

Netherlands Profile (Latest data available: 2018)

Various statistics (Latest data available: 2017)

Fixed-telephone subscriptions per 100 inhabitants	38.4
Mobile-cellular subscriptions per 100 inhabitants	120.5
Fixed (wired)-broadband subscriptions per 100 inhabitants	40.6
Mobile-broadband subscriptions per 100 inhabitants	90.8
Households with a computer (%)	91
Households with Internet access at home (%)	96.2
Individuals using the Internet (%)	93.2

Policy Maker (Latest data available: 2007)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministry of Economic Affairs
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Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	the Authority for Consumers and Markets
Please provide the name of the Head of the Regulatory Authority	Henk Don (ad interim)
Please provide the exact title of the Head of the Regulatory Authority.	Member of the Board of ACM
Legal document creating the regulator	http://wetten.overheid.nl/BWBR0033043/2016-07-01
Year separate regulator created	2013
Regulator also regulates other utilities	
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2007]	Minister of Economic Affairs
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage: na, • Regulatory fees, percentage: na, • Regulated telecom operators • Regulated telecom operators percentage: varies, percentage of operator revenue (turnover): varies,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to Legislature/Parliament • Annual report to Sector Ministry

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing	R	
Entity in charge of interconnection rates	R M*	M: ACM
Entity in charge of price regulation	R M*	M: ACM, wholesale price caps
Entity in charge of technical standards setting	N	
Entity in charge of radio frequency allocation and assignment	R M*	M: Radiocommunications Authority
Spectrum Monitoring and Enforcement	R M*	M: Radiocommunications Authority
Entity in charge of numbering	R M*	M: ACM
Entity in charge of type approval	N	
Entity in charge of service quality monitoring ²⁰⁰⁷	R Op	

Entity in charge of universal service/access	R M*	M: ACM
Quality of service standards setting2005	R	
Entity in charge of enforcement of quality of service obligations2007	R	
Broadcasting (sound transmission)	O M*	M: Dutch Media Authority
Entity in charge of broadcasting content2007	S O	
Entity in charge of Information Technology2007	S	
Entity in charge of Internet content	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	C*
Domestic fixed long distance	C*
International Fixed Long Distance	C*
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	C*
DSL	C*
Cable modem	C*
Fixed Wireless Broadband	C*
Leased Lines	C*
International Gateways	C*
Internet Services	C*
Cable Television	C*
Fixed Satellite Services (FSS)	C*
Mobile Satellite Services (MSS)	C*
VSAT	C*

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line private residential service as part of universal service definition
Internet services included in Universal service/access definition	<ul style="list-style-type: none"> • Broadband as part of universal service definition
Other services included in Universal service/access definition	<ul style="list-style-type: none"> • Telecentres as part of universal service definition Explain: translation telephone for deaf people,
Operators under universal access/service obligation	<ul style="list-style-type: none"> • Designated US Provider



Operators/service providers required to offer below-cost prices No

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations • Cross-subsidy between own services
• Direct subsidy from government

Operational Universal Service Fund No

If Yes, when?

Operators/ service providers required to contribute to USF

Means of calculating USF contribution amounts

USF financed by other sources

USF budget financing by source (in percentage)

Regulator administrating USF

If No, name the entity responsible

Other financing mechanisms for the provision of Universal service No

If Yes, please explain