

Saint Vincent and the Grenadines Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	17.4
Mobile-cellular subscriptions per 100 inhabitants	96.1
Fixed (wired)-broadband subscriptions per 100 inhabitants	14.9
Mobile-broadband subscriptions per 100 inhabitants	15
Households with a computer (%)	66.2
Households with Internet access at home (%)	52.5
Individuals using the Internet (%)	65.6

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry for Finance, Economic Planning, Sustainable Development & Information Technology
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Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Apollo Knights
Please provide the name of the Head of the Regulatory Authority	St. Clair Scott
Please provide the exact title of the Head of the Regulatory Authority.	Chairman □ National Telecommunications Regulatory Commission
Legal document creating the regulator	Telecommunications Act (Cap 418) of the Revised Law of St. Vincent and the Grenadines of 2009
Year separate regulator created	2001
Regulator also regulates other utilities	
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	NTRC - Commissioners
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage: 4%, • Spectrum fees, percentage: 40%, • Regulated telecom operators • Regulated telecom operators percentage: 52%, percentage of operator revenue (turnover);, • Financial income, percentage:; • Other • Other, Source: Grant and Application fees, percentage: 4%,
Reporting requirements of the regulator	• Annual report to Sector Ministry

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R M*	M: NTRC
Entity in charge of interconnection rates	R Op M*	M: Agreements between Providers with NTRC's intervention
Entity in charge of price regulation	R	
Entity in charge of technical standards setting	R M*	M: NTRC
Entity in charge of radio frequency allocation and assignment	R M*	M: NTRC
Spectrum Monitoring and Enforcement	R M*	M: NTRC
Entity in charge of numbering	R M*	M: NTRC
Entity in charge of type approval	R M*	M: NTRC

Entity in charge of service quality monitoring	R M*	M: NTRC
Entity in charge of universal service/access	R M*	M: NTRC
Quality of service standards setting	R M*	M: NTRC
Entity in charge of enforcement of quality of service obligations	N M*	M: Ministry with responsibility for Information Technology
Broadcasting (sound transmission)	R M*	M: NTRC
Entity in charge of broadcasting content	S M*	M: Consumer Affairs
Entity in charge of Information Technology	S	
Entity in charge of Internet content	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2016)

Local Fixed Line Services	C*
Domestic fixed long distance	C*
International Fixed Long Distance	C*
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	C*
DSL	C*
Cable modem	C*
Fixed Wireless Broadband	C*
Leased Lines	C*
International Gateways	C*
Internet Services	C*
Cable Television	C*
Fixed Satellite Services (FSS)	C*
Mobile Satellite Services (MSS)	C*
VSAT	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2016)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Broadband as part of universal service definition

Other services included in Universal service/access definition • Schools ;
 • Health centres ;
 • Services for impaired/ elderly
 • Telecentres as part of universal service definition Explain:
 Technological Innovation in Telecommunications Sector,

Operators under universal access/service obligation • All operators

Operators/service providers required to offer below-cost prices No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2016)

Means of financing operator(s) universal access/service obligations • Cross-subsidy between own services
 • Universal service funds

Operational Universal Service Fund Yes

If Yes, when?

Operators/ service providers required to contribute to USF • All network/facilities-based operators
 • Fixed-line operators
 • Mobile operators

Means of calculating USF contribution amounts • Percentage of total gross revenues (turnover) Percentage: 1,

USF financed by other sources No

USF budget financing by source (in percentage) • Other • Other percentage:, please specify:,

Regulator administrating USF Yes

If No, name the entity responsible

Other financing mechanisms for the provision of Universal service No

If Yes, please explain