

# Armenia Profile (Latest data available: 2018)

## Various statistics (Latest data available: 2018)

|                                                           |      |
|-----------------------------------------------------------|------|
| Fixed-telephone subscriptions per 100 inhabitants         | 16.2 |
| Mobile-cellular subscriptions per 100 inhabitants         | 122  |
| Fixed (wired)-broadband subscriptions per 100 inhabitants | 9.4  |
| Mobile-broadband subscriptions per 100 inhabitants        | 76.3 |
| Households with a computer (%)                            | 84.1 |
| Households with Internet access at home (%)               | 86.4 |
| Individuals using the Internet (%)                        | 69.7 |

## Policy Maker (Latest data available: 2018)

|                                                                                                           |                                                                   |
|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs | Ministry of Transport, Communication and Information Technologies |
|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|

## Regulatory Authority (Latest data available: 2018)

|                                                                         |                                                                                                            |
|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------|
| Name of the telecom/ICT regulator                                       | Public Services Regulatory Commission                                                                      |
| Please provide the name of the Head of the Regulatory Authority         | Robert Nazaryan                                                                                            |
| Please provide the exact title of the Head of the Regulatory Authority. | Chairman of the Public Services Regulatory Commission                                                      |
| Legal document creating the regulator                                   | Law on Regulatory Body For Public Services, Law on Electronic Communications                               |
| Year separate regulator created                                         | 2006                                                                                                       |
| Regulator also regulates other utilities                                |                                                                                                            |
| Regulator autonomous in decision making                                 | Yes                                                                                                        |
| Who is responsible for approving the budget of the Regulator?           |                                                                                                            |
| Sources of regulator's budget and % financed from each source           | • Regulatory fees, percentage: 100,                                                                        |
| Reporting requirements of the regulator                                 | • Other Indicate: Annually publishes its Activity Report for the previous year in the printed mass media., |

## Regulatory Functions (Latest data available: 2018)

|                                                               |        |                                                                                                                                      |
|---------------------------------------------------------------|--------|--------------------------------------------------------------------------------------------------------------------------------------|
| Entity in charge of licensing                                 | R      |                                                                                                                                      |
| Entity in charge of interconnection rates                     | R      |                                                                                                                                      |
| Entity in charge of price regulation                          | R      |                                                                                                                                      |
| Entity in charge of technical standards setting               | S      |                                                                                                                                      |
| Entity in charge of radio frequency allocation and assignment | S      |                                                                                                                                      |
| Spectrum Monitoring and Enforcement                           | S R M* | M: Monitoring function is carried out by the Sector Ministry, while enforcement function is carried out by the Regulatory Authority. |
| Entity in charge of numbering                                 | R      |                                                                                                                                      |
| Entity in charge of type approval                             | O      |                                                                                                                                      |
| Entity in charge of service quality monitoring                | R      |                                                                                                                                      |

|                                                                          |        |                                                                                                                                                                                            |
|--------------------------------------------------------------------------|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Entity in charge of universal service/access</b>                      | S R M* | M: Universal Service/Access policy goals are defined by the Sector Ministry, while actual policy implementation is carried out by the Regulatory Authority.                                |
| <b>Quality of service standards setting</b>                              | R      |                                                                                                                                                                                            |
| <b>Entity in charge of enforcement of quality of service obligations</b> | R      |                                                                                                                                                                                            |
| <b>Broadcasting (sound transmission)</b>                                 | S O M* | M: The responsibilities and duties for carrying out this function are shared between the Ministry of Transport, Communication and IT and the National Commission for Television and Radio  |
| <b>Entity in charge of broadcasting content</b>                          | S O M* | M: The responsibilities and duties for carrying out this function are shared between the Ministry of Transport, Communication and IT and the National Commission for Television and Radio. |
| <b>Entity in charge of Information Technology</b>                        | S      |                                                                                                                                                                                            |
| <b>Entity in charge of Internet content</b>                              | S      |                                                                                                                                                                                            |

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

### Level of Competition (Latest data available: 2018)

|                                          |   |
|------------------------------------------|---|
| <b>Local Fixed Line Services</b>         | C |
| <b>Domestic fixed long distance</b>      | C |
| <b>International Fixed Long Distance</b> | C |
| <b>Mobile</b>                            | C |
| <b>IMT (3G, 4G, etc.)</b>                | C |
| <b>Wireless Local Loop</b>               | C |
| <b>DSL</b>                               | C |
| <b>Cable modem</b>                       | C |
| <b>Fixed Wireless Broadband</b>          | C |
| <b>Leased Lines</b>                      | C |
| <b>International Gateways</b>            | C |
| <b>Internet Services</b>                 | C |
| <b>Cable Television</b>                  | C |
| <b>Fixed Satellite Services (FSS)</b>    | C |
| <b>Mobile Satellite Services (MSS)</b>   | C |
| <b>VSAT</b>                              | C |

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

### Universal Service - services covered and operator obligations (Latest data available: 2018)

|                                                                          |     |
|--------------------------------------------------------------------------|-----|
| <b>Definition of universal service/access exists</b>                     | Yes |
| <b>Universal access/service policy adopted</b>                           | No  |
| <b>Voice services included in Universal service/access definition</b>    |     |
| <b>Internet services included in Universal service/access definition</b> |     |



**Other services included in Universal service/access definition** • Emergency services as part of universal service definition

**Operators under universal access/service obligation** • Network/facilities-based operators  
• No obligations in place

**Operators/service providers required to offer below-cost prices** No

### Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

**Means of financing operator(s) universal access/service obligations** • Cross-subsidy between own services

**Operational Universal Service Fund** No

If Yes, when?

**Operators/ service providers required to contribute to USF**

**Means of calculating USF contribution amounts**

**USF financed by other sources**

**USF budget financing by source (in percentage)**

**Regulator administrating USF**

If No, name the entity responsible

**Other financing mechanisms for the provision of Universal service** No

If Yes, please explain