



WSIS | 19-23 FORUM | MARCH 2018 Geneva | Switzerland

WSIS Forum 2018 OUTCOME DOCUMENT

Template for Submission of Executive Summaries for

Thematic/Country Workshop/ Action Line Facilitation Meetings/ Interactive Sessions/ High Level Dialogues/Publication Releases/Briefings

Deadline: Thursday 22 March, 2018

Exception: For sessions on Friday 23 March, please send at the latest 2 hours after the session

*Please note that the WSIS Forum 2018 Outcome Document will be released on the **23rd of March** (the last day of the Forum)*

1) Title of your session

Practical applications of ICTs to support inclusion and access to information and services, livelihood for persons with disability

2) Name of Organization/s organizing the session

eWorldwide Group

3) Relevance with the WSIS Action Lines – please specify the Action lines C1 to C11

4) Key achievements, announcements, launches, agreements, and commitments (these will be reflected in the press release and Outcomes Document of the WSIS Forum 2018)

5) Main outcomes highlighting the following:

I. Debated Issues

- Please capture highlights of the main issues debated and interactions with audience
- Please highlight key achievements and challenges shared by the audience and/ or panelists

II. Quotes

- Please provide two important quotes from the session and the names & organization of the person you are quoting



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III. Overall outcomes of the session highlighting

- main conclusions reached during the discussion
 - USFP should be used to support more programs for accessibility and inclusion
 - We need to implement and enforce global standards for interoperability
 - ICTs need to be integrated early into the education system
 - ITU needs to create a portal of best in breed policies for inclusive and accessibility for member countries to use as a reference
 - Governments need to establish advisory committee with persons of disabilities to create cross cutting policies, integrated with key domains
 - Policies have to be implemented

- the vision for implementation of WSIS Action lines beyond 2015

Recommendations for Governments

- Raise awareness among all national key stakeholders (Government, Broadcasters, Industry, Private Sector, NGOs etc)–about the need to promote ICT accessibility;
- Build consensus and inclusive policy-making through encouraging national and regional debates to promote ICT accessibility.
- Mainstream ICT accessibility through inclusive language, definitions, and provisions in national policies, laws & regulations;
- Identify key steps on ICT accessibility for industry makers and local content providers such as making accessible content and devices(public and mobile phones, TV sets) available;
- Promote ICT accessibility also as a business opportunity;



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- Establish clear targets, periodic monitoring and evaluation to ensure implementation of national ICT accessibility policies and services;
- Encourage national trainings and educational programs on disability topics
- Promote localization, for example of voice recognition and text-to speech interfaces – to ensure local relevance and uptake;
- Involve and consult with end users/PwD in all national related processes in ICT accessibility embracing the principle of *'nothing about us without us'*.

IV. Main linkages with the Sustainable Development Goals

V. Emerging Trends related to WSIS Action Lines identified during the meeting

VI. Suggestions for Thematic Aspects that might be included in the WSIS Forum 2019

Please complete this document and send to Matthew L. Greenspan, Matthew.Greenspan@itu.int AND Gitanjali Sah, Gitanjali.Sah@itu.int