

Portugal Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	49.3
Mobile-cellular subscriptions per 100 inhabitants	115.2
Fixed (wired)-broadband subscriptions per 100 inhabitants	26
Mobile-broadband subscriptions per 100 inhabitants	73.6
Households with a computer (%)	71.5
Households with Internet access at home (%)	76.9
Individuals using the Internet (%)	73.8

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Ministry of Planning and Infrastructure

Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Autoridade Nacional de Comunicações (National Communications Authority - ANACOM)
Please provide the name of the Head of the Regulatory Authority	João Cadete de Matos
Please provide the exact title of the Head of the Regulatory Authority.	Chairperson of the Board of Directors
Legal document creating the regulator	Created by Decree-Law no. 188/81 of 2 July. Bylaws approved by Decree-law no. 283/89 of 23 August, then revoked by Decree-Law no. 309/2001 of 7 December, which was recently revoked by Decree-Law no. 39/2015 of 16 March.
Year separate regulator created	1989
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated:.
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Minister of Public Works, Transportation and Communications
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage: 1,9, • Spectrum fees, percentage: 60,9, • Fines/penalties, percentage: 0,2, • Regulated telecom operators • Regulated telecom operators percentage: 34,1, percentage of operator revenue (turnover): 0,72, • Financial income, percentage: 0,4, • Other • Other, Source: postal services, equipment, installation telecommunications infrastructure, subsidies, percentage: 2,5,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Legislature/Parliament • Report to Government • Annual report to Sector Ministry • Report to other Ministry • Other Indicate: The member of the Government in charge of the area of communications may request from ANACOM information on the implementation of its multiannual activities plan and budget,.

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R



Entity in charge of price regulation	R	
Entity in charge of technical standards setting2014	R	
Entity in charge of radio frequency allocation and assignment	R	
Spectrum Monitoring and Enforcement	R	
Entity in charge of numbering	R	
Entity in charge of type approval2014	R	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	R	
Quality of service standards setting2014	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	R	
Entity in charge of broadcasting content	O M*	M: ERC (www.erc.pt)
Entity in charge of Information Technology	N	
Entity in charge of Internet content2014	O	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C*
Domestic fixed long distance	C*
International Fixed Long Distance	C*
Mobile	N
IMT (3G, 4G, etc.)	N
Wireless Local Loop	N
DSL	N
Cable modem	N
Fixed Wireless Broadband	C*
Leased Lines	N
International Gateways	N
Internet Services	C*
Cable Television	N
Fixed Satellite Services (FSS)	N
Mobile Satellite Services (MSS)	N
VSAT	N

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
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Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	• Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Services for impaired/ elderly • Directory services as part of universal service definition • Telecentres as part of universal service definition Explain: Telephone directory enquiry services,
Operators under universal access/service obligation	• Designated US Provider
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	• Universal service funds
Operational Universal Service Fund	Yes
If Yes, when? [2014]	starting in 2015. Law n.º 35/2012, that establishes a compensation fund for the electronic communications universal service, also set the calendar to be followed regarding the process of compensation of net costs in the period preceding the designation by tender of the universal service provider and in the period after the universal service designation by tenders. Therefore the fund should be operational (collecting contributions) in the short term – no later than March 2015, in order to pay the NCUS concerning years 2007 to 2009.
Operators/ service providers required to contribute to USF	<ul style="list-style-type: none"> • All network/facilities-based operators • All service-based providers • None of the above, please identify: Article 7º nº1 of law 35/2012 of 23th August 2012 establishes that undertakings providing public communications networks and/or publicly available electronic communications services on national territory that, in the calendar year to which the net costs relate, registered an eligible turnover in the electronic communications sector which gives them a weight equal to or higher than 1% of the sector's overall eligible turnover, shall be liable to contribute to the compensation fund.,
Means of calculating USF contribution amounts	• Other Indicate: Article 10º of law 35/2012 establishes the criteria for sharing net costs. Net costs shall be shared every year among undertakings required to contribute to the compensation fund, according to and in proportion with the respective eligible turnover achieved in the calendar year to which the costs relate.,
USF financed by other sources	Yes
USF budget financing by source (in percentage)	• Other • Other percentage:, please specify: Currently constitute revenues of the compensation fund: (i) proceeds of contractual fines or penalties applied to the universal service provider or providers, under the contract for provision of the universal service, (ii) income from the administration of the compensation fund, namely income from deposit accounts where the fund's liquid assets are held, (iii) interest referred to in paragraph 7 of article 11, paragraph 1 of article 13, paragraph 4 of article 19 and paragraph 3 of article 20 of Law 35/2012, of 23 August and (iv) other revenues assigned to the fund by law.,
Regulator administrating USF	
If No, name the entity responsible	
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain	