

# Grenada Profile (Latest data available: 2018)

## Various statistics (Latest data available: 2017)

|   |      |
|---|------|
| Fixed-telephone subscriptions per 100 inhabitants         | 30.1 |
| Mobile-cellular subscriptions per 100 inhabitants         | 105  |
| Fixed (wired)-broadband subscriptions per 100 inhabitants | 18.3 |
| Mobile-broadband subscriptions per 100 inhabitants        | 89.2 |
| Households with a computer (%)                            | 55   |
| Households with Internet access at home (%)               | 47.2 |
| Individuals using the Internet (%)                        | 59.1 |

## Policy Maker (Latest data available: 2011)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Government of Grenada

## Regulatory Authority (Latest data available: 2013)

|  |  |
|--|--|
| Name of the telecom/ICT regulator  | National Telecommunications Regulatory Commission (Grenada)              |
| Please provide the name of the Head of the Regulatory Authority [2011]         | Dr. Spencer Thomas   |
| Please provide the exact title of the Head of the Regulatory Authority. [2011] | Chairman of the Commission   |
| Legal document creating the regulator  | Telecommunications Act 31 of 2000  |
| Year separate regulator created  | 2000   |
| Regulator also regulates other utilities                                       | • No   |
| Regulator autonomous in decision making  | No   |
| Who is responsible for approving the budget of the Regulator? [2010]           | Eastern Caribbean Telecommunications Authority / Council of Ministers    |
| Sources of regulator's budget and % financed from each source                  | • Spectrum fees, percentage: 100%,                                       |
| Reporting requirements of the regulator  | • Report to Legislature/Parliament<br>• Annual report to Sector Ministry |

## Regulatory Functions (Latest data available: 2011)

|  |          |          |
|--|----------|----------|
| Entity in charge of licensing                                  | S R N    | M: ECTEL |
| Entity in charge of interconnection rates                      | R Op M*  | M: ECTEL |
| Entity in charge of price regulation                           | R M*     | M: ECTEL |
| Entity in charge of technical standards setting                | R M*     | M: ECTEL |
| Entity in charge of radio frequency allocation and assignment  | S R      | M: ECTEL |
| Spectrum Monitoring and Enforcement                            | S O R M* | M: ECTEL |
| Entity in charge of numbering                                  | R        | M: ECTEL |
| Entity in charge of type approval                              | R        |          |
| Entity in charge of service quality monitoring <sup>2010</sup> | N        |          |
| Entity in charge of universal service/access                   | R Op     |          |
| Quality of service standards setting <sup>2010</sup>           | R        |          |

|  |      |          |
|--|------|----------|
| <b>Entity in charge of enforcement of quality of service obligations</b> | N    |          |
| <b>Broadcasting (sound transmission)</b>                                 | R M* | M: ECTEL |
| <b>Entity in charge of broadcasting content</b>                          | S Op |          |
| <b>Entity in charge of Information Technology</b>                        | Op N |          |
| <b>Entity in charge of Internet content</b>                              | Op N |          |

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

### Level of Competition (Latest data available: 2011)

|  |    |
|--|----|
| <b>Local Fixed Line Services</b>           | C* |
| <b>Domestic fixed long distance</b>        | C* |
| <b>International Fixed Long Distance</b>   | C* |
| <b>Mobile</b>                              | C* |
| <b>IMT (3G, 4G, etc.)</b>                  | C* |
| <b>Wireless Local Loop2010</b>             | N  |
| <b>DSL</b>                                 | C* |
| <b>Cable modem</b>                         | C* |
| <b>Fixed Wireless Broadband</b>            | C* |
| <b>Leased Lines</b>                        | C* |
| <b>International Gateways2010</b>          | N  |
| <b>Internet Services</b>                   | C* |
| <b>Cable Television</b>                    | C* |
| <b>Fixed Satellite Services (FSS)2010</b>  | N  |
| <b>Mobile Satellite Services (MSS)2008</b> | N  |
| <b>VSAT</b>                                | C* |

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

### Universal Service - services covered and operator obligations (Latest data available: 2011)

|  |  |
|--|--|
| <b>Definition of universal service/access exists</b>                     | Yes  |
| <b>Universal access/service policy adopted</b>                           | Yes  |
| <b>Voice services included in Universal service/access definition</b>    | <ul style="list-style-type: none"> <li>• Fixed line private residential service as part of universal service definition</li> <li>• Fixed line public payphone service as part of universal service definition</li> <li>• Individual mobile cellular service as part of universal service definition</li> <li>• Public mobile payphone service as part of universal service definition</li> </ul> |
| <b>Internet services included in Universal service/access definition</b> | <ul style="list-style-type: none"> <li>• Broadband as part of universal service definition</li> </ul>  |

|   |  |
|---|--|
| <b>Other services included in Universal service/access definition</b> | <ul style="list-style-type: none"> <li>• Telecentres as part of universal service definition</li> <li>• Schools ;,</li> <li>• Health centres ;,</li> <li>• Emergency services as part of universal service definition</li> <li>• Services for impaired/ elderly</li> </ul> |
|---|--|

|  |   |
|--|---|
| <b>Operators under universal access/service obligation</b> | <ul style="list-style-type: none"> <li>• All service-based providers</li> <li>• Incumbent fixed line operator(s)</li> <li>• Fixed-line operators</li> <li>• Fixed-line operators with SMP</li> <li>• Mobile operators</li> <li>• Mobile operators with SMP</li> <li>• ISPs</li> </ul> |
|--|---|

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|--|----|
| <b>Operators/service providers required to offer below-cost prices</b> | No |
|--|----|

### Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2011)

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|--|---------------------------|
| <b>Means of financing operator(s) universal access/service obligations</b> | • Universal service funds |
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|---|-----|
| <b>Operational Universal Service Fund</b> | Yes |
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|                             |             |
|-----------------------------|-------------|
| <b>If Yes, when? [2009]</b> | Near future |
|-----------------------------|-------------|

|   |   |
|---|---|
| <b>Operators/ service providers required to contribute to USF</b> | <ul style="list-style-type: none"> <li>• All service-based providers</li> <li>• Incumbent fixed-line operator(s)</li> <li>• Fixed-line operators</li> <li>• Fixed-line operators with significant market power/dominance</li> <li>• Mobile operators</li> <li>• Mobile operators with significant market power/dominance</li> <li>• ISPs</li> </ul> |
|---|---|

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| <b>Means of calculating USF contribution amounts</b> | • Percentage of total gross revenues (turnover) Percentage: 0.25 % to 1% of Gross Annual Revenue, |
|--|---|

|                                      |    |
|--------------------------------------|----|
| <b>USF financed by other sources</b> | No |
|--------------------------------------|----|

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| <b>USF budget financing by source (in percentage)</b> |  |
|---|--|

|                                     |     |
|-------------------------------------|-----|
| <b>Regulator administrating USF</b> | Yes |
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| <b>If No, name the entity responsible</b> |  |
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| <b>Other financing mechanisms for the provision of Universal service</b> | No |
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|--------------------------------------|-------------------------------|
| <b>If Yes, please explain [2009]</b> | Process in its Initial stage. |
|--------------------------------------|-------------------------------|