

14 May 2025

Ref: WSIS+20 High-Level Event 2025
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To: All WSIS stakeholders

- Governments
- Private Sectors
- Civil Societies
- Academia/Technical Community
- International Organizations

Invitation to submit 20-year stakeholders report on the implementation of WSIS outcomes

Dear Sir/Madam,

The World Summit on the Information Society (WSIS) process remains at the forefront of leveraging the power of digital technologies for sustainable development. United Nations General Assembly [Resolution 70/125](#), adopted as the outcome document of the WSIS+10 review, requested the General Assembly to convene a high-level meeting in 2025 to conduct an overall review of the implementation of WSIS outcomes ("WSIS+20"). The resolution underlines the need for inclusive input and participation of all stakeholders in the preparatory process, with the objective of taking stock of achievements, identifying ongoing priorities and challenges, and contributing to the review of the 2030 Agenda for Sustainable Development.

In line with the implementation of ITU Council Resolution 1334 on the *ITU Role in the Overall Review of the Implementation of the Outcomes of the World Summit on the Information Society*, and following the discussions held during the 42nd meeting of the ITU Council Working Group on WSIS&SDG, all stakeholders are encouraged to compile a WSIS+20 Report to highlight their achievements, challenges, and trends in implementing the WSIS Outcome documents over the past twenty years. A reporting template is provided in Annex 1 and is also available online [here](#).

Stakeholders are invited to submit the report via e-mail wsis-info@itu.int by 30 May 2025. Further information is available at www.wsis.org/review.

Yours faithfully,



Doreen Bogdan-Martin
Secretary-General

Annex 1



20-Year Reporting Template

(For Civil Society, Academia, Private Sector, Technical Community, and International Organizations)

I. Executive Summary

Provide a brief overview of the entity's achievements, challenges, and future priorities related to the implementation of WSIS outcomes over the last 20 years.

II. Progress on WSIS Action Lines

Please provide a summary of progress on the WSIS Action Lines over the last 20 years, detailing initiatives, contributions, and the integration of digital policies. For each of the following action lines, kindly indicate the key achievements, challenges, and future priorities. Please elaborate with success stories for each Action Line.

1. Action Line C1: The role of governments and all stakeholders in the promotion of ICTs for development

- **Achievements**
- **Challenges**
- **Future priorities**

2. Action Line C2: Information and communication infrastructure

- **Achievements**
- **Challenges**
- **Future priorities**

3. Action Line C3: Access to information and knowledge

- **Achievements**
- **Challenges**
- **Future priorities**

4. Action Line C4: Capacity building

- **Achievements**
- **Challenges**
- **Future priorities**

5. Action Line C5: Building confidence and security in the use of ICTs

- **Achievements**
- **Challenges**
- **Future priorities**

6. Action Line C6: Enabling environment

- **Achievements**
- **Challenges**
- **Future priorities**

7. Action Line C7: ICT applications: E-government, e-business, e-learning, e-health, etc.

- **Achievements**
- **Challenges**
- **Future priorities**
 - **C7. E-Government**
 - *[Achievements, challenges, future priorities]*
 - **C7. E-Business**
 - *[Achievements, challenges, future priorities]*
 - **C7. E-Learning**
 - *[Achievements, challenges, future priorities]*
 - **C7. E-Health**
 - *[Achievements, challenges, future priorities]*
 - **C7. E-Employment**
 - *[Achievements, challenges, future priorities]*
 - **C7. E-Environment**
 - *[Achievements, challenges, future priorities]*
 - **C7. E-Agriculture**
 - *[Achievements, challenges, future priorities]*
 - **C7. E-Science**
 - *[Achievements, challenges, future priorities]*

8. Action Line C8: Cultural diversity and identity, linguistic diversity, and local content

- **Achievements:**
- **Challenges:**
- **Future priorities:**

9. Action Line C9: Media

- **Achievements**
- **Challenges**
- **Future priorities**

10. Action Line C10: Ethical dimensions of the Information Society

- **Achievements**

- **Challenges**
- **Future priorities**

11. Action Line C11: International and regional cooperation

- **Achievements**
- **Challenges**
- **Future priorities**

III. Strategies and Policy Contributions

Please provide details on strategies, policies, and frameworks implemented by the entity to support WSIS goals over the last 20 years, including:

1. Digital Strategy/Policy

- Please provide details of any global strategy or policy for ICT development and digital transformation.

2. Strategic Documents/Plans

- List any key global reports or strategies that have aligned with WSIS Action Lines.

3. Implementation of WSIS Mandates

- Explain how the entity has incorporated WSIS mandates into broader development goals.

IV. Key Indicators of Progress

Provide key data or indicators that demonstrate the entity's progress toward achieving WSIS goals (e.g. percentage of the population with internet access, mobile penetration, percentage of government services available online, number of broadband connections, cybersecurity initiatives, digital skills training, policies and digital governance frameworks, etc.)

V. Challenges and Gaps

Please identify key barriers or challenges the entity has faced in implementing WSIS mandates and achieving desired outcomes.

VI. Future Directions and Areas for Collaboration and Vision Beyond 2025

Please outline the entity's vision for the future of WSIS beyond 2025 and identify areas where collaboration with stakeholders could further accelerate progress.

****Please provide details and contact information for the entity/stakeholder responsible for WSIS Follow-Up****