

# Montenegro Profile (Latest data available: 2018)

## Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	27.5
Mobile-cellular subscriptions per 100 inhabitants	180.3
Fixed (wired)-broadband subscriptions per 100 inhabitants	16.6
Mobile-broadband subscriptions per 100 inhabitants	73.4
Households with a computer (%)	70.1
Households with Internet access at home (%)	70.6
Individuals using the Internet (%)	71.3

## Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Ministry of Economy

## Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Agency for Electronic Communications and Postal Services of Montenegro
Please provide the name of the Head of the Regulatory Authority	Mr. Saleta Djurovic
Please provide the exact title of the Head of the Regulatory Authority.	President of the Council
Legal document creating the regulator	Law on Electronic Communications
Year separate regulator created	2001
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: posts.,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2007]	Regulator itself
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> <li>• Numbering fees, percentage: 11.06,</li> <li>• Spectrum fees, percentage: 35.77,</li> <li>• Regulatory fees, percentage: 48.93,</li> <li>• Other • Other, Source: Fees in accordance with the Law on Postal Services and the other laws, percentage: 4.24,</li> </ul>
Reporting requirements of the regulator	<ul style="list-style-type: none"> <li>• Other Indicate: Annual report of the Agency, Finance report as well as Report of the Auditor are adopted by the Council of the Agency and by the Parliament of Montenegro. Also, the Council of Agency submit to the Parliament of Montenegro the Business Plan with Financial Plan of the Agency which have to be adopted by the Parliament.,</li> </ul>

## Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	Op
Entity in charge of price regulation	R
Entity in charge of technical standards setting	M* M: Institute for standardization of Montenegro.
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R

<b>Entity in charge of numbering</b>	R	
<b>Entity in charge of type approval</b>	O	
<b>Entity in charge of service quality monitoring</b>	R M*	M: Telecom operators, partly
<b>Entity in charge of universal service/access</b>	R	
<b>Quality of service standards setting</b>	R M*	M: Institute for Standardization of Montenegro
<b>Entity in charge of enforcement of quality of service obligations</b>	R	
<b>Broadcasting (sound transmission)</b>	R M*	M: Agency for Electronic Media issue licence for program and Agency for Electronic Communications and Postal Services issued licence for using radio-frequency
<b>Entity in charge of broadcasting content</b>	R M*	M: Licence for content are issued by Agency for Electronic Media
<b>Entity in charge of Information Technology</b>	S M*	M: Ministry of Public Administration
<b>Entity in charge of Internet content</b>	N M*	M: Agency for Electronic Media and Ministry of the Interior

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

#### Level of Competition (Latest data available: 2018)

<b>Local Fixed Line Services</b>	C*
<b>Domestic fixed long distance</b>	C*
<b>International Fixed Long Distance</b>	C*
<b>Mobile</b>	C*
<b>IMT (3G, 4G, etc.)</b>	C*
<b>Wireless Local Loop</b>	C*
<b>DSL</b>	C*
<b>Cable modem</b>	C*
<b>Fixed Wireless Broadband</b>	C*
<b>Leased Lines</b>	C*
<b>International Gateways</b>	N
<b>Internet Services</b>	C*
<b>Cable Television</b>	C*
<b>Fixed Satellite Services (FSS)</b>	N
<b>Mobile Satellite Services (MSS)</b>	N
<b>VSAT</b>	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

#### Universal Service - services covered and operator obligations (Latest data available: 2018)

<b>Definition of universal service/access exists</b>	Yes
<b>Universal access/service policy adopted</b>	Yes
<b>Voice services included in Universal service/access definition</b>	• Fixed line private residential service as part of universal service definition

<b>Internet services included in Universal service/access definition</b>	• Broadband as part of universal service definition
<b>Other services included in Universal service/access definition</b>	• Emergency services as part of universal service definition • Services for impaired/ elderly • Directory services as part of universal service definition
<b>Operators under universal access/service obligation</b>	• Designated US Provider
<b>Operators/service providers required to offer below-cost prices</b>	Yes

### Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

<b>Means of financing operator(s) universal access/service obligations</b>	• Other Explain: (1) Compensation for net costs of the Universal Service shall be provided from contributions paid by operators with the share in the total annual revenue in the area of electronic communications exceeding 2%.,
<b>Operational Universal Service Fund</b>	No
<b>If Yes, when? [2006]</b>	Ministry of Maritime Affairs, Transportation and Telecommunication is responsible for this matter
<b>Operators/ service providers required to contribute to USF</b>	
<b>Means of calculating USF contribution amounts</b>	
<b>USF financed by other sources</b>	
<b>USF budget financing by source (in percentage)</b>	
<b>Regulator administrating USF</b>	
<b>If No, name the entity responsible</b>	
<b>Other financing mechanisms for the provision of Universal service</b>	Yes
<b>If Yes, please explain</b>	Law of electronic Communications, article 95