

Italy Profile (Latest data available: 2018)

Various statistics (Latest data available: 2018)

Fixed-telephone subscriptions per 100 inhabitants	34.4
Mobile-cellular subscriptions per 100 inhabitants	140.6
Fixed (wired)-broadband subscriptions per 100 inhabitants	24.1
Mobile-broadband subscriptions per 100 inhabitants	96.7
Households with a computer (%)	64.3
Households with Internet access at home (%)	71.7
Individuals using the Internet (%)	61.3

Policy Maker (Latest data available: 2017)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs

Ministero dello sviluppo economico

Regulatory Authority (Latest data available: 2017)

Name of the telecom/ICT regulator	Autorità per le Garanzie nelle Comunicazioni
Please provide the name of the Head of the Regulatory Authority	Angelo Marcello Cardani
Please provide the exact title of the Head of the Regulatory Authority.	Presidente
Legal document creating the regulator	Legge del 31 luglio 1997, n. 249 (Istituzione dell'Autorità per le Garanzie nelle Comunicazioni e norme sui sistemi delle telecomunicazioni e radiotelevisivo)
Year separate regulator created	1997
Regulator also regulates other utilities	
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	the Regulator itself
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Regulated telecom operators • Regulated telecom operators percentage: 65.6, percentage of operator revenue (turnover): 0.14, • Financial income, percentage: 0.06, • Other • Other, Source: other regulated sectors: tv and media service operators, postal services, refunds, percentage: 34.4 (tv and media 29.8 - postal services 2.8 - refunds 1.8),
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Legislature/Parliament • Report to Government

Regulatory Functions (Latest data available: 2017)

Entity in charge of licensing	S R	M: MISE
Entity in charge of interconnection rates	R	
Entity in charge of price regulation	R	M: AGCM
Entity in charge of technical standards setting	R	
Entity in charge of radio frequency allocation and assignment	S R	M: MISE
Spectrum Monitoring and Enforcement	S R	M: MISE
Entity in charge of numbering	S R	M: MISE

Entity in charge of type approval	R	
Entity in charge of service quality monitoring2014	R	
Entity in charge of universal service/access	S R	M: MISE
Quality of service standards setting2014	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	S R	M: MISE
Entity in charge of broadcasting content	O R	M: Commissione parlamentare RAI
Entity in charge of Information Technology	S O R	M: AGID
Entity in charge of Internet content2014	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2014)

Local Fixed Line Services	C
Domestic fixed long distance	C
International Fixed Long Distance	C
Mobile	C
IMT (3G, 4G, etc.)2010	P
Wireless Local Loop2008	C
DSL	C
Cable modem	N
Fixed Wireless Broadband	P
Leased Lines	C
International Gateways	C
Internet Services	C
Cable Television	N
Fixed Satellite Services (FSS)	N
Mobile Satellite Services (MSS)2010	P
VSAT	C

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2017)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Fixed line private residential service as part of universal service definition • Fixed line public payphone service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Dial-up Internet access as part of universal service definition

Other services included in Universal service/access definition • Emergency services as part of universal service definition
• Services for impaired/ elderly

Operators under universal access/service obligation • Incumbent fixed line operator(s)

Operators/service providers required to offer below-cost prices Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2014)

Means of financing operator(s) universal access/service obligations • Universal service funds

Operational Universal Service Fund Yes

If Yes, when?

Operators/ service providers required to contribute to USF • All operators

Means of calculating USF contribution amounts • Percentage of net revenues Percentage: Not yet available,

USF financed by other sources No

USF budget financing by source (in percentage)

Regulator administrating USF No

If No, name the entity responsible [2010] Economic Development Ministry

Other financing mechanisms for the provision of Universal service No

If Yes, please explain