

Sri Lanka Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	11.8
Mobile-cellular subscriptions per 100 inhabitants	116.6
Fixed (wired)-broadband subscriptions per 100 inhabitants	2.8
Mobile-broadband subscriptions per 100 inhabitants	59.6
Households with a computer (%)	27.2
Households with Internet access at home (%)	24.4
Individuals using the Internet (%)	34.1

Policy Maker (Latest data available: 2014)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Presidential Secretariat

Regulatory Authority (Latest data available: 2014)

Name of the telecom/ICT regulator	Telecommunications Regulatory Commission of Sri Lanka
Please provide the name of the Head of the Regulatory Authority	Mr. Anusha Palpita
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Legal document creating the regulator	Sri Lanka Telecommunications (Amendment)Act No 27 of 1996 2
Year separate regulator created	1996
Regulator also regulates other utilities	
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	Telecommunications Regulatory Commission of Sri Lanka
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage; • Numbering fees, percentage; • Spectrum fees, percentage; • Regulated telecom operators • Regulated telecom operators percentage;, percentage of operator revenue (turnover);,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Report to President/Head of State • Other Indicate: Presidential Secretariat,

Regulatory Functions (Latest data available: 2014)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	R
Entity in charge of service quality monitoring	R

Entity in charge of universal service/access	R
Quality of service standards setting	R
Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	O
Entity in charge of broadcasting content	O
Entity in charge of Information Technology	O
Entity in charge of Internet content	O R Op M: coordinate with all relevant entities

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2009)

Local Fixed Line Services	M
Domestic fixed long distance	P
International Fixed Long Distance	M
Mobile	P
IMT (3G, 4G, etc.)	P
Wireless Local Loop	P
DSL	P
Cable modem	P
Fixed Wireless Broadband	P
Leased Lines	P
International Gateways	P
Internet Services	P
Cable Television	P
Fixed Satellite Services (FSS)	P
Mobile Satellite Services (MSS)	P
VSAT	P

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2014)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition • Broadband as part of universal service definition

Other services included in Universal service/access definition

- Telecentres as part of universal service definition
- Emergency services as part of universal service definition
- Services for impaired/ elderly
- Directory services as part of universal service definition

Operators under universal access/service obligation

- Fixed-line operators
- Mobile operators

Operators/service providers required to offer below-cost prices Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2014)

Means of financing operator(s) universal access/service obligations

- Direct subsidy from government
- Universal service funds

Operational Universal Service Fund Yes

If Yes, when?

Operators/ service providers required to contribute to USF

- Fixed-line operators

Means of calculating USF contribution amounts

- Other Indicate: All external gateway operators who terminate international calls should pay 0.0380US\$ per minute to the Commission,

USF financed by other sources No

USF budget financing by source (in percentage)

Regulator administrating USF Yes

If No, name the entity responsible

Other financing mechanisms for the provision of Universal service Yes

If Yes, please explain [2009] Payphone subsidy scheme