

Viet Nam Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	14.8
Mobile-cellular subscriptions per 100 inhabitants	145.8
Fixed (wired)-broadband subscriptions per 100 inhabitants	6.5
Mobile-broadband subscriptions per 100 inhabitants	71.2
Households with a computer (%)	21.6
Households with Internet access at home (%)	27.3
Individuals using the Internet (%)	49.6

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Ministry of Information and Communications

Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Authority of Viet Nam Telecommunications (VNTA)
Please provide the name of the Head of the Regulatory Authority	Nguyen Duc Trung
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Legal document creating the regulator	Decision 35/2011/QD-BTTTT dated on June 27th, 2011 of Prime Minister of Viet Nam's Government
Year separate regulator created	2011
Regulator also regulates other utilities	• No
Regulator autonomous in decision making	No
Who is responsible for approving the budget of the Regulator?	
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage; • Regulatory fees, percentage;
Reporting requirements of the regulator	• Annual report to Sector Ministry

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	S R
Entity in charge of interconnection rates	S
Entity in charge of price regulation	S R
Entity in charge of technical standards setting	O
Entity in charge of radio frequency allocation and assignment	S
Spectrum Monitoring and Enforcement	S
Entity in charge of numbering	S R
Entity in charge of type approval	R
Entity in charge of service quality monitoring	R
Entity in charge of universal service/access	S
Quality of service standards setting	S

Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	S
Entity in charge of broadcasting content	S
Entity in charge of Information Technology	S
Entity in charge of Internet content	S

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	P
Domestic fixed long distance	P
International Fixed Long Distance	M
Mobile	P
IMT (3G, 4G, etc.)	P
Wireless Local Loop	P
DSL	P
Cable modem	P
Fixed Wireless Broadband	P
Leased Lines	M
International Gateways	M
Internet Services	P
Cable Television	M
Fixed Satellite Services (FSS)	M
Mobile Satellite Services (MSS)	M
VSAT	M

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Individual mobile cellular service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Broadband as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Schools ;, • Health centres ;, • Emergency services as part of universal service definition • Directory services as part of universal service definition
Operators under universal access/service obligation	<ul style="list-style-type: none"> • Network/facilities-based operators

Operators/service providers required to offer below-cost prices No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	• Universal service funds
Operational Universal Service Fund	Yes
If Yes, when?	
Operators/ service providers required to contribute to USF	• All network/facilities-based operators
Means of calculating USF contribution amounts	• Percentage of net revenues Percentage: 0.7%,
USF financed by other sources	No
USF budget financing by source (in percentage)	• Funding from international agencies percentage:,
Regulator administrating USF	No
If No, name the entity responsible [2012]	Ministry of Information and Communications
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain [2005]	to exempt the operators and ISPs from VAT