



WSIS+10 High-Level Event

Open Consultation Process

Official Submission Form #1 on the Outcome Documents of the WSIS +10 High-Level Event 13-17 April 2014, Sharm el-Sheikh

Background: The WSIS+10 High-Level Event will be an extended version of the WSIS Forum to address the progress made in the implementation of the WSIS outcomes related to the WSIS Action Lines under mandates of the participating agencies, while providing a platform for multistakeholder coordination of the implementation of the WSIS outcomes, with involvement and participation of all WSIS action line facilitators, other UN agencies and all WSIS stakeholders.

The WSIS+10 High-Level Event will review the WSIS Outcomes (2003 and 2005) , in particular, related to the Action Lines with a view to developing proposals on a new vision beyond 2015, potentially also exploring new targets. The meeting will be organized taking into account decisions of the 68th Session of the UN General Assembly.

This open and inclusive open consultation process will result in:

- Draft Outcome Documents for consideration by the WSIS+10 High-Level Event, by 1st March 2014:
 - Draft WSIS+10 Statement on Implementation of WSIS Outcomes
 - Draft WSIS+10 Vision for WSIS Beyond 2015 under mandates of the participating Agencies

(Please see the Official Submission Form #1)

- Multistakeholder guidance on the Thematic Aspects and Innovations on the Format of the WSIS +10 High-Level Event.

(Please see the Official Submission Form #2)

Please note that formal submission should be sent to the wsis-info@itu.int not later than **20 September 2013**.

A. Your Information

Title: Mr

First name: Said **Last name:** IHRAI

Organization: National Commission for Personal Data Protection -CNDP-

Organization type: Government **Country:** Morocco

B. Formal Input on the WSIS+10 High-Level Event Outcome Documents

Referring to the background documents i.e. the WSIS +10 Visioning Challenge, the Final Statement and Final Recommendations from the WSIS+10 Review Event Towards Knowledge Societies for Peace and Sustainable Development, the Booklet WSIS Forum 2012 & 2013: Identifying Emerging Trends and a Vision Beyond 2015 and the WSIS Forum 2013 Outcome Document, all WSIS Stakeholders are kindly invited to provide formal submissions and inputs towards the Outcome Documents of the WSIS+10 High-Level Event.

1. Draft WSIS+10 Statement on Implementation of WSIS Outcomes

(Please note that the anticipated length of this Statement is two pages)

Since the two Summits, in 2003 and 2005, WSIS Stakeholders have made every effort in implementing a common vision of the Information Society.

Overall;

- a) What are the main achievements in the area of the information society, in particular, in the implementation of the WSIS Action Lines, in the past ten years?
- Raising awareness and strengthening respect of privacy and protection of personal data:
 - Law No. 09-08 of 18 February 2009 related to the protection of individuals towards personal data processing;
 - Creation of the National Commission for Personal Data Protection -CNDP-.
 - Establishment of an ICT strategy (Digital Morocco 2013 strategy);
 - Remarkable and significant Investment in ICT development projects;
 - Vulgarization and democratization of access to the information society for different segments of society, especially disabled people and illiterate particularly in rural areas;
 - Raising Awareness of decision makers in the public and private sector about the importance of ICT;
 - Establishment and implementation of several e-government projects;
 - Establishment of public funds to help small and medium enterprises to develop information systems;
 - Reduction of Internet access prices (ADSL, 3G ...)
 - Development of E-commerce
 - Training and strengthening ICT-related human capital;
 - Strengthening digital trust and security in the ICT sector.

b) What key identified challenges would need to be addressed in the next 10 years?

- Protect privacy and personal data;
- Improve the security of information systems;
- Reduce the digital divide and increase digital trust;
- Strengthen the legal and regulatory systems at the local and international levels;
- Reduce telecom costs and vulgarize internet access (mobile phones, tablets ...);
- Strengthen the role of ICTs in sustainable development;
- Democratize access to information;
- Strengthen human resources specialized in ICT.

c) What do the WSIS Stakeholders envision for an information/ knowledge society ensuring that the youth, women, poor, persons with disabilities and indigenous peoples benefit from the enormous opportunities provided by the ICTs?

- Strengthen protection of personal data;
- Enhance security and digital trust;
- Strengthen the legal and regulatory frameworks;
- Democratize access to information;
- Reduce information access costs (computers, smartphones, tablets, telecom costs ...);
- In the national ICT policies and strategies, require accessibility tools and techniques aiming to facilitate access for disabled and illiterate people, audio, video, multimedia guides, multilingual translation and dialects;
- Mobilize public funds devoted to encourage access to the information society including the purchase of equipment (computers, tablets ...), internet access (ADSL, 3G ...), training in the use new technologies ...;
- Provide training and strengthen human resources;
- Promote research and development (R&D) and encourage young people to innovate in ICT.

2. Draft WSIS +10 Vision for WSIS Beyond 2015 under mandates of the participating agencies (Definition of new priorities and objectives for WSIS Action Lines beyond 2015)

Please note: Participating agency refers to the Agencies tasked by the WSIS Outcomes to lead facilitation of WSIS Action Lines; See Annex to the Tunis Agenda for the Information Society.

a) In your opinion, what are the **key emerging trends** in the Information and Communication Technology (ICT) landscape that should be considered in the implementation of WSIS Action Lines beyond 2015? **Please specify the Action Line you are providing an input for.**

Please note: You may wish to refer to the WSIS Forum 2012 & 2013 Booklet on Identifying Emerging Trends and a Vision Beyond 2015, available at www.wsis.org/review/mpp.

- C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development
 - Setting and following up ICT policies and strategies;
 - Strengthening and enhancing the legal and regulatory frameworks;
 - Ensuring ongoing coordination between the different ICT actors at the national and regional level;
 - Democratizing access to information;

- Introducing the ICT dimension into the national policies and strategies (education, health, sustainable development, urban development ...);
 - E-government and a platform of exchange between administrations.
- **C2. Information and communication infrastructure**
 - Promote and encourage investment in this area;
 - Improve access services and high speed internet quality optical fiber, 4G ...);
 - Implement national Datacenters (storage and backup).
- **C3. Access to information and knowledge**
 - Creating and supporting thematic information networks (industry, trade, agriculture, health, education ...);
 - Measures to strengthen the communication and publication of information;
 - Strengthening online libraries systems;
 - Facilitating access, through accessibility tools, for the disabled persons and rural areas.
- **C4. Capacity building**
 - Development of E-learning and E-education services in order to promote online education;
 - Mandatory integration of ICT in education and the various national education programs;
 - Enhancing the digital culture in society through professional and civic associations;
 - Specialized ongoing training in ICT.
- **C5. Building confidence and security in the use of ICTs**
 - Strengthening and enhancing the legal and regulatory frameworks;
 - Protect the privacy and personal data in the various processes of information processing in the public and private sectors;
 - Protect intellectual property and copyright;
 - Enhance security and institute WSIS in public and private organizations;
 - Fight against cybercrime;
 - Conduct Awareness campaigns at national and regional level;
 - Establish a Moroccan Center for Warning and Management of IT Incidents (Ma-Cert).
- **C6. Enabling environment**
 - Broadband and easier and less expensive internet access;
 - Safety and protection of users natively in the various communication tools, and in particular telecommunications networks.
- **C7. ICT Applications:**
 - **E-government**
 - Integrate social networks in e-government to target youth;
 - Improve online services related to complaints submissions;
 - Set up one-stop shops in rural and urban areas;
 - **E-business**
 - Encourage the use of any online transactions and ensure their safety;
 - Strengthen and encourage the use of ICT in the tendering and e-procurement;
 - Strengthen and encourage the use of CT in small and medium enterprises;
 - Creating and supporting business networks.
 - **E-learning**

- Strengthen education and e-learning;
- Provide schools and universities with the necessary tools to promote the use of ICT (computers, internet, software...);
- Mobilize public funds to help students to acquire the necessary tools to promote the use of ICT.
- **E-health**
 - Using ICT to strengthen health services and access to medical information and diseases prevention in rural areas
 - Establish networks for the exchange of medical information (online patients' records, remote medical care system, disease insurance. complaints...).
- **E-employment**
 - Work towards the establishment of online recruitment services for public and private organizations;
 - Encourage new ICT occupations (ICT jobs);
 - Promote the electronic homework;
 - Strengthen collaborative work (intranet and extranet).
- **E-environment**
 - Protection of environment through Green IT;
 - Implementation of a national policy for ICT waste management;
 - Supporting computerization and automation of processes to reach zero paper use.
- **E-agriculture**
 - Introduce ICT in agriculture to improve production and management;
 - Develop information and experiences sharing networks in the agriculture sector.
- **E-science**
 - Information and exchange networks for universities and schools;
 - Online National libraries for students and teachers;
 - Information Networks for researchers.
- **C8. Cultural diversity and identity, linguistic diversity and local content**
 - Availability of multilingual information (even dialects).
- **C9. Media**
 - Strengthen the presence of the electronic media, radio and TV channels in the web.
- **C10. Ethical dimensions of the Information Society**
 - Protection of privacy and personal data in different ICT fields.
- **C11. International and regional cooperation**
 - Organization of regional and international conferences.

b) What are areas that have **not been adequately captured by the framework of the existing 11 WSIS Action Lines** and would need to be addressed beyond 2015? **Please specify the Action Line you are providing an input for.**

- **C1. The role of public governance authorities and all stakeholders in the promotion of ICTs for development**
 - The importance of government action is considered as a lever for ICT in each country;
 - The role of legislation and regulations in the promotion and use of ICT;

- The role and importance of SME in the information society;
- The management of digital identities.
- **C2. Information and communication infrastructure**
 - Encourage investment through specific funds;
 - National data centers and cloud computing;
 - The telecoms infrastructures (quality of service, high speed ...).
- **C3. Access to information and knowledge**
 - The thematic information networks (industry, trade, agriculture, health, education ...);
 - National online libraries;
 - Access to information for rural areas and disabled people.
- **C4. Capacity building**
 - The importance of e-learning and ICT integration in education.
- **C5. Building confidence and security in the use of ICTs**
 - The protection of privacy and personal data of citizens;
 - ICT and the exchange and transfer of personal data abroad;
 - Produce a common basic strategy for computer security;
 - National Centers for Warning and Management of IT Incidents.
- **C6. Enabling environment**
 - Common platforms for governments (storage and backup datacenters);
 - Development of Green IT.
- **C7. ICT Applications:**
 - **E-government**
 - Click here to enter text.
 - **E-business**
 - Click here to enter text.
 - **E-learning**
 - Click here to enter text.
 - **E-health**
 - Click here to enter text.
 - **E-employment**
 - Click here to enter text.
 - **E-environment**
 - Click here to enter text.
 - **E-agriculture**
 - Click here to enter text.
 - **E-science**
 - Click here to enter text.
- **C8. Cultural diversity and identity, linguistic diversity and local content**
 - Click here to enter text.
- **C9. Media**
 - Click here to enter text.
- **C10. Ethical dimensions of the Information Society**
 - Privacy and personal data protection.
- **C11. International and regional cooperation**
 - Organize conferences and congresses and strengthen cooperation.

c) In your opinion are there any priority areas that need to be addressed in the implementation of WSIS Beyond 2015.

- Privacy and personal data protection;
- Exchange and Personal Data protection in Cloud computing;
- Using Social networks in e-government;
- Importance and role of National Centers for Warning and Management of IT Incidents;
- Thematic networks;
- Online Education;
- Development of Green IT.

3. Ensuring accountability of the WSIS Action Lines beyond 2015 (Targets and Indicators for an open and inclusive information/knowledge society for all beyond 2015)

Please note that information provided under this point will be relevant to the second physical meeting of the open consultation process on WSIS+10 High-Level Event.

a) How can the **monitoring and evaluation** of future implementation of the WSIS process, in particular, the Action Lines be better enabled?

- Establish indicators of measurement and evaluation allowing each country to measure and assess themselves compared with the expected objectives and to be positioned among other countries;
- Create a body composed of representatives from different countries to monitor and evaluate the implementation of actions. The collaboration will be ensured through a system of monitoring and development accessible to body members.

b) What are the **priority areas** that the post-2015 WSIS process should focus on and which goals and targets could monitor the new vision for WSIS beyond 2015?

- A system of measurement indicators;
- Report and Recommendation;
- Countries ranking;
- Funds mobilization aiming to support the ICT use enhancement programs.

4. Any additional comments or suggestions

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