

CURRICULUM VITAE – IMELDA SALUM BANALI

Full Name: Imelda Salum Banali
Nationality: Tanzanian
Tel: +255 754 710716

Profession: Telecommunication Engineer
P.O. BOX 474 Dar es Salaam
E-mail: imelda.salum@tcra.go.tz

EMPLOYMENT HISTORY

- March 2013 to date - Tanzania Communications Regulatory Authority
- August 2004 to February 2013 - Vodacom Tanzania Limited

Institution: Tanzania Communications Regulatory Authority (TCRA)

Position: Manager Zone office

Duration: November 2018 to date

Key Responsibilities

- Ensure implementation of planned activities as per TCRA Strategic Plan and Annual Action Plan.
- Supervise the inspection and audit of licensed service providers and enforce license conditions.
- Promote and maintain good relations between the Authority and other stakeholders.
- Strengthen public awareness and education on regulated services.
- Attend to customer and consumer issues addressed to the zone office.

Institution: Tanzania Communications Regulatory Authority (TCRA)

Position: Telecommunications Engineer

Duration: March 2013 to October 2018

Key Responsibilities

- Manage the daily activities at the Traffic Supervision Centre.
- Coordinate the inspection and maintenance of equipment installed at operator sites.
- Coordinates the installation and maintenance of equipment at operator sites and link upgrades when required.
- Prepare weekly and monthly traffic and mobile money reports.
- Maintain Revenue Assurance and Fraud Management Systems and processes.
- Perform regular analysis of revenue streams and do reconciliation with operators.
- Carry out field inspection of radio-communication operations in order to establish sources of harmful interference.
- Carry out investigation aimed at identifying illegal operators and initiate necessary measures.
- Process licence applications for the radio-communication operators in accordance with the licensing regulations.

Institution: Vodacom Tanzania Limited

Position: Engineer Network Operations Centre

Duration: August 2004 to February 2013

Key Responsibilities

- Ensure targets of key performance indicators (KPIs) in terms of network quality and availability are always achieved through effective fault management process.
- Ensure planned activities are coordinated and carried out with minimum disruption to services.
- Ensure Policies and Procedures are well updated to reflect the current business requirements.
- Investigation of major network failures and provide technical reports on the findings.
- Provide on the job training for new staff on the best fault management practises.
- Ensure that SLAs with stakeholders are aligned with company's operational policies.
- Prepare monthly contractors' evaluation reports for Management decision making.

EDUCATION BACKGROUND

1. 2013- 2015: MSc. Telecommunications Engineering, University of Dar es Salaam, Tanzania
2. 2007-2010: Master of Business Administration, Open University of Tanzania
3. 2000-2004: BSc. Telecommunications Engineering, University of Dar es Salaam, Tanzania

MEMBERSHIP IN AFFILIATIONS

1. 2023- To Date: Vice Chair of Working Group Two, East Africa Communication Organisation (EACO)
2. 2022 – To Date: Member, Institution of Engineers Tanzania
3. 2022-2004: Council Member, Institution of Engineers Tanzania Women Chapter
4. 2024 – To Date: Member, Engineers Registration Board Tanzania

PARTICIPATION IN REGIONAL AND ITU MEETINGS

July 2014: Delegate (Tanzania), ITU -T Study Group 11 Meeting on Protocols and Test Specifications, Geneva.

February 2017: Delegate (Tanzania), ITU -T Study Group 11 Meeting on Protocols and Test Specifications, Geneva.

March 2019: Delegate (Tanzania), ITU -T Study Group 11 Meeting on Protocols and Test Specifications, Geneva.

June 2022 – Online Delegate (Tanzania), ITU World Telecommunication Development Conference (WTDC-22).

Sept 2022: Vice Chair Editorial Committee (Tanzania), ITU Plenipotentiary Conference (ITU PP-22), Romania.

2023 – To Date: Vice Chair Working Group 2: East Africa Communication Organization (EACO).

Sept 2024: Chair EACO Working Group 2 Meeting, South Sudan.

January 2025: Member (Tanzania), Country WTDC -25 Preparatory Committee.

January 2025: Mentor (Tanzania), Empowering Women Leaders Mentorship Programme, ITU –D.

February 2025: Member (Tanzania), Meeting of EACO Committees and Working Groups Leadership, Rwanda.