



Relay Service Ecosystem

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Creating an Ecosystem

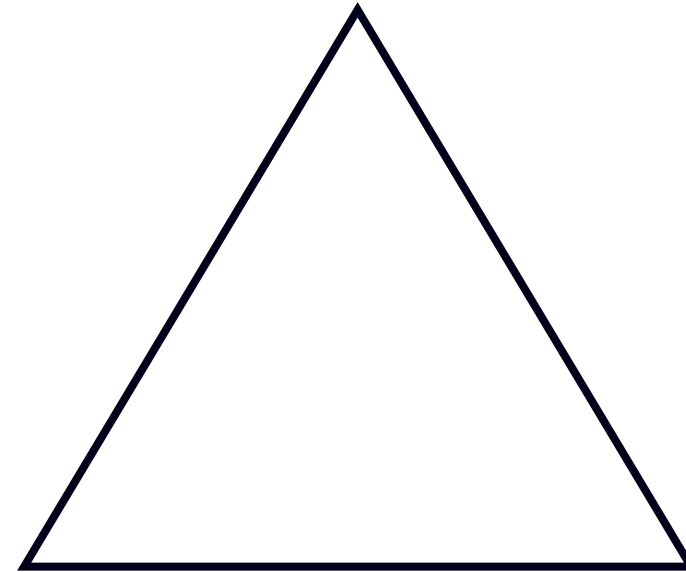
Collaborate with stakeholders including the government and the disability community

Sprint Accessibility example:

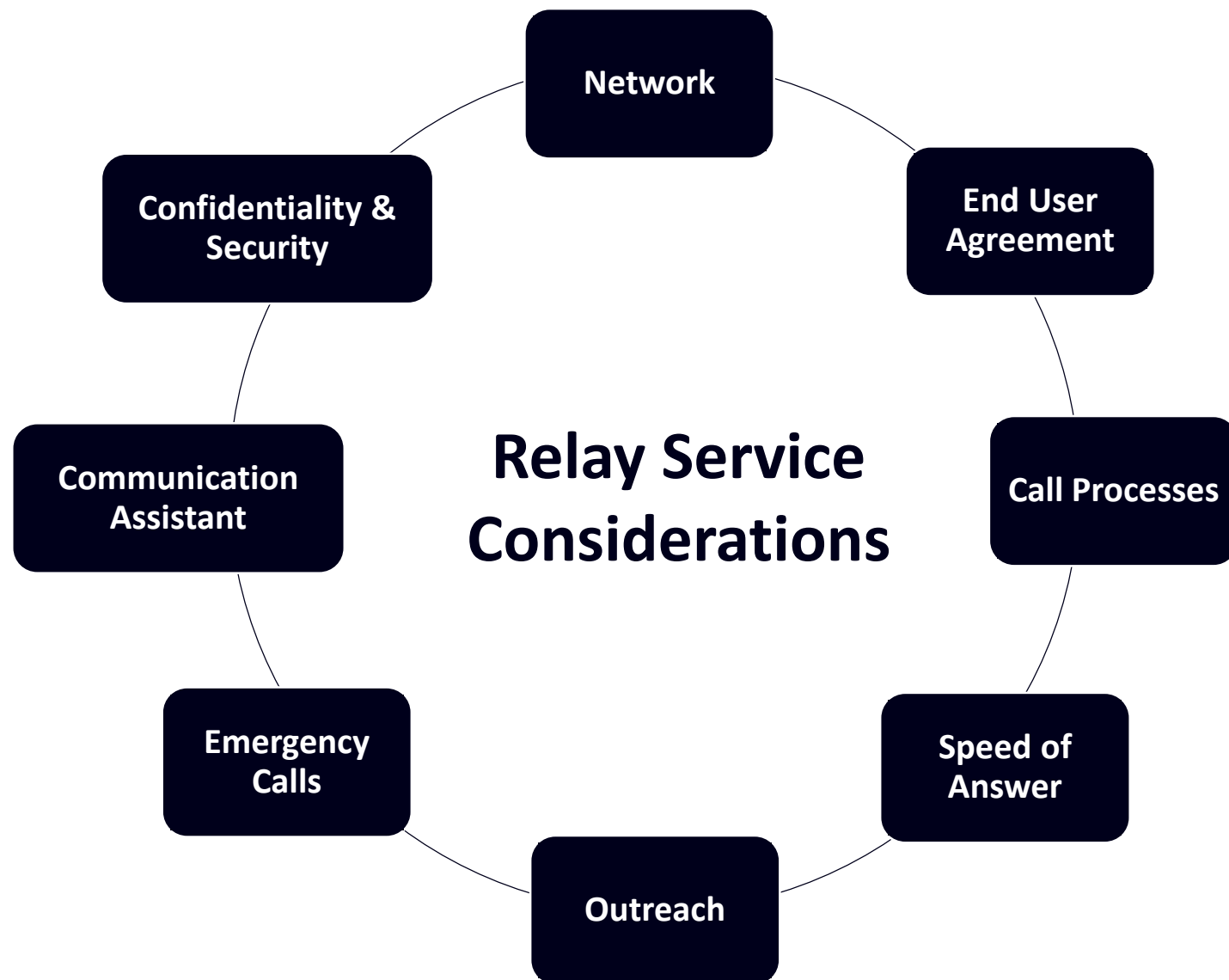
- Network connectivity
- Relay service provider
- Government experience



Government



Disability Community
Deaf, Deafblind, Hard
of Hearing and other
disabilities



New Zealand Case Study



- In **November 2004**, the New Zealand government established relay service
- **Sprint Accessibility**, which provides relay services in **United States, Puerto Rico and US Virgin Islands**, was contracted to relay services into **New Zealand**
- With Sprint, New Zealand has all relay services managed within one call center (TRS, CapTel, IP Relay, VRS, Video-assisted speech to speech and equipment distribution program)

Accessible Europe



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