

>> SOFIE MADDENS: SOFIE MADDENS  
>> H.E. PEYA MUSHELENGA: PETER  
MUELLER.  
PEYA MUSHELENGA PEYA MUSHELENGA  
>> H.E. BOLOR-ERDENE BATTSENGEL:  
BOB BOLOR-ERDENE BATTSENGEL  
>> DR. FADHLULLAH SUHAIMI ABDUL  
MALEK: FORT LAUDERDALE  
FADHLULLAH SUHAIMI ABDUL MALEK  
>> GISA FUATAI PURCELL: GISA  
FUATAI PURCELL  
>> DAN SJOBLOM:  
>> BAKHTIYAR MAMMADOV:

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>> KEVIN PERKINS: GOOD MORNING,  
EVERYONE.  
WE'RE GOING TO BEGIN THE SESSION  
8 NOW ON ENABLING ENVIRONMENT.  
SO DELEGATES, EXCELLENCIES,  
LADIES AND GENTLEMEN, THANK YOU  
VERY MUCH FOR JOINING THIS  
SESSION ON THE ENABLING  
ENVIRONMENT.  
JUST A REMINDER FOR THOSE  
JOINING ON ZOOM TO SELECT YOUR  
INTERPRETATION LANGUAGE OF  
CHOICE SO THAT YOU CAN FOLLOW  
ALONG IN THE LANGUAGE YOU  
PREFER.  
I'M KEVIN PERKINS, YOUR  
FACILITATOR.  
I'M THE EXECUTIVE DIRECTOR FOR  
FARM RADIO INTERNATIONAL.  
WORK WITH SOME 1300 RADIO  
STATIONS ACROSS AFRICA THAT  
HELPS PRODUCE MORE AND BETTER  
INTERACTIVE RADIO PROGRAMS OF  
DEVELOPMENT GOALS.  
I KNOW THE EFFECTIVENESS OF  
RADIO IS A DEVELOPMENTAL NEEDS  
AND ENABLING ENVIRONMENT WITH  
BROADCAST, LICENSING LAWS AND  
REGULATIONS AND INFRASTRUCTURE.  
I'M VERY INTERESTED IN THIS  
SESSION.  
WHICH FOCUSES ON THE ENABLING  
ENVIRONMENT IN ACTION TRACK.  
ENABLING ENVIRONMENT NATIONAL  
AND INTERNATIONAL LEVELS IS  
ESSENTIAL FOR THE INFORMATION  
SOCIETY.  
SUPPORTIVE TRANSPARENT PRO  
COMPETITIVE TECHNOLOGICALLY  
NEUTRAL POLICY AND REGULATORY  
ENVIRONMENT REFLECTING NATIONAL  
REALITIES ENABLES THE

DEVELOPMENT OF INCLUSIVE AND  
PEOPLE-CENTERED INFORMATION  
SOCIETY THAT BRIDGES THE DIGITAL  
DIVIDE.

THROUGH THIS SESSION, WE'LL  
EXPLORE HOW A STRONG ENVIRONMENT  
HAS OR CAN HELP COUNTRIES  
ADDRESS MARKET FAILURES,  
MAINTAIN FAIR COMPETITION,  
ATTRACT INVESTMENT AND  
DEVELOPMENT OF ICT  
INFRASTRUCTURE AND APPLICATIONS  
MAXIMIZE ECONOMIC AND SOCIAL  
BENEFITS AND SERVE NATIONAL  
PRIORITIES.

WE ARE JOINED TODAY BY NINE  
EXPERTS AND DECISION MAKERS FROM  
NINE DIFFERENT COUNTRIES.

UP TO TWO QUESTIONS FOR EACH  
PANELISTS WERE GATHERED IN  
ADVANCE OF THIS SESSION.

I'LL POSE THESE QUESTIONS AND  
INVITE THE PANELISTS TO SHARE  
THEIR REPLIES.

DUE TO TIME, WE'RE ASKING EACH  
PANELIST TO LIMIT THEIR  
RESPONSES TO FIVE MINUTES.

WE HAVE A PERSON KINDLY  
INDICATING TIME REMAINING.

PLEASE PAY ATTENTION TO THAT SO  
WE CAN GET THROUGH IN TIME.

FIRST, I'D LIKE TO INVITE THE  
ACTION LINE FACILITATOR, SOFIE  
MADDENS, HEAD OF THE REGULATORY  
AND MARKET ENVIRONMENT DIVISION  
AT THE INTERNATIONAL  
TELECOMMUNICATION UNION.

IN THE NEXT TWO OR THREE  
MINUTES, PROVIDE THE CONTEXT FOR  
THIS SESSION AND HOW THE ACTION  
LINE IS BEING ADVANCED BY THE  
ITU.

>> SOFIE MADDENS: THANK YOU VERY  
MUCH.

GOOD MORNING.

IT'S AN HONOR AND PLEASURE TO BE  
WITH YOU TODAY TO SHARE A FEW  
THOUGHTS ON THE ENABLING  
ENVIRONMENT.

THESE LAST TWO YEARS HAVE SHOWN  
US EVEN MORE CLEARLY THAN BEFORE  
JUST HOW IMPORTANT ICT TELECOMS  
AND DIGITAL IS FOR ALL OF US AS  
INDIVIDUALS, COMMUNITIES,  
SOCIETIES.

WE HAVE SEEN HOW DIGITAL AND  
PEOPLE-CENTERED DIGITAL HAS COME  
TO THE CENTER OF ATTENTION.  
AND BROAD HUGE OPPORTUNITIES FOR  
US THROUGH EDUCATION, FINANCE,

HEALTH.

TO KEEP US ALL CONNECTED AND  
ALLOW US TO CONTINUE OUR LIVES  
EVEN DURING THE LOCK DOWN.  
BUT LET US REMEMBER NOT EVERYONE  
IS CONNECTED.

OUR LATEST FIGURES SHOW THAT 2.9  
BILLION PEOPLE STILL HAVE NEVER  
CONNECTED TO THE INTERNET.  
AND OF THE 4.9 BILLION PEOPLE  
THAT HAVE CONNECTED, NOT ALL OF  
THEM ARE CONNECTED IN A  
MEANINGFUL WAY.

THEREFORE, WE NEED TO STILL  
FOCUS ON CONNECTING EVERYONE  
EVERYWHERE IN A MEANINGFUL WAY.  
ITU'S DEVELOPMENT OBJECTIVES  
FOCUS ON BRIDGING THE DIGITAL  
DIVIDE AND CONNECTING THE  
UNCONNECTED EVERYWHERE.

IT'S ALSO AT THE TOP OF OUR  
MEMBERS AND PARTNER'S AGENDAS.  
ALL OF US RECOGNIZE THE  
OPPORTUNITIES BUT THERE ARE  
RISKS AND CHALLENGES AND THAT'S  
WHY WE NEED THAT ENABLING  
ENVIRONMENT.

LET ME SHARE A FEW THOUGHTS.  
AS COUNTRIES SET NATIONAL  
DEVELOPMENT STRATEGIES GROUNDED  
IN POLITICAL, SOCIAL, ECONOMIC  
AND ENVIRONMENTAL POLICIES, A  
SOUND FRAMEWORK IS MORE THAN  
EVER NEEDED TO UNDERSTAND HOW  
DIGITAL CHANGES THE GAME BASED  
ON INTERACTION OF THREE STREAMS  
POWERING THE ADOPTION,  
INFRASTRUCTURE, ACCESS, THE USE  
AND VALUE CREATION, USE FOR A  
BETTER LIFE.

SO THE APPROACH TO DIGITAL  
TRANSFORMATION WHICH WE CALL OUR  
WHEEL OF DIGITAL TRANSFORMATION  
IS BASED ON KEY BUILDING BLOCKS  
AROUND THAT ADOPTION ACCESS AND  
VALUE CREATION.

AND WE HAVE DEVELOPED THE SIXTH  
STEP APPROACH TO DIGITAL  
TRANSFORMATION TO OFFER OUR  
MEMBERS AND PARTNERS SERVICES TO  
BRIDGE THE GAPS AND ACCELERATE  
THAT DIGITAL TRANSFORMATION  
WHEREVER THEY MAY BE ON THEIR  
JOURNEY.

WE WILL REQUIRE GREATER  
COLLABORATION BETWEEN POLICY  
MAKERS AND OTHER STAKEHOLDERS AT  
NATIONAL, REGIONAL AND  
INTERNATIONAL LEVEL ACROSS THE  
SECTORS.

WE KNOW IT TAKES A WHOLE OF SOCIETY AND WHOLE OF GOVERNMENT APPROACH BASED ON IMPLEMENTABLE AND SUSTAINABLE DIGITAL TRANSFORMATION STRATEGY.

LET ME SHARE COLLABORATION IS THE WAY TO MAKE POLICY AND REGULATORY ACTION CONVERGE TOWARDS SOCIAL AND ECONOMIC GOALS FAST TRACKING PRIORITIES AND GAINING INEFFICIENCY.

RULES AND DECISIONS SHOULD BE BASED ON CURRENT AND GRANULAR EVIDENCE AND MARKET DATA. WE ALSO RECOGNIZE THE CRITICAL ROLE.

NO ONE CAN DO IT ALONE. THUS, WE ENGAGE WITH OUR PARTNERS.

NEXT WEEK, WE WILL BE MEETING TOGETHER FOR OUR COMMUNICATION DEVELOPMENT.

TO ANNOUNCE THE PLEDGES RELATED TO THE COALITION WHICH IS GAME CHANGING OPPORTUNITY TO TAKE A HOLISTIC APPROACH, CATALYZE NEW PARTNERSHIPS AND MOBILIZE THOSE RESOURCES WE NEED TO CONNECT TO THOSE WHO ARE STILL OFF LINE.

IT WILL OPEN NEW AVENUES WHO UNDERSTAND COLLABORATION IS THE ONLY WAY THROUGH WHICH WE WILL EVER TACKLE THIS CHALLENGE.

THANK YOU AND I LOOK FORWARD TO THIS GREAT PANEL.

>> KEVIN PERKINS: THANK YOU VERY MUCH FOR THOSE OPENING REMARKS. WE'RE GOING TO MOVE NOW TO OUR FIRST PANELIST.

MR. PEYA MUSHELENGA.

WHAT ARE THE EXISTING POLICIES AND REGULATIONS THAT HAVE BEEN IMPLEMENTED TO PROMOTE ICT DEVELOPMENT IN MUBIBIA.

JUST ONE QUESTION FOR YOU.

>> H.E. PEYA MUSHELENGA: DISTINGUISHED DELEGATES, THANK YOU FOR HOSTING THIS PRESTIGIOUS EVENT AND FOR THE HOSPITALITY EXTENDED TO ME AND MY DELEGATION.

IT IS AN HONOR AND PRIVILEGE FOR ME FOR THE REPUBLIC TO ADDRESS YOU.

TO DATE, NAMIBIA HAS LAWS AND POLICIES AIMED AT ICT DEVELOPMENT ADOPTION AND USAGE. AS A COUNTRY, COMMITTED TO CREATING ENABLING ENVIRONMENT FOR SOCIAL ECONOMIC DEVELOPMENT

IN PREPARATION FOR THE FOURTH INDUSTRIAL REVOLUTION.  
ALSO MADE EXCELLENT PROGRESS IN ICT INFRASTRUCTURE DEVELOPMENT.  
COMMITTED TO CONNECTIVITY IN OUR COUNTRY'S DEVELOPMENTAL PLAN.  
OPEN ACCESS NETWORK REGIME TO BROADBAND ACCESS.  
SAFE AND ROBUST ICT ECHO SYSTEM. AND BROADCASTING NETWORK.  
AND BRIDGE THE DIGITAL DIVIDE BY REDUCING AGENDA.  
THIS IS EMBEDDED INTO THE BROADBAND.  
PRIORITIZE UNIVERSAL ACCESS AND SERVICE AND THREE ACCESS ACCESSIBILITY -- AND 4G POPULATION IS 79% REACHING THE GOAL OF 90% BROADBAND COVERAGE.  
THE FUND WILL BE ESTABLISHED BEFORE THE END OF 2022 THE PROVISION OF SERVICES COMES WITH THE SECURITY AND INCREASE.  
WE ARE IN THE PROCESS OF FINALIZING RESPONSE I HAVE BEEN LEGAL FRAMEWORKS TO ENSURE SAFE ONLINE SERVICES AND MINIMIZING THE WAYS ON HUMAN HEALTH.  
ALSO IN THE PROCESS OF SECURING FUNDING AND CAPABILITIES.  
THE ICT SECTOR IS EVOLVING AND REQUIRES INNOVATION TO UNLOCK OPPORTUNITIES FOR SOCIAL ECONOMIC DEVELOPMENT.  
WE SHALL FOCUSED ON YOUTH INNOVATION TO SHAPE THE FUTURE THROUGH THE USE OF ICTs.  
THANK YOU FOR THEIR CONTINUED SUPPORT IN ICT DEVELOPMENT AND REVIEW THE POLICY LEGISLATION FOR ICT.  
THIS PROCESS WOULD ALLOW NAMIBIA TO PROCESS -- IN CONCLUSION, I WISH YOU ALL SUCCESS IN THIS IMPORTANT DELIBERATIONS AND I THANK YOU.  
>> KEVIN PERKINS: THANK YOU FOR YOUR INTERESTING AND VERY ENCOURAGING PRESENTATION ON HOW ICT DEVELOPMENT IS UNFOLDING IN NAMIBIA.  
NEXT WE HAVE HER EXCELLENCY BOLOR-ERDENE BATTSENGEL, STATE SECRETARY FOR DIGITAL DEVELOPMENT COMMUNICATIONS IN MONGOLIA.  
AND SHE'S JOINING US REMOTELY. EXCELLENCY, I HAVE TWO QUESTIONS FOR YOU.  
WHAT IS THE LEVEL OF E-SERVICES

AND E-TRANSITION IN MONGOLIA.  
AND ARE CITIZENS READY FOR  
E-TRANSITION?  
SECOND, MONGOLIA HAS A VAST  
TERRITORY SIMILAR TO MY HOME  
COUNTRY IN CANADA.  
HOW CAN MONGOLIA ELIMINATE  
DIGITAL DIVIDES?  
>> H.E. BOLOR-ERDENE BATTSENGEL:  
THANK YOU.  
THANK YOU SO MUCH FOR HAVING ME.  
I'M SO SORRY THAT I HAVEN'T BEEN  
ABLE TO JOIN YOU PHYSICALLY.  
IT'S SO NICE TO SEE COLLEAGUES  
EVEN THOUGH IT'S REMOTE.  
I'LL START WITH THE SECOND  
QUESTION.  
AS YOU KNOW, MONGOLIA IS A VERY  
BIG COUNTRY.  
INTERESTINGLY ENOUGH, WE'RE  
BETWEEN RUSSIA AND CHINA.  
AND WE HAVE 3.2 MILLION  
POPULATION.  
AND MOST INTERESTING FACT ABOUT  
MONGOLIA IS WHEN IT COMES TO  
CONNECTIVITIES THAT WE DO HAVE  
COMMUNITIES.  
SO IT HAS BEEN OUR CHALLENGE TO  
DELIVER CONNECTIVITY.  
WE HAVE VERY EXSPANS I HAVE BEEN  
AND WELL ESTABLISHED FIBEROPTICS  
THROUGHOUT THE NATION.  
WE HAVE 330 SMALL TOWNS.  
21 PROVINCES ALL CONNECTED TO  
FIBEROPTIC.  
WE ARE IN THE PROCESS OF  
INTRODUCING SATELLITE  
CONNECTIVITY TO OUR CITIZENS.  
SO FOR US, WE HAVE ABOUT 90% OF  
THE POPULATION CONNECTED TO  
INTERNET.  
AND AFFORD ABILITY IS RELATIVELY  
HIGH FOR MONGOLIA.  
WE HAVE 5 MILLION SMART PHONES  
FOR 3 MILLION PEOPLE.  
WE HAVE VERY HIGH NUMBER OF  
USAGE OF INTERNET.  
AND SOCIAL MEDIA AS WELL.  
SO THIS LEADS TO MY NEXT  
QUESTION.  
SO RECENTLY, TWO YEARS AGO WE  
LAUNCHED THE PLATFORM WHICH IS A  
PLATFORM THAT PROVIDES  
GOVERNMENT SERVICES.  
AND IN OCTOBER 2020, WE LAWN  
OFFED E-MONGOLIA WITH 181  
SERVICES.  
AFTER TWO YEARS, WE HAVE ABOUT  
660 NATIONWIDE SERVICES ON PLAN.  
WE HAVE DIGITAL ID.

WE HAVE MORE THAN 1,000  
DIGITIZED.  
AND WE HAVE SAVED ABOUT 50  
MILLION U.S. DOLLARS BY  
INTRODUCING THIS PLATFORM.  
OUR CITIZENS WOULD HAVE TO DRIVE  
HOURS TO GET TO THE GOVERNMENT  
SERVICE.  
SO A LOT OF SERVICES ON THE PLAN  
FORM IS FREE NOW.  
AND WE HAVE 1.9 MILLION WHICH IS  
90% OF OUR ADULT POPULATION  
ACTIVELY USING E-MONGOLIA  
PLATFORM.  
AND I WAS LISTENING TO MY OTHER  
COLLEAGUES TALKING ABOUT CYBER  
SECURITY AND ONE OF THE  
INTERESTING FACTOR WE INTRODUCED  
IS NOTIFICATION SYSTEM.  
SO WITHIN THE GOVERNMENT, WHEN A  
GOVERNMENT EMPLOYER OR PUBLIC  
SERVANT GOES INTO OUR CITIZEN'S  
DATA, IT GETS NOTIFIED.  
CHECKED MY DATA, I GET NOTIFIED  
SAYING THIS PERSON FROM THIS IP  
ADDRESS THIS TIME CHECKED YOUR  
DATA.  
DO YOU HAVE A COMPLAINT?  
SO THIS IS OUR WAY OF ENSURING  
WE ARE PROVIDING THE BASIC HUMAN  
RIGHTS TO OWN THEIR DATA TO  
MONITOR THEIR DATA.  
AND SO FAR, WE HAVE POSITIVE  
FEEDBACK FOR THIS SERVICE.  
FOR US, THE BIGGEST CHALLENGE IS  
DIGITAL LITERACY.  
WE HAVE VERY VAST PLANS.  
SO THE QUALITY OF EDUCATION  
CHANGES.  
SO WE HAVE BEEN TAKING SEVERAL  
ACTIONS AS YOU CAN SEE FROM THE  
PRESENTATION, WE HAVE LAUNCHED  
DIGITAL NATION CAMPAIGN.  
IT'S LIKE SINGAPORE SMART NATION  
PROGRAM.  
WHICH AIMS TO MAKE MONGOLIA  
DIGITAL NATION.  
THE ESSENCE IS TO BRING  
INTERNATIONAL COMMUNITIES  
TOGETHER AND BUILD IT TOGETHER  
IN MONGOLIA WITH OUR  
INTERNATIONAL PARTNERS.  
IT'S MANDATORY FOR EVERY  
CITIZENS TO HAVE SIGNATURE.  
AND WE ARE GOING TO LAUNCH  
DIGITAL LITERACY PROGRAM NEXT  
MONTH.  
WE ARE TARGETING SPECIFIC GROUPS  
INCLUDING DISADVANTAGED,  
DISABLED, ELDER COMMUNITIES.

>> KEVIN PERKINS: VERY GOOD.  
THANK YOU VERY MUCH.  
WE'RE GOING TO HAVE TO MOVE ON.  
THANK YOU VERY MUCH FOR THOSE  
INSIGHTS ON THE IMPORTANT WORK  
YOU ARE DOING IN MONGOLIA.  
NEXT WE HAVE DR. FADHLULLAH.  
TO IMPROVE COVERAGE IN  
NON-COMMERCIALY -- PLAN TO  
MAXIMIZE THE SOCIAL BENEFITS BY  
ICTs BY MICRO ENTREPRENEURS.  
IF I CAN ASK YOU TO KEEP YOUR  
REMARKS TO FIVE MINUTES PLEASE.  
>> DR. FADHLULLAH SUHAIMI ABDUL  
MALEK: THANK YOU, KEVIN.  
EXCELLENCIES, DELEGATES AND  
PANELISTS.  
GOOD MORNING TO ALL.  
THANK YOU FOR HAVING ME HERE.  
WITH REGARDS TO THE FIRST  
QUESTION, THE MARKET DRIVEN  
APPROACH TO THE INDUSTRY.  
THE CREATION OF UNIVERSAL  
SERVICE PROVIDER FUND REQUIRED  
AS PART OF LICENSED CONDITION  
FOR VIABLE AREAS.  
WITH COVID-19, THIS MODEL WAS  
STRESS TESTED AS IT ROSE AND  
COMBINED EFFORT BY THE PUBLIC  
SECTOR TO PRODUCE NATIONAL  
DIGITAL PLAN.  
70% INVESTMENT WITH A BALANCE  
FROM THE GOVERNMENT VIA THE USB  
FUND.  
\$7 BILLION USD IS ALLOCATED FROM  
THE END OF 2020 TO 2025.  
WE ENSURE CONSISTENT POLICY FOR  
INVESTMENT WITH NATIONAL POLICY  
OF MAKING TELECOMMUNICATIONS A  
PUBLIC POLICY.  
WITH TARGET ON A QUARTERLY BASIS  
FOR TRANSPARENCY.  
AS A RESULT, WE HAVE 7.1 PATHS  
WITH FIBER OUT OF 9 MILLION IN  
THE COUNTRY.  
95.7% 4G COVERAGE RAISE FROM  
2518 MONTHS AGO.  
TO ENSURE 80% COVERAGE WHICH IS  
SHORT SPACE OF THREE YEARS.  
WHICH IS FULLY FUNDED BY THE  
PRIVATE SECTOR.  
ARE ALL INVESTED BY THE PRIVATE  
SECTOR.  
AND TO ENSURE GOOD REGULATORY  
CONTROL, WE ALSO LICENSE THEM.  
WE THINK BY 2025, WE SHOULD BE  
ABLE TO ACHIEVE 100% INTERNET  
COVERAGE BY THE WHOLE NATION  
WITH THREE KEY TECHNOLOGIES OF  
FIX MOBILE AND SATELLITE.



WITH REGARDS TO THE SECOND QUESTION, AS WE EXPAND COVERAGE WITH OUR ECONOMY.

TO DATE, WE HAVE 911 OPERATING NATIONWIDE WITH A TARGET OF 1,080 BY THE END OF 2032 WHICH WILL SERVE NORTH OF 25 MILLION POPULATION OUT OF THE 30 MILLION POPULATION IN MALAYSIA.

-- MALAYSIA.

CREATE AWARENESS PROGRAMS ON THE USE OF INTERNET.

CAPACITY BUILDING THROUGH MULTIPLE PROGRAMS BY REGULATOR AND OTHER PUBLIC AND PRIVATE AGENCIES.

DEVICE LOADING PROGRAM OF 10 TO 15 DEVICES TO HELP THOSE IN THE COMMUNITY NOT OWNING A DEVICE. ACCESS TO AFFORDABLE PACKAGES WHICH IS COMMON BY ALL SERVICE PROVIDERS BRINGING THE MARKET CLOSER TO THE COMMUNITY SO THAT PRIVATE SECTOR PARTNERS COULD THEN PROVIDE MEANS FOR THEM TO HAVE ACCESS TO POPULAR E-COMMERCE PLATFORMS.

STRONG COMMUNITY INVOLVEMENT FOR LOCAL RELEVANCE CREATING A PICK UP AND DROP-OFF SERVICES FOR EXTENDED SERVICES AND FOR THE ALL THE EFFORTS TARGETED TO RAISE THE INCOME BY 30% WITHIN A YEAR OF BEING WITHIN THE PROGRAM.

OUR EFFORTS HAVE BEGUN TO SHOW SOME SUCCESS ONLY SIX MONTHS DOWN THE ROAD.

WE'VE TOUCHED 10,000 ENTREPRENEURS AND 90% OF THEM HAVE BEEN ABLE TO INCREASE BEYOND THE 30%.

WE HOPE TO BE ABLE TO DRIVE AGGRESSIVE PROGRAM TO REACH OUT TO 800,000 MICRO ENTREPRENEURS BY 2025.

WE HAVE EXPANDED THE MARKET AND RECENTLY WE'VE ALLOWED OR SEEN SUCCESS WHERE MICRO ENTREPRENEUR HAS NOW ACCESS TO A FOREIGN MARKET IN LONDON.

SO ALL THIS STRATEGIC APPROACHES IS BEGINNING TO SHOW SUCCESS.

WE HOPE OUR APPROACH FOR THE DIGITAL INCLUSION WOULD BE SOMETHING WE COULD SHARE TO EVERYONE VIA ITU AS WE HAVE BEEN AWAY FROM THE ITU FOR MANY YEARS AND WE HAVE PUT OURSELVES TO BE A CANDIDATE FOR THE COUNCIL TO

CONTRIBUTE POSITIVELY TO  
EVERYONE WITHIN ITU.  
WITH THAT'S CORRECT THANK YOU  
VERY MUCH FOR YOUR ATTENTION.  
>> KEVIN PERKINS: THANK YOU.  
AND YOUR APPROACH TO MAXIMIZING  
SOCIAL AND ECONOMIC BENEFITS FOR  
MICRO ENTREPRENEURS.  
NEXT UP WE HAVE MS. PURCELL WHO  
IS CEO REGULATOR AT THE OFFICE  
OF THE REGULATOR INDEPENDENT  
STATE.  
I'VE BEEN -- I HAVE TWO  
QUESTIONS FOR YOU.  
YOU ATTENDED THE TWO SUMMITS.  
WHAT WAS THE CONTRIBUTION OF  
YOUR COUNTRY?  
SECOND, WHAT DO YOU SEE AS  
CRITICAL FACTORS OF ICT ENABLING  
ENVIRONMENT?  
>> GISA FUATAI PURCELL: THANK  
YOU VERY MUCH, MR. MODERATOR.  
EXCELLENCIES, DISTINGUISHED  
GUESTS, LADIES AND GENTLEMEN,  
IT'S A PLEASURE FOR ME TO BE  
HERE AND I THANK THE ITU  
ORGANIZERS FOR INVITING ME TO  
SPEAK.  
THIS TOPIC OF ENABLING  
ENVIRONMENT IS A TOPIC THAT I'M  
VERY, VERY PASSIONATE ABOUT.  
MR. MODERATOR, LET ME ANSWER  
BOTH QUESTIONS AT THE SAME TIME.  
I WILL START WITH WHAT SAMOA  
TOOK OUT OF PARTICIPATING IN THE  
THIRD PREP COMS AS WELL AS THE  
TWO SUMMITS.  
AND TO USE THE KEY WORDS IN ITU,  
IT GOES LIKE THIS: TO BUILD  
BACK BETTER, IT'S IMPORTANT,  
THIS IS WHAT I THINK, TO ALWAYS  
REMEMBER THAT THE KEY OUTCOMES  
OF WSIS AND THINK BACK ON THE  
HUMBLE BEGINNINGS.  
I'M NOT GOING TO GO THROUGH IT.  
I WOULD START WITH THE IMPACT OF  
WSIS TO MY COUNTRY.  
THEN I WILL FOLLOW UP WITH THE  
SECOND QUESTION.  
THE LEARNINGS THAT SAMOA TOOK  
AWAY FROM THOSE PROCESSES, IT  
WAS IMMENSE.  
WHY?  
BECAUSE THAT LEARNING, THAT NEW  
EXPERIENCE WITH THE PROCESS USED  
TO DEVELOP SAMOA'S FIRST EVER  
ESTABLISHED MULTI STAKEHOLDER  
NATIONAL ICT COMMITTEE.  
AND THEIR TASK WAS DEVELOPING A  
NATIONAL ICT POLICY AND

STRATEGY.  
AND THAT WAS ACHIEVED BEFORE THE  
SECOND SUMMIT.  
MAKING THE FIRST COUNTRY TO DO  
SO AND EVERYBODY ELSE FOLLOWED  
THROUGH.  
SO THAT WAS THE LESSONS LEARNED  
AND MY COUNTRY BENEFITED FROM  
IT.  
WHAT WAS MY COUNTRY'S  
CONTRIBUTION?  
WHEN YOU READ PARAGRAPH 16 OF  
THE WSIS DECLARATION, THAT IS MY  
COUNTRY'S CONTRIBUTION.  
I SAY THIS BECAUSE SAMOA WAS A  
MEMBER OF THE DRAFTING COMMITTEE  
OF THE WSIS.  
BY THE THIRD TIME, THERE WAS  
STILL NO AGREEMENT TO INCLUDE  
DEVELOPING STATES IN THE  
DECLARATION.  
MOST OF THE COMMITTEE DECIDED  
THE WORD DEVELOPING COUNTRIES  
WAS SUFFICIENT.  
WHAT DID SAMOA DO?  
APPROACHED CIVIL SOCIETY.  
AS YOU ALL KNOW, THE WSIS  
PROCESS IS THE ONLY UN PROGRAM  
THAT INCLUDED CIVIL SOCIETY.  
THE DRAFT DECLARATION DOES NOT  
INCLUDE LDC.  
THAT PARAGRAPH WAS PRINTED.  
WE EVEN TOOK ONE AT THE TIME.  
IT WAS VERY EFFECTIVE.  
SO IF YOU READ PARAGRAPH 16, I  
KNOW THERE HAVE BEEN CHANGES IN  
MANY TIMES.  
SO THAT'S THE CONTRIBUTION.  
AND THEN GOING BACK TO SAMOA BY  
2005, THAT WAS THE TIME AND  
BROUGHT IN TO THE PACIFIC FOR  
THE FIRST TIME.  
SO I BELIEVE IN AN ENVIRONMENT  
IS FIRST AND FOREMOST ABOUT  
COLLABORATION AND INFORMATION OF  
ALL SECTORS AND CIVIL SOCIETY.  
ANY ENABLING ENVIRONMENT MUST BE  
PEOPLE CENTERED.  
NOW ENABLING ENVIRONMENT IS  
PRECURSOR TO A TRUE AND  
MEANINGFUL CONNECTIVITY.  
THANK YOU VERY MUCH.  
>> KEVIN PERKINS: THANK YOU VERY  
MUCH FOR THOSE INTERESTING  
COMMENTS ON THE IMPACT OF YOUR  
ENGAGEMENT AND YOUR WORK WITH  
SAMOA.  
NEXT UP WE HAVE MS. IMEDADZE FOR  
THE NATIONAL COMMUNICATIONS  
COMMISSION.

SHE'S JOINING US REMOTELY.  
WELCOME.

I HAVE TWO QUESTIONS FOR YOU  
RELATED TO YOUR EFFORTS IN  
GEORGIA.

FIRST, WHAT IS THE ROLE OF  
NATIONAL REGULATORY AUTHORITY.  
ADDRESSING SPECIFIC AREAS OF  
PROMOTING INVESTMENT AND  
DEVELOPMENT OF ECO SYSTEM.

SECOND, HOW DO YOU SET AND  
SUSTAIN OBJECTIVES RELATED TO  
QUALITY, AFFORDABILITY,  
CONFIDENCE AND SECURITY?

>> THANK YOU VERY MUCH,  
EXCELLENCIES, DISTINGUISHED  
GUESTS.

AND DEVELOPMENT OF DIGITAL ECO  
SYSTEMS.

SO IN THIS CONTEXT, I COULDN'T  
RESIST TO OUTLINE THE STATE  
PROGRAM ON BROADBAND DEVELOPMENT  
AND GEORGIA PROJECT BEING  
IMPLEMENTED WITH THE SUPPORT OF  
OUR DEPARTMENT WORLD BANK AS AN  
OBJECTIVE OF THE PROJECT THAT'S  
BEEN DIFFERENT COMPONENTS  
SUPPORTING THE DEVELOPMENT OF  
MIDDLE MILE INFRASTRUCTURE AS  
WELL AS PROMOTION OF THE USE OF  
DIGITAL SERVICE THROUGH THE  
INCREASE OF DIGITAL LITERACY.  
INCLUDING THE HIGHLANDS RECEIVE  
ACCESS TO THE INTERNET AND  
SERVICES SUCH AS E-HEALTHCARE,  
EDUCATION AND GOVERNANCE.  
ENSURING AFFORDABLE INTERNET  
INCLUDING INVESTMENTS BY  
AVOIDING DUPLICATION BY  
ENCOURAGING INFRASTRUCTURE  
SHARING OTHER DIFFERENT MODELS  
LIKE NETWORK OPERATORS,  
WHOLESALE INFRASTRUCTURE  
OPERATORS.

FINALLY, ACCESS FOR THE ISPs  
UNDER NONDISCRIMINATORY TERMS.  
IN CASE OF GEORGIA, BUILDING UP  
ON ITS REGIONAL OPPORTUNITY TO  
BECOME THE DIGITAL CONNECTIVITY  
HUB.

BUILDING THE IN-COUNTRY DATA  
CENTER CAN RESULT IN INQUIRING  
DIFFERENT ROLES INCLUDING ACTING  
AS THE POINT OF PRESENCE FOR ONE  
OR MORE AND PHYSICAL SPACE,  
CLOUD SERVICES AND OTHER DATA  
SERVICES.

ANOTHER IMPORTANT ASPECT IS USER  
EDUCATION FOR OUR CAMPAIGNS.  
PROVIDING BENCH MARKS,

CONTRIBUTING TO THE IMPROVED  
UNDERSTANDING OF FACTORS HOW TO  
MAKE A CHOICE OF PROPER  
OPERATOR.

UNDER THE BROADER NOTION OF  
USER-CENTERED SERVICES AND  
COMMUNICATIONS COMMISSION  
CREATED PLATFORM.

IT'S CALLED -- PROVIDES USERS IN  
GEORGIA CHECKING THE QUALITY OF  
THE INTERNET AND RAISING THE  
ISSUE WHEN CONCERNED.

HAVING AN ENVIRONMENT OF  
SECURITY AND CONFIDENCE IS KEY  
FOR THIS PLATFORM.

AND HAS BEEN ASSIGNED THE ROLE  
IN THE SOCIETY AND RESPECTIVE OF  
PROJECTS, WE ARE IMPLEMENTING  
COVERING THE MAIN ELEMENTS TO  
BUILD CONFIDENCE AND TRUST IN  
INTERNET.

VERY NICE PROGRAMS ON THE  
INTERNET AND FOCUSING ON  
DIFFERENT ASPECTS SUCH AS BASIC  
ABILITY, SAFETY, UNLIMITED  
OPPORTUNITIES ACCORDING TO AGE  
RANGES AND TARGET GROUPS.  
AND THIS IS NECESSARY OF PRIVATE  
PUBLIC NATURE.

FINALLY, WE ARE CONVINCED THAT  
DIGITAL INNOVATION SHOULD NOT BE  
DIRECTED SEOULLY TOWARDS THE  
FORMATION OF WELLS BUT ORIENTED  
ON DIGITAL INCLUSION AND  
PROMOTION OF PARTICIPATORY  
SOCIETY.

AND IMPROVING THE QUALITY OF  
LIFE, GROWTH AND SOCIAL  
PROSPERITY.

THANK YOU.

>> KEVIN PERKINS: THANK YOU VERY  
MUCH FOR SHARING INFORMATION.  
AND SOME OF THE KEY AREAS OF  
FOCUS.

THANK YOU FOR THAT.

NEXT WE'RE HAVING MR. SRUN,  
COMMISSIONER FOR  
TELECOMMUNICATION REGULATOR FOR  
CAMBODIA.

I HAVE TWO QUESTIONS FOR YOU  
ABOUT POLICIES IN CAMBODIA.  
WHAT IS THE CURRENT STAGE OF  
INFRASTRUCTURE FOR PROMOTING THE  
ENABLING ENVIRONMENT?

WHAT ARE DIGITAL POLICIES THAT  
CAMBODIA ESTABLISHED TO ENHANCE  
THE ENABLING ENVIRONMENT?

>> THANK YOU, KEVIN, EXCELLENCY,  
DISTINGUISHED GUESTS AND LADIES  
AND GENTLEMEN.

GOOD AFTERNOON FROM CAMBODIA.  
ON BEHALF OF THE  
TELECOMMUNICATION REGULATOR OF  
CAMBODIA, I WOULD LIKE TO GIVE  
APPRECIATION FOR ITU FOR THE  
INVITATION.  
AND I AM DELIGHTED TO BE PART OF  
THIS DISCUSSION.  
CAMBODIA HAS A SOLID COMMITMENT  
TO BECOME RESPONSIBLE TOOLS AND  
DIGITAL SOCIETY.  
FOR PUBLIC AND PRIVATE SECTORS  
AND INDIVIDUALS, ENABLING  
ENVIRONMENT FOR WELL BEINGS AND  
INCLUSION.  
ANSWER TO YOUR FIRST QUESTION,  
THE COUNTRY IS MOVING TOWARDS  
DIGITAL TRANSFORMATION AND  
FUNDAMENTAL REQUIREMENT IS  
DIGITAL CONNECTIVITY.  
19,279 KILOMETERS OF BACKBONE  
FIBER OPTICS CABLE HAS BEEN BUILT  
FOR ALL 25 PROVINCES AND CITIES.  
IN ADDITION TO THE FIBEROPTIC,  
HAS BEEN CONNECTED TO AAE AND  
THE THAILANDS CITY.  
IN 2023, CAMBODIA WILL EXPAND  
CAPABILITY BY LENDING THE THIRD  
IN HONG KONG.  
LOOKING INTO THE DEVELOPMENT  
USING 4G SERVICES.  
IT IS AVAILABLE FOR 95.7% OF THE  
POPULATION.  
AND 74% OF THE LAND AREA.  
TOTAL NUMBER OF THE SUBSCRIPTION  
IS 19.45 MILLION BY JANUARY  
2022.  
AND CONSIST OF 81% OF THE  
SUBSCRIPTION OF THOSE WHO ACCESS  
4G SERVICES.  
LET ME MOVE TO SECOND QUESTION.  
DIGITAL DEVELOPMENT IS THE  
DRIVING FORCE FOR CAMBODIA TO  
TRANSFORM AND ADOPT SEVERAL  
POLICY RULES AND REGULATION.  
IN MAY 2021, PUT INTO PLACE THE  
POLICY AND FRAMEWORK ON DIGITAL  
ECONOMY AND SOCIETY 2021-2035  
WHICH BUILDING DIGITAL CITIES  
AND GOVERNMENT TRANSFORMATION  
FOR SUSTAINABLE DEVELOPMENT SUCH  
AS INCREASING ECONOMIC ACTIVITY.  
CREATING JOB AND SOCIO  
INEQUALITY.  
THE FRAMEWORK WAS DESIGNED FOR  
PUBLIC SERVICES TO THE PEOPLE BY  
THE CONNECTIVITY AND  
MODERNIZATION OF INFRASTRUCTURE  
NETWORKS.  
AND DEVELOPING INFORMATION

TECHNOLOGY SYSTEM.  
FURTHER MORE, CAMBODIA THE LAW  
ON INVESTMENT AND PUBLIC  
PRIVATE.  
THE INVESTMENT LAW HAS  
RESTRICTION AND CREATE BETTER  
ENABLINGS ENVIRONMENT FOR  
INVESTOR WHO WANT TO RUN A  
BUSINESS INCLUDING DIGITAL  
INNOVATION SECTOR BY OFFERING  
INCENTIVES AND PRACTICAL TICK  
ABILITY.  
ACE INFRASTRUCTURE INVESTMENT  
THROUGH THE FINANCIAL SUPPORT.  
>> KEVIN PERKINS: THANK YOU.  
YOUR PRESENTATION REALLY  
APPRECIATE YOUR COMMENTS AND  
OBSERVATIONS.  
>> THANK YOU VERY MUCH.  
>> KEVIN PERKINS: THANK YOU.  
EXCUSE ME.  
I'D LIKE TO INVITE LUO ZHONG.  
VICE PRESIDENT, I HAVE TWO  
QUESTIONS FOR YOU ABOUT ISSUES  
AND THE ROLE OF THE PRIVATE  
SECTOR IN DIGITAL TRANSFORMATION  
IN THE DEVELOPMENT OF INCLUSIVE  
ENVIRONMENT.  
FIRST, WHAT CAN BE CURRENT ROLE  
OF THE PRIVATE SECTOR AND THE  
MISSION?  
WHAT ARE THE MOST IMPORTANT  
ISSUES THAT YOU ARE FOCUSING ON  
FOR YOUR PARTICIPATION?  
>> THANK YOU VERY MUCH.  
I'M ALSO CHAIRMAN OF ITOT TEAM.  
SO TODAY IS MY GREAT PLEASURE TO  
BE HERE.  
GOOD MORNING, GOOD AFTERNOON AND  
GOOD EVENING.  
REGARDING THE TWO QUESTIONS,  
THEY ARE FACING A CRUCIAL STAGE  
WITH EXPONENTIAL GROWTH WITH THE  
USE OF DIGITAL TECHNOLOGY AND  
SERVICES.  
THIS CAN ONLY BE BENEFICIAL IF  
THE APPROPRIATE AND EFFECTIVE  
POLICY ARE IN PLACE.  
GOOD EXAMPLE OF CRYSTALLIZATION  
FROM AROUND THE WORLD.  
TACKLE THE MOST CHALLENGES.  
AND ACHIEVEMENT TO THE 2030  
AGENDA.  
FOR PRIVATE SECTOR, WE ARE  
PLAYING KEY ROLE IN LEADING THE  
WAY IN STRUCTURE AND POLICY  
MODELS TO CONNECT AND THE  
DEVELOPMENT OF EMERGING  
TECHNOLOGY AND DIGITAL ECONOMY  
WHILE ACCELERATING THE

ACHIEVEMENT SUSTAINABLE GOALS.  
WHILE THE MISSION IS TO BRING TO  
EVERY PERSON HOME TO FULLY  
CONNECTING, WE SEE THIS 2022 AS  
A GREAT OPPORTUNITY TO  
CONTRIBUTE AND GET INVOLVED IN  
THE PROCESS OF DEVELOPING  
TELECOMMUNICATION POLICIES  
LEVERAGING THE NATIONS SPECIAL  
AGENCY FOR INFORMATION  
COMMUNICATION.

AS A GLOBAL PLATFORM FOR THIS  
PURPOSE.

OUR MAIN OBJECTIVE IS PROVIDING  
THE RIGHT ENABLING ENVIRONMENT  
FOR THE ICT ECO SYSTEM.

WE DO SO BY PROVIDING PRODUCTS  
AND COMPUTING AI SOLUTIONS.

MY ANSWER MAY BE SHORTER, WE ARE  
PROLONGED TO TAKE PART IN THE  
SOCIETY.

FOSTERS THE ACHIEVEMENT IN  
SUSTAINABLE GOALS.

AND LEADS THE WAY FOR  
COLLABORATION TO DEVELOP A  
POLICY THAT PROVIDE DIGITAL,  
SAFE, AFFORDABLE ACCESSIBLE  
TECHNOLOGY TO EVERYONE.

GLOBAL COLLABORATION PARTNERSHIP  
ARE REQUIRED FOR ADDRESSING THE  
CHALLENGES AND OPPORTUNITY  
ARISING WITH TECHNOLOGY SUCH AS  
5G, AI, BIG DATA AND OTT.

THIS NEEDS FURTHER DISCUSSION  
AND COLLABORATION, DIGITAL  
CONNECTIVITY AND INFRASTRUCTURE,  
ESSENTIAL BUILDING BLOCKS IN THE  
DIGITAL ECONOMY AND ECO SYSTEM.  
AND PERFECT EXAMPLE JUST BY SOME  
SPECIAL ATTENTION SINCE IT'S  
CRUCIAL.

IT'S HIGHLY UNEVEN.

THOUGH, DEVELOPING FAST.

BEING REDUCED INTO A SERIES  
ISOLATED IP BASICS.

I THINK THE ANSWER TO THE SECOND  
QUESTION.

HAVING SAID THAT, I'M HAPPY TO  
HAVE HEARD MANY PEOPLE TALK  
ABOUT ENABLING POLICY.

ANOTHER KEY WORD MAY BE  
UNDERSTANDING.

WE NEED TO PROVIDE TO HEAR THE  
VOICE FROM THE PRIMARY SECTOR.  
SO THIS IS THE END OF MY ANSWER.  
THANK YOU VERY MUCH.

>> KEVIN PERKINS: VERY GOOD.

THANK YOU.

NEXT UP, MR. ANDREW WILSON WHO  
IS THE GLOBAL POLICY DIRECTOR



AND PERMANENT REPRESENTATIVE TO THE UN FOR THE INTERNATIONAL CHAMBER OF COMMERCE FRANCE. INTERNATIONAL CHAMBER OF COMMERCE IS THE INSTITUTIONAL REPRESENTATIVE OF OVER 45 MILLION COMPANIES OF ALL SIZES AND SECTORS WORLDWIDE. TWO QUESTIONS. WHAT ARE THE MAIN ELEMENTS OF AN ENABLING POLICY ENVIRONMENT FOR CONNECTIVITY FROM THE PERSPECTIVE OF THE GLOBAL PRIVATE SECTOR. SECONDLY, WHAT ARE SOME OF THE STEPS YOU MIGHT TAKE TO IMPLEMENT SUCH AN ENVIRONMENT? >> THANK YOU FOR THE OPPORTUNITY. I REALIZE WE NOW HAVE MINUS 15 MINUTES LEFT. SO I'LL BE BRIEF AND TO THE POINT. AND I'D LIKE TO START BY PICKING UP ON THE REMARKS MADE BY THE PREVIOUS SPEAKER ON THE NOTION OF AN ENABLING ENVIRONMENT. ONE THING I WOULD LIKE TO STRESS AND THAT IS VERY IMPORTANT TO US WITHIN THE BUSINESS COMMUNITY IS EMPHASIZE THE NOTION IS NOT A CATCH FRAME OR EUPHEMISM FOR DEREGULATION, RELAXING TAX SYSTEMS OR DILUTING CONSUMER SAFEGUARDS. IT IS SUBSTANTIALLY DIFFERENT TO THAT AND SUBSTANTIALLY MORE THAN THAT. ULTIMATELY BASED ON OUR BUSINESS EXPERIENCE AND OUR EXTENSIVE NETWORK, IT STIMULATES IN RESULTS THE SERVICES OVER TIME. FROM OUR PERSPECTIVE, THAT MEANS A FEW THINGS MUST BE IN PLACE. FIRST STABLE ENVIRONMENT. SECOND, DATA SUPPORTERS. OF COURSE WITH APPROPRIATE SAFEGUARDS IN TERMS OF PRIVACY, SECURITY, ET CETERA. AND STRONG MULTI-STAKEHOLDER PARTNERSHIPS. I THINK THESE FOUNDATION ELEMENTS WILL NOT COME AS A SURPRISE. THE QUESTION OF HOW TO SECURE THEM IS MORE DIFFICULT. NOW, OVER THE PAST YEAR, WE'VE CONSULTED WIDELY WITH BUSINESSES LARGE AND SMALL IN DIFFERENT SECTORS THROUGHOUT OUR INTERNATIONAL NETWORK TO DEVELOP

A COMPREHENSIVE REPORT TO  
CONNECTIVITY AND THE WAYS TO  
OVERCOME THEM.  
BASED ON THE LEARNINGS AND  
STRATEGIES DERIVED FROM THE  
PRIVATE SECTOR'S EXPERIENCE, THE  
THREE RECOMMENDATIONS ARE  
PRIORITY AREAS FOR ACTION.  
THE FIRST IS TO FACILITATE  
INVESTMENT ACROSS THE ENTIRE  
DIGITAL VALUE CHAIN.  
SHOULD FOSTER INVESTMENT  
COMPETITION AND INNOVATION IN  
THE DEPLOYMENT OF BROADBAND  
SERVICES IN CONNECTIVITY  
DEVICES.  
WHILE ALSO PLAYING A VITAL  
FACILITATING ROLE IN SUPPORTING  
MULTI SECTORAL INITIATIVES THAT  
MEET THESE INITIATIVES.  
SECOND RECOMMENDATION IS TO  
MANAGE SPECTRUM.  
ALLOCATION AND LICENSING OF  
SPECTRUM SHOULD BE TRANSPARENT,  
FAIR, ECONOMICALLY EFFICIENT AND  
BASED ON THE OBJECTIVE OF  
ENSURING SUFFICIENT BROADBAND  
CAPABLE SPECTRUM IS MADE  
AVAILABLE FOR THE WHOLE OF  
SOCIETY.  
AND THIRDLY, OUR THIRD CORE  
RECOMMENDATION AND POSSIBLY OUR  
MOST IMPORTANT ONE IS GROUND  
HOLISTIC POLICIES IN EVIDENCE  
AND DATA MAKING SURE POLICIES  
ARE EVIDENCE BASED, TRANSPARENT  
AND TO THE POINT MADE EARLIER  
INCLUSIVE OF ALL INTERESTED  
STAKEHOLDERS.  
AND IMPROVING THE EASE.  
VERY FINAL POINT, THAT MEANS  
THERE IS A NEED FOR INITIATIVES  
ON THE DESIGN OF PUBLIC POLICIES  
TO ACHIEVE CONNECTIVITY.  
AND ENCOURAGE GOVERNMENTS TO SEE  
BUSINESS AS THE PARTNER OF  
EFFECTIVE LAWS AND SEE THE  
PARTNERS ON WHICH TO ADVANCE  
THAT.  
MANY THANKS.  
BACK TO YOU.  
>> KEVIN PERKINS: THANK YOU VERY  
MUCH, ANDREW.  
VERY GOOD AND CONCISE REMARKS  
INDEED.  
WE'RE READY TO CLOSE NOW THE  
FINAL PANELIST SCHEDULED IS NOT  
ABLE TO ATTEND.  
I'LL JUST THANK BY -- CLOSE BY  
THANKING ALL OF OUR PANELISTS

AND FACILITATOR FOR A VERY  
INTERESTING DISCUSSION.  
WE'VE HEARD ABOUT THE COMPANIES  
TO RESPOND.  
THESE EFFORTS ARE MOVING US MORE  
TOWARDS HE INCLUSIVE SOCIETIES.  
WHETHER YOU'VE BEEN HERE IN  
PERSON OR CAME TO THIS ONLINE,  
THANKS FOR JOINING US.  
AND ENJOY THE REMAINDER OF YOUR  
DAY.  
THANK YOU.

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