

Guatemala Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	14.1
Mobile-cellular subscriptions per 100 inhabitants	118.7
Fixed (wired)-broadband subscriptions per 100 inhabitants	2.7
Mobile-broadband subscriptions per 100 inhabitants	16.4
Households with a computer (%)	24.8
Households with Internet access at home (%)	23.6
Individuals using the Internet (%)	40.7

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Superintendencia de Telecomunicaciones de Guatemala
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Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Superintendencia de Telecomunicaciones de Guatemala
Please provide the name of the Head of the Regulatory Authority	Selvin Armando Juárez Romero
Please provide the exact title of the Head of the Regulatory Authority.	Superintendente
Legal document creating the regulator	Ley General de Telecomunicaciones, Decreto 94-96
Year separate regulator created	1996
Regulator also regulates other utilities	
Regulator autonomous in decision making	No
Who is responsible for approving the budget of the Regulator? [2001]	El Ministerio de Comunicaciones y el Congreso de la República
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Government appropriation, percentage: 42.50%, • Other • Other, Source:, percentage: 57.50%,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Board of ICT regulator • Report to President/Head of State • Report to Government • Annual report to Sector Ministry

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	N
Entity in charge of price regulation	N
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	R
Entity in charge of service quality monitoring	R

Entity in charge of universal service/access	R
Quality of service standards setting	R
Entity in charge of enforcement of quality of service obligations	N
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	N
Entity in charge of Information Technology	N
Entity in charge of Internet content	N

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C
Domestic fixed long distance	C
International Fixed Long Distance	C
Mobile	P
IMT (3G, 4G, etc.)	P
Wireless Local Loop	P
DSL	C
Cable modem	C
Fixed Wireless Broadband	P
Leased Lines	C
International Gateways	C
Internet Services	C
Cable Television	C
Fixed Satellite Services (FSS)	P
Mobile Satellite Services (MSS)	P
VSAT	P

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line private residential service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition • Broadband as part of universal service definition

Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Schools ;, • Health centres ;, • Emergency services as part of universal service definition • Services for impaired/ elderly • Women and girls
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Operators under universal access/service obligation	<ul style="list-style-type: none"> • All operators • Network/facilities-based operators • All service-based providers • Incumbent fixed line operator(s) • Fixed-line operators • Fixed-line operators with SMP • Mobile operators • Mobile operators with SMP • Satellite operators • Designated US Provider
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Operators/service providers required to offer below-cost prices	No
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Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	• Cross-subsidy between own services
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Operational Universal Service Fund	No
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If Yes, when?

Operators/ service providers required to contribute to USF	
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Means of calculating USF contribution amounts

USF financed by other sources

USF budget financing by source (in percentage)

Regulator administrating USF

If No, name the entity responsible

Other financing mechanisms for the provision of Universal service	Yes
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If Yes, please explain	donaciones, cooperativas internacionales, préstamos de gobiernos del extranjero y apoyo por coaliciones para asegurar la asequibilidad del internet
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