

Tunisia Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	11.2
Mobile-cellular subscriptions per 100 inhabitants	126.7
Fixed (wired)-broadband subscriptions per 100 inhabitants	4.5
Mobile-broadband subscriptions per 100 inhabitants	75.5
Households with a computer (%)	47.1
Households with Internet access at home (%)	44.5
Individuals using the Internet (%)	55.5

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministère des Technologies de la Communication et de l'Economie Numérique
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Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Instance Nationale des Télécommunications
Please provide the name of the Head of the Regulatory Authority	Hichem Besbes
Please provide the exact title of the Head of the Regulatory Authority.	President
Legal document creating the regulator	Loi n° 2001-1 du 15 janvier 2001, portant promulgation du code des télécommunications
Year separate regulator created	2001
Regulator also regulates other utilities	
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Instance Nationale des Télécommunications (Conseil de gestion)
Sources of regulator's budget and % financed from each source	• Numbering fees, percentage,;
Reporting requirements of the regulator	• Annual report to Sector Ministry • Other Indicate: Conseil de gestion,

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	S	
Entity in charge of interconnection rates	Op	
Entity in charge of price regulation	R M*	M: Instance Nationale des Télécommunications
Entity in charge of technical standards setting	S R	
Entity in charge of radio frequency allocation and assignment	R M*	M: Agence Nationale des Fréquences
Spectrum Monitoring and Enforcement	R M*	M: Agence Nationale des Fréquences
Entity in charge of numbering	O M*	M: Instance Nationale des Télécommunications
Entity in charge of type approval	O M*	M: CERT
Entity in charge of service quality monitoring ²⁰¹⁵	R	
Entity in charge of universal service/access	S R	
Quality of service standards setting ²⁰¹⁵	S	

Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	O M* M: Office National de Télédiffusion
Entity in charge of broadcasting content	O
Entity in charge of Information Technology	S
Entity in charge of Internet content²⁰¹⁵	S

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	M
Domestic fixed long distance	C
International Fixed Long Distance	C
Mobile	C*
IMT (3G, 4G, etc.)	M
Wireless Local Loop	M
DSL	C
Cable modem	N
Fixed Wireless Broadband	C*
Leased Lines	C*
International Gateways	P* P: 2003
Internet Services	C*
Cable Television	N
Fixed Satellite Services (FSS)	N
Mobile Satellite Services (MSS)	C*
VSAT	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition • Broadband as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Emergency services as part of universal service definition • Directory services as part of universal service definition

Operators under universal access/service obligation	<ul style="list-style-type: none"> • Network/facilities-based operators • Incumbent fixed line operator(s) • Fixed-line operators • Mobile operators
Operators/service providers required to offer below-cost prices	No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	<ul style="list-style-type: none"> • Cross-subsidy between own services • Other Explain: Il ya un Fonds de Développement des Télécommunications qui est financé par 5% du chiffres d'affaires des opérateurs,
Operational Universal Service Fund	Yes
If Yes, when?	
Operators/ service providers required to contribute to USF	• All operators
Means of calculating USF contribution amounts	• Percentage of total gross revenues (turnover) Percentage: 5%,
USF financed by other sources	No
USF budget financing by source (in percentage)	
Regulator administrating USF	No
If No, name the entity responsible [2007]	Ministère des Technologies de la Communication
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain [2010]	L'opérateur historique a déployé un projet de téléphonie mobile intitulé "mobirif" permettant de couvrir les localités rurales moyennant des tarifs réduits