

Bosnia and Herzegovina Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	18.6
Mobile-cellular subscriptions per 100 inhabitants	98.8
Fixed (wired)-broadband subscriptions per 100 inhabitants	15.2
Mobile-broadband subscriptions per 100 inhabitants	52.5
Households with a computer (%)	63.6
Households with Internet access at home (%)	66
Individuals using the Internet (%)	69.5

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Council of Ministers of Bosnia and Herzegovina
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Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Communications Regulatory Agency
Please provide the name of the Head of the Regulatory Authority	Predrag Kovac
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Legal document creating the regulator	Decision Combining the Competencies of the Independent Media Commission and the Telecommunications Regulatory Agency
Year separate regulator created	2001
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: spectrum management, broadcasting,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Council of Ministers of BiH
Sources of regulator's budget and % financed from each source	• Licence fees, percentage: 83, • Numbering fees, percentage: 14, • Spectrum fees, percentage: 3,
Reporting requirements of the regulator	• Report to Government

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	O
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	N
Entity in charge of service quality monitoring	R
Entity in charge of universal service/access	R

Quality of service standards setting	Op	
Entity in charge of enforcement of quality of service obligations	N	
Broadcasting (sound transmission)	R	
Entity in charge of broadcasting content	R	
Entity in charge of Information Technology	S	
Entity in charge of Internet content	R M*	M: The Regulatory Authority is responsible for the supervision and control of audio visual content transmitted over the Internet. The Press Council is a self-regulatory body that deals with print and online media.

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C*	
Domestic fixed long distance	C*	
International Fixed Long Distance	C*	
Mobile	P*	P: 2001
IMT (3G, 4G, etc.)	P*	P: 2009
Wireless Local Loop	C*	
DSL	C*	
Cable modem	C*	
Fixed Wireless Broadband	C*	
Leased Lines	C*	
International Gateways	N	
Internet Services	C*	
Cable Television	C*	
Fixed Satellite Services (FSS)	N	
Mobile Satellite Services (MSS)	N	
VSAT	C*	

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> Fixed line private residential service as part of universal service definition Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> Dial-up Internet access as part of universal service definition Broadband as part of universal service definition

Other services included in Universal service/access definition • Emergency services as part of universal service definition
• Directory services as part of universal service definition

Operators under universal access/service obligation • Incumbent fixed line operator(s)
• Fixed-line operators

Operators/service providers required to offer below-cost prices Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations • Cross-subsidy between own services

Operational Universal Service Fund No

If Yes, when? [2014] Information about date of establishing Universal Service Fund is not available in this moment. It depends on decision of Council of Ministers.

Operators/ service providers required to contribute to USF

Means of calculating USF contribution amounts

USF financed by other sources

USF budget financing by source (in percentage)

Regulator administrating USF

If No, name the entity responsible

Other financing mechanisms for the provision of Universal service No

If Yes, please explain