Session Outcome Document

Summary of Session: Driving Corporate Action on Digital Inclusion: Ranking 200 most influential tech companies

World Benchmarking Alliance

16 March 10am CET

Session page link: https://www.itu.int/net4/wsis/forum/2023/Agenda/Session/194

Key Issues discussed (5-8 bullet points)

- Corporate accountability on digital inclusion
- Multi-stakeholder collaborations for digital inclusion
- Protection of human rights on the internet
- Ethics in Artificial Intelligence

Towards WSIS+20 and WSIS beyond 2025, please share your views on the emerging trends, challenges, achievements, and opportunities in the implementation of the WSIS Action Lines to date (5-8 bullets)

- The Covid-19 exposed the wide digital divide and the need for multi-stakeholder cooperation to advance digital inclusion
- Billions of people remain unconnected to the internet, limiting them from accessing opportunities that digital connectivity provides
- WSIS Process provides stakeholders with an opportunity to discuss and take action on the critical issues and emerging trends that threaten inclusive access to digital technologies for all
- Stakeholders must move with speed, be accountable and take action to ensure digital inclusion for everyone in society

Tangible outcomes (such as key achievements, announcements, launches, agreements, and commitments (3-5 bullet points)

- WBA to continue working with various digital sector stakeholders to push for corporate accountability on digital inclusion
- WBA encourages stakeholders to use the published Digital Inclusion Benchmark data in advocacy activities to influence positive digital transformation
WBA invites digital sector stakeholders to support the joint draft submission to the UN Global Digital compact on four topics: Connect all people to the internet; Apply human rights online; Regulation of Artificial Intelligence; protection of data

**Actionable plan (2-5 points)**

- WBA to continue working with stakeholders through the Collective Impact coalition for Digital Inclusion to ensure corporate responsibility and drive digital transformation
- WBA to continue engaging with digital sector players in raising awareness on digital inclusion issues highlighted by the Digital Inclusion Benchmark

**Suggestions for thematic aspects that might be included in the WSIS Forum 2024 (WSIS+20 Forum High-Level Event) (One paragraph)**

- Corporate responsibility on digital inclusion
- Regulation of Artificial Intelligence