

Dominica Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	3.6
Mobile-cellular subscriptions per 100 inhabitants	102
Fixed (wired)-broadband subscriptions per 100 inhabitants	15.7
Mobile-broadband subscriptions per 100 inhabitants	90.5
Households with a computer (%)	56.8
Households with Internet access at home (%)	63.9
Individuals using the Internet (%)	69.6

Policy Maker (Latest data available: 2016)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Government Headquarters
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Regulatory Authority (Latest data available: 2016)

Name of the telecom/ICT regulator	National Telecommunications Regulatory Commission
Please provide the name of the Head of the Regulatory Authority	Mr. Craig Nesty
Please provide the exact title of the Head of the Regulatory Authority.	Executive Director
Legal document creating the regulator	Telecommunication Act 8 of 2000
Year separate regulator created	2000
Regulator also regulates other utilities	• No
Regulator autonomous in decision making	No
Who is responsible for approving the budget of the Regulator? [2009]	Eastern Caribbean Telecommunications Authority (ECTEL)
Sources of regulator's budget and % financed from each source	• Spectrum fees, percentage: 100, • Other • Other, Source: Ectel, percentage: ,
Reporting requirements of the regulator	• Annual report to the public • Report to Legislature/Parliament

Regulatory Functions (Latest data available: 2016)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	R
Entity in charge of service quality monitoring ²⁰¹⁴	R
Entity in charge of universal service/access	R

Quality of service standards setting2014	R
Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	N
Entity in charge of Information Technology	N
Entity in charge of Internet content2014	N

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2016)

Local Fixed Line Services	C
Domestic fixed long distance	C
International Fixed Long Distance	C
Mobile	C*
IMT (3G, 4G, etc.)2014	N
Wireless Local Loop2014	C
DSL	C
Cable modem	C
Fixed Wireless Broadband	C
Leased Lines	C
International Gateways2014	C*
Internet Services	C
Cable Television	C
Fixed Satellite Services (FSS)2014	C
Mobile Satellite Services (MSS)2014	N
VSAT	C

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2016)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition

Other services included in Universal service/access definition • Schools ;
 • Health centres ;
 • Emergency services as part of universal service definition
 • Services for impaired/ elderly

Operators under universal access/service obligation • All operators

Operators/service providers required to offer below-cost prices No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2016)

Means of financing operator(s) universal access/service obligations • Universal service funds

Operational Universal Service Fund Yes

If Yes, when?

Operators/ service providers required to contribute to USF • All operators

Means of calculating USF contribution amounts • Percentage of total gross revenues (turnover) Percentage:;

USF financed by other sources No

USF budget financing by source (in percentage) • Funding from international agencies percentage:;

Regulator administrating USF Yes

If No, name the entity responsible

Other financing mechanisms for the provision of Universal service No

If Yes, please explain