Viet Nam Profile (Latest data available: 2017)

### Various statistics (Latest data available: 2017)

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed-telephone subscriptions per 100 inhabitants</td>
<td>4.7</td>
</tr>
<tr>
<td>Mobile-cellular subscriptions per 100 inhabitants</td>
<td>125.6</td>
</tr>
<tr>
<td>Fixed (wired)-broadband subscriptions per 100 inhabitants</td>
<td>6.5</td>
</tr>
<tr>
<td>Mobile-broadband subscriptions per 100 inhabitants</td>
<td>47</td>
</tr>
<tr>
<td>Households with a computer (%)</td>
<td>23.5</td>
</tr>
<tr>
<td>Households with Internet access at home (%)</td>
<td>25.9</td>
</tr>
<tr>
<td>Individuals using the Internet (%)</td>
<td>46.5</td>
</tr>
</tbody>
</table>

### Policy Maker (Latest data available: 2014)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Policy and Regulation Division - VNTA

### Regulatory Authority (Latest data available: 2015)

**Name of the telecom/ICT regulator**

Viet Nam Telecommunications Authority (VNTA)

**Please provide the name of the Head of the Regulatory Authority**

Mr. Phan Tam

**Please provide the exact title of the Head of the Regulatory Authority.**

Director General

**Legal document creating the regulator**

Decision 35/2011/QD-TTg of Prime Minister dated 27/6/2011

**Year separate regulator created**

2011

**Regulator also regulates other utilities**

• No

**Regulator autonomous in decision making**

No

**Who is responsible for approving the budget of the Regulator?**

• Licence fees, percentage:,
• Numbering fees, percentage:,
• Other • Other, Source: Metrology, Verification & Certification fees, percentage:,

**Sources of regulator’s budget and % financed from each source**

**Reporting requirements of the regulator**

• Annual report to the Sector Ministry

### Regulatory Functions (Latest data available: 2015)

**Entity in charge of licensing**

S  R  M: VNTA

**Entity in charge of interconnection rates**

S

**Entity in charge of price regulation**

S  R  M: VNTA

**Entity in charge of technical standards setting**

S

**Entity in charge of radio frequency allocation and assignment**

S  R  M: VNTA, ARFM

**Spectrum Monitoring and Enforcement**

S  R  M: VNTA, ARFM

**Entity in charge of numbering**

S  R  M: VNTA

**Entity in charge of type approval**

S  R  M: VNTA

**Entity in charge of service quality monitoring**

S  R  Op  M: VNTA

**Entity in charge of universal service/access**

S  R  M: VTF

ITU ICT-Eye: [http://www.itu.int/icteye](http://www.itu.int/icteye)
Quality of service standards setting
Entity in charge of enforcement of quality of service obligations
Broadcasting (sound transmission)
Entity in charge of broadcasting content
Entity in charge of Information Technology
S: Sector Ministry
O: Other Ministry or Government body
R: Regulatory Authority
Op: Operator
N: Not regulated
M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2015)
Local Fixed Line Services
Domestic fixed long distance
International Fixed Long Distance
Mobile
IMT (3G, 4G, etc.)
Wireless Local Loop
DSL
Cable modem
Fixed Wireless Broadband
Leased Lines
International Gateways
Internet Services
Cable Television
Fixed Satellite Services (FSS)
Mobile Satellite Services (MSS)
VSAT
M: Monopoly
P: Partial competition (year when competition was introduced)
C: Full competition (year when competition was introduced)
N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2015)
Definition of universal service/access exists
Universal access/service policy adopted
Voice services included in Universal service/access definition
• Voice telephony services
• Fixed line private residential service as part of universal service definition
• Individual mobile cellular service as part of universal service definition
Internet services included in Universal service/access definition
• Broadband as part of universal service definition
Other services included in Universal service/access definition
- Schools (primary, secondary post secondary): broadband access,
- Health centres:,
- Emergency services as part of universal service definition
- Telecentres as part of universal service definition Explain: marine communications,

Operators under universal access/service obligation
- All network/facilities-based operators
- Fixed-line operators
- Mobile operators

Operators/service providers required to offer below-cost prices
No

<table>
<thead>
<tr>
<th>Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2015)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Means of financing operator(s) universal access/service obligations</td>
</tr>
<tr>
<td>Operational Universal Service Fund</td>
</tr>
</tbody>
</table>

If Yes, when?

| Operators/service providers required to contribute to USF | All network/facilities-based operators |
|-------------------------------------------------|
| Fixed-line operators |
| Mobile operators |

Means of calculating USF contribution amounts
Other: 1.5% telecom service revenue,

USF financed by other sources
Yes

USF budget financing by source (in percentage)
- Funding from international agencies percentage:,

Regulator administrating USF
No

If No, name the entity responsible [2012]
Ministry of Information and Communications

Other financing mechanisms for the provision of Universal service
Yes

If Yes, please explain [2005]
to exempt the operators and ISPs from VAT