



## Telecommunication Development Bureau (BDT)

Réf.: BDT/IP/CSTG/DM/139

Geneva, 21 December 2011

Contact: Christine Sund, Coordinator a.i.,  
ITU-D Study Groups

Telephone: +41 22 730 5999

Telefax: +41 22 730 5545/730 5484

E-mail: [devsg@itu.int](mailto:devsg@itu.int)

Website: [www.itu.int/ITU-D/study\\_groups](http://www.itu.int/ITU-D/study_groups)

- Participants present during the September 2010 and 2011 Study Group 1 and 2 meetings;
- Chairmen & Vice-Chairmen;
- Rapporteurs & Vice-Rapporteurs of Group meetings held in March, May, June 2011;
- BDT Focal Points.

Subject: **The ITU-D Study Groups: An efficient capacity building mechanism and value-adding knowledge sharing platform for ICTs**

Dear Sir/Madam,

Thank you for contributing actively to the work of the ITU-D Study Groups.

My vision for the ITU-D Study Groups is a value-adding knowledge platform and capacity building mechanism for ICTs — a place where new ideas and best practices from around the world are brought and where creative and useful guidelines are produced. As ITU-D Study Group activities are entirely contribution driven, your inputs are not only fully available and accessible to the entire membership, but the outputs of the Study Groups are shared entirely by the innovative proposals put forward by our members.

We would like to ensure you that the work of the ITU-D Study Groups is even more relevant and that the outcomes are increasingly useful and practical for our membership. In this regard, we would like to hear from you on how we can together innovate and find ways to be more efficient and effective in our work. Whether you think that our processes need to be streamlined or that the way in which we communicate with you in progressing the work of each Question requires improvement, please let us know. We want to hear your feedback.

Please take a few moments to let us know what you think by completing the quick online survey at: <http://www.itu.int/ITU-D/CDS/gq/generic/questionnaire.asp?ProjectID=199>. (If you have any questions, please give us a call at +41 22 730 5999 or send us an e-mail at [devsg@itu.int](mailto:devsg@itu.int), and we will do our best to help you.)

I have spent the past few months getting to know the people that participate in the ITU-D Study Groups and Rapporteur Groups from all over the world. It has been a great pleasure and I look forward to working with you and newcomers to the Study Groups in the months to come.

As we are towards the end of 2011, I take this opportunity to wish you all the best and a Happy New Year 2012.

Yours faithfully,

[Original signed]

Brahima Sanou  
Director