

Jordan Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	3.2
Mobile-cellular subscriptions per 100 inhabitants	88.2
Fixed (wired)-broadband subscriptions per 100 inhabitants	4
Mobile-broadband subscriptions per 100 inhabitants	88.2
Households with a computer (%)	55.8
Households with Internet access at home (%)	82.9
Individuals using the Internet (%)	66.8

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs Ministry of Information & Communications Technology

Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Telecommunications Regulatory Commission (TRC)
Please provide the name of the Head of the Regulatory Authority	Dr Eng Ghazi AIJbour
Please provide the exact title of the Head of the Regulatory Authority.	Chirman of the Board/CEO
Legal document creating the regulator	telecommunications law no. 13 of 1195
Year separate regulator created	1995
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Postal Services.,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2009]	Council of Ministers
Sources of regulator's budget and % financed from each source	• Licence fees, percentage: 55.8%, • Spectrum fees, percentage: 42.6%, • Fines/penalties, percentage: 0.10%, • Other • Other, Source: Bank Interests, percentage: 1.30%,
Reporting requirements of the regulator	• Annual report to the public • Report to Legislature/Parliament • Report to Government

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R
Entity in charge of numbering	R
Entity in charge of type approval	R
Entity in charge of service quality monitoring	R



Entity in charge of universal service/access	R	
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	R M*	M: the regulator and audio visual authority
Entity in charge of broadcasting content	O M*	M: audio visual authority
Entity in charge of Information Technology	S R	
Entity in charge of Internet content	O M*	M: audio visual authority

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C*
Domestic fixed long distance	C*
International Fixed Long Distance	C*
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	N
DSL	C*
Cable modem	C*
Fixed Wireless Broadband	C*
Leased Lines	C*
International Gateways	C*
Internet Services	C*
Cable Television	C*
Fixed Satellite Services (FSS)	C*
Mobile Satellite Services (MSS)	N
VSAT	N

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	• Fixed line private residential service as part of universal service definition
Internet services included in Universal service/access definition	• Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	• Telecentres as part of universal service definition • Emergency services as part of universal service definition • Services for impaired/ elderly • Directory services as part of universal service definition

Operators under universal access/service obligation	• Fixed-line operators
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	• Cross-subsidy between own services
Operational Universal Service Fund	No
If Yes, when? [2009]	end of 2009
Operators/ service providers required to contribute to USF	• All operators
Means of calculating USF contribution amounts	• Percentage of net revenues Percentage:.,
USF financed by other sources	Yes
USF budget financing by source (in percentage)	<ul style="list-style-type: none"> • Government budget percentage: Not currently set, but due to the approval of Council of Ministers, • Proceeds from telecommunication licence/concession payments percentage: Not currently set, but due to the approval of Council of Ministers, • Funding from international agencies percentage: Not currently set, but due to the approval of Council of Ministers, • Other • Other percentage:., please specify: Fines, Regulatory Fees, returns of the issuance and renewals of licences and permits, any other resources approved by the Council of Ministers, support provided to the fund by the Licensees on the issuance or renewal of their licences, from all operators (annually calculated),
Regulator administrating USF	Yes
If No, name the entity responsible	
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain [2005]	still in the process of establishing a regime for sharing USO cost