

Bulgaria Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	15.9
Mobile-cellular subscriptions per 100 inhabitants	118.4
Fixed (wired)-broadband subscriptions per 100 inhabitants	20.5
Mobile-broadband subscriptions per 100 inhabitants	102.5
Households with a computer (%)	63
Households with Internet access at home (%)	67.3
Individuals using the Internet (%)	63.4

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Transport, Information Technology and Communications
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Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Communications Regulation Commission
Please provide the name of the Head of the Regulatory Authority	Mr. Rossen Jeliaskov
Please provide the exact title of the Head of the Regulatory Authority.	Chairman of the Communications Regulation Commission
Legal document creating the regulator	Electronic Communications Act/Law on Electronic Communications
Year separate regulator created	1998
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Posts and registration of the licensed service providers.,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Ministry of Finance
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Award/auction of mobile licence, percentage: 0, • Award/auction of other licence, percentage: 0,1, • Licence fees, percentage: 0,5, • Numbering fees, percentage: 13,6, • Spectrum fees, percentage: 73,2, • Regulatory fees, percentage: 1,3, • Fines/penalties, percentage: 3, • Other • Other, Source: percentage of postal operator revenue (turnover)1,2, percentage: 1,1,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Report to President/Head of State • Report to Legislature/Parliament • Report to Government • Other Indicate: The Communications Regulation Commission (CRC) draws up an annual report, which is submitted to the National Assembly, the President of the Republic and to the Council of Ministers by the end of the second quarter of the following year. Additionally, ?nce a year, CRC submits a summary report to the European Commission and European Network and Information Security Agency on the notifications received by undertakings providing public communications networks and/or services for breach of security or loss of integrity that has had a significant impact on the operation of networks or services.,

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
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Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	O R M*	M: Ministry of Economy, Bulgarian Institute for Standardization
Entity in charge of radio frequency allocation and assignment	S O R M*	M: The National Radio Spectrum Council at the Council of Ministers shall draft the National Radio Frequency Allocation Table. Members of the Council shall be representatives of the Ministry of Finance, the Ministry of Economy, the Ministry of Transport, Information Technology and Communications, the Ministry of Defence, the Ministry of Interior, the State Agency for National Security, the Communications Regulation Commission, the National Service for protection and the National Intelligence Service. The Communications Regulation Commission (CRC) manages frequency spectrum only for civil needs. CRC assigns radio frequencies and radio frequency bands to undertakings providing electronic communications.
Spectrum Monitoring and Enforcement	S O R M*	M: The National Radio Spectrum Council, Council of Ministers, Ministry of Transport, Information Technology and Communications, Communications Regulation Commission
Entity in charge of numbering	R	
Entity in charge of type approval	O R M*	M: Market surveillance is shared between State Agency for Metrology and Technical Surveillance and Communication Regulation Commission (CRC), CRC is responsible for notifications under art. 6.4 of RTTE Directive
Entity in charge of service quality monitoring²⁰¹⁵	R	
Entity in charge of universal service/access	S R M*	M: The ministry sets the general obligations, the CRC has powers in relation to QOS, designation of provider
Quality of service standards setting²⁰¹⁵	O R M*	
Entity in charge of enforcement of quality of service obligations	S R M*	M: Quality of service parameters are defined by CRC after public consultation
Broadcasting (sound transmission)	R	
Entity in charge of broadcasting content	O M*	M: Council for Electronic Media
Entity in charge of Information Technology	S	
Entity in charge of Internet content²⁰¹⁵	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C*
Domestic fixed long distance	C*
International Fixed Long Distance	C*
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	N
DSL	C*
Cable modem	C*
Fixed Wireless Broadband	C*
Leased Lines	C*

International Gateways	C*	
Internet Services	C*	
Cable Television	C*	
Fixed Satellite Services (FSS)	P*	P: 2003
Mobile Satellite Services (MSS)	P*	P: 2003
VSAT	C*	

M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> Fixed line private residential service as part of universal service definition Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> Emergency services as part of universal service definition Services for impaired/ elderly Directory services as part of universal service definition
Operators under universal access/service obligation	<ul style="list-style-type: none"> Designated US Provider
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> Universal service funds Other Explain: The undertakings designated to provide universal service may request to be compensated for the proven net costs where the provision of universal service represents an unfair burden on the said undertakings,
Operational Universal Service Fund	No
If Yes, when? [2017]	The fund has been established but till now has not carried out collection and distribution of funds, as the undertaking which is obligated to provide US withdrew its claims for financial compensation for 2009, 2010, 2011, 2012, 2013, 2014 and 2015.
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> None of the above, please identify: All operators with gross revenues more than 100 000 BGN,
Means of calculating USF contribution amounts	<ul style="list-style-type: none"> Percentage of total gross revenues (turnover) Percentage: up to 0.8 %,
USF financed by other sources	No
USF budget financing by source (in percentage)	<ul style="list-style-type: none"> Other • Other percentage:, please specify: According to the Law the Fund could be financed from government or other public sources. There is no specific percentage,
Regulator administrating USF	Yes
If No, name the entity responsible [2005]	Fund for guaranteeing the provision of universal telecommunications service
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain	

