

# Benin Profile (Latest data available: 2018)

## Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	0.4
Mobile-cellular subscriptions per 100 inhabitants	82.4
Fixed (wired)-broadband subscriptions per 100 inhabitants	0.4
Mobile-broadband subscriptions per 100 inhabitants	19.8
Households with a computer (%)	6.2
Households with Internet access at home (%)	7.9
Individuals using the Internet (%)	14.1

## Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministère de l'Economie Numérique et de la Communication (MENC)
---	---

## Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Autorité de Régulation des Communications Electroniques et de la Poste (ARCEP-BENIN)
Please provide the name of the Head of the Regulatory Authority	GUEDEGBE Coovi Hervé
Please provide the exact title of the Head of the Regulatory Authority.	Secrétaire Exécutif de l'ARCEP-BENIN
Legal document creating the regulator	loi n°2014 -14 du 9 juillet 2014 relative aux communications électroniques et à la poste en République du Bénin
Year separate regulator created	2007
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Poste.,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Le Secrétariat Exécutif élabore le Budget qui est approuvé par le Conseil de Régulation. Une copie dudit budget est transmis au Ministre en charge du Secteur
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> <li>• Numbering fees, percentage: Cf Décision portant conditions d'utilisation des ressources du PNN,</li> <li>• Spectrum fees, percentage: Cf Convention des opérateurs,</li> <li>• Regulatory fees, percentage: 1% du Chiffre d'affaires hors taxes et hors charges d'interconnexion de l'exercice précédent,</li> <li>• Regulated telecom operators • Regulated telecom operators percentage: 1%, percentage of operator revenue (turnover): 1%,</li> </ul>
Reporting requirements of the regulator	<ul style="list-style-type: none"> <li>• Annual report to the public</li> <li>• Report to President/Head of State</li> <li>• Annual report to Sector Ministry</li> </ul>

## Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing <sup>2017</sup>	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R

Entity in charge of numbering	R	
Entity in charge of type approval	R	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	O M*	M: ABSU CEP
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	O M*	M: HAAC
Entity in charge of broadcasting content	O M*	M: HAAC
Entity in charge of Information Technology	S	
Entity in charge of Internet content <sup>2015</sup>	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

### Level of Competition (Latest data available: 2018)

Local Fixed Line Services	M
Domestic fixed long distance	M
International Fixed Long Distance	M
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	C*
DSL	M
Cable modem	N
Fixed Wireless Broadband	M
Leased Lines	C*
International Gateways	M
Internet Services	C*
Cable Television	N
Fixed Satellite Services (FSS)	M
Mobile Satellite Services (MSS)	C*
VSAT	M

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

### Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> <li>• Voice telephony services</li> <li>• Fixed line public payphone service as part of universal service definition</li> <li>• Individual mobile cellular service as part of universal service definition</li> </ul>

<b>Internet services included in Universal service/access definition</b>	• Dial-up Internet access as part of universal service definition
<b>Other services included in Universal service/access definition</b>	<ul style="list-style-type: none"> <li>• Telecentres as part of universal service definition</li> <li>• Schools ;,</li> <li>• Health centres ;,</li> <li>• Emergency services as part of universal service definition</li> <li>• Services for impaired/ elderly</li> <li>• Directory services as part of universal service definition</li> </ul>
<b>Operators under universal access/service obligation</b>	• All operators
<b>Operators/service providers required to offer below-cost prices</b>	Yes

### Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

<b>Means of financing operator(s) universal access/service obligations</b>	• Universal service funds
<b>Operational Universal Service Fund</b>	Yes
<b>If Yes, when?</b>	
<b>Operators/ service providers required to contribute to USF</b>	• All operators
<b>Means of calculating USF contribution amounts</b>	• Percentage of total gross revenues (turnover) Percentage: 1%,
<b>USF financed by other sources</b>	No
<b>USF budget financing by source (in percentage)</b>	
<b>Regulator administrating USF</b>	No
<b>If No, name the entity responsible</b>	
<b>Other financing mechanisms for the provision of Universal service</b>	No
<b>If Yes, please explain [2011]</b>	En attendant la mise en place du fonds, il est inscrit dans les cahier des charges des opérateurs, une contribution de 1% du chiffre d'affaires pour le financement du service universel au Bénin