

Malawi Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	0.1
Mobile-cellular subscriptions per 100 inhabitants	36.9
Fixed (wired)-broadband subscriptions per 100 inhabitants	0
Mobile-broadband subscriptions per 100 inhabitants	25.8
Households with a computer (%)	6.3
Households with Internet access at home (%)	11.1
Individuals using the Internet (%)	13.8

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Principal Secretary

Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	MACRA
Please provide the name of the Head of the Regulatory Authority	Godfrey Itaye
Please provide the exact title of the Head of the Regulatory Authority.	Director General
Legal document creating the regulator	Communications Act 1998
Year separate regulator created	1998
Regulator also regulates other utilities	
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	The Ministry of Statutory Corporation
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Licence fees, percentage: 7%, • Spectrum fees, percentage: 22%, • Regulatory fees, percentage: 23%, • Fines/penalties, percentage: 0.1%, • Financial income, percentage: 2%, • Other • Other, Source: International call termination fees, percentage: 44%,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Board of ICT regulator • Report to Government • Annual report to Sector Ministry

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	Op
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R

Entity in charge of type approval	R
Entity in charge of service quality monitoring	R
Entity in charge of universal service/access	R
Quality of service standards setting	R
Entity in charge of enforcement of quality of service obligations	R
Broadcasting (sound transmission)	R
Entity in charge of broadcasting content	R
Entity in charge of Information Technology	S R
Entity in charge of Internet content	S R

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C*
Domestic fixed long distance	C*
International Fixed Long Distance	C*
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	C*
DSL	C*
Cable modem	C*
Fixed Wireless Broadband	C*
Leased Lines	C*
International Gateways	C*
Internet Services	C*
Cable Television	N
Fixed Satellite Services (FSS)	C*
Mobile Satellite Services (MSS)	C*
VSAT	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	No
Universal access/service policy adopted	Yes

Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition • Public mobile payphone service as part of universal service definition
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Internet services included in Universal service/access definition	• Broadband as part of universal service definition
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Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition • Emergency services as part of universal service definition • Directory services as part of universal service definition
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Operators under universal access/service obligation	<ul style="list-style-type: none"> • All operators • All service-based providers • Incumbent fixed line operator(s)
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Operators/service providers required to offer below-cost prices	No
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Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	• Other Explain: financing of the UA is in a form of projects implemented by MACRA and the collection is based on a proportion of levy to the regulator,
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Operational Universal Service Fund	Yes
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If Yes, when? [2016]	2016
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Operators/ service providers required to contribute to USF	• All operators
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Means of calculating USF contribution amounts	• Percentage of total gross revenues (turnover) Percentage: 1% of the levy paid which is set at 3.5% of gross annual revenue,
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USF financed by other sources	No
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USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Government budget percentage: 10, • Funding from international agencies percentage: 4,
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Regulator administrating USF	No
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If No, name the entity responsible [2002]	The Fund will be administred by The rural telecom forum of which MACRA will be part of the form. The physical funds will be kept by MACRA.
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Other financing mechanisms for the provision of Universal service	No
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If Yes, please explain [2016]	provision of telecentres across the country, to embark to connect a school project
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