

Engineer Maha Ziad Yousef Mouasher

Curriculum Vitae



Personal Information:

Name : *Maha Ziad Yousef Mouasher*

Date of Birth : *07 of January 1985*

Place of Birth : *Amman / Jordan*

Marital Status : *Single.*

Linkedin Profile: Maha Ziad Mouasher

Address : *Off. Telecommunication Regulatory Commission (TRC)
Bayader Wadi Al Seer District Deir ghbar Area, Extension of
Alshaheed Mohamad Al Zoghoul Street. Building No (13)
(Tel +962-6-5501120 ext.2311)
(Fax: +692-6-5690830)
Res. P.O.Box (444), Amman (11953), Jordan.
Tel. (+962-6-5530670)
Mob. (079-5530670)
Email: maha.mouasher@trc.gov.jo
mahamouasher@hotmail.com*

Education Background:

- 2023 Cisco Certified Network Associate CCNA
- 2023 Graphic Art Diploma
- 2022 Certified ISO 27001 Leader Implementer
- 2019 EFQM (European Foundation for Quality Management) **Certified** Assessor.
- 2014 M.Sc. in Network and Computer Engineering (Very Good)- The Jordan University (JU).
- 2008 B.Sc. in Computer Engineering (Excellent)- Mutah University.
- 2001 Receiving a Diplôme En langue Française.(DELF)

Experience and Professional Background:

- 2025 Eight Years as Studies and Research Officer/Engineer at TRC.
- 2010 Seven Years as IT Regulatory Officer /Engineer at TRC.
- 2010 Microsoft Training forum New Technology Center.
- 2009 Two months training at Cisco- Estarta.
- 2009 Six months training period at National Electric Power Co. (NPCo).
- 2008 Attending the University Training in the Royal Jordanian.

Affiliations and Membership:

- Founder and former president of the Institution of Electrical and Electronics Engineers (**IEEE**) student branch at Mutah University.
- Golden Member in the Institution of Electrical and Electronics Engineers (**IEEE**).
- Mentor for the Women in Engineering (**WIE**) of the JO IEEE Inc.
- Member in the Women in Engineering (**WIE**) of the JO IEEE Inc.
- Vice Chair in the child online protection International Telecommunication Union (**ITU**) Workgroup.
- Member of the Jordanian Engineers Association (**JEA**).
- Member at the social committee at the Jordanian Engineers Association (**JEA**).
- Member of the **Cisco** Networking Academy.

- Member of the Jordanian Society for Business Ethics and Profession.
- Member in the Internet Society (**ISOC**) organization.
- Member in the national committee for safe and affirmative use of the internet.
- Member in the national committee to set Jordan Artificial Intelligence (AI) policy 2020.
- TRC coordinator on Open Governmental Data.
- Head of TRC working Group on Open Governmental Data.
- Head of the technical team in the specialized working group to enable people with disabilities to use Telecommunications and Information Technology services.

Merits and Success Stories:

2022 Present my achievements as a “**Success Story**” in the Entrepreneurship, Creativity and Youth Empowerment Conference.

2021 Winning the 2020 Ideal Employee Award of Civil Servants in its 12th edition in the specialized category from TRC across Jordan.

2020 Certificate of Merit presented from the Public Security Directorate for heading the technical team in the specialized working group to provide Emergency service through the number 114 for people with hearing disabilities

2020 **Vice-Chairman** in the Council Working Group on Child online protection (CWG-COP) directed by International Telecommunication Union (ITU).

2018 **Awarded the ideal employee for excellent achievement** for the 3rd quarter of the year 2018.

2017-2018 Setting criteria for the licensees for risk management through catastrophic circumstances.

2017 Participated in a specialized team to issue and implement instructions for risk management for the telecommunication industry

2017 Nominated and participated in the United States National Science Foundation (NSF)- research entitled “ Women’s Engineering Participation in the US: What can the US learn from Women’s Decisions to Pursue Engineering in Diverse Cultural Contexts

2017 Certificate of Merit presented by H.E. Prince Fisal for attending the Centers for Government workshops held by the **National School of Administration (France) and the King Abdullah II Center for Excellence**.

2017 **Presented Telecommunication Regulatory commissions (TRC)** at the Specialized Workshop held on “ Facilitating Access to Telecommunication and Information technology Services for people with disabilities”.

2017 Representing Telecommunication Regulatory commissions (TRC) in the Child online protection Working Group directed by AREGNET the Network of Arab Regulatory commissions for Telecommunications and Information Technology.

2017 **Nominated as the Vice-Chairman** in the Council Working Group on Child online protection (CWG-COP) directed by International Telecommunication Union (ITU).

2016 **Volunteering** as a 10 year Soprano member in Heart of Jesus Choir in the conference for Peace in Italy.

2016 **Designated for evaluating nominated employees for the ideal employee** in the 1st quarter of the year 2016.

2016 **Nominated for Excellence in achievement** for the 2nd quarter of the year 2016.

2015 **Present TRC EMERG Chairmanship speech in Egypt.**

2014-2016 Co-author of the Public Key infrastructure PKI-JO documents with the ministry of telecommunications.

2015 Nominated for “**Distinguished King Abdullah II Award**” of year 2014- 2015.

2014 Presented The Jordan University in ALAIFO & AINCI - CCGIDIS conference at Venice – Italy, by presenting published Paper titled “**Quality Analysis of VoIP in Real-Time Interactive Systems over Lossy Networks**”.

2012 Achievements were documented as a “**Success Story**” in the program titled “**Achieving E-quality in the ICT Sector (AEQ)**”, issued by USAID accompanied by UN Women and Cisco Networking Academy.

2011 Attaining the Catholic Academic Exchange Service (KAAD) Scholarship for Masters Degree.

2008 A Congratulation Letter from JEA for the completion of B.Sc. degree.

2008 Chair of the (**Institute of Electrical and Electronics Engineers, Inc**) IEEE branch of Mutah University

2008 Certificate of Merit from in **His Majesty King Abdullah II center**/ Mutah University for giving a French course.

2003 Certificate of Merit from **Imseeh Jewelry** for participating in the national price project “Karam Imseeh prize for designing jewelry”.

2003 **First place at art competition** for Mutah university admission.

2003 Certificate of Merit for participating in **Art Galleries** from Lady of Nazareth Colleague.

Publications and Awards:

- Winning the 2020 Ideal Employee Award of Civil Servants in its 12th edition in the specialized category from TRC across Jordan.
- Conference Paper titled “**Quality Analysis of VoIP in Real-Time Interactive Systems over Lossy Networks**”/ Italy.
- Book Chapter publication in “Handbook of Research on Interactive Information Quality in Expanding Social Network Communications DOI: 10.4018/978-1-4666-7377-9.

Professional Training:

2023 Cloud Computing Infrastructure and Services

2021 Computer Hacking Forensics Investigator- CHFI

2021 Big Data Analysis and Artificial Intelligence from ATS Technical and Consultancy

2021 Certified Internet of Things Specialist (CIoTS)

2020 Certified Ethical Hacker v11

2020 Advanced IPv6 Training Course

2020 Basic IPv6 Training Course

2020 Certified Information Systems Security Professional (CISSP)

2020 Certified Information Systems Auditor (CISA)

2020 Certified in risk and information system control

2019 Internet of Things (IOT) from Henley of Training on 15-17/7/2019

2017 Digital Transformation- Big Data Analytics, and Cloud Computing Workshop held by IEEE and JEA.

2017 Workshop on Inter-ministerial Work and the Normative Process held by the **King Abdullah II Center for Excellence**.

2017 Workshop on Quality and Simplification of Law Process held by the **King Abdullah II Center for Excellence**.

2017 Workshop on Change Management in Public Administration held by the **King Abdullah II Center for Excellence**.

2017 “Facilitating Access to Telecommunication and Information technology Services for to remote areas and rural areas.

2017 IEEE Jordan Conference on applied electrical Engineering and Computing.

2017 The 4th conference of Arabian Engineers held by JEA

2016 E-Commerce and Complaint Handling Workshop- Lebanon.

2015 Eelectronic- Arab Vision Conference/ August.

2015 Alumni Seminar “Cultures of Diversity” hosted by KAAD.

2015 The University of Jordan First Alumni Forum.

2015 Cyber for Jordan Conference hosted by NATO accompanied by Directorate of Information Security.

2015 EMERG Workshop on FTTH Regulatory Policies.

2014 FTTH Regulatory Policies Update Workshop/ Egypt.

2013 Training at the General Directorate for Competitiveness , Industry and Services (DGCS)/ France.

2012 (ISC)² CISSP Clinic- MENA Information Security Conference 2012

2012 Network Security Workshop hosted by Swiss Regulatory Body/Swiss.

2011 5th Conference of Scientific Research hosted by Jordanian Society for Scientific Research/ Abdul Hameed Shoman Foundation.

2011 Safety and Security Conference in cyberspace second Arab day hosted by The JU accompanied by Observatory of Arab security and safety in cyberspace.

2011 Workshop on Information Systems Crimes.

2010 The Jordanian Economy 2010 Seminar.

2010 g|Jordan Google hosting Days in Jordan.

Training Courses:

2021 Leave a mark conference

2019 Interpretation of John's vision

2019 Creative leadership and performance enhancement to set and achieve goals from ATLAS CPD Standards ISO 9001.

2017 Children and Mobile Technology course held by the GSMA.

2016 (2-in-One) Penetration Testing Course directed by Mr. chunk Easttom.

2016 Fundamentals of Wireless Communications course held by American British Group.

2012 Training Course on Electronic Authentication and Signature hosted by EU Twinning Project.

2012 Information Security Governance and Risk Management Access Control.

2011 Upgrade from Windows Vista to Windows7 course

2010 Microsoft Certified Systems Engineer (MCS) course from New Technology Center.

2009 Technical Writing (Arabic &English) course from JEA.

2009 Attended the First Seminar for novel engineers hosted by JEA.

2008 Trainer in workshop titled “our children are our ambassadors”.

2006 A certificate of Matlab course – coursework and Training..

2006 Attend a training course titled “how to be a Leader” given by Ingaz

2006 Attend a training session titled “building an expedition consciousness to fight corruption” given by Good Governance Studies Center.

Personal Skills And Attributes:

- Computer (IT) Skills, both software and hardware.
- Microsoft Office Skills
- Problems solving and customer services skills.
- Communication and Presentation Skills.
- Art and painting Skills.
- The ability to work individually or as member in a team.
- Self motivated and fast learner.
- High self-esteem.
- Leading teams.
- The ability to deal with various cultures in my team.
- Lecturer and trainer.
- The ability to work under pressure.
- Multi-task person with excellent results.

Volunteering Experience:

- Volunteer Member at Caritas- Jordan.
- Participated in “The cleaning day of Dibeen forests” hosted by Caritas accompanied by the Royal Society for The Conservation of Nature (RSCN).
- Volunteer Member at SIWAR part of King Hussein Cancer Foundation.
- Give an awareness lecture of the TRC role according to the Memorandum of Understanding with the Central Bank of Jordan, its consequence and the state of art.
- Participated in the blood donation campaign hosted by national blood bank/ Ministry of Health.
- Volunteer Member at **His Majesty King Abdullah II center** through her years of study at Mutah University.

Personal Interests:

- Playing piano and Classic Music Listener.
- Religious Chorus as Soprano member.
- Art and Painting.

Languages:

- **Arabic:** Native Language.
- **English:** Excellent written, spoken and read.
(TOEFL), (strong pass/upper Intermediate level/**British Council**).
- **French:** Very Good reading and good command in speaking and writing.

References:

Available upon your request.