors together ahead of time allows for more resilient synergies. Not all technologies will function afterwards, and gaps may need to be filled in unlikely/creative combinations of tools. These things are more likely to happen if people know each other already



A model of innovation that disaggregates power and resources to communities at the local level







## Inclusive Technology

- Working with Ground Truth Solutions and the Humanitarian Data Centre to develop community engagement data protocols and training package with a focus on data protection, leadership action and closing the loop with communities.
- Offering skill-sharing and exchange of learning for responders at the local level, promoting local technical know-how and existing tools
- Creating a mechanism so that carefully-facilitated private sector contact groups and selective list-servs allow agencies to request specific assistance from technology providers for specific emergencies

# Our learning reviews

Since Haiti 2010, we have a decade of CCE impact evidence from almost every humanitarian response; what model works; what doesn't work

