

# Canada Profile (Latest data available: 2018)

## Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	37.6
Mobile-cellular subscriptions per 100 inhabitants	89.5
Fixed (wired)-broadband subscriptions per 100 inhabitants	35.3
Mobile-broadband subscriptions per 100 inhabitants	77
Households with a computer (%)	88.2
Households with Internet access at home (%)	91.2
Individuals using the Internet (%)	92.7

## Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Innovation, Science and Economic Development Canada

## Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Canadian Radio-television and Telecommunications Commission
Please provide the name of the Head of the Regulatory Authority	Ian Scott
Please provide the exact title of the Head of the Regulatory Authority.	Chairperson and Chief Executive Officer
Legal document creating the regulator	Canadian Radio-television and Telecommunications Commission Act
Year separate regulator created	1968
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: ,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Treasury Board of Canada
Sources of regulator's budget and % financed from each source	• Government appropriation, percentage: 6, • Regulatory fees, percentage: 93, • Fines/penalties, percentage: 1,
Reporting requirements of the regulator	• Report to Legislature/Parliament • Annual report to Sector Ministry

## Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	S R M*	M: ISED licenses radiocommunication providers. CRTC licenses broadcasters.
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	S	
Entity in charge of radio frequency allocation and assignment	S	
Spectrum Monitoring and Enforcement	S	
Entity in charge of numbering	R	
Entity in charge of type approval <sup>2008</sup>	R	
Entity in charge of service quality monitoring <sup>2015</sup>	R	



Entity in charge of universal service/access	R
Quality of service standards setting2015	R
Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	R
Entity in charge of Information Technology	S
Entity in charge of Internet content2015	N

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

### Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C*
Domestic fixed long distance	C*
International Fixed Long Distance	C*
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	C*
DSL	C*
Cable modem	C*
Fixed Wireless Broadband	C*
Leased Lines	C*
International Gateways	C*
Internet Services	C*
Cable Television	C*
Fixed Satellite Services (FSS)	N
Mobile Satellite Services (MSS)	N
VSAT	N

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

### Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> <li>• Fixed line private residential service as part of universal service definition</li> <li>• Individual mobile cellular service as part of universal service definition</li> </ul>
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> <li>• Broadband as part of universal service definition</li> </ul>

**Other services included in Universal service/access definition**

- Services for impaired/ elderly
- Telecentres as part of universal service definition Explain: The basic service objective consists of: Canadians, in urban as well as rural and remote areas, have access to voice services and broadband internet access services, on both fixed and mobile wireless networks.,

**Operators under universal access/service obligation**

- Incumbent fixed line operator(s)
- None of the above, please explain: Special services for the impaired or elderly and Emergency Services,

**Operators/service providers required to offer below-cost prices** No

**Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)**

**Means of financing operator(s) universal access/service obligations**

- Universal service funds
- Other Explain: Companies contribute annually to a central fund based on their revenues,

**Operational Universal Service Fund** Yes

**If Yes, when?**

**Operators/ service providers required to contribute to USF**

- None of the above, please identify: All operators (TSPs) with revenues greater than \$10 million (CAD),

**Means of calculating USF contribution amounts**

- Percentage of total gross revenues (turnover) Percentage: For 2017, 0.60% of an operator's contribution-eligible revenues,

**USF financed by other sources** No

**USF budget financing by source (in percentage)**

**Regulator administrating USF** No

**If No, name the entity responsible [2012]** Central Fund Administrator

**Other financing mechanisms for the provision of Universal service** Yes

**If Yes, please explain** Service Improvement programs and Installment payment plans

