

# Zimbabwe Profile (Latest data available: 2018)

## Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	1.6
Mobile-cellular subscriptions per 100 inhabitants	76.3
Fixed (wired)-broadband subscriptions per 100 inhabitants	1
Mobile-broadband subscriptions per 100 inhabitants	44.6
Households with a computer (%)	13.9
Households with Internet access at home (%)	24
Individuals using the Internet (%)	27.1

## Policy Maker (Latest data available: 2016)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Ministry of ICT, Postal and Courier services

## Regulatory Authority (Latest data available: 2016)

Name of the telecom/ICT regulator	Postal and Telecommunications Regulatory Authority of Zimbabwe
Please provide the name of the Head of the Regulatory Authority	Dr. Machengete
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Legal document creating the regulator	Postal and Telecommunications Act of 2000
Year separate regulator created	2000
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Posts,
Regulator autonomous in decision making	No
Who is responsible for approving the budget of the Regulator? [2010]	Sector Ministry
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> <li>• Award/auction of mobile licence, percentage: 76,</li> <li>• Award/auction of other licence, percentage: 4,</li> <li>• Licence fees, percentage: 7,</li> <li>• Government appropriation, percentage: 0,</li> <li>• Numbering fees, percentage: 2,</li> <li>• Spectrum fees, percentage: 11,</li> <li>• Regulated telecom operators • Regulated telecom operators percentage: 5, percentage of operator revenue (turnover): 5,</li> </ul>
Reporting requirements of the regulator	<ul style="list-style-type: none"> <li>• Report to Board of ICT regulator</li> <li>• Annual report to Sector Ministry</li> </ul>

## Regulatory Functions (Latest data available: 2016)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R

Entity in charge of type approval	R	
Entity in charge of service quality monitoring2014	R	
Entity in charge of universal service/access	S R	
Quality of service standards setting2014	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	O	M: Broadcasting Authority of Zimbabwe
Entity in charge of broadcasting content	O	M: Broadcasting Authority of Zimbabwe
Entity in charge of Information Technology	S R	
Entity in charge of Internet content2014	O	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

### Level of Competition (Latest data available: 2014)

Local Fixed Line Services	C*	
Domestic fixed long distance	C*	
International Fixed Long Distance	P*	P: 2001
Mobile	P*	P: 2001
IMT (3G, 4G, etc.)	C*	
Wireless Local Loop	C*	
DSL	C*	
Cable modem		
Fixed Wireless Broadband	C*	
Leased Lines	C*	
International Gateways	P*	P: 2001
Internet Services	C*	
Cable Television2010	N	
Fixed Satellite Services (FSS)	C*	
Mobile Satellite Services (MSS)2010	P	
VSAT	C*	

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

### Universal Service - services covered and operator obligations (Latest data available: 2016)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	• Voice telephony services
Internet services included in Universal service/access definition	• Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	• Emergency services as part of universal service definition

**Operators under universal access/service obligation** • All operators

**Operators/service providers required to offer below-cost prices** No

**Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2016)**

**Means of financing operator(s) universal access/service obligations** • Universal service funds

**Operational Universal Service Fund** Yes

**If Yes, when? [2009]** 2001

**Operators/ service providers required to contribute to USF** • All operators

**Means of calculating USF contribution amounts** • Percentage of total gross revenues (turnover) Percentage: 2%,

**USF financed by other sources** Yes

**USF budget financing by source (in percentage)** • Other • Other percentage:, please specify: Excess funds that arise from the Regulatory's annual expenses is channelled toward Universal serice Funds,

**Regulator administrating USF** Yes

**If No, name the entity responsible**

**Other financing mechanisms for the provision of Universal service** No

**If Yes, please explain**